FAQs with the Elections Division  
2/17/2022

Texas Secretary of State – Elections Division

TOPICS COVERED

• Texas.Gov Process
• Validating Personal Identification Information in TEAM
• Corrective Action Process Questions
Availability of SSNs/TXDLs

• We are hearing reports from counties that their offline vendor hasn’t updated their local data to include all the DLs and SSNs that TEAM contains.
• That file was provided in January to offline counties.
• If that’s the case for your county, you should also check voter personal identification information in TEAM.
• Otherwise, voters may have their carrier envelopes improperly rejected.
What if the EVC thinks a carrier envelope is empty?

- There is nothing under the law that allows you to notify a voter if you think a carrier envelope does not contain a voted ballot. The carrier envelope should be sent to the EVBB and the EVBB will process.
- If a voter discovers they didn’t include the ballot, they can surrender the ballot and vote a regular ballot in person.

If the EVC notifies the voter of a defect and the voter wants to cancel their mail ballot and vote in person, how do they do so?

- The voter must appear in person to the EVC’s office and complete the top box on the cancellation form. (Form 6-6)
- The EVC will issue a “Notice of Surrendered Ballot”
- Voter will be allowed to vote a regular ballot in person.
If an EVC notifies a voter of a defect, and the voter does not appear to correct defect, what does the EVC do with the mail ballot?

- The EVC should provide the carrier envelope to the EVBB for review.
- The EVBB may also contact the voter to notify the voter of a defect. This would allow the voter additional time (6 days after election day) to correct defect.

If the EVC notifies voter of a defect on the carrier envelope, can they vote in person at a polling place without first cancelling?

- If a voter doesn’t first complete cancellation paperwork at the EVC’s office, the voter can only vote provisionally.
- The voter should also complete the “Request to Cancel Ballot by Mail.”
Where can I find updated forms?

- We have a special section of the Elections Forms Manual where we are listing all the new or updated 2022 forms.

Where can I find webinar recordings and presentations?

- On the SOS’s Training and Educational Resources page
Questions?

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