

ELECTRIC VEHICLE CHARGING STATIONS

Penalties and Sanctions

Texas Occupations Code, Chapter 2311

Texas Occupations Code, Chapter 51

16 Texas Administration Code, Chapter 96

16 Texas Administration Code, Chapter 60

Class A

Penalty Range: Warning Letter up to \$800

Administrative Violations

Violation	Statute/Rule
Provider failed to report a change to its name, contact information, federal ID number, or SSN to the Department within 30 days of change	96.21(d)
Failed to submit a new registration after the FIN or SSN changed	96.21(d)

Posting and Public Information Violations

Violation	Statute/Rule
Failed to post notice on unit or digital network that TDLR regulates electrical vehicle supply equipment (EVSE)	96.70(a); 2311.0304(c)(1)
Failure to display required CIS on each charging unit	96.71(a)
Placed CIS in manner that affected the accuracy, readability, or lawful operation of device	96.71(b)
Failed to replace damaged CIS within 60 days	96.71(c)
Failed to show a notice on the EVSE display or on the provider's digital network that Department regulates EVSE	2311.0304(c); 96.83(c)(1)
Failed to show department complaint filing information on display or provider's digital network	2311.0304(c); 96.83(c)(2);
Failed to provide information on how to file TDLR complaint on visual display or provider's digital network	2311.0304(c); 96.70(b)
Failed to make a copy of the current registration certificate available to the public upon request	96.24
Failed to remove damaged EVSE from listing of available units	2311.0306(a)(2); 96.72(a)(2)

Records Violations

Violation	Statute/Rule
Failed to maintain and preserve all documents related to the installation, maintenance, inspection, and calibration of EVSE for a period of 3 years	96.74(a)

Registration Violations

Violation	Statute/Rule
Failed to notify the Department of removal or decommissioning of EVSE	96.23(b)

Class B

Penalty: \$500 to \$1,500 and/or up to 1-year probated suspension.

Equipment Violations

Violation	Statute/Rule
After January 1, 2030, failed to equip with a charging connector or plug type that is widely compatible	2311.303(d); 96.14(b)
Failed to maintain EVSE in compliance with maintenance specifications, Occupations Code Ch. 2311, and TDLR rule	2311.0301(2)
Failed to have EVSE equipment inspected as prescribed by rule	2311.0301(1)
Returned EVSE equipment to service before the equipment has been repaired	2311.0306(c)

Unlicensed Activity Violations

Violation	Statute/Rule
Failed to pay registration fee required under §96.80	96.21(a)(3)
Failed to provide accurate count of all active charging units with renewal application	96.22(d)
Failed to renew registration before expiration date	96.21(b); 96.22(b)

Class C

Penalty: \$1,000 to \$3,000 and/or 1-year probated suspension up to revocation.

Equipment Violations

Violation	Statute/Rule
Failed to operate on the provider's digital network within manufacturer specs, the Code or Ch. 96	96.14(a)(1-2)
Failed to comply with adopted standards	96.100
Failed to comply with Tex. Electrical Safety and Licensing Act	2311.0303(b)

Failed to Cooperate Violations

Violation	Statute/Rule
Failed to provide or make all records applicable to this section available for inspection or investigation	96.74(b); 60.203(b)

Fee Calculation Violations

Violation	Statute/Rule
Failed to disclose fee calculation methods and surcharges on the EVSE display or the provider's digital network	2311.0304(a); 96.83(a)
Failed to disclose the rate the user will be charged at the time of the transaction based on the available fee calculation method or methods and list of applicable surcharges	2311.0304(b); 96.83(b)
Failed to transmit a summary of the transaction to the user upon completion of the transaction or failed to include required information on summary of transaction	96.83(d); 2311.0305

Unlicensed Activity Violations

Violation	Statute/Rule
Provider failed to register all EVSE charging units before making them available on a digital network for commercial transactions	2311.0302(a); 96.20
New controlling provider failed to submit a new application within 30 days of change	96.21(c)
Failed to notify the Department of increase in number of EVSE installed prior to operation of the added devices	96.23(a)

Class D

Penalty: \$3,500 up to \$5,000 and/or revocation.

Violation	Statute/Rule
Failed to allow an inspection and/or test of non-exempt EVSE	2311.0204;96.60; 60.203;60.222
Failed to cooperate in the performance of an inspection or investigation of a complaint	2311.204; 96.60; 60.203(a); 60.222
Interfered with investigation conducted by a department employee or representative or threatened or intimidated a department employee or representative	60.203(c)
Failed to remove damaged charging unit that posed a public safety risk in manner that prevents the use of the damaged unit	2311.0306(a)(1); 96.72(a)(1);
Obtained a license by fraud or false representation	60.23(a)(1)
Falsified any document submitted to the department or commission	60.23(a)(2)
Permitted the use or display of a license by a person not authorized by law to use that license	60.23(a)(3)
Failed to comply with a previous order of the commission or executive director	51.353(a); 60.23(a)(5)
Failed to pay the department for a dishonored payment or processing fee	60.82