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## **Texas Secretary of State**

# Final Report on Audit of **2020** General Election in Texas



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## **Table of Contents**

Executive Summary	
Reason for the Audit	5
Methodology	5
Key Findings	<i>E</i>
County-Specific Findings	6
Findings Common Across Counties	
Effect of Legislative Changes	
Best Practices	
Best i radices illinininininininininininininininininin	42
Machines & Software	14
Pollbook Certification	
Voting System Certification	
Voting Systems Approved in Texas	
voting systems Approved in Texas in initial in initial in initial in initial i	21
Security	33
Physical Security	
Security of Ballots	
Electronic Information Storage Mediums and Voting System Security	
Role of Election Workers	
Persons Allowed in the Polling Location	
Security Cameras	
The Use of Certain Devices	
Contingency Plans	
The Four Counties	
The Four Counties	
Voter Registration	42
Eligibility	
Voter Confidentiality	
Voter Registration Effective Date, Cancellations, and Lists	
Voters Found to be Registered at Commercial Mailbox Locations	
voters round to be Registered at Commercial Manbox Locations	4/
Training	51
Election Officials	
Prior to Opening Polls	
Operating Polls	
Closing Polls	
Overall Findings	
Finding – Harris County Training on Drive-through Voting	
Best Practices	58
Voting in Person	60
General Process of Voting in Person	
Countywide Polling Place Program - Vote Centers	/ 2

The Four Counties' Central Counting Station Plans	78 80 81 . 155 . 163 . 165
Eligibility  Voting by Mail  Eligibility  Application for a Ballot by Mail  BBM Issued  BBM Returned to County	. 179
Voting by Mail  Eligibility  Application for a Ballot by Mail  BBM Issued  BBM Returned to County	
Eligibility	. 181
Eligibility	. 198
BBM IssuedBBM Returned to County	
BBM Returned to County	. 199
	. 201
SVC Determination Regarding Signatures	
EVBB Processes	
Surrendered & Cancelled BBMs	
Undeliverable BBMs	
Tabulating BBMs	
Notice Posted for Delivery	
Reasons for Rejecting BBM  Duplication	
Ballot Tracking	
Audit & Analysis of the Four Counties' Data	
Collin County, Dallas County, Harris County and Tarrant County's Initial Let	
Responses	
FAD On-Site Visits	
Chain of Custody	
Purpose	
Tracked ItemsFAD Chain of Custody Review	. 203 267
FAD Cliditi of Custody Review	. 207
Voting System Equipment Key Events	. 291
Methodology	
County-by-County Breakdown	
Doct Floation Dungages	
Post-Election Processes  Canvassing the Election	225
Partial Manual Count	

Records Management	342
Retention	342
Collin County	343
Dallas County	
Harris County	346
Tarrant County	
·	
Complaints	
Submission	351
Overview	353
Complaints to the Secretary of State	354
Complaints to Collin County	356
Complaints to Dallas County	358
Complaints to Harris County	
Complaints to Tarrant County	

## **Executive Summary**

#### **Reason for the Audit**

In order to "ensure that all Texas voters can have confidence in the elections systems in our state," the Texas Secretary of State ordered a full forensic audit of the 2020 General Election in Collin, Dallas, Harris, and Tarrant counties. Two of the counties – Tarrant and Collin – represent the largest Republican-controlled county governments in the State of Texas, while the remaining two – Harris and Dallas – represent the largest Democratic-controlled county governments in the State. This approach ensures that the State of Texas can provide an honest, transparent assessment of county election offices overseen by both political parties.

This report will outline the findings of the Forensic Audit Division of the Texas Secretary of State's office (FAD) over the past year.

## **Methodology**

The audit undertaken is a comprehensive audit of election records from the 2020 General Election. An audit of this nature has not been undertaken anywhere in the country. FAD reviewed a broad spectrum of the counties' records, including both electronic and paper documents. When allowed, we interviewed counties' election office staff. FAD personnel made numerous trips to the four counties for onsite review of paper documents and interviews. In the course of the audit, we obtained at least 369 GB of data. We reviewed and evaluated many facets of the 2020 General Election, including:

- Polling location and tabulation data to perform basic reconciliation of the data on as many levels as possible from poll book check-ins through the canvass process, and all points in between, to ensure that the number of voters accepted matched the number of ballots cast;
- 2. The physical security of election equipment;
- 3. The adequacy of the counties' training materials;
- 4. The ballot-by-mail process in detail to ensure that ballots were issued and returned appropriately;
- 5. The provisional balloting process;

- 6. Certain aspects of voter registration, including whether or not voters were registered at non-residential addresses; and,
- 7. Complaints concerning the 2020 General Election received by the four counties and the Texas Secretary of State.

Even though FAD reviewed an extraordinary amount of data, it was at times limited by the data the counties kept. Not all counties kept the same data and none kept their data in the same way as the others. FAD attempted to be consistent in what was reviewed across counties, but that was not always possible.

## **Key Findings**

When the Texas Election Code and local procedures are followed, Texas voters should have a very high level of confidence in the accuracy of the outcome of Texas elections. Each of the four counties has detailed procedures and detailed forms to document compliance with the code and ensure that only lawful ballots are cast and counted. When procedures are followed, results of the election are trustworthy. Indeed, in most cases, the audit found that the counties followed their procedures and clearly documented their activities. In some cases, however, they did not. As outlined in this Report, in cases where procedures were not followed, discrepancies and irregularities ranging from small to large ensued.

The 2020 General Election, administered during the COVID-19 pandemic, presented the counties with extraordinary challenges that likely led to procedural errors. These challenges, combined with staffing shortages, strained local election officials. Many of the irregularities observed in the audit are less likely to occur in future elections due to legislative changes made following the 2020 General Election, including Senate Bill 1. Moreover, the challenge of conducting an election during a global pandemic is unlikely to repeat itself.

## **County-Specific Findings**

## **Harris County**

Harris County had very serious issues in the handling of electronic media. These issues were so severe that FAD notified Harris County of our preliminary findings by letter prior to the 2022 General Election.

Harris County findings:

- In at least 14 polling locations, mobile ballot boxes (MBBs) containing 184,999 cast vote records included in the tally did not have proper chain of custody.
- Harris County was not able to provide documentation for the creation of 17
   MBBs accounting for 124,630 cast vote records.
- The electronic pollbook records from at least 26 Early Voting locations and 8
  Election Day polling locations did not match the Tally Audit Log for those
  locations.
- Harris County did not have an inventory of their warehoused records for the 2020 General Election. FAD counted 534 boxes but cannot confirm this comprises all records. At times, FAD observed the label used on the outside of the boxes inaccurately described the contents.
- Harris County was the only county that did not provide a "list of Early Voting or Election Day polling locations that had a discrepancy of one percent or more between the number of voters that checked in to the number of votes cast at that location," requested at the outset of the audit. This is basic reconciliation that should have been easily produced.
- FAD was not given the opportunity to speak with pertinent staff until October 2022 when the new administration provided access to address the issues with the Tally Audit Log.

## **Dallas County**

Dallas County experienced two large problems during the 2020 General Election. First, they had multiple problems with their electronic pollbooks. Second, they lost several experienced staff members.

#### Dallas County findings:

- Dallas County's pollbook issues created what Dallas County termed "phantom voters". When a voter checked in, the electronic pollbook checked in a different voter. FAD verified that this affected 188 voters. FAD was unable to determine if additional voters were affected due to incomplete records.
- Dallas County misplaced 318 provisional votes that were discovered in February 2021 after the election had been certified. 63 of these ballots would have counted if processed correctly.

- Vote history records reflected 21 voters had received credit for voting by mail yet FAD located their unopened ballots in sealed carrier envelopes.
- FAD found that a single person assisted 393 voters in completing mail ballot applications.
- Dallas County's record of transferring ballots from the Early Voting Ballot Board (EVBB) to Central Count show that the ballots tabulated at Central Count were fewer than those delivered by EVBB. The tabulation audit log reflects additional mail ballots tabulated which did not track back to those transferred by the EVBB. Dallas County forms show 76,991 ballots left the EVBB but 78,147 were recorded in the canvass.
- Dallas County provided four sources of data showing mail ballots statistics. These sources were inconsistent and none matched the canvass.

Source	Mail Ballots Returned	Mail Ballots Not Accepted	Mail Ballots Accepted
ABBM Report	72,119	11,573	60,546
Ballot by Mail Voter Roster	77,617	539	76,838
List of Voter Sent Mail Ballot	73,265	11,545	61,533
Election Audit Workbook	91,919	15,080	76,839
Canvass			78,147

Figure 1-1: Dallas County Ballot by Mail Statistics

 Dallas County's canvass reported 813 provisional votes counted. Electronic data was not consistent with this number. FAD reviewed all 5,250 provisional affidavits and 895 of these ballots were marked accepted, yielding an 82-ballot discrepancy.

## **Tarrant County**

Tarrant County administers a quality, transparent election.

#### Tarrant County findings:

- Tarrant County's electronic media containing mail ballots were named inconsistently, making tracking ballots difficult. The numbers were ultimately verified through other documentation.
- Election workers were not consistent in printing zero tapes prior to the opening of polls.

## **Collin County**

Collin County proved to be the model of how to run elections in Texas. While not perfect, the county's records management, record quality, and procedures were unmatched. Indeed, Collin County did not have any polling locations where the pollbook check ins were more than 1% of the ballots cast.

#### Collin County findings:

 21 voters received ballots by mail who were not entitled to vote by mail. For further detail see Voting by Mail section.

## **Findings Common Across Counties**

## **Varying Data**

Data from all of the counties had internal inconsistencies. Many sources of data existed for the same event in the election process. Ideally, the numbers from these sources would match, but in many cases the numbers were different. There are valid reasons why this may occur. But data inconsistencies, even with valid reasons, weaken the public's confidence that the election was run properly. Election officials must be more careful to ensure the data made available to the public is both accurate and consistent with other data. And if the data is not consistent, the officials must seek to rectify the issue or provide an explanation.

Examples of varying data can be seen throughout this report.

## **Unaccepted Applications for Ballot-by-Mail**

None of the four counties meaningfully tracked applications for ballot by mail when the application did not lead to sending a ballot by mail to the voter. Although not required by the Texas Election Code, the counties should have had a system for logging these applications for ballots by mail in order to detect fraud or mistakes. Examples of unaccepted applications for ballot by mail are highlighted in the Voting by Mail section.

## Counties have many helpful polling location forms that are not being used

The counties all have very helpful forms and procedures concerning what records to keep and data to record. Proper record keeping is dependent on the election workers being conscientious and thorough. The counties' files are filled with instances of forms being filled out incorrectly (or not at all), numbers not reconciling, or missing tapes. The counties must endeavor to further train their election workers on the importance of filling out the forms correctly and collecting the required tapes from the voting equipment. Examples of missing and incomplete forms can be seen throughout this report.

## The records reflected the incorrect reason for voting by mail eligibility

Another problem common to the counties was the coding of mail ballot eligibility. A voter is only eligible to vote by mail for certain defined reasons. One of those reasons is that the voter is over 65 years of age. FAD discovered that the records reflected many voters who were coded as eligible to vote by mail because they were over 65 years old but were, in fact, under 65 years of age. Further investigation revealed that in the majority of these cases, the counties had input the reason for voting by mail incorrectly and the voter listed a valid reason for voting by mail. FAD did, however, find some cases where the voter was not entitled to vote by mail but was provided a ballot anyway.

County	Finding
,	21 voters received ballots but were ineligible to vote by mail

County	Finding
,	63 voters received ballots but were ineligible to vote by mail; there were 64 other voters whose eligibility could not be determined
Harris County	Did not provide records that would have enabled the analysis conducted in the other three counties
	At least 353 voters were coded as over 65 years of age but FAD could not determine whether they were miscoded or ineligible

Figure 1-2: Ballot by Mail Ineligibility Findings by County

Further details are found in the Voting by Mail section.

## People simultaneously serving on the SVC and EVBB creates a conflict of interest

FAD also observed that, in counties utilizing both a signature verification committee (SVC) and an early voting ballot board (EVBB), people served on both. These committees work to qualify mail in ballots by reviewing the signatures for authenticity. The SVC acts as a preprocessing station for the EVBB. Most issues only reach the EVBB if there is a dispute between members of the SVC regarding the signatures. The EVBB settles the dispute as the final arbiter. But since the EVBB is resolving disputes between members of the SVC, if there are people serving in both groups, a person is essentially grading his or her own work. While FAD recognizes the difficulty of staffing both of these entities, having people serve in both roles should be avoided.

## **Effect of Legislative Changes**

The Texas Legislature passed several election integrity bills during the 2021 Legislative Session that should alleviate some issues observed by FAD. For example, the online ballot tracker for mail ballots included in HB 1382 requires the clerk to record each ABBM received, closing a key hole in mail ballot records. SB 1 created a new election night reconciliation form that counties are required to complete. This form has already proven quite useful to catch reconciliation mistakes. SB 1111

modified the definition of residence and created new procedures for address confirmation. This should lower the numbers of voters that are registered at non-residential addresses.

#### **Best Practices**

## **Collin County**

- Collin County's form to document and track ballots being duplicated by the EVBB was unique among the four counties.
- Collin County's electronic record for provisional ballots was the most robust, including detailed and thorough tracking of these ballots.
- Collin County's training videos were detailed and an excellent resource for election workers.
- Collin County's digitized nearly every available record for the 2020 General Election.

## **Dallas County**

- Dallas County segregated ABBMs that were mailed in bulk, making it easier to identify the potential seeding phase of ballot harvesting.
- Dallas County kept a Daily Report Form during early voting for the EVBB monitor daily reconciliation.
- Dallas County's practice of printing daily pollbook tapes showing the names of voters – combined with their handwritten check-in log made the "phantom voter" issue easier to track.
- Dallas County maintained an electronic record that linked polling location electronic media with the tabulation audit log entries.

## **Harris County**

- In Harris County, each JBC at a polling location had uniquely colored tapes.
   Instead of having to match tapes by serial number, tapes could be matched by color.
- Harris County's Election Day reconciliation packets included copies of forms from the polling location, tapes from the controllers, and a reconciliation cover

page. For early voting, Harris County's reconciliation envelopes included information regarding starting and end of day counts from each JBC.

## **Tarrant County**

- Tarrant County uses an electronic system to process mail ballots for electronically-conducted signature comparison. This practice promotes transparency.
- Tarrant County's barcode system was the best system for tracking election equipment.
- Tarrant County's training videos were detailed and an excellent resource for election workers.
- Tarrant County's records management system with barcoded and numbered boxes is recommended.

This report sets forth the requirements under the Texas Election Code in 2020 that each county must follow and evaluates whether they met these requirements. The report is organized by key events in the election process.

## **Machines & Software**

#### Key Takeaways

- All voting equipment utilized by the four counties was certified by the Texas Secretary of State's office.
- System integration failures between electronic pollbooks and voting systems in Dallas County is covered in the Voting in Person section.

#### **Pollbook Certification**

In 2019, House Bill 4130 amended the Texas Election Code and added Section 31.014 which required the Secretary of State to prescribe requirements and standards for the certification of electronic pollbooks.<sup>1</sup> In order to be considered for certification in the state of Texas, a pollbook vendor must submit an application to the Secretary of State that contains:<sup>2</sup>

- A completed Application for Certification, <sup>3</sup>
- A Technical Data Package which includes the following documentation:
  - User Operating, Support, and Maintenance Manuals;
  - Training Materials and Instruction Guides;
  - Recommended Use Procedures;
  - Software License Agreement;
  - Software System Design;

<sup>&</sup>lt;sup>1</sup> See Tex. Elec. Code § 31.014.

<sup>&</sup>lt;sup>2</sup> Texas Certification Procedures for Electronic Pollbooks, Election Advisory No. 2019-21, (Oct. 15, 2019) https://www.sos.state.tx.us/elections/laws/advisory2019-21.shtml

<sup>&</sup>lt;sup>3</sup> Application for Texas Certification of Electronic Pollbook – Form 200 (2019), https://www.sos.state.tx.us/elections/forms/epollbook-cert-app-10-15.pdf.

- Warranty Information; and
- Recommended Security Practices.
- A list of certifications and denials of certification for the system in other jurisdictions;
- A list of any and all known anomalies experienced with the use of the electronic pollbook system, and a description of the resolution of each anomaly;
- A list of all consumables required for the continued operation of the system, and the supply chain for those consumables;
- A list of compatible peripheral devices used with the electronic pollbook system;
- A statement regarding any foreign ownership interests in the electronic pollbook system;
- A description of additional compatible languages (if any);
- A description of accessibility features (if any); and
- Screenshots of all phases of the pollbook process that interact with election workers and/or voters.<sup>4</sup>

The two phases of certification include a technical examination by the National Institute of Standards and Technology (NIST)-certified laboratory as well as a functional examination by the Secretary of State.<sup>5</sup>

#### **Technical Examination**

Technical Examination is required to be performed by a NIST-certified testing laboratory. A technical examination is required to be performed by a NIST-certified

<sup>4</sup> Texas Certification Procedures for Electronic Pollbooks, Texas Secretary of State, https://www.sos.state.tx.us/elections/laws/certification-pollbooks.shtml (last visited Dec. 12, 2022).

<sup>&</sup>lt;sup>5</sup> *Id.*; *See also Texas Functional Testing Matrix for Electronic Pollbooks,* sos.state.tx.us, https://www.sos.state.tx.us/elections/forms/electronic-pollbook-functional-testing-matrix-101519.pdf (last visited Dec. 12, 2022).

<sup>&</sup>lt;sup>6</sup> National Voluntary Laboratory Accreditation Program, nist.gov, https://www.nist.gov/accreditation#:~:text=National%20Voluntary%20Laboratory%20Accreditation%20Program&text=NVLAP%20accredits%20public%20and%20private,out%20specific%20calibrations%20or%20tests (last visited Dec. 12. 2022).

testing laboratory.<sup>7</sup> The vendor seeking certification submits a copy of the Technical Data Package (TDP) to the lab, and from there, the lab will assess the system's requirements with the Texas Technical Testing Matrix for electronic pollbooks.

This portion of testing is satisfied by the vendor submitting a test report from the lab that confirms the vendor provided the TDP and illustrates the system satisfied the requirements of the matrix.

#### **Functional Examination**

The in-person examination of a vendor's electronic pollbook is conducted at the office of the Elections Division of the Secretary of State and completed by Secretary of State employees. The functional testing is conducted to determine if the system meets the requirements outlined in the Texas Functional Testing matrix. Before functional examination takes place, the vendor must provide the Secretary of State with the NIST-certified testing lab report demonstrating the electronic pollbook meets the matrix requirements.

After all parts of the certification process are completed, the Secretary of State will issue a decision regarding whether the electronic pollbook system is certified and eligible to be used in Texas elections.

#### **Conditional Certification**

The Secretary of State may issue conditional certification to a vendor if an electronic pollbook doesn't meet certain requirements in the functional and technical matrices, but complies with the requirements of Texas law or those standards by following other procedures. If the reexamined system or equipment satisfies the requirements for approval, then it may be used in elections.<sup>8</sup>

#### **Modification**

If a vendor makes any modifications to a Texas-certified electronic pollbook system, those changes must be submitted to the Secretary of State for administrative review. A request must be submitted in writing to the Secretary of State containing sufficient identification of the changes to the most recently certified version, and a statement

16

<sup>&</sup>lt;sup>7</sup> National Voluntary Laboratory Accreditation Program, nist.gov, https://www.nist.gov/accreditation#:~:text=National%20Voluntary%20Laboratory%20Accreditation%20Program&text=NVLAP%20accredits%20public%20and%20private,out%20specific%20calibrations%20or%20tests (last visited Dec. 12. 2022).

<sup>&</sup>lt;sup>8</sup> Tex. Elec. Code. § 122.095.

from a NIST-certified testing lab that approves the proposed modification, or that the modifications do not warrant examination by the testing lab.

After receiving the request, the Secretary of State will determine whether to review the modifications through the administrative review process, whether or not a formal process is necessary, and whether or not an in-person examination is required. When the review is completed, the Secretary of State will notify the vendor in writing whether the modification is approved or denied.

#### Recertification

The Texas Election Code requires electronic pollbooks to be recertified annually. The vendor must submit a new application by October 1st of the year before the system will be used in a Texas election. The vendor will not be required to go through technical examination again, but the Secretary of State's office reserves the right to request it along with an additional in-person examination before recertification is granted or denied. The Secretary of State will issue a decision within 30 days of receiving the application.

## **Voting System Certification**

Before a voting system can be used in an election it must be certified by the Secretary of State and meet several requirements found in Section 122.001 of the Texas Election Code, including:

- Preserving the secrecy of the ballot;
- Preventing counting votes on offices/measure on which voter is not entitled to vote;
- Preventing counting votes by same voter for more than one candidate for same office;
- Preventing counting a vote on the same office or measure more than once;
   and
- Providing records from which the operation of the voting system may be audited.

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<sup>&</sup>lt;sup>9</sup> Tex. Elec. Code. § 31.014.

The process for a vendor to become certified begins with the vendor completing a Notice of Intent to Seek Certification. This form is completed first to secure an available date for testing of their system.

The vendor then submits the following items to the Secretary of State no later than 45 days prior to examination:

- their application containing all necessary forms<sup>10</sup>;
- their user operating and maintenance manuals;
- training materials;
- final reports from an EAC-accredited independent testing laboratory;
- a change log detailing changes from any previously certified system or component; and
- application fees.

After all application requirements are submitted and received by the office, a time will be set to physically examine the voting systems.

To allow examiners to test the accuracy of the voting system, the Secretary of State will supply sample ballot templates which they shall furnish at least two weeks prior to examination.

During the examination, the application must demonstrate installation of the Secretary of State's copy of software/firmware received from the independent testing laboratory. The applicant demonstrates their system and explains how it meets all requirements listed in Form  $101.^{11}$ 

The Secretary of State has the authority to prescribe additional procedures for approval of electronic voting systems. <sup>12</sup> There are multiple testing requirements for voting equipment by law, including:

(last visited Dec. 12, 2022).

Voting Systems Examination and Certification Information, sos.state.ts.us,
 https://www.sos.state.tx.us/elections/laws/votingsystems.shtml (last visited Dec. 12, 2022).
 Voting System Certification – Form 101, https://www.sos.state.tx.us/elections/forms/form101.pdf

<sup>&</sup>lt;sup>12</sup> Tex. Elec. Code § 122.001 (c); Keith Ingram, *Electronic Voting System Procedures*; sos.texas.gov (Apr. 1, 2014), https://www.sos.texas.gov/elections/laws/electronic-voting-system-procedures.shtml; *Electronic Voting System Procedures*, Election Advisory No. 2012-03 https://www.sos.texas.gov/elections/laws/advisory2012-03.shtml (last visited Dec. 12, 2022).

## **Acceptance Testing**

This occurs when a new voting system has arrived to the facility. To confirm that the voting system is certified by the Texas Secretary of State, local election officials must perform the acceptance testing which includes verifying the model number and/or name of the system, and verifying software and/or firmware version.<sup>13</sup>

## **Hardware Diagnostic Testing**

The Hardware Diagnostic testing is completed to ensure the proper functionality of each part of a voting system as required by the Secretary of State.<sup>14</sup> The test will include:

- All input and output devices;
- Communications ports;
- System printers;
- System screen displays;
- Boot performance and initializations;
- Firmware and/or software loads;
- Confirmation that screen displays are functioning;
- Verify and adjust to correct date and time, if necessary;
- Verify and adjust calibration, if applicable;
- Confirm that the unit is cleared of votes;
- Confirm that it is configured for the current election; and
- Confirm that physical security devices are in working order (locks, seals, etc.)

<sup>&</sup>lt;sup>13</sup> Tex. Elec. Code § 129.021.

<sup>&</sup>lt;sup>14</sup> Tex. Elec. Code § 129.022.

## Logic and Accuracy (L&A) Testing<sup>15</sup>

The general custodian of election records creates a testing board of at least two people, making every effort to ensure it includes at least one person from each political party that holds a primary election.<sup>16</sup> This testing board conducts the L&A testing for the county. L&A testing is statutorily required to be conducted no later than 48 hours prior to voting beginning on a voting system.<sup>17</sup> L&A testing must be open to the public and notice of the test must be published on the county's website, or the bulletin board used for posting notice of the commissioner's court meetings, only if the county does not maintain a website.<sup>18</sup>

The general custodian of election records must allow for the testing board to cast votes in a way that allows them to verify that tabulating equipment accurately counts ballots. All devices used in testing will have the public counter set to zero and verified by the testing board.

The general custodian of election records must adopt procedures for testing that:

- (1) direct the testing board to cast votes;
- (2) verify that each contest position, as well as each precinct and ballot style, on the ballot can be voted and is accurately counted;
- (3) include overvotes and undervotes for each race, if applicable to the system being tested;
- (4) include write-in votes, when applicable to the election;
- (5) include provisional votes, if applicable to the system being tested;
- (6) calculate the expected results from the test ballots;
- (7) ensure that each voting machine has any public counter reset to zero and presented to the testing board for verification before testing;
- (8) require that, for each feature of the system that allows disabled voters to cast a ballot, at least one ballot be cast and verified by a two-person testing board team using that feature; and

<sup>&</sup>lt;sup>15</sup> Tex. Elec. Code § 129.023.

<sup>&</sup>lt;sup>16</sup> Tex. Elec. Code § 129.023 (a).

<sup>&</sup>lt;sup>17</sup> Tex. Elec. Code § 129.023 (b).

<sup>&</sup>lt;sup>18</sup> *Id*.

(9) require that, when all votes are cast, the general custodian of election records and the testing board observe the tabulation of all ballots and compare the actual results to the expected results. Results of the L&A testing must be predetermined for comparison after the votes are tallied. This testing is completed three times--twice before the election is conducted and once immediately after. Once the testing board and general custodian have verified the tests were successful, the voting equipment may be used for the election.

A test is successful if the actual results are identical to the expected results.<sup>19</sup> Logic and accuracy testing must be conducted three times, once before the election, once before results are tabulated, and once after results are tabulated.<sup>20</sup>

## **Voting Systems Approved in Texas**

#### ES&S

Election Systems and Software (ES&S) is one of two approved voting systems in the state of Texas.<sup>21</sup> ES&S serves customers in 40 states and the District of Columbia. In 2020, both Dallas and Collin counties used ES&S voting equipment.

The following is a summary of the hardware that the vendor, ES&S, provides for elections in Texas counties and discusses proprietary ES&S software that both voters and election workers use on ES&S devices.

#### **Hardware Used at the Polling Location**

#### **ExpressPoll – electronic pollbook**

The ExpressPoll provides poll workers with an interface designed to reduce check-in and verification waiting time for voters and increase the accuracy of ballots issued.

The ExpressPoll has physical security features to protect all aspects of the device, as well as role-based security that can assign several different user roles.

All data used in the system is strongly encrypted. This includes the data stored and saved on the device as well as any data that is transmitted to other devices or to the host server.

<sup>&</sup>lt;sup>19</sup> Tex. Elec. Code § 129.023 (d).

<sup>&</sup>lt;sup>20</sup> Tex. Elec. Code § 129.023.

Sam Taylor, SOS 101 Voting Systems in Texas, (Sept. 23, 2022), https://www.sos.state.tx.us/about/newsreleases/2022/092322.shtml.

The voter information is logged and recorded on the USB flash drive in the machine. There are also two to three internal memory hard drives for disaster recovery backup.

For best practices, election workers should name their polls to organize their election media by polling place. This method of organization shows what has been processed and what is yet to be processed.



Figure 2-1: ES&S ExpressPoll

#### **ExpressVote - Universal Voting System**

The paper-based ExpressVote Universal Voting System uses touch-screen technology that produces a paper record for tabulation. The ExpressVote handles the entire marking process, eliminating unclear marks and the need for interpretation of the voter's intent.

The ExpressVote uses physical system access controls including lockable doors, tamper-evident seals and access codes. These security safeguards cannot be bypassed or deactivated, and will alert election officials of unauthorized access while the unit is in storage, transport, preparation and operation.

The ExpressVote produces a paper vote summary card that provides voters with the opportunity to review their selections and verify that their ballot was recorded accurately before submitting the ballot for tabulation. The vote summary card also serves as an audit trail for election officials.

The ExpressVote generates a detailed audit log of all actions and events that have occurred on the unit, which can be printed at any time. Every action and event, including access attempts, access of system functions and errors, is logged and timestamped.

The ExpressVote only accepts certified and approved USB flash drives containing encrypted data signed with the correct, Federal Information Processing Standards (FIPS)-compliant, security keys. As such, once an election official installs election programming, it is not possible for a separate device to interface with the ExpressVote in order to overwrite or change the election definition or system firmware.

All data generated during the voting process is encrypted and digitally signed. The ExpressVote also generates a signed data key, ensuring that--should unauthorized access of a unit occur--no other units can be affected through data transfer.



Figure 2-2: ES&S ExpressVote

#### **DS200 – Precinct Scanner and Tabulator**

The DS200 is a both a ballot scanner and tabulator, combining digital imaging and paper-based voting. Inside of the DS200 is a USB drive which houses both Cast Vote Records (CVRs) and ballot images. The DS200 uses system access controls including lockable doors, tamper-evident seals and access codes. These security safeguards cannot be bypassed or deactivated and will alert election officials of any unauthorized access while the unit is in storage, transport, preparation and operation.



Figure 2-3: DS200 Ballot Scanner and Vote Tabulator

The DS200 generates a detailed audit log of all actions and events that have occurred on the unit, which can be printed at any time. Every action and event, including access attempts, access of system functions and errors, is logged and timestamped. The DS200 only accepts certified and approved USB flash drives that contain encrypted data sealed with the correct, FIPS-compliant, signed data key. The tabulator has places for seals on all latches and doors.



Figure 2-4: Voter Inserting Ballot into DS200

The DS200 is equipped with an emergency ballot bin in the event the tabulator is unable to scan ballots. Voters may deposit their ballots in the bin, allowing those ballots to be run through a tabulator when the ballots are returned to the central counting or accumulation station.

The side panel is used to turn on the machine. All of the machines are plugged in but have a battery as a backup. Each machine stands alone, is not connected to another nearby machine and none of the machines are connected to the internet.

Vote results are stored on the proprietary USB thumb drive in the tabulator. The tabulator checks for the USB's electronic vendor number upon insertion into the machine. If the tabulator cannot assess the vendor number, then the machine rejects the USB.

#### **DS450 – High-throughput Scanner and Tabulator**

The DS450 is a scanner and vote tabulator that is capable of sorting 72 double-sided ballots per minute. The DS450 is used to scan ballots by mail and can sort between unreadable, printed (regular), and written ballots into different bins. Additionally, in partial manual recounts, the DS450 can be used to sort the ballots. Some vote center counties have mixed ballot styles and the DS450 is capable of sorting out those differences.



Figure 2-5: DS450 Central Scanner and Tabulator

#### **USB Flash Drives**

USB flash drives serve three functions:

- 1) Load election information into the voting machine
- 2) Collect and store selections
- 3) Transport results to the election office.

Ballot content is downloaded from the county election office's computer to the secured flash drive. While most jurisdictions carry out this process themselves, some choose to have a third party perform this task. This process is facilitated on a hardened computer with the configuration tested and verified by the EAC. The process of hardening a computer involves reducing the computer to a single function machine. The computer has now become an election tabulator, does not use the internet, and only allows authorized users to access it. This configuration ensures that the election management software on the hardened computer cannot receive any election results or ballot images using unauthorized USB flash drives.

The voting machines are pulled from their secured storage to be loaded with the USBs and tested before they are sent to their polling location. Each piece of equipment is loaded with a unique encryption key which ensures that only the information specific to that election may be loaded on to that machine. Encryption keys change with each new election.

The USB flash drives inserted into the voting machines are physically secured using multiple locks and seals and are delivered to the polling locations with these protections already in place. The USBs are not accessed during the election and are

sealed to ensure that there is no tampering. If there is any evidence of tampering, the machines are taken out of service.

After the polls close, election reports are printed, the USB flash drives are removed from the equipment, serial numbers are logged, and the USB flash drives are placed in locked and sealed bags along with copies of the printed reports and are returned to the election office.

After the election, the USB flash drives are inserted into a hardened<sup>22</sup> computer to retrieve the election results. All ES&S tabulation equipment uses industrial-grade USB flash drives made in the US by a US-based company that also supplies the same type of USBs to the military and NASA.

After the election, election officials can reformat a USB to its known factory state to ensure that the USB is clean and ready for use in the next election.

#### **Electionware/Software**

Each election is programmed using Electionware—an ES&S proprietary software. All of the coding is done in the United States. Every line of source code is independently reviewed by the Election Assistance Commission (EAC). Electionware election management software allows jurisdictions of all sizes to manage their elections through the software's accessible, user-friendly interface.

Electionware enables election staff to create secure election information databases, format ballots, program voting and scanning equipment, consolidate tabulator results, and generate election night reports.<sup>23</sup>

#### **Election Management/Software**

Electionware accommodates a variety of election functions, including early and overseas voting, ADA compliance, ballot adjudication, election-night reporting, and auditing. Electionware allows for authorized teams to work in the same software simultaneously, and manage approximately 10,000 ballot styles. The database for multiple equipment types provides election-wide uniformity and compliance, which minimizes human error.

<sup>22</sup> Hardening is a method to secure a computer system's software as well as its firmware and other system elements to reduce vulnerabilities and a potential compromise of the entire system.

Election Management Software Electionware, essvote.com, https://www.essvote.com/products/electionware/ (last visited Dec. 12, 2022).

Electionware has protections in place to ensure that election management software will not receive any election information that has been altered in any way. Login credentials are always required for user authentication.

#### **Ballot Review**

The information stored on a USB has images, original cast vote records (CVRs), and modified CVRs. This information cannot be deleted unless the whole election is deleted. This information can be exported into a zip file.

#### **Types of Reports Generated**

**Media status reports** are created and provide information on the type of election equipment, device serial number, media serial number, media load time, and total number of ballots on the ExpressVote machine. Media status reports show what media has already been read and what media sticks have been received, versus those which are still outstanding.

**Ballot statistic summary reports** show the number of processed ballots by mail.

**Audit logs** are maintained by Electionware and include a list of all actions and events that have occurred on the unit, including log-in attempts, election definition, ballot preparation and results processing. This includes a record of all user actions, with username and timestamps.

#### **Hart Intercivic**

In 2020 Tarrant County and Harris County both used Hart Intercivic voting systems. Harris County used Hart's legacy system. Tarrant County used Hart's Verity system.

#### **Hart Legacy System**



Figure 2-6: Hart eSlate

The eSlate system used in Harris County in 2020 is a fully electronic voting system.<sup>24</sup> When the voter arrived to their appropriate polling place they were checked in at the Judges Booth Controller (JBC) and given a unique access code. This access code is anonymous and corresponds with the correct ballot style the voter requires. They insert their unique access code into the Direct Recording Electronic (DRE) voting machine and it is verified by the JBC that assigned it. Since the DRE machines are not online, the JBCs communicated with the DRE machines by cord.

Once the voter inputted their unique code and it was verified, they navigated the digital screen with a wheel dial or buttons on the device. After the voter has completed their selections and has confirmed their votes and cast their ballot, their selections are recorded directly into the JBC's Mobile Ballot Box (MBB) memory card. From here, after the polls close the poll workers use the JBC that is attached to that row of DRE machines to tally the votes cast, as individual DRE machines do not have the capability to tabulate votes.

#### **Legacy System Software**

During the election process, counties using Hart's legacy voting equipment also use several different software applications provided by Hart for different stages of the election process. Hart uses its Ballot Origination Software System (BOSS) to create ballot styles and write the election data file to MBBs. After voting has completed, the Rally application serves as the intermediary accumulating the cast vote records (CVRs) for transfer to the computer running the Tally system. Tally is used to tabulate the CVRs. Together these three software applications work in unison to store, gather, and then produce data from elections.<sup>25</sup>

#### **Ballot Now**

Ballot Now is an application that manages paper ballots for an election by allowing election officials to print, scan, and resolve ballots. This is primarily for mail ballots. Ballot Now does not tabulate votes. When all the CVRs are scanned and complete, Ballot Now writes the CVRs to MBBs, which then are read into the Tally application to be tabulated.

<sup>24</sup> Hart InterCivic eSlate, verifiedvoting.org, https://verifiedvoting.org/election-system/hart-intercivic-eslate/ (last visited Dec. 12, 2022).

<sup>&</sup>lt;sup>25</sup> There are additional Hart software applications that are part of the elections process, however, these three are the primary software applications used from election origination through tabulation.

#### **Rally and Tally**

**Rally** is the software that stores and transfers CVRs from remote satellite stations to a Tally PC at the central counting station. Rally reads CVRs from voted MBBs and transfers are initiated when the Tally PC contacts Rally stations. Rally does not tabulate, rather, it reads the CVR data and provides verifiable secure transfers. Rally includes a real-time audit log and MBB processing reports.<sup>26</sup>

**Tally** is a software application that reads, stores and tabulates electronic CVRs. Tally tabulates the CVRs from the MBBs. Hart configured Tally to tabulate specific election and contest data by creating a tabulation database based upon the BOSS database.

Tally can produce a variety of official reports and data exports in several formats such as PDF or XML. Whenever an operator has an "action" while Tally is running, that is reported to a real-time audit log.

#### **SERVO**

The System for Election Record Verification and Operations (SERVO) is an eSlate application. This application is used for polling place equipment CVR backups, recovery, recount, and resetting.

128 Megabyte ATA Format MBB Capacities:		
eSlate Subsystem	CVR Capacity of One MBB <sup>a</sup>	
JBC	10,000 (Access Code range of 0000-9999)	
Ballot Now	65,000	
eScan	20,000	
SERVO	65,000	

a. All values are conservative estimates based on small CVR log size and multi-page ballots.

Figure 2-7: SERVO Data Screenshot

SERVO is used to:27

- Prepare each JBC to accept an MBB for the election (Program Key)
- Prepare each eScan to accept an MBB for the election (Program Key)
- Create an Event for storing an election's CVRs audit logs

<sup>&</sup>lt;sup>26</sup> See Hart Intercivic, Rally Training Manual 1 (2006).

<sup>&</sup>lt;sup>27</sup> Hart InterCivic, Support Procedures Training Manual 275 (2006).

- Create Recovery MBB(s)
- Create Recount MBB(s)

Since the 2020 General Election Harris County has transitioned out their eSlate or 'Legacy system,' and now uses the updated Verity system.<sup>28</sup>

#### **Hart Verity System**

Tarrant county's Commissioner's Court opted in 2019 to upgrade their voting system to the Hart hybrid voting system: Verity.<sup>29</sup>

#### **Verity Duo**

Tarrant County indicated that they chose the Duo to add a layer of security by introducing a paper trail for each voter's ballot.

This is where the functionality of Tarrant County's and Harris County's Hart systems used in 2020 diverge. As opposed to the eSlate machines used in Harris County, the Verity Duo used in Tarrant<sup>30</sup>prints a paper ballot of the voter's choices made on the digital monitor, giving voters the opportunity to physically review their selections before submitting the ballot into a scanner.



Figure 2-8: Verity Duo

Systems by County, sos.state.tx.us (Feb. 18, 2022), https://www.sos.state.tx.us/elections/forms/sysexam/voting-sys-bycounty.pdf Heider Garcia, Election Security Hart Voting System (Sept. 2022) https://www.tarrantcounty.com/en/elections/election-security.html; Verity system includes both a ballot-marking device and a scanner. Tarrant 2020), County Elections, Voter Process, Youtube (Feb. 22, https://www.youtube.com/watch?v=3qfcqH0vFpo

Much like the eSlate/JBC configuration, the Duo machines still required to be daisy chained to a Verity Controller. The Verity Controller served the same purpose as the JBC. Rather than an MBB in the JBC that stores the scans, it is a flash drive-type device called vDrive.

When a voter arrived at their polling place they were checked in through the controller and assigned a unique access code that they take to the Duo machine. The Duo is a digital touch screen monitor. The voter made their selections using the touch screen as opposed to the wheel dial and buttons used in the legacy system.

As stated above, this device prints the voter's ballot out, prompting the voter to review the paper ballot and then feed the paper ballot into a separate scanner.<sup>31</sup>

#### **Verity Scan**

Verity Scan stores CVR records on the removable media device and on the unit itself. A third redundancy is the printed paper record.

A voter marks their ballot either by machine or hand and feeds it directly into Verity Scan. The Verity Scanner is equipped with green landing lights, on screen directions, and guides that instruct the voter where to insert the ballot. A voter is able to feed their ballot into the Verity Scanner in multiple different ways such as face up or face down.

If a ballot jam occurs, the ballot track can be cleared and the device indicates in an alert message letting you know the ballot scanned. Verity Scan is an accessible machine for every voter as it sits at wheelchair accessible height.

<sup>&</sup>lt;sup>31</sup> Verity Duo Instruction Poster, tarrantcounty.com, https://www.tarrantcounty.com/content/dam/main/elections/OPS/Verity-Duo-Instruction-Poster.pdf (last visited Dec. 12, 2022).



Figure 2-9: Verity Scan

#### **Hart Verity Software**

#### **Verity Data**

Verity Data allows an election worker to import and manage election and jurisdiction data, enter translations, and record audio. Verity Data allows election workers to choose ballot templates, preview ballots, and export the election data to Verity Build.

#### **Verity Build**

In Verity Build, a user can proof a ballot data and ballot layout, configure the settings for the election, print ballots, write vDrives, and write Verity Keys. Ballot data and layout are managed in Verity Data.

#### **Verity Central**

In Verity Central, an election worker can scan voted paper ballots using your Verity Central scanner, review and resolve ballots, and write the cast vote records to a vDrive in preparation for Verity Count vote tabulation.

#### **Verity Count**

Verity count allows a user to create tasks to manage election events such as reading and tabulating vDrives, resolving write-in votes, printing reports, and exporting data. For Verity Count to work in an election, the user must import the signed election using the Election management application. Audit logs can also be created.

## **Security**

#### Key Takeaways

- Only one county Collin had a contingency plan in place that involved contacting the Texas Secretary of State's office in the event of an emergency or disaster.
- No county had fully completed the election security toolkit made available by the Texas SOS.
- Two counties Dallas and Harris did not have or did not provide any emergency response or contingency plans.
- One county- Dallas requested changes that would allow them to more carefully control who had access to key areas of the election administration office. That request was denied by the County.

## **Physical Security**

Security of the polling location, central count, and the ballots themselves—either physical or electronic—is of utmost importance. Counties should follow strict procedures on security and maintain robust records demonstrating compliance. The four counties' physical security performance leading up to and following the 2020 General Election was adequate, but we recommend that they each fully implement all elements of the Secretary of State's Election Security Toolkit.

## **Security of Ballots**

From the time a presiding judge receives the official ballots for an election until the precinct returns for that election have been certified, the presiding judge shall take the precautions necessary to prevent any access to the ballots, ballot boxes, and envelopes used for provisional ballots in a manner that is not authorized by law. The ballots, ballot boxes, and envelopes used for provisional ballots at a polling place must be in plain view of at least one election officer from the time the polls open for voting until the precinct returns have been certified. The presiding judge commits an

offense if the judge fails to prevent a person from handling a ballot box containing marked ballots or provisional ballots in an unauthorized manner.<sup>32</sup>

Voting stations must be arranged in a manner that ensures the voting area is in view of the election officers, poll watchers, and persons waiting to cast a ballot but that is separated from the persons who are waiting to vote.<sup>33</sup> When setting up the voting station, an election officer shall open and examine the ballot boxes and remove any contents from the boxes.<sup>34</sup> The ballot box to be used by the voters to deposit marked ballots must be locked. The ballot box<sup>35</sup> and the box used for the deposit of provisional ballots must be placed where they will be in plain view of the election officers, watchers, and persons waiting to vote.<sup>36</sup>

## **Electronic Information Storage Mediums and Voting System Security**

The county's general custodian of election records is tasked with generating and maintaining plans and procedures to ensure the security of voting systems and electronic media. The general custodian of election records must:

- Create and maintain an inventory of all electronic information storage media;
- Develop a procedure for tracking the custody of each electronic information storage medium from its storage location, through election coding and the election process, to its final post-election disposition and return to storage. This procedure requires at least two individuals to perform a check and verification check whenever a transfer of custody of an electronic information storage medium occurs;
- Establish a secured location for storing electronic information storage media when not in use and for storing voting system equipment after election parameters are loaded;

<sup>&</sup>lt;sup>32</sup> Tex. Elec. Code § 61.005.

<sup>&</sup>lt;sup>33</sup> Tex. Elec. Code § 62.004.

<sup>&</sup>lt;sup>34</sup> Tex. Elec. Code § 62.005.

<sup>&</sup>lt;sup>35</sup> A ballot box must be made of a sturdy material, suitably designed for its intended use, and have a lock and key. Tex. Elec. Code § 51.034.

<sup>&</sup>lt;sup>36</sup> Tex. Elec. Code § 62.006.

- Store election information storage mediums in the presence of an election official or in a secured location once the medium has been coded for an election; and
- Create a recovery plan to be followed if a breach in security procedures is indicated that includes immediately notifying the Secretary of State.<sup>37</sup>

In addition, the general custodian of election records must adopt procedures for securely storing and transporting voting system equipment. <sup>38</sup> For example, the general custodian of election records must adopt procedures that:

- Include provisions for locations outside the direct control of the general custodian of election records, including overnight storage at a polling location;
- Require at least two individuals to perform a check and verification check whenever a transfer of custody of the voting equipment occurs;
- Create a recovery plan to be followed if a breach in security procedures is indicated that includes immediately notifying the Secretary of State;
- Secure access control keys or passwords to voting system equipment and require the use of access control keys or passwords to be witnessed by at least one individual authorized to use that information<sup>39</sup>; and
- Provide a training plan for relevant election officials, staff, and temporary workers that addresses these procedures.

#### **Role of Election Workers**

#### **Assembly**

The election judge and the assigned election clerks are responsible for making sure that the polling place is secure and ready to receive voters on election day.<sup>40</sup> If the polling place is left unattended at any time after the preparations for voting begin,

<sup>&</sup>lt;sup>37</sup> See Tex. Elec. Code § 129.051 (f).

<sup>&</sup>lt;sup>38</sup> Tex. Elec. Code § 129.052.

 $<sup>^{39}</sup>$  The use of an access control key or password must be documented and witnessed in a log dedicated for that purpose that is retained until the political subdivision disposes of the equipment. Tex. Elec. Code § 129.053.

<sup>&</sup>lt;sup>40</sup> Tex. Elec. Code § 62.001.

the presiding judge shall take appropriate steps to provide for the security of the polling place.

#### **Identification**

While on duty in the area, an election judge, an election clerk, a state or federal election inspector, a certified peace officer, or a special peace officer appointed for the polling place by the presiding judge shall wear a tag or official badge that indicates the person's name and title or position.<sup>41</sup>

#### **Powers**

Early voting clerks and the presiding judge of each polling place, as appropriate, have the authority of a district judge while serving in that capacity. This authority enables the early voting clerk or the presiding judge, as appropriate, to use his or her discretion to ensure the safety and efficiency of the early voting and election day polling place and the surrounding 100-foot area.<sup>42</sup>

## **Persons Allowed in the Polling Location**

The only people authorized to be present in the polling place during voting are:

- an election judge or clerk;
- a poll watcher;
- the Secretary of State;
- a staff member of the Elections Division of the Office of the Secretary of State performing an official duty in accordance with the Election Code;
- an election official, a sheriff, or a staff member of an election official or sheriff delivering election supplies;
- a state inspector;
- a person admitted to vote;

<sup>&</sup>lt;sup>41</sup> Tex. Elec. Code § 61.010 (b).

<sup>&</sup>lt;sup>42</sup> Keith Ingram, *Certain Activities in Vicinity of Polling Places*, Election Advisory No. 2014-21, (Oct. 13, 2014) https://www.sos.state.tx.us/elections/laws/advisory2014-21-activities-vicinity-polling-places.shtml.

- a child under 18 years of age who is accompanying a parent who has been admitted to vote;
- a person providing assistance to a voter pursuant to the Election Code;
- a person accompanying a voter who has a disability;
- a special peace officer appointed by the presiding judge;
- the county chair of a political party conducting a primary election;
- a voting system technician;
- the county election officer, as necessary to perform tasks related to the administration of the election; or
- a person whose presence has been authorized by the presiding judge in accordance with the Election Code.<sup>43</sup>

## **Security Cameras**

If a building is being used as a polling place and has security cameras installed, Secretary of State advises the cameras be turned off during the hours that voting is being conducted if possible. If it is not possible, it is important to ensure the cameras do not film the voting areas. Ideally, the camera should not view the voting equipment at all.<sup>44</sup>

## **The Use of Certain Devices**

It is also prohibited for any person to use a wireless communication device within 100 feet of a voting station.<sup>45</sup> Additionally, it is prohibited for an individual to use a mechanical or electronic means of recording sound or images within 100 feet of a voting station. An election judge of a polling location has the authority to require individuals to deactivate such a device and to require persons who do not comply with this requirement to leave the polling location.<sup>46</sup> These prohibitions do not apply to an election officer conducting the officer's official duties; the use of election

<sup>&</sup>lt;sup>43</sup> Tex. Elec. Code § 61.001.

<sup>&</sup>lt;sup>44</sup> Keith Ingram, *Certain Activities in Vicinity of Polling Places*, Election Advisory No. 2020-30, (Oct. 3 2020) https://www.sos.state.tx.us/elections/laws/advisory2020-30.shtml. The SOS also generally advises that if the location is equipped with sound recording and it is not possible to turn off that feature during the hours of voting, that another polling location be selected.

<sup>&</sup>lt;sup>45</sup> Tex. Elec. Code § 61.014.

<sup>&</sup>lt;sup>46</sup> Tex. Elec. Code § 61.014 (c).

equipment necessary for the conduct of the election; or a person who is employed at the location in which a polling place is located while the person is acting in the course of the person's employment.<sup>47</sup>

## **Contingency Plans**

The Secretary of State has adopted rules defining classes of protected election data and established best practices for identifying and reducing risk in the electronic use and transmission of election data and the security of election systems.<sup>48</sup> Election security best practices are intended to provide guidance on how to address cyberattacks and other disaster risks in the election process.

The Secretary of State has promulgated an Election Security Best Practices Guide that explains the various plans and goals of the plans. <sup>49</sup> The Secretary of State has also created an Election Security Toolkit that is available to the counties and has conducted training regarding the toolkit to allow the counties to modify and implement the plans as fits their particular jurisdiction. The following plans have been outlined in the Secretary of State Election Security Best Practices Guide:

An authorized election written information security program (WISP) should be established to outline a set of prevention and response plans in the event of a cyberattack.<sup>50</sup> Part of WISP involves also creating an election information security policy (EISP), which establishes protocols that protect election-related data from cyber threat and other disasters.<sup>51</sup>

As part of WISP, the Secretary of State also recommends that election departments create an incident response plan that documents the specific steps to take in case of

<sup>&</sup>lt;sup>47</sup> Tex. Elec. Code § 61.014 (d).

<sup>&</sup>lt;sup>48</sup> If the Secretary of State becomes aware of a breach of cybersecurity that impacts election data, the secretary shall immediately notify the members of the standing committees of each house of the legislature with jurisdiction over elections. *See* Tex. Elec. Code § 279.002.

<sup>&</sup>lt;sup>49</sup> *Election Security Best Practices Guide*, Texas Secretary of State Elections Division, (April 2020), https://www.sos.state.tx.us/elections/forms/election-security-best-practices.pdf.

<sup>&</sup>lt;sup>50</sup> A county election officer shall annually request training on cybersecurity from the secretary of state. The secretary of state shall pay the costs associated with the training with available state funds. A county election officer shall request an assessment of the cybersecurity of the county's election system from a provider of cybersecurity assessments if the secretary of state recommends an assessment and the necessary funds are available. If a county election officer becomes aware of a breach of cybersecurity that impacts election data, the officer shall immediately notify the secretary of state. To the extent that state funds are available for the purpose, a county election officer shall implement cybersecurity measures to ensure that all devices with access to election data comply to the highest extent possible. See Tex. Elec. Code § 279.003.

<sup>&</sup>lt;sup>51</sup> Election Security Best Practices Guide, Texas Secretary of State Elections Division, (April 2020), https://www.sos.state.tx.us/elections/forms/election-security-best-practices.pdf.

a cyberattack incident. An incident response plan should include an incident containment process that minimizes the scale and scope of damage and should address issues such as malware, ransomware, denial of service, intrusion, information access, compromised data, insider threats, compromised accounts, loss of election systems, social engineering attack, or a data breach.

The Secretary of State suggests creating a continuity of operations plan (COOP) that considers how a cyberattack or other disaster would disrupt an election and explain fail-safes, backup processes and systems to keep critical functions operating if such an incident occurs.<sup>52</sup>

An election system security plan also provides explicit written protocols that safeguard election data on equipment from cyber threats and other disasters. This type of plan should define security controls that encompass the full scope of how election and IT systems support elections; include the complete range of election processes from registering voters to reporting results; outline how election equipment and systems are secured and stored; and include how voters interact with systems.<sup>53</sup>

The Secretary of State recommends that elections offices create a vendor risk management policy or a set of guidelines that ensure that third-party vendors are not introducing exploitable security gaps in their products. An ideal policy should request that vendors provide a copy of their EISP to evaluate the vendor's security measures. Vendors should also allow periodic evaluation to promote transparency on how they protect information and systems. Using this policy, elections departments should also be able to document how the vendor will support the organization during execution of the COOP.

## **The Four Counties**

## **Collin County**

In Collin County, only individuals with badge access are able to access certain areas within the Elections Department. Collin County's facilities department is responsible for programing and coding badges, which controls who has badge entry access. Collin County's system keeps a log of all entries to certain areas including the date, time,

 $<sup>^{52}</sup>$  The general custodian of election records shall create a contingency plan for addressing direct recording electronic voting machine failure. This plan must include the timely notification of the secretary of state. See Tex. Elec. Code § 129.056.

<sup>&</sup>lt;sup>53</sup> Election Security Best Practices Guide, Texas Secretary of State Elections Division, (April 2020), https://www.sos.state.tx.us/elections/forms/election-security-best-practices.pdf.

location, event description, and individual involved. Collin County provided this log for review. An event marked "forced" entry appeared in the report. "Forced" could appear if the door was held or the door has a push bar and the door was pushed from the bar and opened. The report only contained the single instance of a "forced" entry and it appears that a cleaning staff member attempted to gain access to the secure area and was denied.

Collin County provided FAD with their continuity of operations plan to review during an on-site visit to Collin County. The plan adequately set out procedures to follow in the event of an emergency and contained a protocol that included notifying the Secretary of State in the event of an emergency or disaster. Collin County noted they did not have any of the other plans from the Election Security Toolkit in place, but had been contracting with a vendor to do so.

## **Dallas County**

During the 2020 General Election period, Dallas County normally operated with approximately 40-50 members of regular staff. In addition, they maintained between 700-800 temporary workers to assist with the election. Access to certain areas of the elections' facility was restricted based on the category of workers through the use of badges. In 2020, the Elections Department requested that the County provide additional categories of workers in order to more carefully control who had access to certain areas. This request was denied and they were forced to use limited categories. This limitation resulted in the Elections Department moving forward with less categories than it believed was necessary given the sensitivity and nature of their operation. FAD was provided a copy of the door access matrix in use for the 2020 General Election which included categories of workers, restricted hours of access, and restrictions on locations to which workers had access.

Dallas County did not have any of the Secretary of State-recommended Election Security plans in place for 2020. They did internally discuss risks associated with outsourcing services to third parties and worked to reduce them. They dealt with and responded to cybersecurity threats without a plan, and they discussed the possibility of emergencies and how to handle an emergency if it occurred. Dallas County provided materials with checklists and risks to be aware of from national resources that they reviewed, but no formal written plan for Dallas County was in place in 2020. Dallas County also provided documentation regarding certain voting system security measures in place in 2020 by virtue of their voting equipment vendor, ES&S. Dallas County hoped to create a position for one individual who could address all of the security matters for the Elections Department in the future.

Dallas County has since contracted with a vendor to assist them with developing a security and emergency response plan.

## **Harris County**

Harris County advised they did not believe they had a continuity of operations or emergency response plan in 2020 and would check on whether any of these plans existed. Harris County indicated the county had protections in place against cybersecurity threats. Harris County never provided this information.

Harris County has since contracted with a vendor to create a security plan and is in the process of exploring their options in creating a more robust security plan.

## **Tarrant County**

Tarrant County maintains a checklist that assists them with ensuring only those with proper access may view certain documents and have access to certain areas. They were proactive about reviewing their records to ensure departed employees or staff do not retain access to restricted areas or information. In Tarrant County, only individuals whose job activities require access to certain areas have access and all visitors in the building must be escorted by someone with access.

Tarrant County had both a continuity of operations plan and emergency response plan that was provided for FAD to review during an on-site visit. The plan included information regarding what to do in certain emergency situations and noted that the Secretary of State was among those who could postpone or delay an election. These plans did not, however, include that the Secretary of State must be notified in the event of an emergency or disaster. Tarrant County did not have any of the other plans in place from the Elections Security Toolkit, but continue updating their security protocols.

## **Voter Registration**

#### Key Takeaways

- A review of 2020 vote history records found that voters who cast ballots listed non-residential, commercial mailbox locations as their residence addresses:
- In Collin County, 35 voters listed commercial mailbox locations as their residential address.
- In Dallas County, 329 voters listed commercial mailbox locations as their residential address.
- In Harris County, 687 voters listed commercial mailbox locations as their residential address.
- In Tarrant County, 320 voters listed commercial mailbox locations as their residential address.

## **Eligibility**

In order to be eligible to vote in Texas, an individual must be a qualified voter on the day he or she offers to vote, be a resident of the territory covered by the election or measure on which the person desires to vote, and satisfy all other legal requirements for voting in that particular election.<sup>54</sup> A qualified voter must be both a resident of Texas and a registered voter.<sup>55</sup>

A person who desires to register to vote must submit an application for registration to the voter registrar in their county of residence.<sup>56</sup> The application for registration must include:

 the applicant's first name, middle name, if any, last name, and former name, if any;

<sup>&</sup>lt;sup>54</sup> Tex. Elec. Code § 11.001.

<sup>&</sup>lt;sup>55</sup> Tex. Elec. Code § 11.002 (5); Tex. Elec. Code § 11.002 (6).

<sup>&</sup>lt;sup>56</sup> Tex. Elec. Code § 13.002.

- the month, day, and year of the applicant's birth;
- a statement that the applicant is a United States citizen;
- a statement that the applicant is a resident of the county;
- a statement that the applicant has not been determined by a final judgment of a court exercising probate jurisdiction to be:
  - totally mentally incapacitated; or
  - o partially mentally incapacitated without the right to vote;
- a statement that the applicant has not been finally convicted of a felony or that the applicant is a felon eligible for registration under Section 13.001;
- the applicant's residence address or, if the residence has no address, the address at which the applicant receives mail and a concise description of the location of the applicant's residence;
- the following information:
  - the applicant's Texas driver's license number or the number of a personal identification card issued by the Department of Public Safety;
  - if the applicant has not been issued a number, the last four digits of the applicant's social security number; or
  - a statement by the applicant that the applicant has not been issued a number
- if the application is made by an agent, a statement of the agent's relationship to the applicant; and
- the city and county in which the applicant formerly resided.

Once the application is submitted in its entirety, the county registrar reviews it to determine if it meets the legal requirements set out in the Election Code. A county registrar is required to make the eligibility determination by the 7<sup>th</sup> day after the application is submitted.

If an application does not meet the requirements and is rejected, the registrar must deliver written notice, with reason, of the rejection no later than the second day after the determination. $^{57}$  If the rejection occurs in the presence of the applicant, the registrar can inform the applicant of the reason orally, and give them the opportunity to correct and re-apply. If the applicant re-applies, they must submit the new application before the  $10^{th}$  day after the rejection notice is delivered.

Upon approval, the voter will receive a unique voter registration number (known as VUID) assigned by the Secretary of State and a registration certificate from their county voter registrar.<sup>58</sup>

## **Voter Confidentiality**

In general, there is certain personal identification information provided on registration applications that is confidential for all voters, including partial social security numbers, driver's license or state-issued ID numbers, and telephone numbers.

Applicants in any of the following categories are eligible to have their address omitted<sup>59</sup> from the Official List of Registered Voters <sup>60</sup>;

- Federal judges, including a federal bankruptcy judge;
- Marshals of the United States Marshals Service;
- United States Attorneys,
- State judges and any family member<sup>61</sup> of the judge or official; or
- Peace officers, including Special Investigators and Prosecutors.

There is also an Alternate Address program that allows these same qualified individuals to use the address of their work place if they choose.<sup>62</sup> This does, however, change the precinct of where they are eligible to vote from their precinct of residence.

In addition, the Attorney General's office has an address confidentiality program that provides a substitute post office box address for victims of family violence, sexual

<sup>&</sup>lt;sup>57</sup> Tex. Elec. Code § 13.073.

<sup>&</sup>lt;sup>58</sup> Tex. Elec. Code § 13.141.

<sup>&</sup>lt;sup>59</sup> Tex. Elec. Code § 13.0021.

<sup>&</sup>lt;sup>60</sup> Tex. Transportation Code § 521.121.

<sup>&</sup>lt;sup>61</sup> Family member as defined under § 31.006 of the Finance Code.

Address Confidentiality, sos.texas.gov, (Nov. 2021) https://www.sos.state.tx.us/elections/laws/address-confidentiality.shtml.

assault, human trafficking, or stalking.<sup>63</sup> Voters qualified in this program are not registered through the county's voter registration system and no personal identification information of the voter appears on any form other than the Confidential Voter Registration Form and Early Voting Ballot Application.<sup>64</sup>

# Voter Registration Effective Date, Cancellations, and Lists

When the voter's registration application is approved, their registration becomes effective on the 30<sup>th</sup> day after the application is submitted, or when the applicant turns 18, whichever date is later.<sup>65</sup> Registration is effective until cancelled under Chapter 16 of Texas Election Code. Grounds for cancellation under Chapter 16 include:

- notice under Section 13.072(b), 15.021, or 18.0681(d) or a response under Section 15.053 that the voter's residence is outside the county;
- an abstract of the voter's death certificate under Section 16.001(a) or an abstract of an application indicating that the voter is deceased under Section 16.001(b);
- an abstract of a final judgment of the voter's total mental incapacity, partial mental incapacity without the right to vote, conviction of a felony, or disqualification under Section 16.002, 16.003, or 16.004;
- notice under Section 112.012 that the voter has applied for a limited ballot in another county;
- notice from a voter registration official in another state that the voter has registered to vote outside this state;
- notice from the early voting clerk under Section 101.053 that a federal postcard application submitted by an applicant states a voting residence address located outside the registrar's county; or
- notice from the secretary of state that the voter has registered to vote in another county, as determined by the voter's driver's license number or

45

Address Confidentiality Program, texasttorneygeneral.gov, https://www.texasattorneygeneral.gov/crime-victims/services-crime-victims/address-confidentiality-program (last visited Dec. 12, 2022).

<sup>64</sup> Tex. Elec. Code § 13.004 (5); Tex. Elec. Code § 13.004 (7).

<sup>&</sup>lt;sup>65</sup> Tex. Elec. Code § 13.143.

personal identification card number issued by the Department of Public Safety or social security number.

- (b) The registrar shall cancel a voter's registration immediately if the registrar:
  - determines from information received under Section 16.001(c) that the voter is deceased;
  - has personal knowledge that the voter is deceased;
  - receives from a person related within the second degree by consanguinity or affinity, as determined under Chapter 573, Government Code, to the voter a sworn statement by that person indicating that the voter is deceased; or
  - receives notice from the secretary of state under Section 18.068 that the voter is deceased.<sup>66</sup>

Registration renewal certifications are sent to qualified voters between November 15<sup>th</sup> and December 5<sup>th</sup> of each odd-numbered year. Renewal certificates are not eligible to be forwarded, so if the voter has moved and the certificate is returned to the voter registrar, the voter is placed on the suspense list.<sup>67</sup> If the registrar sends a written notice requesting confirmation of a voter's address, they are automatically placed on the suspense list until confirmation is received, and the voter is either reinstated or removed from the voter rolls.<sup>68</sup>

Cancellation of voter registration takes immediate effect and the county registrar must deliver written notice to the voter of their cancellation no later than the  $30^{th}$  day after cancellation.<sup>69</sup>

Any removal of voters from the voter rolls must be completed no later than 90 days<sup>70</sup> before a federal primary or general election in compliance with the National Voter Registration Act of 1993 (NVRA). A registrar is, however, permitted to remove a voter from the rolls if the voter is voluntarily cancelling their registration, is deceased, finally convicted of a felony or determined to be mentally incapacitated for purposes of voting.

<sup>&</sup>lt;sup>66</sup> Tex. Elec. Code § 16.031.

<sup>&</sup>lt;sup>67</sup> Tex. Elec. Code § 15.081.

<sup>&</sup>lt;sup>68</sup> Tex. Elec. Code § 15.051.

<sup>69</sup> Tex. Elec. Code § 16.036.

<sup>&</sup>lt;sup>70</sup> 52 U.S.C. § 20507 (c)(2)(a).

## Voters Found to be Registered at Commercial Mailbox Locations

FAD attempted to determine how many voters were registered at non-residential, commercial addresses. Due the complexity involved in that endeavor, FAD limited its inquiry to voters registered at commercial mailbox locations located through www.ups.com.

FAD created a list of all towns and cities for each county, and then used UPS.com to compile a list of addresses for each UPS location in each town and city. The listed addresses were then consolidated in one spreadsheet (deleting duplicate addresses). FAD used the Vote History report for each county and filtered it by residence address to find which voters were registered at a commercial mailbox location. Some UPS addresses are connected to an apartment complex making it unclear whether the voter would be registered at a commercial mailbox location or the apartments.

## **Collin County**

A total of 35 voters were registered at 16 commercial mailbox locations with physical addresses (not P.O. boxes) or subsidiaries throughout Collin County. None of the commercial mailbox locations in Collin County with vote history information were connected to an apartment complex.

CENTER	TYPE	ADDRESS	Number of Voters Registered at Addre -T
The UPS Store®		906 W MCDERMOTT DR, STE 116, ALLEN, TX, 75013-5426	4
The UPS Store®		2300 MCDERMOTT RD,200, PLANO, TX, 75025-7017	2
The UPS Store®		4100 ELDORADO PKWY,100, MCKINNEY, TX, 75070-4530	2
Authorized Shipping Outlet	THE MAILING POINT	3000 CUSTER RD,270, PLANO, TX, 75075-4427	1
The UPS Store®		11625 CUSTER RD,110, FRISCO, TX, 75035-8784	3
<b>Authorized Shipping Outlet</b>	MR. PARCEL	3941 LEGACY DR,204, PLANO, TX, 75023-8331	1
The UPS Store®		2024 W 15TH ST,F, PLANO, TX, 75075-7364	1
The UPS Store®		2750 S PRESTON RD,116, CELINA, TX, 75009-3807	1
The UPS Store®		8745 GARY BURNS DR.160, FRISCO, TX, 75034-2551	3
The UPS Store®		809 WOODBRIDGE PKWY,500, WYLIE, TX, 75098-7151	2
The UPS Store®		5729 LEBANON RD.144, FRISCO, TX, 75034-7259	ĭ
Authorized Shipping Outlet	GOIN POSTAL	9201 WARREN PKWY,200, FRISCO, TX, 75035-6242	4
The UPS Store®		1900 PRESTON RD,267, PLANO, TX, 75093-8366	2
The UPS Store®	Cartage Scattering	3308 PRESTON RD,350. PLANO, TX, 75093-7471	2
Authorized Shipping Outlet	MR. PARCEL	18484 PRESTON RD,#102, DALLAS, TX, 75252-5474	2
The UPS Store®		18208 PRESTON RD,D-9, DALLAS, TX, 75252-6011	4
e l		TOTAL VOTERS	35

Figure 4-1: Number of Voters Registered at Commercial Mailbox Locations in Collin County

## **Dallas County**

A total of 329 Voters are registered at 47 commercial mailbox locations throughout the county. These are physical addresses, not PO Boxes. None of the locations in Dallas County with vote history information are tied to an apartment complex.

CENTER	TYPE	ADDRESA	Number of Voters Registered at Address		(4)
The UPS Store®		RIVE BELT LINE RD/RTS It1, ADDISON, TX, 75006-1906	+		
The UPS Store 6		2010 E TRINGT'S MILLS RIDJON CARROLLTON TX, 7906-2303	у		
The UPS Store E		14900 PRESTON RD-404 DALLAS, TX, 20254-9181	4		
The UPS Store®		13901 MIDWAY RD,101, DALLAS, TX, 15144-4188	4.		
Authorized Shipping Curlet	EAGLE PORTAG CENTER	5955 ALPHA RD STE HG, DALLAS, TX, 75240-1123	14.		
The UPS Store E	100 100 W 100 0	2145 N 206EY LN.116, CARROLLTON, TX, 25806-3654	1		
Authorized Shipping Outlet	FAR NAKE UMBE	15707 COST RD.C. DALLAS, TX, 75248-4468			
The UPS Store 8	22233011	DOLS COST RD, SE RECHEARDSON, TX, 15060-5746	4		
Authorized Skipping Outlet	POLITIES TSQ21	LIER DYWOOD RD, DALLAX, TX, 2034-8011	2.		
The UPS Store®		11706 PRESTON RD-ING DALLAN, TX, 21250-2139			
The UPS Storo#		E19 W ARAPAHO ED 34B. RECHARDSON, TX, 19080-1040	1	1	
The UPS Store 8		THE N TOWN EAST BLATD OR MESQUITE, TX, 1919-4141			
The UPS Store 8		2024 GABTON AVE.UA DALLAS, TX, TUTH-8198	1	1	
The UPS Store®		9340 GARLAND RO, HI, DALLAS, TX, TRUB-1471	2		
The UPS Store®		1317 N AKARD ST. DALLAS, TX, 2500-5001	1.	1	
The UPS Store 8	areas are recon-	5106 E MOCKENGBIRD LINITS, DALLAS, TX, 19708-5401	7		
Authorized Shipping Outlet	EAGLE POSTAL CENTER	2897 ALLEN ST. DALLAS, TX, 75294-4062	211		
<b>Authorized Shipping Outlet</b>		1819 MCKINGEY AVESTS 155, DALLAS, TX, TS184-1488	8		
Authorized Shipping Outlet		9036 MOCKINGBORD LN, DALLAS, TX, 75305-2125	10		
The UPS Store E	71000000	506 S MACARTHUR BLVDREAR STEP 108, COPPELL, TX, 79019-4218	18		
The UPS Store®		2750 N MACARTHUR BLVDLIN, IRVING TX, 7506-750	- 6		
The UPS Storick		100 N DENTON TAP RD.150, COPPELL, TX, 19039-2148		1	
Authorized Shipping Ontlet	PRODUTER EXPRESS MALE.	1670 N HAMPTON RELIGIOS, DESOTO, TX, 20115-2889	1	1	
The UPS Store®		1488 N RIVERFRONT BLVD, DALLAS, TX, 15367-1917	1	1	
The UPS Store 8		E141 REGERT BLVD.130, BLVTNO, TX, 75003-8111	1		
Authorized Shipping Outlet	MAX. HEEP ARRESTORE	4020 N MACARTIBUR BE VID 122 DRVING TX, 700H-8422	111		
Authorized Singuise Outlet	ENGLE POSTAL CTRAVALLEY BASSON	98 LAS COLINAS BLVD E.H. IRVING, TX, 7509-4017	36	Located in The Shorts at Las Colous Apartment.	185 E. Las Colom Blod.
The UPS Store \$		2624 CEDAR SPRINGS RD, DALLAS, TX, 75219-4138		access and representative and access of properties.	A CONTRACTOR OF THE PARTY OF TH
The UPS Store 8		48-48 LEMINON AVE.100, DALLAS, TX, 71219-1400	7		
The UPS Store 8		25 FROHLAND PARK VLG.100 DALLAS, TX, 75205-1719	4		
Authorized Shipping Ortlet	UNDER PLAZA PORTAL	SHIP WESTMINSTER AVE. DALLAS, TX, 15385-1387	18		
The UPS Store®		5686 W LOVERS LN, H6, DALLAS, TX, 75389-4360	1		
The UPS Steroff		6119 GREENVELE AVE DALLAS, TX, 75206-1919	10		
The UPS Store®		64) E FM (INL#), CEDAR HELL, TX, 70104-6046			
The UPS Store 8		5435 N GARLAND AVE, GARLAND, TX, 75040-1785	1		
Authorized Shipping Outlet	DISE+	SIM LAREVIEW PRWY STE B, BOWLETT, TX, 75988-4048	- 1	1:	
The UPS Store®		5250 HIGHWAY 78,750, SACHSE, TX, 75046-4362	- 1		
The UPS Storo®		9090 SKILLMAN ST. 183-A. DALLAS, TX, 15303-8278	9		
The UPS Store#		008 AUDELIA ED 300. EKHARDSON, TX, 71081-5250			
The UPS Store 8	1	224 W CAMPBELL RD, BICHARDSON, TX, 75880-3512	1	1	
	BOUT LI DEBOT				
Authorized Shipping Outlet	Process September 1	HIO N GALLOWAY AVESTE HA NESQUITE, TX, 7/1904767	-	+	
The UPS Storoll	Bullytti EVINEW	10411 St CENTRAL EXPY, 104-B, DALLAS, TX, 71211-2151		1	
Anthorized Shipping Outlet		1200 E DAVIS ST. MESQCITE, TX, 75149-8729		1	
The UPS Storoll		4947 W NORTHWEST HWY, IN, DALLAS, TX, 71230-1868	1	1	
The UPS Stere#		6125 LUTHER I.N. DALLAN, TX, 75215-6292	4		
Authorized Shipping Outlet	POR MAR USAN	2134 W BEX KINGBAM RD 250, GARLAND, TX, 71843-3911			
The UPS Store 8		2177 BUCKINGHAM RD, RICHARDSON, TX, 75081-1484	1.		
	102	TOTAL VOTERS	329	I:	

Figure 4-2: Number of Voters Registered at Commercial Mailbox Locations in Dallas County

## **Harris County**

A total of 687 Voters are registered at 70 commercial mailbox locations throughout the county. These are physical addresses, not PO Boxes. There are 164 voters registered at 2 locations in Harris County that are tied to apartment complexes.

-	TYPE	ADDRESS	Number of Venets Registered at Address Short 1	Number of Veners Registered at Address - Shoot 2	Neather of Vorses Regiment at Address - Sheet 3	Number of Voters Registered at Address - 3 Sheets Totaled		101
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nathurised Viciping Outlet	FORTIET TALK	STO FARMONT PRIVE PASADENA, TX. 1790-460	.0	. 6.		- 2		
le CPS Storell		SHO FARMONT PICKT LIFE FARADRINA, TX, 1790-409	0.0	6.		- 4		
he UPS Storett		THIS WALLENGLE RESIDE HOUSTON, TX, THAT HER		6	1	- 2	1	
he UPS Store#		11420 FM 2100 RD, A, CRORRY, TX, 7150 L4179	0	0	0.00	1		
he UPS Storell		DATE BAT AREA REVD. BOUNTON, TX, 7509-159	1	- 4	- 1	15		
To UPS Steer 6		DIGS CLEAR LAKE CITY BLYD, WIGSTON, TN. TOMORIUS			- 1	- 3		
Su CPS Storell				- 1				
		MS W BAY AREA BESTS, WERSTER, TX, TS80-109	140		- 12	- 25		
la CPS Store®	CULT	TURE PURE A ST. HE ROUSTON, TX, T1989-2593		-				
terborteed Hispoing Ourboi	SOLIF	DOOR OUTSTANDARD FOR THE TAX THE TAX THE TAX			- 1			
reflorted Utipping Outlet	BAT AREA POSTAL	HILLERY MERSTER, TR. 1738-4011	1	3.	- 3		Public Herrage Building - 777	
natherized likipping Outlet	PORTINE TRUE	TITUS WILAKE MOUSTON PEWY B. BOURTON, TX, TRAL 6409		0.				
he UPS Storell	7-33-13-30-1-0	DIZET & SANCHOUSTON PICKY NURS, BOCKTON, CX, 17844-1988	30	1.0	- 1	4.		
he UPS Storett	N. COMMODORES	2905 GULF PWY S.B. LEASUE CITY, TX, 715 (Later	.0.	6.0		1.8		
arborized Shipping Outlet	MAN YOLD COMMET.	DEW W HOLCOWER BLVD, HOUSTON, TX, TROS. 2748	30	- 4	1.2	315		
le UPS Servit		1000 BECHARIND ATS, ROCKTON, TX, 17056-7600	1	- 1		- 11		
To UPS Steroil		WOU CHENDRY BOOK KEING MOURTON, TX, 17096-2009	1	1	14	- 1		
the UPS Stored			- 1					
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he UPA Storell	A CONTROL OF THE PARTY OF THE P	SHE WESTHEINER RELAI, HOUSTON, TX, 17811 SHE	40	31	- 3	-14	Apartment Complex behind the store	2000 Avaguere De
cerborized Shipping Dutlet.	MASSIS AND COPT	MAN RELICIONE ST. BOUNTON, TX. 17898-5891	0:		. 3.	1.0		
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Da UPS Store#		HALL & YORK RD-19, MIDURTON, EX. TRET-1980	11	- 3	- 1	- 1	1	
Da UPS Store®		THE MESICIAL DR. HOLISTON, TX, TON 1800	1	30	- 11	- 15		
he UPS Store®			1 1	14		10		
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Figure 4-3: Number of Voters Registered at Commercial Mailbox Locations in Harris County

CENTRE	IVR	ADDRESS	Number of Voters Registered at Address - Short I	Registered at		Number of Voters Registered at Address - 3 Sheats Totaled	
The CPS StoreW.		LID OLD SPANISH DALA HOUSE DE, TX, TING 180	-	- 4	- 14	.19	Apartment Complex
The LPS Secret		HI MICEONET BE, MICEOTON, TX, I'DGL-GHE	- 1	- 1	H		Parking Gerage and Apartment Complex Above
		TOTAL VOTERS	34	29	121	181	NO. 11 P. 11 P. 12 P. 15

Figure 4-4: Number of Voters Registered at Commercial Mail Locations in Harris County That Share an Address with an Apartment Complex

## **Tarrant County**

A total of 320 Voters are registered at 36 commercial mailbox locations throughout the county.<sup>71</sup> These are physical addresses, not PO Boxes. None of the commercial mailbox locations with vote history information in Tarrant County are tied to an apartment complex.

CENTER	TYPE	ADDRESS	Number of Voters Registered at Addres 7
The UPS Store®		3540 E BROAD ST, 120. MANSFIELD, TX, 76063-5633	10
The UPS Store®		8528 DAVIS BLVD 134, NORTH RICHLAND HILLS, TX, 76182-8302	7
The UPS Store®		6060 AZLE AVE,700, FORT WORTH, TX, 76135-2614	1
The UPS Store#	Technological control	1209 N SAGINAW BLVD.G. SAGINAW, TX, 76179-1180	3
Authorized Shipping Outlet	SAGINAV SIEPPING STATION	1029 N SAGINAW BLVD F10, SAGINAW, TX, 76179-1100	. 3
The UPS Store®		8901 TERAMA RIDGE PKWY,127, FORT WORTH, TX, 76177-2032	5
The UPS Store®		6387 CAMP BOWIE BLVD.B, FORT WORTH, TX, 76116-5486	14
The UPS Story®		8553 N BEACH ST, FORT WORTH, TX, 76244-1919	24
Authorized Shipping Outlet	POST & PARCEL	4364 WESTERN CENTER BLVD, FORT WORTH, TX, 76137-2043	9
Authorized Shipping Outlet	GOING FARCEL	7420 N BEACH ST,212, FORT WORTH, TX, 76137-2545	1
The UPS Store®		209 W 2ND ST, FORT WORTH, TX, 76102-3021	12
The UPS Store®		2830 S HULEN ST, FORT WORTH, TX, 76109-1514	11
The UPS Store®		\$801 GOLDEN TRIANGLE BLVD,103, FORT WORTH, TX, 76244-4413	3
The UPS Store®		1527 W STATE BIGHWAY 114,500, GRAPEVINE, TX, 76051-8671	10
The UPS Store®		2600 E SOUTHLAKE BLVD, 120, SOUTHLAKE, TX, 76092-8045	
Authorized Shipping Outlet	MAUL & COPY SHOPPS	401 N CARROLL AVE, SOUTHLAKE, TX, 76092-6407	3.0
Authorized Shipping Outlet	PACK S MOIL	2150 W NORTHWEST HWY, 114, GRAPEVINE, TX, 76031-7849	9
The UPS Store®		1540 KELLER PKWY, 108. KELLER, TX, 76248-1660	8
The UPS Store®		3501 SYCAMORE SCHOOL RD.125, FORT WORTH, TX, 76133-7827	1
The UPS Store®	Tenus anni ancionares ville	6080 S HULEN ST, 360, FORT WORTH, TX, 76132-4810	8
Authorized Shipping Outlet	PT WORTH SHIP AND PACK	6340 LAKE WORTH BLVD, FORT WORTH, TX, 76135-3602	23
Authorized Shipping Outlet	CLASS MAR. 6. HUSDNESS CENTER	BIOLBOAT CLUB RD STE 240, FORT WORTH, TX, 76179-3631	7.
The UPS Store®		1169 N BURLESON BLVD 107, BURLESON, TX, 76028-8458	9.
		TOTAL VOTERS	320

Figure 4-5: Number of Voters Registered at Commercial Mailbox Locations in Tarrant County

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<sup>&</sup>lt;sup>71</sup> FAD reviewed a list of 42 voters provided by the Citizens for Elections Integrity in Texas (CEITX) identified as being registered at invalid or commercial addresses. FAD identified 32 voters from this list that appeared to be registered at commercial or invalid addresses when they voted in the 2020 General Election. This list has been referred to the Texas Attorney General's office for further review. The other 10 voters appeared to have typographical errors in their registration address or had been registered at proper residential addresses during the 2020 General Election.

## **Training**

#### Key Takeaways

- Overall, the four counties provided adequate training materials for election workers that addressed the statutory requirements in the Texas Election Code.
- Harris County created training materials for drivethrough voting in October 2020, but it is not clear those procedures were followed in implementing the practice.

#### **Election Officials**

Election judges and clerks are required to complete training in election law and procedure.<sup>72</sup> The Secretary of State has developed standardized training materials and curriculum that are available online.<sup>73</sup> The Secretary of State website contains additional information and resources for training election officials and workers. The website includes specific documents and videos on each topic regarding the conduct of elections and how to operate a polling location.<sup>74</sup>

 $<sup>^{72}</sup>$  Election judges are required to complete training based on the standardized training program and materials developed and provided by the Texas Secretary of State. Election clerks are required to complete training regarding the acceptance and handling of identification presented by a voter. See Tex. Elec. Code § 32.114.

Texas Election Training Portal, pollworkertraining.sos.texas.gov, https://pollworkertraining.sos.texas.gov/ (last visited Dec. 12, 2022) https://pollworkertraining.sos.texas.gov/; Office of The Texas Secretary of State, Handbook for Election Judges and Clerks Qualifying Voters on Election Day (2022); Tex. Elec. Code § 32.111; Tex. Elec. Code § 32.114.

<sup>&</sup>lt;sup>74</sup> See Training and Education and Resources, sos.state.ts.us, https://www.sos.state.tx.us/elections/laws/education-resources.shtml (last visited Dec. 12, 2022).



Figure 5-1: Secretary of State Election Worker Training Materials Webpage

FAD reviewed training materials provided by the four counties on three stages of the election process. The first stage was training on topics a poll worker must know prior to opening the polls. Next was training on how to run the election while the polls are open. The last stage was training on how to properly close down a polling location. The Texas Election Code and Texas Administrative Code each have requirements that must be met within these three stages of the election process. FAD reviewed the training materials provided by the four counties to verify whether the materials addressed the requirements of the Texas Election Code and the Texas Administrative Code.

## **Prior to Opening Polls**

## **Verify Seal Numbers on Equipment**

A seal shall be provided for each ballot box and the authority responsible for distributing election supplies must prepare records of serial numbers of seals and preserve them for the period for preserving precinct election records.<sup>75</sup>

## **Arrange Voting Station**

The voting area should be in view of election officers, watchers, and persons waiting to vote.<sup>76</sup> Only one entrance should allow access to the voting area.<sup>77</sup> The voting area must be adequately lighted.<sup>78</sup> Each voting station should have an indelible marking

<sup>&</sup>lt;sup>75</sup> Tex. Elec. Code § 127.064.

<sup>&</sup>lt;sup>76</sup> Tex. Elec. Code § 62.004 (1).

<sup>&</sup>lt;sup>77</sup> Tex. Elec. Code § 62.004 (2).

<sup>&</sup>lt;sup>78</sup> Tex. Elec. Code § 62.004 (3).

instrument, which is an instrument that makes marks that cannot be easily removed or erased.<sup>79</sup>

## Examine ballot boxes, ballots, and placement of ballot boxes

An election officer must open and examine the ballot boxes and remove any contents from the boxes. Ballot boxes, including those for depositing provisional ballots, must be locked and placed in plain view of election officers, watchers, and persons waiting to vote. An election officer must unseal the ballot package, remove the ballots, and examine them to determine that they are properly numbered and printed. Any unnumbered or otherwise defective ballot must be placed in ballot box number 4.83

## **Placement of Required Forms and Supplies**

Each table used to accept and qualify voters must have the following: (1) a list of registered voters, including supplemental and correction lists, or a revised original list;<sup>84</sup> (2) a registration omissions list;<sup>85</sup>(3) a combination form;<sup>86</sup> (4) a poll list;<sup>87</sup> (5) a signature roster;<sup>88</sup> (6) blank affidavits (Voter with Required Documentation Who is Not on List, Affidavit of Voter Without Required Identification, Voter's Similar Name Affidavit);<sup>89</sup> (7) a list for tracking provisional voters;<sup>90</sup> (8) reasonable impediment declarations;<sup>91</sup> (9) provisional ballot affidavit envelopes;<sup>92</sup> (10) Notice to Provisional Voter for Voter Voting Provisionally Due To Lack Of Acceptable Identification;<sup>93</sup> (11) secrecy envelopes for provisional ballots;<sup>94</sup> (12) statements of resident<sup>95</sup>; (13) a

<sup>&</sup>lt;sup>79</sup> Tex. Elec. Code § 62.015. <sup>80</sup> Tex. Elec. Code § 62.005. 81 Tex. Elec. Code § 62.006. 82 Tex. Elec. Code § 62.007 (a). 83 Tex. Elec. Code § 62.007 (b). 84 Tex. Elec. Code §§ 18.001, 18.002, 18.003. <sup>85</sup> Tex. Elec. Code § 63.005. <sup>86</sup> Tex. Elec. Code § 63.004. 87 Tex. Elec. Code § 63.003. 88 Tex. Elec. Code § 63.002. 89 Tex. Elec. Code § 63.006. <sup>90</sup> Tex. Admin. Code. § 81.173 (b)(14)(B). <sup>91</sup> Tex. Elec. Code § 63.001 (i) <sup>92</sup> Tex. Elec. Code § 63.011. 93 Tex. Admin. Code § 81.173 (b)(13). 94 Tex. Admin. Code § 81.173 (b)(10). <sup>95</sup> Tex. Elec. Code § 63.0011.

Register of Spoiled Ballots;<sup>96</sup> and (14) Request To Cancel Application To Vote By Mail forms.<sup>97</sup>

## Signage (English and Spanish)

Distance markers must be placed 100 feet in each direction from all entrances through which voters may enter the polling location. A Voter Information Poster and other instruction posters shall be placed in each voting station and in one or more locations in the polling place where they can be read by persons waiting to vote. A Public Notice of Voters' Rights, a sample ballot, a Voter Complaint Poster, and a Notice of Acceptable Identification must also be posted in the polling place.

## **Confirmation of Zero Tapes**

Immediately before opening the polls for voting on the first day of early voting and on election day, the presiding election judge shall confirm that each voting machine has any public counter reset to zero and shall print the tape that shows the counter was set to zero for each candidate on the ballot.<sup>101</sup>

#### **Oaths**

The presiding judge and each election clerk, alternate judge, and early voting clerk must take an oath administered by the presiding judge. The presiding judge and election clerks present at the polling place before the polls open shall repeat the oath, "I swear (or affirm) that I will not in any manner request or seek to persuade or induce any voter to vote for or against any candidate or measure to be voted on, and that I will faithfully perform my duty as an officer of the election and guard the purity of the election." Following administration of the oath, each election officer shall be issued a form of identification, prescribed by the Secretary of State, to be displayed by the officer during the officer's hours of service at the polling place. 103

<sup>&</sup>lt;sup>96</sup> Tex. Elec. Code § 64.007 (c).

<sup>&</sup>lt;sup>97</sup> Tex. Elec. Code § 84.032.

<sup>&</sup>lt;sup>98</sup> Tex. Elec. Code § 62.010.

<sup>99</sup> Tex. Elec. Code § 62.011.

<sup>&</sup>lt;sup>100</sup> Tex. Elec. Code §§ 62.0112, 62.0115, 62.012, 62.016.

 $<sup>^{101}</sup>$  Tex. Elec. Code § 61.002 (a) (effective December 2, 2021); Tex. Admin. Code § 81.52 (h)(1). Prior to the enactment of Senate Bill 1, there was no requirement in the Texas Election Code that a "zero" tape be printed. The Texas Administrative Code contained a requirement for precinct ballot scanners in the polling place, however, there was no requirement that applied to DREs. Tex. Elec. Code § 61.002, Tex. Admin. Code § 81.52 (h)(1).

<sup>&</sup>lt;sup>102</sup> Tex. Elec. Code § 62.003.

<sup>&</sup>lt;sup>103</sup> Tex. Elec. Code § 62.003 (c).

## **Operating Polls**

#### **Identification**

An election judge, an election clerk, a state or federal election inspector, a certified peace officer, or a special peace officer appointed for the polling place by the presiding judge shall wear a tag or official badge that indicates the person's name and title or position while on duty. 104 On accepting a watcher for service, the election officer shall provide the watcher with a form of identification, prescribed by the Secretary of State, to be displayed by the watcher during the watcher's hours of service at the polling place. 105

#### **Removal of Written Communication**

An election officer shall periodically check each voting station and other areas of the polling place for sample ballots or other written communications used by voters that were left or discarded in the polling place.<sup>106</sup>

## **Security of Voting Equipment**

Ensure that the uniquely identified tamper-resistant or tamper-evident seal is still intact. 107

## **Handling Provisional Ballots**

After executing the provisional voter affidavit, the voter shall be given a provisional ballot for the election. <sup>108</sup> An election officer shall record the number of the ballot on the space provided on the affidavit. <sup>109</sup> An election officer shall enter "provisional vote" on the poll list beside the name of each voter who is accepted for provisional voting under Section 63.011 of the Election Code. <sup>110</sup>

<sup>&</sup>lt;sup>104</sup> Tex. Elec. Code § 61.010 (b).

<sup>&</sup>lt;sup>105</sup> Tex. Elec. Code § 33.051.

<sup>&</sup>lt;sup>106</sup> Tex. Elec. Code § 61.011.

<sup>&</sup>lt;sup>107</sup> Tex. Elec. Code § 125.005.

<sup>&</sup>lt;sup>108</sup> Tex. Elec. Code § 63.011 (c).

<sup>&</sup>lt;sup>109</sup> Tex. Elec. Code § 63.011 (c).

<sup>&</sup>lt;sup>110</sup> Tex. Elec. Code § 63.011 (d).

## **Handling Spoiled Ballots**

An election officer shall maintain a register of spoiled ballots at the polling place. <sup>111</sup> An election officer shall enter on the register the name of each voter who returns a spoiled ballot and the spoiled ballot's number. <sup>112</sup>

#### **Assistance Procedures**

Upon a voter's request for assistance in marking the ballot, two election officers shall provide the assistance. If a voter is assisted by election officers in the general election for state and county officers, each officer must be aligned with a different political party unless there are not two or more election officers serving the polling place who are aligned with different parties. If assistance is provided by a person of the voter's choice, an election officer shall enter the person's name and address on the poll list beside the voter's name.

## **Curbside Voting**

If a voter is physically unable to enter the polling place without personal assistance or likelihood of injuring the voter's health, on the voter's request, an election officer shall deliver a ballot to the voter at the polling place entrance or curb. 116

## **Closing Polls**

Immediately after closing the polls for voting on election day, the presiding election judge or alternate election judge shall print the tape to show the number of votes cast for each candidate or ballot measure for each voting machine.<sup>117</sup> Each election judge or alternate election judge present shall sign a tape printed under this procedure.<sup>118</sup>

## **Overall Findings**

The four counties provided copies of attendance rosters for their own trainings and/or the Secretary of State's training. The counties also provided their training manuals, copies of their forms, scripts, or videos from trainings they conducted for their

<sup>111</sup> Tex. Elec. Code § 64.007 (c).
112 Tex. Elec. Code § 64.007 (c).
113 Tex. Elec. Code § 64.032.
114 Tex. Elec. Code § 64.032 (b).
115 Tex. Elec. Code § 64.032 (d).
116 Tex. Elec. Code § 64.009 (a).
117 Tex. Elec. Code § 61.002 (c).
118 Tex. Elec. Code § 61.002 (d).

election workers. FAD observed that through this combination of training materials, all of the areas assessed were addressed in varying degrees of detail by the counties. The best training materials were those that reiterated the standards promulgated by the Secretary of State and included visual diagrams, checklists, or videos for election workers to fully understand proper procedures.

## Finding – Harris County Training on Drivethrough Voting

Harris County provided training materials regarding drive-through voting that appeared to have been generated as early as October 2, 2020. These materials included procedures to be followed during the drive-through voting experience. Each tent at the drive-through voting location was to be equipped with a table, chair, ePollbook, JBC, and DAU. The election workers were instructed that although there was only one voting machine (DAU) per voting station, the DAU had to be assigned to the JBC each morning.

The procedures outlined that the DAU—disabled access unit—was a special eSlate designed for voters with disabilities and to be used for curbside voting. The DAU unit would be used for drive-through voting. According to the training provided: the DAU would sit on a table, be disconnected from the cable connecting it to the JBC, taken to the car, and reconnected after the voter had voted. More specifically, Harris County trained their election workers that:

1. Once the voter has completed their ballot, they will press the red "Cast Ballot" button. A message will read "Reconnect to voting system to record the vote." Take the DAU back inside to the voting area and *gently* reconnect the short cable on the DAU to the long cable of the previous eSlate. If you have to force the connection, it means you don't have the pins lined up and will likely damage the pins if you don't adjust the position. When the pins are lined up, you should be able to gently but firmly press the cables together. Once connected, the DAU screen should display the message, "Your vote has been recorded. Thank you for voting. You may now leave the booth." 119

<sup>119</sup> DTV\_all\_Nov2020.

#### **Best Practices**

While every county has to train their employees on the processes of the election that are highlighted in the Election Code, there are some best practices. Several training specifics were unique to the individual counties.

## **Collin County**

Collin County provided training materials that addressed every aspect of the election, and they also provided helpful videos that broke down parts of these trainings. The videos that Collin County provides to its poll workers add an extra layer of instructions regarding the election process. The videos cover training such as Early Voting and Election Day set up and closing of polling locations, as well as procedures on dealing with Provisional Voting and Spoiled Ballots.

## **Dallas County**

Dallas County had multiple presentations and election manuals that described how workers must be trained on the procedures, accompanied by helpful visual aids. These showed not only what poll workers must do, but also familiarized the workers with what their tasks would look like. Dallas County included pictures of the applicable forms, machines, or machine screens to demonstrate to the poll worker what they would look like as the worker progressed through the procedures.

## After Voter is checked in follow the steps below



Figure 5-2: Dallas County Voter Check-in Flow Chart

<sup>120</sup> See Links to PollWorker Training Videos.

## **Harris County**

Harris County was the only county to provide instructions to its poll workers on what to do in case of an emergency. The training instructs its poll workers who to call and how to prepare in case there is a need to evacuate the polling location. This section also informed election judges what they needed to have on them at all times.

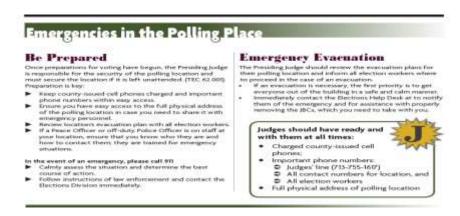


Figure 5-3: Harris County Emergency Training

## **Tarrant County**

Much like Collin County, Tarrant County also provided videos on how to set up equipment and instructions on how to close a polling location. Tarrant County also maintained a log of all the Secretary of State training attendees and records of whether or not they passed the training.

## **Voting in Person**

#### Key Takeaways

- Harris County could not produce chain of custody records for at least 14 mobile ballot boxes (MBBs) which, combined, contained a total of 184,999 ballots.
- Harris County was not able to provide documentation for the creation of 17 MBBs accounting for 124,630 ballots cast.
- The electronic pollbook records from at least 26 Early Voting locations and 8 Election Day polling locations in Harris County did not match the Tally Audit Log for those locations.
- A system integration error with Dallas County's electronic pollbooks caused at least 188 voters to be misidentified as having checked in at multiple polling places.
- Dallas County failed to include ballots from one voting location in its final tabulation.

## **General Process of Voting in Person**

When a voter arrives at a polling location to cast their ballot in person, the voter must first be processed for voting. <sup>121</sup> In order to be processed for voting, the voter must provide an acceptable form of photo identification. The acceptable forms of photo identification are:

- 1) Texas Driver License;
- 2) Texas Election Identification Certificate;

 $<sup>^{121}</sup>$  Tex. Elec. Code § 85.031 ("For each person entitled to vote an early voting ballot by personal appearance, the early voting clerk shall follow the procedure for accepting a regular voter on election day, with the modifications necessary for the conduct of early voting.").

- 3) Texas Personal Identification Card;
- 4) Texas Handgun License issued by DPS;
- 5) United States Military Identification Card containing the person's photograph;
- 6) United States Citizenship Certificate containing the person's photograph; or
- 7) United States Passport (book or card). 122

For voters between 18 and 69 years of age, the identification provided must not have expired more than four years prior to the date on which it is presented at the polling place. Voters who are 70 or above may provide any of the listed acceptable forms of identification expired for any length of time if the identification is otherwise valid. If a voter does not possess and cannot reasonably obtain an acceptable form of photo identification, they must supply a supporting form of identification<sup>123</sup> and complete a Reasonable Impediment Declaration (RID).<sup>124</sup>

A RID requires the voter to state why they cannot obtain reasonably and provide an acceptable form of photo ID. These statutorily prescribed reasons are:

- 1) lack of transportation;
- 2) lack of birth certificate or other documents needed to obtain one of the forms of prescribed photo identification;
- 3) work schedule;
- 4) lost or stolen identification;
- 5) disability or illness;
- 6) family responsibilities; and

Tex. Elec. Code § 63.0101 (a); *Identification Requirements for Voting*, VoteTexas.gov, votetexas.gov/voting/need-id.html (last visited Dec. 11, 2022).

<sup>&</sup>lt;sup>123</sup> Tex. Elec. Code § 63.0101 (b)

Tex. Elec. Code § 63.001 (i), Reasonable Impediment Declaration, sos.state.tx.us https://www.sos.state.tx.us/elections/forms/pol-sub/reasonable-impediment-declaration.pdf (last visited Dec. 12, 2022).

7) the required form of photo identification has been applied for but not received. 125

If a voter possesses an acceptable form of photo identification, but does not bring it to the polling place, they may vote provisionally. The voter has six days to present a valid form of identification to the county voter registrar for the ballot to be counted, or it will be rejected.<sup>126</sup>

## **Accepting a Voter**

A voter who is accepted for voting must sign the signature roster before voting.<sup>127</sup> If the voter cannot sign the voter's name, an election officer shall enter the voter's name with a notation of the reason for the voter's inability to sign the roster.

After the voter signs the signature roster, an election officer shall enter each accepted voter's name on the poll list required to be maintained at the polling location. The voters' names shall be entered on the poll list in the same order in which they appear on the signature roster. 129

A form that combines the poll list, the signature roster, or any other form used in connection with the acceptance of voters or with the OLRV may be used. A combination form of this nature may be in the form of an electronic device approved by the SOS. 131

#### Similar Name Data from the Four Counties

After a voter supplies their acceptable form of photo or supporting identification, the election worker will compare it to the Official List of Registered Voters (OLRV)<sup>132</sup> to verify whether the voter appears on the OLRV.<sup>133</sup> Before a voter may be accepted for

<sup>&</sup>lt;sup>125</sup> Tex. Elec. Code § 63.001 (i)(3). A person is subject to prosecution for perjury if they include a false statement or false information on the RID. *See* Tex. Elec. Code §§ 63.001(i), 63.0013; Tex. Pen. Code Ch. 37.

<sup>&</sup>lt;sup>126</sup> Tex. Elec. Code §§ 63.001 (a), 63.011.

<sup>&</sup>lt;sup>127</sup> A signature roster shall be maintained by an election officer at the polling place. The signature roster may be in the form of an electronic device approved by the secretary of state provided it is capable of capturing a voter's signature next to the voter's name on the device. Tex. Elec. Code § 63.002.

 $<sup>^{128}</sup>$  Tex. Elec. Code § 63.003. The poll list may be in the form of an electronic device approved by the secretary of state. *Id.* at (d).

<sup>&</sup>lt;sup>129</sup> Tex. Elec. Code § 63.003.

<sup>&</sup>lt;sup>130</sup> Tex. Elec. Code § 63.004.

<sup>&</sup>lt;sup>131</sup> Tex. Elec. Code § 63.004 (e).

<sup>&</sup>lt;sup>132</sup> The OLRV may be in the form of an electronic device. SOS has prescribed specific requirements and standards for the certification of an electronic device to accept voters. See Tex. Elec. Code §31.014.

<sup>133</sup> If a voter is accepted for voting but their name does not appear on the OLRV, the election officer

<sup>&</sup>lt;sup>133</sup> If a voter is accepted for voting but their name does not appear on the OLRV, the election officer shall report the voter's name, residence address, and voter registration number (if known) and a

voting, an election officer shall ask the voter if the voter's residence address on the OLRV is current and whether the voter resides within the county.<sup>134</sup> If the voter's address is not current, the voter may vote, if otherwise eligible, provided they reside in the applicable territory or political subdivision and execute a Statement of Residence (SOR).<sup>135</sup> The SOR includes a statement that the voter satisfies the applicable residence requirements, all the information a person would be required to include in an application to register to vote, and the date the form was submitted to the election officer.

Upon verifying the voter's identity, that the voter appears on the OLRV, and confirming the voter resides within the county, the voter may be accepted for voting. A voter's name as it appears on their identifying information and on the OLRV do not have to be identical or exact matches in order for the voter to cast a regular ballot. If the voter's name is determined to be substantially similar according to the standards promulgated by the Secretary of State, the voter may cast a regular ballot if the voter submits an affidavit affirming they are the person on the list of registered voters. <sup>136</sup>

County	Method of Recording Data	# Voters Who Voted Using Similar Name
Collin County	Handwritten poll lists	Undetermined
Dallas County	Electronically recorded <sup>137</sup>	1,022
Harris County	Electronically recorded <sup>138</sup>	10,897
Tarrant County	Electronically recorded <sup>139</sup>	1,234

Figure 6-1: Method of Voter Recordkeeping by County

notation of the section of the Texas Election Code under which the voter was accepted to vote. Tex. Elec. Code § 63.005 (Registration Omissions List).

<sup>&</sup>lt;sup>134</sup> Tex. Elec. Code § 63.0011.

<sup>&</sup>lt;sup>135</sup> Tex. Elec. Code § 63.011.

 $<sup>^{136}</sup>$  Tex. Elec. Code § 63.001 (c); see also 1 TAC § 81.71 (Substantially Similar Name Standards and Identity Verification).

<sup>&</sup>lt;sup>137</sup> Similar Name-06-16-2022-12-28-39-PM.

<sup>&</sup>lt;sup>138</sup> 1120 SimilarNameAffidavit.

<sup>139 1120</sup> Similar\_Name\_Checkins.

Upon verifying the voter's identity, that the voter appears on the OLRV, and confirming the voter resides within the county, the voter may be accepted for voting. A voter's name as it appears on their identifying information and on the OLRV do not have to be identical or exact matches in order for the voter to cast a regular ballot. If the voter's name is determined to be substantially similar according to the standards promulgated by the SOS, the voter may cast a regular ballot if the voter submits an affidavit affirming they are the person on the list of registered voters. 140

## **Assisting a Voter**

A voter may receive assistance with marking and/or reading the ballot. There are some limitations on who may assist a voter. A voter may be assisted by any person the voter chooses, provided the assistant is not the voter's employer, an agent of the voter's employer, or an officer or agent of a labor union to which the voter belongs. 141 If a voter requests assistance but has not brought an assistant with them, two election officers shall provide assistance to the voter. 142 If the voter is being assisted by election officers in the general election for state and county officers, each of the election officers assisting must be aligned with a different political party unless there are not two or more election officers serving at the polling location with such party alignment. 143 If assistance is provided by a person of the voter's choice, an election officer must enter the assistant's name and address on the poll list besides the voter's name. 144 A person, other than an election officer, selected to provide assistance must take an oath swearing or affirming that the assistant will not suggest to the voter how they should vote, and will prepare the ballot as the voter directs. The assistant also swears or affirms they did not pressure or coerce the voter into choosing that assistant and that the assistant will not communicate to any other person how the voter voted. 145

#### The Four Counties and Assistance to Voters

Collin County documented voter assistants during the 2020 General Election using a handwritten form at each polling location. Due to the volume and form of these records, a complete analysis of the number of assistants or whether an assistant helped multiple voters during the election was not practicable. Collin County's digitization of records and organization of these records, however, made it possible

 $<sup>^{140}</sup>$  Tex. Elec. Code § 63.001 (c); see also 1 TAC § 81.71 (Substantially Similar Name Standards and Identity Verification).

<sup>&</sup>lt;sup>141</sup> Tex. Elec. Code § 64.032 (c).

<sup>&</sup>lt;sup>142</sup> *Id*. at (a).

<sup>&</sup>lt;sup>143</sup> *Id*. at (b).

<sup>&</sup>lt;sup>144</sup> Tex. Elec. Code § 64.032.

<sup>&</sup>lt;sup>145</sup> Tex. Elec. Code § 64.034.

to locate the poll list with the assistant's information and that same assistant's oath to check whether proper procedures were being followed. Records indicated that Collin County followed the requirements of the Election Code by keeping a written log of the assistant's name and address and requiring assistants to fill out the oath paperwork.

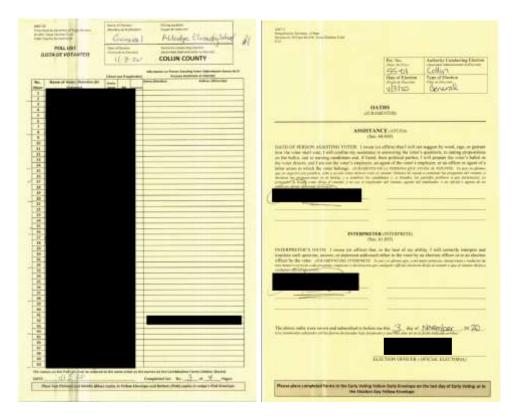


Figure 6-2: Page from poll list at Aldridge Elementary School in Collin County and corresponding oath for that assistant.

Dallas, Harris, and Tarrant Counties all had comprehensive electronic records containing information regarding assistants.

Dallas County's data includes the voter ID, a copy of the assistant signature, timestamp, address of the assistant and the name of the voter. Dallas County had a total of 4,335 people assist someone with voting based on the documentation provided.

Harris County's data includes the name of the voter, the name of the assistant, the voter ID of both assistant and voter as well as the address and the date of birth of the person who was aiding the voter. Harris County also provided scanned copies of the signed Oaths of Assistance to demonstrate that the Texas Election Code was followed. Harris County had a total of 9,126 voters who were assisted.

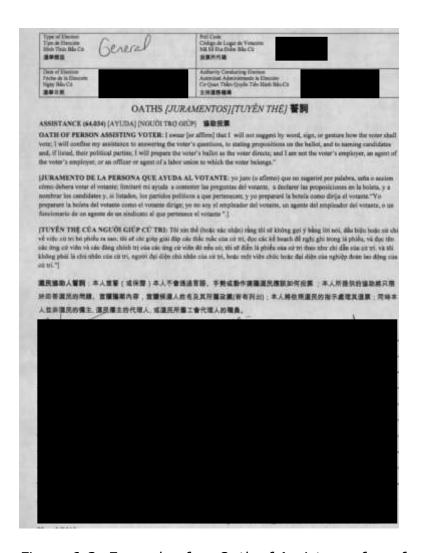


Figure 6-3: Example of an Oath of Assistance form from Harris County

Tarrant County's data recorded the voter, their VUID, the person assisting them, and their precinct code. Tarrant's data tracked which poll worker checked in the voter and the voter's assistant. Tarrant County had a total of 1,709 voters who needed assistance in the 2020 General Election.

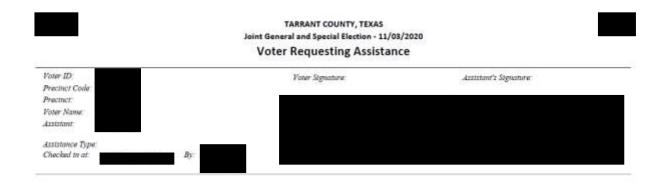


Figure 6-4: Example of an electronic record from the pollbook demonstrating a voter requesting assistance in Tarrant County

## **Marking the Ballot**

After the voter has been processed and accepted for voting, the voter may proceed to mark and cast their ballot. <sup>146</sup> Depending on the system used by the county, a voter can execute a paper ballot by filling in their selections, take a ballot to a ballot marking device, <sup>147</sup> or cast their ballot on a Direct Recording Electronic device (DRE). The four counties each used either a ballot marking device or a DRE for this process; none of the four counties used hand-marked paper ballots.

## **Spoiled Ballots**

If a voter mismarks, damages, or otherwise spoils the ballot in the process of voting, the voter can receive a new ballot by returning the spoiled ballot to an election officer. A voter is not entitled to receive more than three ballots. An election officer shall maintain a register of spoiled ballots at the polling place that includes the name of each voter who returns a spoiled ballot and the spoiled ballot's number.

#### **Spoiled Ballot Data from the Four Counties**

## **Collin County**

Collin County recorded spoiled ballots by using a handwritten log for each polling location. Collin County's documentation included the name of the voter, number of ballots spoiled, and on some occasions the reason for the ballot being spoiled.

<sup>&</sup>lt;sup>146</sup> Tex. Elec. Code § 64.001.

<sup>&</sup>lt;sup>147</sup> A ballot marking device prompts a voter to make selections on a screen, marking and printing their ballot for them, rather than storing their vote on a disk or flash drive.

<sup>&</sup>lt;sup>148</sup> Tex. Elec. Code § 64.007.

<sup>&</sup>lt;sup>149</sup> Tex. Elec. Code § 64.007 (b).

<sup>&</sup>lt;sup>150</sup> Tex. Elec. Code § 64.007 (c).

Records provided indicate that no voter exceeded three spoiled ballots. In total, Collin County recorded 6,440 spoiled ballots.



Figure 6-5: Example of Register of Spoiled Ballots from Collin County

#### **Dallas County**

Dallas County's documentation regarding spoiled ballots was available from tapes from the pollbook or documents located in the polling location envelopes. FAD, therefore, did not calculate the total number of countywide spoiled ballots. FAD reviewed a sample of spoiled ballots for four voting locations. The records included names of the voters whose ballot was spoiled and the ballot marked to show it was spoiled. From the four locations, there was a total of 63 spoiled ballots. No voter exceeded three spoiled ballots based on the records provided.

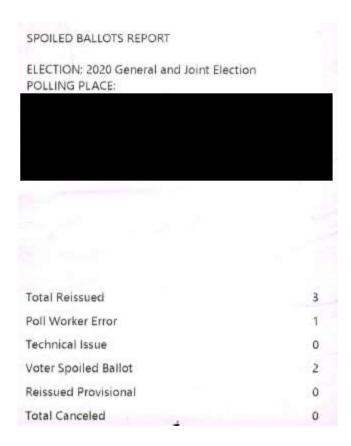


Figure 6-6: Example of a spoiled ballot report from Dallas County<sup>151</sup>

#### **Harris County**

Due to the use of DREs (which lack paper ballots), spoiled ballots were called "Cancelled Booths". The data was not in a format that made a total number of Cancelled Booths reliably ascertainable. Many forms were not properly filled out and tapes were at times missing or unreliable. A few examples of some of the forms Harris County maintained regarding Cancelled Booths are included below.

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 $<sup>^{151}</sup>$  See also, discussion regarding Nueva Vida Life Assembly below for an example of how Dallas County also physically marked the ballots as spoiled.

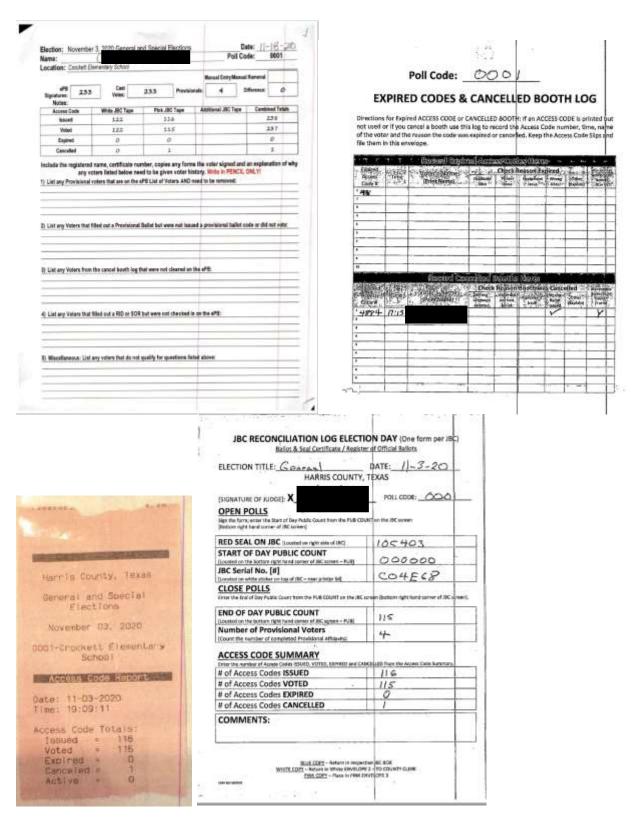


Figure 6-7: Harris County Records of Cancelled Booths

#### **Tarrant County**

Tarrant County's data regarding spoiled ballots could be ascertained by reviewing the scanned Register of Official Ballots forms signed by the judges and tapes from voting locations. The form and volume of these records were such that it was not practicable to calculate the total number of spoiled ballots for the 2020 General Election.

#### REGISTER OF OFFICIAL BALLOTS

This is one of the most important forms to be completed by the Election Judge. Fill in each line below

#### Record these counts BEFORE the polls open:

A	Start of day Controller Ballata' Count-Located at the Bultom of the <u>Controller</u> Screen CAUTION: Call Elections Office if the Ballata' Count is not Zero.	d		A
8	Start of day <u>Buo 1 and 2</u> 'Ballote' Count-Located at the Bottom of the <u>Buo</u> Screen CAUTION. Cell Elections Office if the Ballots' Count is est Zero.	ø	8	
C	Start of day <u>Duo Land 4</u> Ballots' Count-Located at the Buttom of the <u>Duo</u> Screen GAUTION: Call Elections Office if the Bellots' Count is not Jem	D		c
D	Start of day <u>Dug S and 6</u> 'Ballota' County Lucated at the Sottom of the <u>Dug</u> Screen CAUTION: Call Elections Office if the Saliots' Count is not Zero			D
E	Start of day <u>Buo T and S</u> 'Ballots' Count- Located at the Sottom of the <u>Buo</u> Screen GAUTION: Call Elections Office if the Sallots' Count is set Zero			
,	Start of day <u>Dwo 9 and 10</u> Sallote' Caust- Located at the Sottom of the <u>Dwo</u> Screen CAUTION: Call Glactions Office if the Sallots' Count is not Zero			,
Ģ	Start of day <u>Direct 11 and 12</u> Sallots' Count- Located at the Sottom of the <u>Dea Street</u> CAUTION: Call Elections Office if the Bullots' Count is set Zera			G
H	Start of day Soan Tallots' Count. Located at the Bottom of the <u>Boan</u> Screen QAUTION: Call Steptions Office if the Tallots' Count is not Zero	0		н

#### Record these counts IMMEDIATELY AFTER the polls close:

1	End of Day Scan Ballots' Count-Located at the Bottom of the Scan Screen	180	1
2	Number of un-scanned ballots in the Emergency Bin	Ø .v	MZ
3	Quantity of Ballot stock received from Elections Office	400 + 20	BLASK
4	Number of Spoiled Ballots	3	4
5	Quantity of un-used Blank Ballot stock	41	5
6	Number of Thrown Out Ballots (Voter printed but did not run through the Scan before leaving. Ballot is considered abandoned.)	Ø	6
7	Number of Voted Ballots (should be equal to lines 1 + 2)	180	7
8	Total number of ballots/stock accounted for should equal Line 3 (add lines 4+ 5 + 6 + 7.)		8
9	End of Day Controller Ballots' Count-Located at the Bottom of the Controller Screen	157	9
10	Number of 'Total Codes Issued' found on the Access Code Summary Report	191	10
11	Number of 'Total Codes Printed' found on the Access Code Summary Report	187	11
12	Number of 'Total Codes Expired' found on the Access Code Summary Report	3	12
13	Number of 'Total Codes Spoiled' found on the Access Code Summary Report		13
14	Number of voters checked in on the Bectronic Pollbook	181	14

Figure 6-8: Example of a Register of Official Ballot Form from Tarrant County

## **Casting a Vote**

After a voter has finished marking their ballot using a ballot marking device, the voter casts their ballot. The voter takes the marked ballot to a precinct ballot counter or scanner. As the ballots are scanned, the cast vote records are stored electronically on the electronic storage medium contained inside, and the paper ballot goes into a compartment containing a ballot box. If the voter used a DRE, the voter casts their ballot directly on the DRE and the cast vote records are stored electronically.

# Countywide Polling Place Program – Vote Centers

Generally, a person is required to cast their ballot in the precinct in which they reside when voting in person on Election Day.<sup>152</sup> But there is an exception if the county participates in the Countywide Polling Place Program ("CWPP").<sup>153</sup> In 2005, the legislature required the Secretary of State to implement a pilot program that would evaluate the use of countywide polling places for the general election for state and county officers.<sup>154</sup> Countywide polling places provide greater flexibility for voters by allowing them to cast a ballot at any approved location within the county on election day, rather than limiting voters to the polling location in their home precinct.<sup>155</sup> The pilot program authorized in 2005 expired in 2007, and the 2005 bill required the Secretary of State to file a report with the Legislature regarding the pilot program prior to the expiration of the program.<sup>156</sup> In 2007, the legislature again required the Secretary of State to implement a program to allow each commissioners court participating in the program to eliminate county election precincts and establish countywide polling places for certain elections.<sup>157</sup> The program authorized in 2007 expired in 2009, and the 2007 bill similarly required the Secretary of State to file a

<sup>&</sup>lt;sup>152</sup> Tex. Elec. Code § 11.003.

<sup>&</sup>lt;sup>153</sup> Tex. Elec. Code § 43.007.

<sup>&</sup>lt;sup>154</sup> Act of June 17, 2005, 79<sup>th</sup> Leg. Sess., ch. 512 (effective Sept. 1, 2005—Jan. 2, 2007) (current version at Tex. Elec. Code § 43.007).

<sup>&</sup>lt;sup>155</sup> The National Conference of State Legislatures recognizes that countywide polling places provide "an alternative to traditional, neighborhood-based precincts. When a jurisdiction opts to use vote centers, voters may cast their ballots on Election Day at any vote center in the jurisdiction, regardless of their residential address." Vote Centers, National Conference of State Legislatures, available at: *Vote Centers*, ncsl.org, https://www.ncsl.org/research/elections-and-campaigns/vote-centers.aspx (last visited Dec. 12, 2022).

<sup>&</sup>lt;sup>156</sup> *Id.*; Robert Stein & Gregory Vonnahme, Election Day Voting Centers: An analysis of Voter Participation in Larimer, Colorado, H.B. 758 (2005)

<sup>&</sup>lt;sup>157</sup> Act of June 15, 2007, 80<sup>th</sup> Leg., ch. 1401 (effective June 15, 2007—June 1, 2009) (current version at Tex. Elec. Code § 43.007).

report with the Legislature prior to the expiration of the program.<sup>158</sup> In 2009, the legislature authorized the mandated use of countywide polling places.<sup>159</sup>

Each countywide polling place must allow the voter to vote in the same elections the voter would be entitled to vote in if the voter voted in the precinct in which he or she resides. <sup>160</sup> In essence, the whereabouts of the polling location itself in a CWPP county has no effect on the items that appear on a voter's ballot. For example, a voter who resides in precinct 1001 but votes at a vote center located in precinct 4000 will see the general races and measures applicable to the entire nation, state, county, *and* those races or measures specific to *their home precinct* on their ballot. A voter from precinct 1001 who votes at a location in precinct 4000 *will not see* the specific races or measures applicable to a voter who resides in precinct 4000, only those races or measures applicable to his home precinct—1001.

A county must adopt a methodology for determining where each polling place will be located. In order to assess factors such as transportation availability, population size, and building suitability to ensure compliance with the Voting Rights Act, the Secretary of State "strongly encourages counties to form voter center advisory committees to obtain feedback on voting locations." 162

A county must establish a plan to provide notice to voters of changes made to the locations of polling places. <sup>163</sup> The plan must require that at each polling place used in the previous general election for state and county officers—that is not being used as a countywide polling place—notice of the nearest countywide polling place shall be posted. <sup>164</sup> Moreover, each countywide polling place must post a notice of the four nearest countywide polling place locations by driving distance. <sup>165</sup> Additionally, if a court order extends voting hours at a polling location past 7:00 p.m. in a CWPP

<sup>&</sup>lt;sup>158</sup> Report to the 81<sup>st</sup> Legislature on House Bill 3105, relating to the Countywide Polling Place Pilot Program.

 $<sup>^{159}</sup>$  Act of June 19, 2009,  $81^{st}$  Leg., ch. 606 (effective Sept. 1, 2009) (current version at Tex. Elec. Code § 43.007

<sup>&</sup>lt;sup>160</sup> Tex. Elec. Code § 43.007 (e).

<sup>&</sup>lt;sup>161</sup> Tex. Elec. Code § 43.007 (f).

<sup>&</sup>lt;sup>162</sup> See Keith Ingram, 2020 Opportunities to Use Countywide Polling Places and Countywide Polling Place Program FAQs, Election Advisory No. 2019-30, (Nov. 26, 2019) https://www.sos.texas.gov/elections/laws/advisory2019-30.shtml.

<sup>&</sup>lt;sup>163</sup> In adopting its methodology for determining where each polling place will be located and in creating its plan to provide notice to voters of changes to polling locations, the county is required to solicit input from organizations or persons located within the county who represent minority voters. *See* Tex. Elec. Code § 43.007 (h).

<sup>&</sup>lt;sup>164</sup> Tex. Elec. Code § 43.007 (g).

<sup>&</sup>lt;sup>165</sup> Tex. Elec. Code § 43.007 (o).

county, all polling places in that county shall remain open as dictated by the court order.166

Each county that previously participated in the CWPP is authorized to continue participation in the program for future elections if the commissioners court of the county approves participation in the program and the Secretary of State determines the county's participation in the program was successful. 167 A county may apply for "successful" status with the Secretary of State and continue to use countywide election precinct polling places thereafter. 168 The county must provide a copy of the order or resolution by the commissioners court approving continued participation in the CWPP, a letter requesting successful designation, the recording or transcript of the public hearing held pursuant to the statute, and information for how the county will account for possible population growth and the number of polling places available for future elections. 169 These materials, in addition to reports on the county's use of the program, voter turnout data, and any complaints supplemented with evidence regarding the county's use of countywide precincts are reviewed by the SOS in making its determination to designate a county as "successful." A county's "successful" designation may be withdrawn, however, if circumstances establish the county's program does not comply with §43.007 of the Texas Election Code. 171

Collin, Dallas, Harris, and Tarrant counties were all approved for participation in the CWPP for the 2020 November General Election. Accordingly, voters in these counties could cast a ballot at any polling location within the county, and were not required to vote within their home precinct on Election Day.

<sup>&</sup>lt;sup>166</sup> Tex. Elec. Code § 43.007 (p).

<sup>&</sup>lt;sup>167</sup> Tex. Elec. Code § 43.007 (k).

<sup>168</sup> Keith Ingram, 2020 Opportunities to Use Countywide Polling Places and Countywide Polling Place Program FAQs, Election Advisory No. 2019-30, (Nov. 2019) https://www.sos.texas.gov/elections/laws/advisory2019-30.shtml. <sup>169</sup> *Id*.

<sup>&</sup>lt;sup>170</sup> *Id*.

<sup>&</sup>lt;sup>171</sup> *Id*.

<sup>&</sup>lt;sup>172</sup> Collin County was designated as having successful participation in the CWPP in 2013 and Dallas, Harris, and Tarrant counties were designated as having successful participation in the CWPP in 2019. See Counties Approved to Use the Countywide Polling Place Program (CWPP) for the May 24, 2022 Primary Runoff Election, available at, Counties Approved to Use the Countywide Polling Place Program (CWPP) November 8, 2022 Election, for the General sos.texas.gov, https://www.sos.texas.gov/elections/laws/countywide-polling-place-program.shtml (last visited Dec. 12, 2022).

# Precinct Ballot Scanners and Return of Materials back to the Election Authorities

## **Early Voting**

At the close of each day's voting during the Early Voting period, the precinct counter's doors must be locked and sealed. The precinct counter must be unplugged and secured for the evening. Prior to voting on each day of the Early Voting period, the precinct counter must be plugged back in and a tape run to indicate the counter has not been disturbed since the previous day's voting and then voting may continue. At the close of each day during early voting, the presiding judge at the polling location shall print a report showing the total number of ballots cast on the precinct ballot counter for that day. The presiding is a shall print a report showing the total number of ballots cast on the precinct ballot counter for that day.

A precinct ballot counter used during early voting in person must have a real-time audit log.<sup>176</sup> At the end of the Early Voting period, the precinct counter must be locked, sealed, and secured by the Early Voting Clerk until Election Day.<sup>177</sup> The precinct ballot counter, electronic storage media, voted ballots, and election records must be secured and delivered to the general custodian of election records.<sup>178</sup> At the time for tabulation, the seal must be inspected and the audit log reviewed to verify no unauthorized access or tampering has occurred.<sup>179</sup> If the seal is intact and the log appears in order, the seal should be broken and the ballots removed to a separate container.<sup>180</sup> The polls are closed on the counter and a "totals" report is printed from the scanner.<sup>181</sup> At this point, the electronic storage media is removed from the precinct ballot counter and transferred for accumulation of the ballots.<sup>182</sup>

<sup>&</sup>lt;sup>173</sup> 1 TAC § 81.52 (h)(2).

<sup>&</sup>lt;sup>174</sup> 1 TAC § 81.52 (h)(3).

Accumulators, Election Advisory No. 2017-17, (Oct. 20, 2017) https://www.sos.state.tx.us/elections/laws/advisory2017-17.shtml; While it is recommended that this report be printed at the end of each day of early voting to verify the total number of ballots cast, this is not legally required. The printing of "totals" or "results" tapes— which would show the number of ballots cast for a particular candidate or measure—on each day of Early Voting is legally prohibited. See Tex. Elec. Code § 87.0241.

<sup>&</sup>lt;sup>176</sup> 1 TAC § 81.52 (h).

<sup>&</sup>lt;sup>177</sup> 1 TAC § 81.52 (h)(4).

<sup>&</sup>lt;sup>178</sup> Keith Ingram, *Updates to Voting System Procedures – Precinct Ballot Counters and Central Accumulators*, Election Advisory No. 2017-17, (Oct. 20, 2017) https://www.sos.state.tx.us/elections/laws/advisory2017-17.shtml.

<sup>&</sup>lt;sup>179</sup> 1 TAC § 81.52 (h)(5).

<sup>&</sup>lt;sup>180</sup> 1 TAC § 81.52 (h)(6).

<sup>&</sup>lt;sup>181</sup> *Id*.

<sup>&</sup>lt;sup>182</sup> *Id*.

## **Election Day**

After the polls close or the last voter has voted, whichever is later, the presiding judge must secure the precinct ballot counter to prevent the deposit of any additional ballots into the counter. The judge must close or suspend the polls and print three copies of the results tape or results report from the precinct ballot counter. The precinct ballot counter must be locked and sealed for delivery to the central counting or central accumulation station. The voted ballots and precinct election records must be placed in a secure transfer case. The secured precinct ballot counter and secure transfer case containing these records must then be delivered to the presiding judge of the central counting or central accumulation station. If the precinct ballot counter cannot be removed from the polling place, the election judge must remove the electronic storage media and return the electronic storage media, voted ballots, and precinct election records in a secure transfer case to the presiding judge of the central counting station. The secure transfer case to the presiding judge of the central counting station.

# **Rally Stations or Regional Sites**

Some counties in Texas use auxiliary locations for the drop off of certain election equipment and records on election night due to the size of the county and the feasibility of returning the records to one central location in a timely manner. In 2020, Dallas and Tarrant Counties used such a system for the delivery of certain election equipment and records on election night to obtain the totals for unofficial results, commonly referred to as 'Rally Stations' or 'Regional Sites.'

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<sup>&</sup>lt;sup>183</sup> Tex. Elec. Code § 127.066; Keith Ingram, *Updates to Voting System Procedures – Precinct Ballot Counters and Central Accumulators*, Election Advisory No. 2017-17, (Oct. 20, 2017) https://www.sos.state.tx.us/elections/laws/advisory2017-17.shtml.

<sup>&</sup>lt;sup>184</sup> Tex. Elec. Code § 61.002 (c) ("Immediately after closing the polls for voting on election day, the presiding election judge or alternate election judge shall print the tape to show the number of votes cast for each candidate or ballot measure for each voting machine.").

<sup>&</sup>lt;sup>185</sup> Keith Ingram, *Updates to Voting System Procedures – Precinct Ballot Counters and Central Accumulators*, Election Advisory No. 2017-17, (Oct. 20, 2017) https://www.sos.state.tx.us/elections/laws/advisory2017-17.shtml. <sup>186</sup> *Id*.

<sup>&</sup>lt;sup>187</sup> Tex. Elec. Code § 127.066; Keith Ingram, *Updates to Voting System Procedures – Precinct Ballot Counters and Central Accumulators*, Election Advisory No. 2017-17, (Oct. 20, 2017) https://www.sos.state.tx.us/elections/laws/advisory2017-17.shtml. <sup>188</sup> *Id*.

# **Central Counting Station or Central Accumulation Station**

On election night, optical scan ballots that are not counted manually or by an automatic precinct tabulator are tabulated by a high-speed scanner at the central counting station (CCS). Results from automatic precinct tabulators and DREs are accumulated for reporting at the central accumulation station (CAS). Counties often use both a CCS and CAS. For example, a county may use a CCS to process BBMs, but a CAS to process ballots from early voting and election day voting.

Both terms refer to the same place, and the personnel assisting with either the CCS or CAS can serve in both capacities.<sup>191</sup> Other than situations that are governed by different provisions of the Texas Election Code regarding automatic precinct tabulators or DREs, the provisions in Chapter 127 of the Election Code regarding the CCS also apply to the CAS.<sup>192</sup>

If the voting system is designed to have ballots counted at a central location, the authority adopting electronic voting systems for use in an election may establish one or more central counting stations.<sup>193</sup> That same authority must also appoint a manager of the station<sup>194</sup>, and a tabulation supervisor<sup>195</sup> (who may appoint one or more assistants). <sup>196</sup> Additionally, the authority appointing the presiding judges to serve in an election shall appoint a presiding judge of each central counting station operating in the election.<sup>197</sup> The manager, the presiding judge, and the alternate presiding judge may appoint clerks to serve at the central counting station.<sup>198</sup>

<sup>&</sup>lt;sup>189</sup> Keith Ingram, *Central Counting and Central Accumulation Station Procedures*, Election Advisory No. 2014-18, (Oct. 7, 2014) https://www.sos.state.tx.us/elections/laws/advisory-2014-18-central-counting-and-accumulation.shtmlF.

<sup>&</sup>lt;sup>190</sup> *Id*.

<sup>&</sup>lt;sup>191</sup> Id.

<sup>&</sup>lt;sup>192</sup> *Id.*; see also Tex. Elec. Code §§ 127.001; 129.001 (b).

<sup>&</sup>lt;sup>193</sup> Tex. Elec. Code § 127.001.

<sup>&</sup>lt;sup>194</sup> The manager is in charge of the overall administration of the central counting station and the general supervision of the personnel working at the station. *See* Tex. Elec. Code § 127.002.

 $<sup>^{195}</sup>$  The tabulation supervisor is in charge of the operation of the automatic tabulating equipment at the counting station. See Tex. Elec. Code § 127.003.

<sup>&</sup>lt;sup>196</sup> An assistant shall assist the tabulation supervisor in the operation of the automatic tabulating equipment as directed by the tabulation supervisor. *See* Tex. Elec. Code § 127.004.

 $<sup>^{197}</sup>$  The presiding judge shall maintain order at the counting station and has the same authority as a precinct presiding judge in that respect and in the administration of oaths. The presiding judge may confer with and advise the manager or tabulation supervisor on any activity at the counting station. See Tex. Elec. Code § 127.005.

 $<sup>^{198}</sup>$  A clerk appointed by the manager serves under the manager and shall perform the functions directed by the manager. See Tex. Elec. Code § 127.006.

The appointed central count manager shall establish and implement a written plan for the orderly operation of the central counting station. The required plan must address the process for comparing the number of voters who signed in with the number of ballots cast. The plan required under this section must be available to the public on request not later than 5 p.m. on the fifth day before the date of the election.<sup>199</sup>

# The Four Counties' Central Counting Station Plans

# **Collin County**

Collin County's six-page central count plan includes the location, procedures for processing BBM and early voting in person, reconciliation and ballot board duties, names of central count personnel, and oaths.<sup>200</sup>

The plan reminds staff of the dates when the county can begin counting ballots, when the ballot board will close early voting machines, and when the vote total media sticks containing ballots will be uploaded to the server.

The plan details the level of security of the building in which the counting takes place. It notes that none of the equipment is ever attached to an outside network. The voting system software provides an audit trail of every action taken from the beginning of election creation to final tally of election results. The plan notes the date of the equipment's L&A testing and that prior to releasing election results, the poll lists/signature sheets/ballot and seal reports are audited to verify that the number of voters match the number of ballots cast at each voting location.

#### **Dallas County**

Similar to Collin County, Dallas County's central count plan contains brief descriptions of each position at the station and the names of the staff serving in those roles.<sup>201</sup> It mentions the requirement to administer the oath<sup>202</sup>, as well as the entitlement of poll

<sup>&</sup>lt;sup>199</sup> Tex. Elec. Code § 127.007.

<sup>&</sup>lt;sup>200</sup> Collin County Central Counting Station Plan, November 3, 2020.

<sup>&</sup>lt;sup>201</sup> Dallas Central Counting Station Plan

<sup>&</sup>lt;sup>202</sup> Tex. Elec. Code § 127.0015.

watchers to be present during the time the central counting station (CCS) has  $convened.^{203}$ 

The Dallas County plan outlines how the DS200 USB drives are transmitted, and how the CCS communicates with all active regional sites on verifying which vote center ballots have and have not been received.

The Dallas County CCS conducts an audit of all ballots. Since the results are being transmitted to the central counting station, the CCS is responsible for comparing the results transmitted with the results tape printed at the precinct and delivered to the CCS.

Dallas includes CCS procedures on machine testing prior to early voting and election day. This includes L&A testing on DS200, ExpressVote 850 Machine, a mock test on DS200, a regional site transmission test, and testing tabulating equipment. The plan also includes a central count accumulator that tabulates and consolidates the vote totals for multiple precincts and a list of materials that are to be retained for the 22-month period after the election.

## **Harris County**

Of the four counties, Harris County has the most extensive CCS plan.<sup>204</sup> Similar to the other three, the plan includes the summaries of the roles of each of the personnel required to be present at the CCS, the procedure for convening, the oaths, and the intake of ballots, electronic media and supplies. The plan also includes directions for handling the duplication of ballots, how to conduct the printing of precinct returns, the delivery of materials to the general custodian, and the acknowledgement of poll watchers to be present while the CCS is convening.

The Harris County plan differs slightly from the other counties' CCS plans in that it includes more extensive instructions and visual guides on tabulation procedures, reconciliation procedures, and how to resolve voter intent. The Harris CCS plan has step-by-step directions on how to use the software for opening and scanning postal ballots, resolving ballots, recording ballots, closing the MBB, and printing reports.

 $<sup>^{203}</sup>$  A watcher serving at a central counting station may be present at any time the station is open for the purpose of processing or preparing to process election results and until the election officers complete their duties at the station. A watcher may not leave during voting hours on election day without the presiding judge's permission if the counting of ballots at the central counting station has begun. *See* Tex. Elec. Code § 33.055.

<sup>&</sup>lt;sup>204</sup> Central Count Station Plan - Nov 2020 General and Special Elections - POSTING.pdf

The county's plan has instructions on how to move paper poll book information on to a spreadsheet. Meticulous instructions on reconciliation are included toward the end of the packet and serve as a template for each polling place in the county.

# **Tarrant County**

Tarrant County's CCS plan begins with the purpose, location, and the outlined roles of each of the personnel at the CCS.<sup>205</sup> Like the other counties, Tarrant County's plan includes the general procedures for convening as well as the oaths necessary for those participating in the CCS. The plan reviews the chain of custody procedures for ballots, electronic media and other supplies.

Tarrant County's CCS plan discusses how to resolve voter intent by duplicating damaged ballots and having the CSS scan them. The plan also includes tabulation procedures and the three different ways to conduct reconciliation. Printing precinct returns and reporting the results to the Secretary of State are also outlined in the plan.

Similar to the other counties' plans, the Tarrant County plan acknowledges the right of poll watchers to be present during the time the CCS has convened. Lastly, the plan mentions how to deliver the materials to the general custodian of election records.

# **Discrepancy Logs and Reconciliation**

One of FAD's goals was to reconcile data regarding the number of voters who checked in to vote and the number of ballots cast as reflected in the canvass. While this sounds simple, this process is complicated by the fact that all four counties use county-wide voting. Most post-election reports regarding ballots cast are by precinct, not by polling location. Conversely, most post-election reports regarding check-ins are by polling location, not precinct. Some counties kept electronic records regarding check-ins versus ballots cast at the polling location level; some did not. FAD endeavored to reconcile the number of voters who checked in and the number of ballots cast at the polling location level and the precinct level. The process involved varied by county according to the records available and the responsiveness of the counties. This effort at reconciliation revealed issues with communication between voting equipment, issues with recording keeping, and issues with maintaining the proper chain of custody.

<sup>&</sup>lt;sup>205</sup> Tarrant County Central Count Station Plan, September 15, 2019.

# Initial Letter Response from the Four Counties Regarding Locations with Discrepancies

The initial letter sent by the Secretary of State to the four counties requested a list of Early Voting or Election Day polling locations that had a discrepancy of one percent or more between the number of voters who checked in to the number of ballots cast at that location.<sup>206</sup>

## **Collin County**

Collin County stated they had no locations that had a 1% discrepancy between the number of voters who checked in to the number of ballots cast at that location. FAD verified this in its reconciliation.

# **Dallas County**

On December 21, 2021, Dallas County initially responded that further research was required to determine whether any responsive material was available. Dallas County subsequently provided a list of locations which had a discrepancy of 1% or more between the number of voters who checked in to the numbers of ballots cast at that location.<sup>207</sup>

A snapshot of a portion of that list is provided below:

<sup>&</sup>lt;sup>206</sup> See Letter from John B. Scott, Secretary of State, to Bruce Sherbert, Michael Scarpello, Isabel Longoria, & Heider Garcia, Election Administrators (Dec. 10, 2021) (on file with the Texas Secretary of State).

<sup>&</sup>lt;sup>207</sup> 30 – Locations with Discrepancies. The 30 leading this filename does not relate to the number of locations with discrepancies contained in the report. Dallas County utilized a numbering system to assist with keeping track of documents requested pursuant to the audit and provided by Dallas County to FAD.

Poll Code	Polling_Place Connect	- Check-lins - Provinte	onal Ci 🕒 Stand	fant CI - Bal	lots Cast - I	Difference - ABS	pliff - Perce	entDeviation -
MV/A	ROUND TABLE CURBSIDE	26	0	26		-26	26	106,00%
IM/A	NUEVA VIDA LIFE ASSEMBLY	156	2	154		-154	154	56,72%
MN/A	ED-Elections Office	225	7	218	- 83	-218	718	96.20%
HN/A	EV-BLECTIONS OFFICE	104	4	100	- 33	-100	100	96.15%
V4086	GRALIWYLER PARK REC CENTER	252	9	243	456	213	213	84,52%
V4621	THOMAS HALEY ELEM SCHOOL	354	4	350	429	149	149	42.09%
V4622	W THANES ELEM SCHOOL	455	25	641	294	-167	-147	31.55%
V3030	H I HOLLAND ELEM SCHOOL @ LISBON	136	0	188	137	-51	51	27.13%
V2003	W T WHITE HIGH SCHOOL	146	9	143	119	-24	24	16.44%
V4094	FARK FOREST BRANCH LIBRARY	153	1	152	166	14	14	9,35%
V2710	LISTER ELEM SCHOOL	552	24	528	57%	50	50	9.00%
V2006	HARRY C WITHERS ELEM SCHOOL	138	4.1	134	542	8	8	5.80%
V4621	A S JOHNSTON ELEM SCHOOL	229	3	226	214	-12	12	5,24%
V3070	TOMME ALLEN REC CENTER	132	24	100	102	-6	6	4,55%
V4038	HARRELL BUDD FLEM SCHOOL	230	. 6	230	224	-6	5	2.61%
V4113	MOUNTAIN VIEW COLLEGE E BLOG	390	17	373	363	-10	10	2,56%
V2041	UNIVERSITY OF TEXAS-DALLAS, VISITOR CTR	151	12	139	142	3	3	1,99%
V2201	CENTRAL CHRISTIAN CHURCH	194	7	187	184	-3	3	1.55%
V3003	T W BROWNE MIDDLE SCHOOL	261	1	260	264	4	4	1,53%
V2700	BIG SPRINGS ELEM SCHOOL	454	27	427	422	-5		1.30%
E2402	EV-CARROLLTON SENIOR CENTER TEXAS ROOM	12,603	46	12,557	12,682	125	125	0.99%
V2405	NEWMAN SMITH HIGH SCHOOL	105	0	101	104	1	1	0.97%
V4610	L 8 BARTON ELEM SCHOOL	207	10	197	195	-2	2	0.97%
V2302	VIVIAN FIELD MIDDLE SCHOOL	311	22	289	286	-3	3	0.96%
V3038	THE WAY-TRUTH-LIFE CHRISTIAN CHURCH	108	0	108	107	-1	1	0.93%
V4029	EL CENTRO COLLEGE-WEST CAMPUS	468	25	643	435	-4	4	0.85%
V1079	5 S CONNER ELEM SCHOOL	117	0	117	116	-1	1	0.60%
V4618	DAVID CROCKETT MIDDLE SCHOOL	119	5	114	115	1	1	0.84%
V2044	TEXAS ASM RESEARCH EXT CTR BLDG E	122	2	120	119	-1	1	0.82%
VANCE	J O DAVIS FLEM SCHOOL	375	45	329	326	-1	3	0.79%
V1078	BAYLES ELEM SCHOOL	126	2	124	123	-1	1	0.79%
V3022	IRMA RANGEL-YOUNG WOMEN'S SCHOOL	127	6	121	120	-4	1	0.79%

Figure 6-9: Dallas County List of 1% or More Discrepancy in Reconciliation

In order to determine what issues may have contributed to this discrepancy, FAD scanned and reviewed documents from 24 polling locations that contained discrepancies between the number of voters checked in and the number of ballots cast.

An analysis of the records available from these locations revealed significant discrepancies between pollbook reporting and the number of ballots cast. There were also records missing entirely from certain polling locations.

#### **Early Voting Locations**

FAD obtained records for seven of the early voting locations $^{208}$  in Dallas County from the spreadsheet from *Figure 6-9*:

Poll Code	Polling Place	Check- ins	Provisional Check-ins	Standard Check-ins	Ballots Cast	Difference	Percent Deviation
E2402	Carrollton Senior Center Texas Room	12,603	46	12,557	12,682	125	0.99%

<sup>&</sup>lt;sup>208</sup> Location names have been shortened for the purposes of this visual display.

Poll Code	Polling Place	Check- ins	Provisional Check-ins	Standard Check-ins	Ballots Cast	Difference	Percent Deviation
	Florence Recreation Center	8,972	2	8,970	8,991	21	0.23%
E1096	Eastfield College Pleasant Grove	10,206	53	10,153	10,107	-46	0.45%
	Our Redeemer Lutheran Church	27,655	36	27,619	27,629	19	0.07%
E2516	Richardson Civic Center	28,490	50	28,440	28,459	19	0.07%
E3617	Glenn Heights City Hall	3,997	40	3,957	3,973	16	0.40%
E4642	Irving Arts Center	11,469	23	11,446	11,478	32	0.28%

Figure 6-10: Specific Early Voting Locations Records

FAD attempted to review an additional two early voting locations but the location specific records were incomplete. One location, the Harry Stone Recreation Center, was missing envelopes and documents from the first week of early voting. The records available from this location only covered the period from October 17<sup>th</sup> through 30<sup>th</sup>. Another location, Richland College Garland Campus Main Lobby, had four boxes associated with it on the inventory log but only three could be located.

Among the records obtained for the seven "complete" locations, many records were missing, illegible, or incomplete. For example, FAD was only able to locate records from the ballot scanners for one of the seven locations: Our Redeemer Lutheran Church. While Dallas County had some excellent forms for reconciliation and daily tracking of data that would have proved useful in locating the source of the

discrepancies between check-ins and ballots cast, the forms were not complete and proper documentation was generally lacking.

FAD used the following points of data in an attempt to ascertain the reason for the discrepancies between check-ins and ballots cast for these locations:

- Daily Vote History from the electronic pollbook for the polling location;
- Daily Report Form completed by the Early Voting election officers and verified by the Ballot Board;
- Pollbook tape records;
- Handwritten Daily Voter Rosters;
- Tape printed from the precinct ballot scanner; and
- Records of ballots tabulated.

Dallas County also informed FAD that they experienced significant difficulties with their electronic pollbook in the 2020 General Election. In fact, Dallas County switched vendors for their electronic pollbook shortly before the election and expressed frustration with the lack of seamlessness between the voter registration system they used to populate their pollbook and the pollbook system itself. Among the issues described, Dallas County stated that at times the electronic pollbook failed to sync properly and expressed the belief that this likely contributed to the discrepancies between check-in and ballots cast data.

#### **Findings - Early Voting Locations**

Dallas County utilized a form during Early Voting that assisted with daily reconciliations and provided oversight by the EVBB. The Early Voting Daily Report Form is comprehensive, tracking the counts from the DS200s, electronic pollbooks, provisional voters, cancelled check-ins, the number of reasonable impediment voters, the number of similar name forms, the number of curbside voters, the number of spoiled ballots and the number of fleeing voters a polling location may have had during a day of Early Voting. The form also included a section with a checklist of items that needed to be returned and a section for both the polling location election officers and the EVBB to sign off that this had been filled out and reviewed. This form is a recommended best practice during Early Voting.

Location: OR	LC -D	D	ate: 10 2020
Regular Report:		Amended	Report:
SECTION 1:			
A	В	C	D
DS200 SERIAL #	OPENING PUBLIC COUNT	CLOSING PUBLIC COUNT	Subtract B from C (C-B)
DS 03 1932 0439	9 4200	5066	8 66
05 03 19320757	3612	4263	651
DS 03 193 10 489	4677	5/15	438
TOTALS:	12489	Y BIN BALLOTS(IF ANY):	1955
The state of the s		EEING VOTERS(IF ANY):	9
		GRAND TOTAL COUNT:	1955
SECTION 2:			
A	В	C	D
	B OPENING COUNT	TODAYS TOTAL FROM TAPES/ROSTERS	
A EXPRESSPOLL		TODAYS TOTAL	TODAYS CLOSING COUN
A EXPRESSPOLL SERIAL #	OPENING COUNT	TODAYS TOTAL	TODAYS CLOSING COUN (B+C)
EXPRESSPOLL SERIAL# 0328 0334 0340	OPENING COUNT 2619 2391 2150	TODAYS TOTAL FROM TAPES/ROSTERS  42/ 38/ 31/4/	TODAYS CLOSING COUN (B+C)
A EXPRESSPOLL SERIAL # 0328 0334 0340 0348	OPENING COUNT 26/9 239/	TODAYS TOTAL FROM TAPES/ROSTERS	TODAYS CLOSING COUN (B+C) 3 0 3 8
A EXPRESSPOLL SERIAL # 0328 0334 0340 0340 0348 035/	OPENING COUNT 2619 2391 2150	TODAYS TOTAL FROM TAPES/ROSTERS  42/ 38/ 3/4/ 300/ 78/	TODAYS CLOSING COUN (B+C) 3 0 3 8
A EXPRESSPOLL SERIAL # 0328 0334 0340 0348 0351 0352	OPENING COUNT 2619 2391 2150	TODAYS TOTAL FROM TAPES/ROSTERS 42/ 38/ 31/4/ 300/	TODAYS CLOSING COUN (B+C)
A EXPRESSPOLL SERIAL # 0328 0334 0340 0348 0351 0352 0357	OPENING COUNT 2619 2391 2150	TODAYS TOTAL FROM TAPES/ROSTERS  42/ 38/ 3/4/ 300/ 78/	TODAYS CLOSING COUN (B+C)
A EXPRESSPOLL SERIAL # 0328 0334 0340 0348 0351 0352	OPENING COUNT 2619 2391 2150	TODAYS TOTAL FROM TAPES/ROSTERS  42/ 38/ 3/4/ 300/ 78/	TODAYS CLOSING COUN (B+C)

TOTALS:

	Summary:
1.	Total number of Provisional Voters: /
2	Total number of Canceled Check-ins:
3.	Total number of Reasonable Impediment Forms:
4.	Total number of Similar Name Forms:
5.	Total number of Curbside voters: 49
6.	Total number of "Public Count" on DS200 (running total for election):
7.	Total number of "Voter Needs Assistance": 7
8	Total number of Spoiled Bailots:
9	
1	
	Early Voting Presiding Election Officer Early Voting Election Officer
120	EMARKS: Fleeing Voters = 4 (1=10/16, 2=10/17 1=10/18) Provisional = 1
R	EPB 0344 = 1 on tope Elio Stevens tope #83 notated conceled and subtracted
	ELD DATE TOU STORE THE PROPERTY OF THE PROPERT
	from tape count. She voted and 1200 EPASSZ tape
15	Discrepancy = 1 tage / loster math Discret 1 less than tage / loster Discretisting is less than tage / loster Discretisting way court
P	tace completed forms in bide for real center curetope daily with the renowing.
	Early Voting Daily Report Form     Configuration Report printed at start up from the DS200
	o Voter Tickets o Printed Ballot Totals per ExpressPoll
	Printed Vote Totals per ExpressPoll
	Printed Provisional List, if used this day
	<ul> <li>Printed Reissued Ballot List per ExpressPoll, if used this day</li> </ul>
	<ul> <li>Printed Spoil Ballots List per ExpressPoll, if used this day</li> </ul>
	<ul> <li>Early Voting List of Provisional Voters</li> </ul>
	<ul> <li>Completed Reasonable Impediment Forms, if used this day</li> </ul>
	<ul> <li>Completed Statement of Residence, if used this day</li> </ul>
	Completed Similar Name Forms, if used this day
	<ul> <li>Completed Voter Registration Application), if used this day</li> </ul>
	<ul> <li>Returned Mail in Ballots with the Cancelation Form, if used this day</li> </ul>
	Oath of Office Form – Only to be sent on the Last Day of Early Voting
	Oath of Office Form – Only to be sent on the Last Day of Early Voting
	Oath of Office Form - Only to be sent on the Last Day of Early Voting  Verified by Ballot Board:  Date: 10/33/20

Figure 6-11: Early Voting Daily Report Form – Our Lady Redeemer Lutheran Church – 10/20/20

According to the data available regarding these locations, FAD was able to obtain the following figures regarding check-ins and ballots cast from various sources:

Voting Location	E lectrionic Pollbook	Daily Report Form: PB Check-ins	Pollbook Tape	Handwritten Daily Voter Roster	Provisional Check-in Roster	Daily Report Form: Provisionals	Daily Report Form: Closing Count (DS 200)	Precinct Ballot Scanner Tape	T ab ula tion
Carrollton Senior Ctr.	12603	12716	12526	12716	39	48	12682	N/A	12682
Florence Rec	8971	8996	8998	9002	2	2	8991	N/A	8991
Eastfield Coll (Pgrove)	10205	10230	10102	10020	27	18	N/A	N/A	10107
Our Redeemer Luth. Ch.	27644	27636	27120	27230	29	36	27629	27629	27629
Richardson Civic Ctr.	28484	28477	28256	28362	50	50	28459	N/A	28459
Glenn Hgts. Ch.	3997	3986	3996	3947	7	40	3973	N/A	3973
Irving Arts Ctr.	11463	11501	11119	11438	6	20	11484	N/A	11478
	Carrollton Senior Ctr. Florence Rec Eastfield Coll (Pgrove) Our Redeemer Luth. Ch. Richardson Civic Ctr. Glenn Hgts. Ch.	Voting Location Pollbook  Carrollton Senior Ctr. 12603  Florence Rec 8971  Eastfield Coll (Pgrove) 10205  Our Redeemer Luth. Ch. 27644  Richardson Civic Ctr. 28484  Glenn Hgts. Ch. 3997	Electrionic   Form: PB   Check-ins	Voting Location         Electrionic Pollbook         Form: PB Check-ins         Pollbook Tape           Carrollton Senior Ctr.         12603         12716         12526           Florence Rec         8971         8996         8998           Eastfield Coll (Pgrove)         10205         10230         10102           Our Redeemer Luth. Ch.         27644         27636         27120           Richardson Civic Ctr.         28484         28477         28256           Glenn Hgts. Ch         3997         3986         3996	Voting Location         Electrionic Pollbook         Form: PB Check-ins         Pollbook Tape         Daily Voter Roster           Carrollton Senior Ctr.         12603         12716         12526         12716           Florence Rec         8971         8996         8998         9002           Eastfield Coll (Pgrove)         10205         10230         10102         10020           Our Redeemer Luth. Ch.         27644         27636         27120         27230           Richardson Civic Ctr.         28484         28477         28256         28362           Glenn Hgts. Ch         3997         3986         3996         3947	Carrollton Senior Ctr.   12603   12716   12526   12716   39   12716   12526   12716   39   12716   1	Voting Location         Electrionic Pollbook         Form: PB Check-ins         Pollbook Tape         Daily Voter Roster         Check-in Roster         Form: Provisionals           Carrollton Senior Ctr.         12603         12716         12526         12716         39         48           Florence Rec         8971         8996         8998         9002         2         2           Eastfield Coll (Pgrove)         10205         10230         10102         10020         27         18           Our Redeemer Luth. Ch.         27644         27636         27120         27230         29         36           Richardson Civic Ctr.         28484         28477         28256         28362         50         50           Glenn Hgts. Ch.         3997         3986         3996         3947         7         40	Form: PB   Pollbook   Check-ins   Pollbook   Tape   Pollbook   Tape   Pollbook   Check-ins   Provisionals   P	Daily Report   Form: PB   Check-ins   Pollbook   Tape   Tape   Pollbook   Tape   Pollbook   Tape   Tape   Pollbook   Tape   Tape   Pollbook   Tape   Tape

Figure 6-12: Check-in and Ballot Cast Data for Polling Locations with Discrepancies Greater than 1%

While there are discrepancies between check-ins and ballots cast, there were never more ballots cast than voters who checked in for these locations. Indeed, in five of the seven locations, the number of ballots expected based on the handwritten Daily Report of ballots cast according to the DS200 precinct ballot scanner matched what was ultimately tabulated. In the other two locations, the records did not provide sufficient information to explain the cause of the discrepancy between the number of voters who checked in and the number of ballots cast.

As exemplified by the more focused review of two locations to follow, the primary issue causing discrepancies between the number of individuals who checked in to vote and the number of ballots cast was related to the electronic pollbook.

#### **Early Voting Locations**

#### E2402 - Carrollton Senior Center Texas Room

One difficulty with this location was the lack of a full record on the number of provisional ballots cast. The data regarding provisional check-ins was based on the forms that were included in the packet, and for this location the daily check-in roster for provisionals on the last day of early voting was missing. As shown in the table above, there were multiple values reported regarding check-ins for this polling location. Polling location documents showed issues with at least one electronic pollbook (the pollbook ending in 0086).

For example, on October 14, 2020, the Daily Report Form and Daily Roster showed 207 voters checked in; however, the only complete pollbook tape was printed from pollbook 0086 and showed only 42 voters were issued ballots.

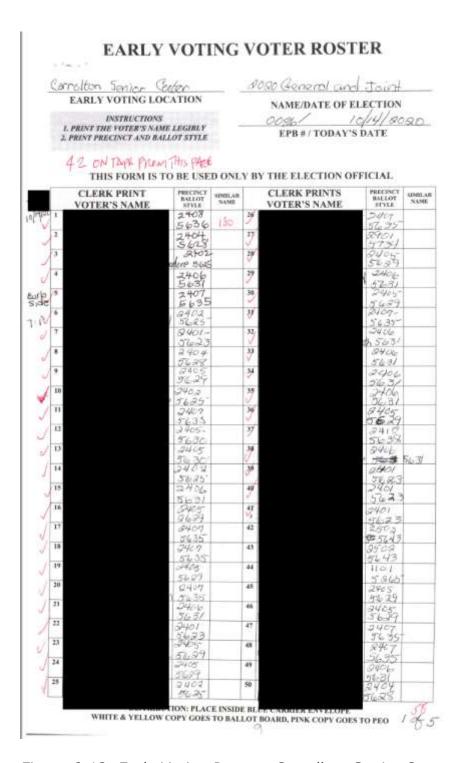


Figure 6-13: Early Voting Roster—Carrollton Senior Center



Figure 6-14: Early Voting - Carrollton Senior Center- Voted List

There was an additional tape that appeared to be associated with a different pollbook. These tapes were faded and difficult to read. According to the notation on the tape, 42 voters from pollbook 0086 had printed on a tape associated with a different pollbook.<sup>209</sup> None of the other voters on that tape appeared on the roster associated with pollbook 0086.

 $<sup>^{209}</sup>$  In FAD's review of this tape and the roster for pollbook 0086, there were actually only 41 voters from the handwritten roster that appeared on this tape.

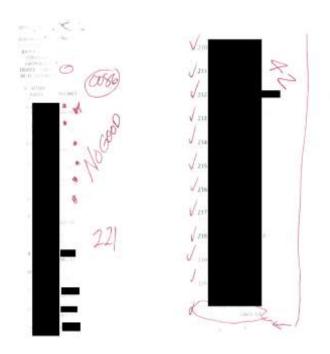


Figure 6-15: Early Voting - Carrollton Senior Center- Electronic Pollbook Tape

Ultimately, the electronic pollbook tape records did not reflect the same number of voters reflected on the handwritten records.

A similar issue occurred on October 15, 2020 with the pollbook 0086. The Daily Report Form and Daily Roster showed 167 voters checked in, but the only complete pollbook tape that printed from the pollbook associated with this roster (pollbook 0086) showed 133 voters were issued ballots.

Location: Correllt	on Senior Cer	oter	_ Date: 10 / 15/2020
Regular Report:/		Amend	ded Report:
SECTION 1:			
DS200 SERIAL #	OPENING PUBLIC COUNT	CLOSING PUBLIC COUNT	TODAYS TOTAL COU Subtract B from C (C-
0319330836	1490	2173	683
0319331878	1011	1469	458
TOTALO	250		-
TOTALS:	2501 + ADD EMERGEN	ICY BIN BALLOTS(IF ANY	0 1141
	+ ADD I	LEEING VOTERS(IF AN)	n l
	TODAY	S GRAND TOTAL COUN	т: [[4]
ECTION 2:  A  EXPRESSPOLL  SERIAL #	B OPENING COUNT	TODAYS TOTAL FROM TAPES/ROSTERS	TODAYS CLOSING COUN
A			The second secon
EXPRESSPOLL SERIAL#		TODAYS TOTAL FROM TAPES/ROSTERS	TODAYS CLOSING COUN (B+C)
EXPRESSPOLL SERIAL#	OPENING COUNT  434  407 395	TODAYS TOTAL FROM TAPES/ROSTERS 253 /	TODAYS CLOSING COUN (B+C) 687 592-586
A EXPRESSPOLL SERIAL# OIO # OO 7 # OO 80	0PENING COUNT  2+34  4-01 3-95  4-96	TODAYS TOTAL FROM TAPES/ROSTERS 253 V 191 W 215 W	TODAYS CLOSING COUN (B+C) 687 592-586 711
A EXPRESSPOLL SERIAL# OIG #- OO7 #- OO \$0	0PENING COUNT  24-34  401-395  496  400-386	TODAYS TOTAL FROM TAPES/ROSTERS  253  191  215 X	TODAYS CLOSING COUN (B+C) 687 592-586 711 533-593
A EXPRESSPOLL SERIAL # 010 # 00 7 + 00 8 0 00 8 0 00 72	0PENING COUNT  34-34  401 395  496  400 386  392	TODAYS TOTAL FROM TAPES/ROSTERS 253 V 191 W 215 W 135 V	TODAYS CLOSING COUN (B+C) 687 592-586 111 533-593
A EXPRESSPOLL SERIAL# 010 #- 00 7 #- 00 80	0PENING COUNT  24-34  401-395  496  400-386	TODAYS TOTAL FROM TAPES/ROSTERS  253  191  215 X	TODAYS CLOSING COUN (B+C) 687 592-586 111 533-593
A EXPRESSPOLL SERIAL# 010 # 00 7 # 00 \$ 0 00 8 6 00 9 2~	0PENING COUNT  34-34  401 395  496  400 386  392	TODAYS TOTAL FROM TAPES/ROSTERS 253 V 191 W 215 W 135 V	TODAYS CLOSING COUN (B+C) 687 592-586 111 533-593
A EXPRESSPOLL SERIAL# 010 # 00 7 # 00 \$ 0 00 8 6 00 9 2~	0PENING COUNT  34-34  401 395  496  400 386  392	TODAYS TOTAL FROM TAPES/ROSTERS 253 V 191 W 215 W 135 V	TODAYS CLOSING COUN (B+C) 687 592-586 111 533-593
A EXPRESSPOLL SERIAL# 010 # 00 7 # 00 \$ 0 00 8 6 00 9 2~	0PENING COUNT  34-34  401 395  496  400 386  392	TODAYS TOTAL FROM TAPES/ROSTERS  253 V  191 V  215 V  133 V  173 V  147 V	TODAYS CLOSING COUN (B+C)  687  592-586  711  533-593  565  553-552
A EXPRESSPOLL SERIAL# 010 #- 00 7 #- 00 \$ 0 00 8 6 00 9 72	0PENING COUNT  34-34  401 395  496  400 386  392	TODAYS TOTAL FROM TAPES/ROSTERS 253 V 191 W 215 W 135 V	TODAYS CLOSING COUN (B+C) 687 592-586 111 533-593
A EXPRESSPOLL SERIAL # 010 # 00 7 # 00 80 00 80 00 98 00 98 00 98 00 98	OPENING COUNT  14-34  14-01-3-95  14-96  14-00-3-86  39-2  14-06-4-05	TODAYS TOTAL FROM TAPES/ROSTERS  253 V  191 V  215 V  133 V  173 V  147 V	TODAYS CLOSING COUN (B+C)  687  592-586  711  533-593  565  553-552
A EXPRESSPOLL SERIAL#  O10 #  O0 7 #  O0 86  O0 92  O0 98  TOTALS:  ummary: Total number of Provisional	OPENING COUNT  1+34  1+01 395  1-496  1-400 386  392  1-406 405  1-2529  3426  Voters: 0-	TODAYS TOTAL FROM TAPES/ROSTERS  253 V  191 V  215 V  133 V  173 V  147 V	TODAYS CLOSING COUN (B+C)  687  592-586  711  533-593  565  553-552
A EXPRESSPOLL SERIAL # OIC # OC 7 # OC 86 OC 92 OC 98  TOTALS:  Total number of Provisional Total number of Canceled C	OPENING COUNT  3+34  401 395  496  400 386  392  406 409  2529  3626  Voters: O	TODAYS TOTAL FROM TAPES/ROSTERS  253 V  191 V  215 V  133 V  173 V  147 V	TODAYS CLOSING COUN (B+C)  687  592-586  711  533-593  565  553-552
A EXPRESSPOLL SERIAL#  O10 #  O0 7 #  O0 86  O0 92  O0 98  TOTALS:  ummary: Total number of Provisional	OPENING COUNT  2+34  4-01 395  4-96  4-00 386  392  4-06 4-05  P  2529  3426  Voters: 0  Impediment Forms: 1	TODAYS TOTAL FROM TAPES/ROSTERS  253 V  191 V  215 V  133 V  173 V  147 V	TODAYS CLOSING COUN (B+C)  687  592-586  711  533-593  565  553-552
A EXPRESSPOLL SERIAL#  OIG #  OO 7 #  OO 80  OO 80  OO 98  TOTALS:  ummary: Total number of Provisional Total number of Reasonable Total number of Similar Nar Total number of Curbside virial number of	OPENING COUNT  2+34  4-01 395  4-96  4-00 386  392  4-06 4-05  Voters: 0  Check-ins: 0  Impediment Forms: 1  The Forms: 0	TODAYS TOTAL FROM TAPES/ROSTERS  253 V 191 W 215 W 135 V 167 173 X 147 W	TODAYS CLOSING COUN (B+C)  687  592-586  711  533-593  565  553-552

Figure 6-16: Early Voting Daily Report Form - Carrollton Senior Center

The "remarks" section of the form elaborated as follows:

Place co	ompleted forms in Blue (or Red) Carrier Envelope daily with the following:	
0		676
0	Configuration Report printed at start up from the DS200	25
0	Voter Tickets	- to
0	Printed Ballot Totals per ExpressPoll	0
- 0	Printed Vote Totals per ExpressPoll	TV F
.0	Printed Provisional List, if used this day	)
0	r minos richadoro banot bar por expressi on, il dano una bay	-
- 0		7.7
.0		
.0		
.0	A settle state of the settle set the settle	/25
0		
10		
- 10	Oath of Office Form – Only to be sent on the Last Day of Early Voting.	

Figure 6-17: Early Voting Daily Report Form - Carrollton Senior Center - Remarks

Moreover, it appears there was an attempt to reconcile these numbers:

3 Day: Thursday	
4	
5 EPB Tape Roster Provision	al
6 0104 (1) 253 254 FREECHE VORE	
7 0074 [9] [9]	
8 0080 215 215 V	
9 0086 (2) 133 167	
10 0092 173 173 /	
11 0098 147	
12 2084	
13	
14 TOTALS: 1,112 1,147 0	

Figure 6-18: Early Voting Daily Report Form – Carrollton Senior Center – Reconcile Notes

The notes associated with this attempt reflected a different problem entirely, namely that there were voters who had checked in that did not appear on the tape and voters who appeared on the tape, but not on the roster. This occurrence presented itself in other records at early voting locations as an issue related to what election workers termed the "Phantom Voter" issue, though it appears this particular location was not aware of the issue with sufficient ability to document what was occurring.

There was a one-vote discrepancy between the pollbook and handwritten roster at different points during the early voting timeframe at Carrollton, though more significant issues appeared with pollbook 0086. The discrepancy caused by the issues

with just the pollbook 0086 accounts for 198 voters who were not appearing on the tapes. Additionally, it appears the syncing issue described by Dallas County did materialize, as the electronic record generated by the pollbook was showed only 12,603 voters as having checked in. Records regarding the number of ballots tabulated from that location—12,682 ballots—match the number of ballots cast according to Dallas Countys' initial discrepancy log. According to electronic records regarding provisional voters, there appear to have been 48 provisional voters at this location. This suggests there should have been records establishing 12,730 voters checked in at this location; however, FAD did not locate such records.

#### **E4642 – Irving Arts Center**

The data for Irving Arts Center regarding check-ins contained significant discrepancies, largely due to the absence of records. For example, while the Daily Report Form and Handwritten Daily Voter Roster reflected approximately 11,500 voters checked in during Early Voting, the available pollbook tape records only showed 11,119 voters. FAD is unable to account for the additional voters was due to tapes missing from the records. The records from October 13, 2020 are missing an entire tape from one of the pollbooks accounting for 176 voters. Similarly, the records from October 18, 2020, are missing the tape from that same pollbook, which accounts for 49 voters. On October 20, 2020, a tape from a different pollbook was missing – which would have accounted for 91 voters.

There were multiple instances of pollbook tapes missing or pollbook tapes printing fewer voters than expected based on the handwritten rosters. Additionally, there were multiple days for which the handwritten daily roster was missing. The most complete record that existed regarding check-ins for this location was the handwritten Daily Report Form which provided there were 11,507 voters who checked in at this location.

#### **'Phantom Voter' List**

In reviewing the records associated with Irving Arts Center, FAD observed a log that appeared on October 16, 2020 entitled the "Phantom Voter List."

EPB# #	on Voted List	Phantom	ı Voter	List	
	on Voted List	Make of Class Strong with the Wickest			
277	1	voted List Marile With No Ticket	# on Voter Roster		Name on Voter Roster
277			700 00000000000000000000000000000000000	of	
277	69			of	
271	115			of	
	125			of	
277	184			of	
213	22			of	
283	57			of	
383	80			of	
283	18			of	
282	104			of	
289	73			of	
289	128			of	
284 289 289 301 301	157			of	
301	32 85			of	
30	85			of	
306	11			of	
306 306 306 306	37			of	
306	March 1			of	
304	54			of	
301	34			of	
387 313 313				of.	
313	3			of	
313	15			of	
				of	

Figure 6-19: Dallas County Voting Location Phantom Voter List

The log reflects that there were names printed on the electronic pollbook tape that did not appear on the handwritten daily roster. An inspection of the tapes and handwritten rosters confirmed this was occurring.

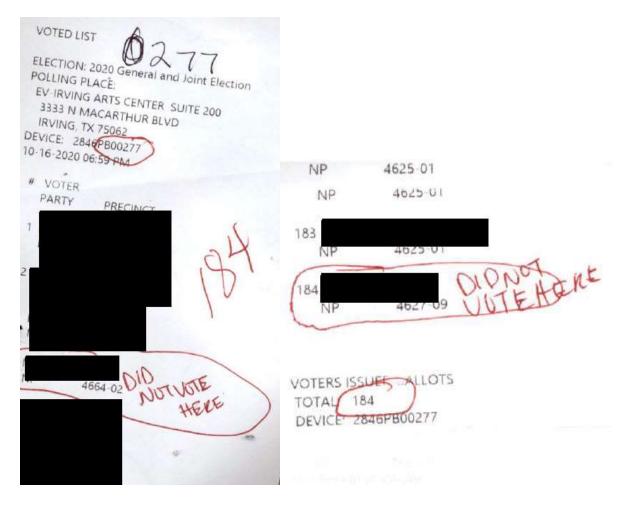


Figure 6-20: Identification of Names of Voters that Were Not Recorded as having Voted at that Location

The new, post-2020 administration in Dallas County indicated that they were not aware of this form or the reason for the discrepancies. A detailed search was done by Dallas County for any correspondence or record that might provide context regarding what had occurred.

Dallas County located some emails between members of their staff and ES&S reporting the problem. Dallas County believed the problem had been fixed at some point but could not remember when or how. Dallas County also believed this form was used to keep track of what was occurring so that the proper voters were getting recorded as having vote history, instead of the "phantom voters" being printed on the tapes. FAD interviewed ES&S about the issue. ES&S understood the issue to be related to a non-unique identifier having been used when the list of registered voters was uploaded to the pollbook. ES&S also expressed they believed the problem had been resolved at some point, but was unsure how or when. FAD also interviewed VOTEC, Dallas County's VEMACS voter registration system vendor. VOTEC explained

that in preparing for an election, Dallas County uses the information from its voter registration system to export a list of registered voters for upload to the electronic pollbook. Periodically, the county will query the voter registration system to see if any changes or updates have been made that need to be made for the pollbook. VOTEC explained that after the export occurs, they have no insight into how the data is imported into the electronic pollbook. Voter records that are exported only contain two numerical unique identifiers: the driver's license number and the voter's VUID. VOTEC said they had heard of this occurring in other circumstances but were unsure of how or why. VOTEC said they reviewed their communications with Dallas County and there was no record of this issue that they were able to locate.

"Phantom Voter" lists appeared in the Early Voting records from Richardson Civic Center Parks Room and Glenn Heights City Hall. According to the "Phantom Voter" lists from Irving Arts Center and these other two locations, there were 188 voters affected by this issue. The "Phantom Voter" list does not appear to be a form that was used throughout the county; its use was limited to a handful of locations. The locations used this form to track when this occurred to ensure the voter who actually appeared and signed in on the handwritten roster was the voter who ultimately received credit for voting rather than the incorrect person logged in the electronic pollbook.

Beyond "phantom voters," with respect to Irving Arts Center, the number of voters captured by the electronic pollbook report again appeared to be inconsistent with the handwritten records at the polling location level. The discrepancy between the most complete record (Daily Report Form) regarding check-ins—11,501—and the number of ballots ultimately tabulated—11,478—was 23 ballots. There were two fleeing voters at this location, which would reduce the discrepancy to 21. According to an electronic record provided, there had been 23 provisional voters at this location. But according to the Daily Report Form, there had been 21 provisional voters. It appears that, according to the Daily Report Form, the discrepancy between check-ins and ballots cast may be due to the provisional voters who checked in, but whose ballot would be processed at a later time.

Though the Daily Report Form was the most complete record, it was also problematic because the data regarding check-ins in this form comes from the electronic pollbooks and handwritten rosters. The electronic pollbooks were producing unreliable records and for some days the handwritten rosters were missing entirely. It was not possible to fully reconcile the check-ins versus ballots cast at this location due to missing, incomplete, inconsistent, or unreliable records.

#### **Election Day Locations**

#### V1093 - Nueva Vida Life Assembly

The record Dallas County provided in response to the Secretary of State's initial letter reflects Nueva Vida Life Assembly's pollbook report showed 156 voters checked in to vote at that location. Of those 156 voters, two were provisional voters and 154 were regular voters. Dallas County's record also indicated, however, there was *no record of ballots cast from this location*.

In analyzing the documents obtained from the polling location FAD observed:

FAD confirmed that according to the tape generated by the electronic pollbook for this location, 156 voters checked in and were issued ballots.

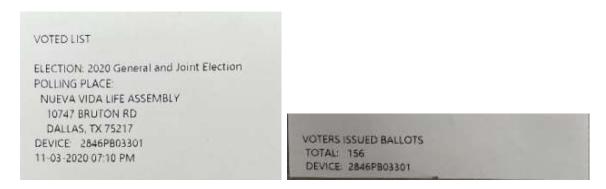


Figure 6-21: Electric Pollbook Tape- 156 Voters Checked In

Also, according to the electronic record produced from the pollbook, a total of 162 ballots were issued, five of which had to be reissued.

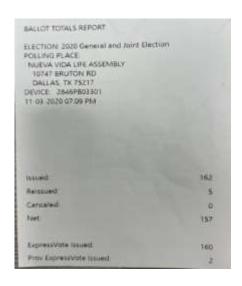


Figure 6-22: Electronic Pollbook – 162 Ballots Issued

According to the handwritten Election Day Voter Roster, 160 voters checked in to vote at this location.

ELECTION NAME: ALACAC OTE CENTER NAME: VIDG	l Speint 13 Your		TLIN	6	lection date: 740 Now Liste. 1	arnhe	3,2	
			DONLY	BYT	HE ELECTION OFFICIAL		7	
Ins	tructions: Th	e electio	n official	shall	print the Voter's name		- 1	
CLERKS PRINT VOTER'S NAME	PCT. & BALLOT STYLE	SMILAR SAME APPD	NOT ON LIST		CLERKS PRINT VOTER'S NAME	PCTA BALLOT STYLE	MANN AFFO	NOT O
1.	6347			25.		5252		
2,5	1093-			27:			-	-
	52152 1012	-	-	-		1042		-
3.	189			28.		ERIP		_
4	23510			29.		5258 5258		
6.	1093-			30.		1093		
	5252	- 50		-		525B	-	-
6.9	5952		_	31.		6397		
7.5	8:357			32.		5169		1
6.4	1093			30.		\$22.5 1643		
	NOT I	1	-	-		104.3	-	-
9.	5 252	1		34.		2825		-
10.	5252			35.		-	-	-
11.	5852			36		1000		
_	1003		_	1		3043	-	
12.	595,2			37.		692W	-	-
19.	SWER			32.		1093 1252		
14.				39		5959		
15.	1093 -	252		46		AR 600KB		
	1043	-	-	-		1093	-	-
16.	5'252			41.		5423		
17.	5059			42.		5-3710		
16	1077			0		1,693		
-	CHCIS		-	-		1092		-
178.	5757			443		5649		
30	6726			44		5858		
21				46.		1093		
	-	-	-	-		5.96A 3:307	-	
22.				47.		POLD.		
23	(+DH)			40.		-	-	-
34	1166			40.		1043		
	5973			1		SACA	-	
75	5858			100		-	1	

Figure 6-23: One page of the roster is hereby included as an example.

According to the Official Ballot and Seal Certificate/Register of Official Ballots, 231 regular ballots and 2 provisional ballots were cast at this voting location. Additionally, there appear to have been 6 ballots that were spoiled.

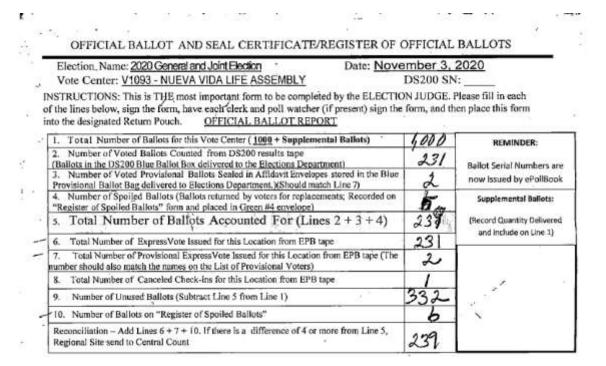


Figure 6-24: Register of Official Ballots/ Official Ballot and Seal Certificate

The spoiled ballots observed on location are consistent with what is reported on the Official Ballot and Seal Certificate/Register of Official Ballots.



Figure 6-25: Ballots Marked Spoiled

The polling location envelopes did not contain tapes from the DS200 scanner assigned to that location. The original Ballot and Seal Certificate/Register of Official Ballots contained a copy of a zero tape printed before the polls opened with an illegible serial number:

```
*** ZERO TOTALS REPORT ***

05:49 AM November 03, 2020
Unit Serial Number: 031 20274

Dail: 9. Texas
General and Joint Election
EDI ED Vote Center
Election Date: November 03, 2020
Poll Opened Date: November 03, 2020
Poll Opened Time: 05:48 AM
Poll Closed Date: No
Poll Closed Time: No
Public Count: 0
```

Figure 6-26: Zero Tape from Envelope with Register of Official Ballots/ Official Ballot and Seal Certificate

A second tape was attached to the Ballot and Seal Certificate/Register of Official Ballots for Nueva Vida Life Assembly:

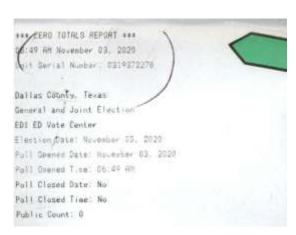


Figure 6-27: Additional Zero Tape

But this piece of equipment was assigned to a different location, Tisinger Elementary School:

VC# ▼	Nico Label 📭	LOCATION
V3315	194	TISINGER ELEM SCHOOL

Figure 6-28: Media ID Numbers Dallas County

Records reflect the electronic media associated with this location was tabulated and contained 221 ballots.

Elect	ion Audit Events Report	Dallas Count General and Join 11/11/2000 11/2004 November 3, 2020		
Event	Description	Timestamp	User ld	Module
Info	Starting Load of Results E.\	11/04/2020 02:25:08AM	Dalico2	Reporting
Info	Queuing for results processing: E.\	11/04/2020 02:25:07AM	Dalico2	Reporting
Info	Committing new Batch ED Vote Center - 194 ID 2,561 Number of Ballots 221	11/04/2020 02:25:03AM	Dallco1	Reporting

Figure 6-29: Dallas County Election Audit Events Report

Additional records from Dallas County confirm this was the number of ballots associated with Tisinger Elementary School.

The state of the s	DS200 SN	NORTH THE TOTAL
Vote Center: V3315 - TISINGER ELEM SCHOOL  STRUCTIONS: This is THE most important form to be completed by the ELECT the lines below, sign the form, bove each clerk and poll watcher (if present) sign to the designated Return Pouch.  OFFICIAL BALLOT REPORT	ION JUDGE, E	Sease fill in each
1. Total Number of Ballots for this Vote Center ( 1900 * Supplemental Ballots)	1000	REMINDER:
2. Number of Voted Ballots Counted from OS200 resolts tape	221	ALTO THE SEC
(Ballott in the DK200 Blin Ballott Bay delivered to the Elections Department).  Number of Voted Provisional Ballots Sealed in Affailave Invelopes; stored in the Bit Provisional Ballot Bag delivered to Elections Department, (Cloud march Line 7).	- 19	Builot Serial Numbers and now issued by ePoliticol
<ol> <li>Number of Spotlad Balluta (Balluta returned by sours for replacements, Recorded of "Register of Spotlad Balloos" form and placed in Green 84 envelope)</li> </ol>	" 12"	Supplemental Bullets:
<ul> <li>Total Number of Ballots Accounted For (Lines 2 + 3 + 4)</li> </ul>	252	Blecord Quantity Delivered and include on Line 13
s. Total Number of ExpressVote Issued for this Location from EPB tape		San Marian
<ol> <li>Total Number of Provisional Express/Vote Issued for this Location from EPB tape (To number should also much the names on the List of Provisional Voters)</li> </ol>	HE .	
Total Number of Canceled Check-ins for this Location from EPB tape		
9. Number of Chuned Bullots (Subtract Line 5 them Line 1)		

Figure 6-30: Official Ballot and Seal Certificate from Tisinger Elementary School

Therefore, it does not appear that the tape attached to the original Official Ballot and Seal Certificate/Register of Official Ballots corresponded to Nueva Vida Life Assembly, and instead corresponded to Tisinger Elementary.

FAD was unable to verify how many ballots were cast at Nueva Vida Life Assembly due to missing records. FAD was also unable to verify that the ballots from that location were ultimately tabulated as the audit log has no entry to the media stick assigned to this polling location.

VC# ▼	Nico Label 📭	LOCATION	r
V1093	171	NUEVA VIDA LIFE ASSEMBLY	

Figure 6-31: Media ID Numbers Dallas County

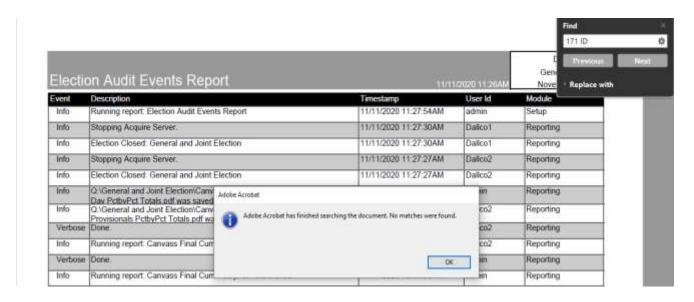


Figure 6-32: Dallas County Election Audit Events Report

Dallas County provided a record confirming there was no match in the ballots cast report for this location.<sup>210</sup>

Poll Code	Polling_Place	ce Connect		Check-Ins	Ballo	ots Cast	Difference
V1093	NUEVA VIDA	LIFE ASSEMBLY			155	-	-15
ARC DIFF	D	· Davistica	Motors				
ABS Diff	Percen	tDeviation	Notes				

Figure 6-33: No Match Report Confirmation

<sup>210</sup> Dallas County's 30 – Election Audit Workbook – Issued vs. Counted.

# V2003 - W.T. White High School & V2006 - Harry C. Withers Elementary School

The records Dallas County provided in response to the Secretary of State's initial letter reflected the following discrepancies:

Poll Code	Polling Place	Check- ins	Provisional Check-ins	Standard Check-ins	Ballots Cast	Difference	Percent Deviation
TV2003	W.T. White High School	146	3	143	119	-24	16.44%
V2006	Harry C. Withers Elem School	138	4	134	142	8	5.80%

Figure 6-34: V2003 and V2006 Vote Records

It appears that these locations had a misassigned DS200. In analyzing the documents obtained from the polling locations FAD observed:

#### V2003 - W.T. White High School

Poll	Polling	Check-	Provisional	Standard	Ballots	Difference	Percent
Code	Place	ins	Check-ins	Check-ins	Cast		Deviation
V2003	W.T. White High School	146	3	143	119	-24	16.44%

Figure 6-35: V2003 Vote Records

According to the electronic pollbook tape at W.T. White High School, 142 voters checked in and were issued a ballot.

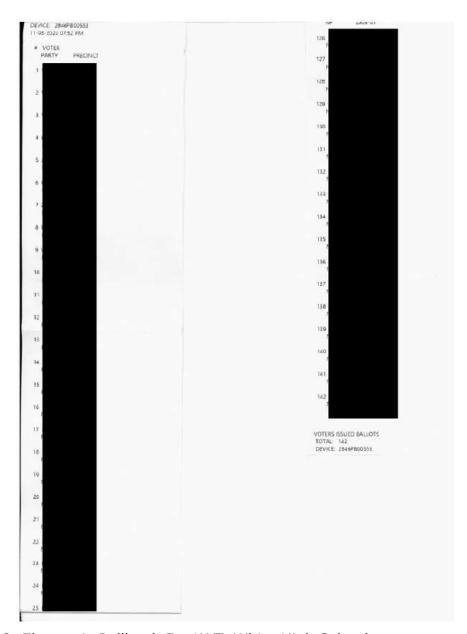


Figure 6-36: Electronic Pollbook For W.T. White High School

Consistent with the pollbook, the handwritten Election Day Voter Roster reported 142 voters checked in to vote at this location.

LECTION NAME: GEN	T WHITE	· +	5	ELECTION DATE:	B 055	-	
FOTE CENTER NAME: W	UIE EODM IS TO BE	IISEI	ONIVI	BY THE ELECTION OFFICIA	L 1/	ANC	2
	netructions: The ele	ection	official	shall print the Voter's nam	e V	JUU.	$\supset$
CLERKS PRINT	PCT. & SIN	MLAR	NOT ON	CLERKS PRINT	PCT.& BALLOT	SIMILAR	NOT ON LIST
VOTER'S NAME	STYLE A	AME FFID	LIST	VOTER'S NAME	2410	AFFID	LIS1
	2 06 3 5 4 3 7	100		26.	5639		
	2003			27.	2003		
	2003				2003		
· 1	5437			28.	5437		-
	2003			29.	2003		
. 0	2003			30.	2003		
. 1	2.007			31.	5 4001		
5.	5442				2003		
v. +	2003 5437			32.	5437		-
R	2003			198	1003		
	2004			34.	2003		
9.	2003	_	-	1779	2003		
10.	5437			35.	3437-	-	
11.	5437			36.	3438		
12. [	2004			37	543+		
12.	2004	-		36	2003		
13. ,	5438		-		543+		1
14.	5437			39	5437		-
15.	2003			40	5438		
	2003			41	2003		
16.	2004				2003		
17.	5439			42	5437		
18	5437			43	3437		
19.	2003			44	3003		
	5437		-	45	2305		
20.	5437			- I	30-11		-
21.	5437			46	3054		
22	2003			4	5515		
	2003			4	Jane		
23.	5437		-		3437		
24.	2.003 5437			4	343	7	
25.	2003			5	3016 545	2	
20.	15437				1		100

Figure 6-37: One page of the roster is hereby included as an example

The Provisional Combination Form reflects 4 voters checked in as provisional voters:

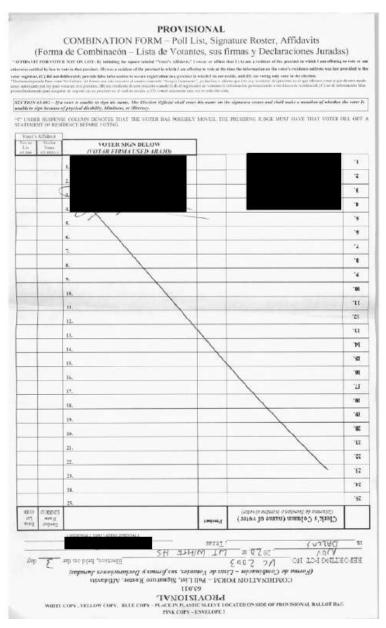


Figure 6-38: Provisional Combination Form

The Official Ballot and Seal Certificate/Register of Official Ballots reflects 142 ballots were cast at this location and there were four provisional voters. The voting results report printed from the ballot scanner reflects 142 ballots were cast at this location.

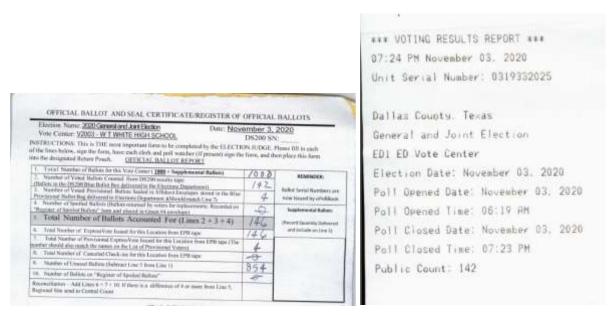


Figure 6-39: Official Ballot and Seal Certificate/Register of Official Ballots and Voting Results Tape for W.T. White High School

Records from Logic & Accuracy testing reflect that the DS200 that had been assigned to W.T. White High School was DS200 Serial Number 0319310248.

It appears the wrong DS200 scanner went to W.T. White High School, as the serial number on the tape printed for that location was 0319332025.

#### Dallas County DS200 Public L&A testing procedures General & Joint Election -Vote Center #: V2003 November 3, 2020 Vote Center Name: W T WHITE HIGH SCHOOL Tester 1: Tester 2:/ Test Date: Tester 3: DS200 Serial # 33/9 Tester 4: **USB PRIMARY Asset #** USB BACKUP Asset # USB L&A Asset # Blue Seal for Door #6A: Od Blue Seal for Door #6B: Of 6 / Supplies: Test Deck packet, plastic bag containing 3 USBs/thumb drives, keys, Ink Pen

Figure 6-40: Dallas County DS200 Public L&A Testing Record - V2003

#### **V2006 - Harry C. Withers Elementary School**

The handwritten Election Day Voter Roster reflected 119 voters checked in.

VOTE CENTER NAME: WE	red/by		-	O'CELECTION DATE: N	100 3, 2		
		- 24 1400	DR. AND M	BY THE ELECTION OFFICIAL		_	_
				what print the Yoler's name		100	
CLERKS PRINT VOTER'S NAME	BALLET	SMILLS MARK ARRE	MIT OR	CLERKS PRINT VOTER'S NAME	BALLET STALL	SAC III	MET SE
1.	100°ti			m.	2444-54		
	2001 -6 8007 - 8	100		ar.	2671-61	100	
_	2007-0	N24_	_		DOU- 51	97	-
1.	804-775			m.	5.00% "	22441	
4	2001-0/ 2001-97	a.		29.	9 00 4 1 4 1900 1 - 14		
1	14889 ~	B		m	2404 - 61 2404 - 6	1	
A.	Group D		_	16	2404-4	1	
	122	N-	-		560r. St		
1.	1/20-2	16		92	JUNEAU -		
4.	1004 -05 1004 - 54			m	Indext - SH		
2.7	"lobb = 61,			36	B-127-25		
	- March 191	-	_		1000		-
40	1000	-	-	18.	2 4 36 - 9 349 - 91	11	_
14.50	USA 1994			100	1000 - 4W	111	
ti.	207 - A	Sori i		tr.	Many - CH	F-11	
10.	Triched			20.	Mar-or	11.	
_	建设	3	-		200 - 81	94	-
14.7	100/4-279			3.		-	_
14.0	7404-04 7400-779	k .		4.			
16.				0.			
re-	100-01			e.			
	9054-3W	_			-	-	-
16	19850 - 179	1		ш.		_	_
16.	46-91 - Es			ж.			
36.	THAT Y FO	27.7		n			
n.	\$600 T-00	1		4.			
_	3/1/2	-	-		_	-	-
26.	2434-3	157		et,			
15.	2477 - 1919	200					1
28.	2010/14	100		0.	1.		
10.	2007 - Fr	100		18.			
	540.7 - 5	ter	1	-		_	_

Figure 6-41: One page of the roster is hereby included as an example.

The Official Ballot and Seal Certificate/Register of Official Ballots reflects 119 ballots were cast at this location and there were 2 provisional voters. The voting results report printed from the ballot scanner reflects 119 ballots were cast at this location.

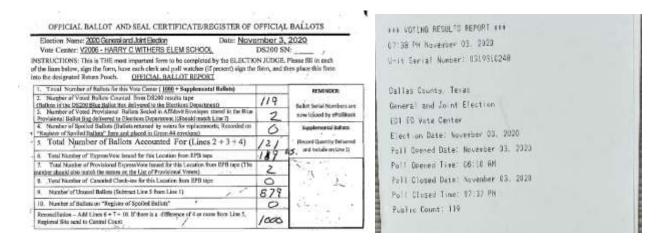


Figure 6-42: Official Ballot and Seal Certificate/Register of Official Ballots and Voting Results Tape for Harry C. Withers Elementary School

Records from Logic & Accuracy testing reflect that the DS200 that had been assigned to Withers Elementary was DS200 Serial Number DS0319332025.

# Dallas County DS200 Public L&A testing procedures

General & Joint Election –	November 3, 2020	Vote Center #: V2006
Vote Center Name: HARRY	C WITHERS ELEM SCHO	OL al- C
Tester 1	Tester 2:	OL Test Date: 9/30 (26)
Tester 3:	Tester 4:	DS200 Serial #: D503 19332028
USB PRIMARY Asset #	USB BACKUP Asset #	USB L&A Asset #
Blue Seal for Door #6A:	Blue Sea	for Door #6B:

Figure 6-43: Dallas County DS200 Public L&A Testing Record - V2006

It appears the wrong DS200 scanner went to Withers Elementary, as the serial number on the tape printed for that location was 0319310248.

Records from W.T. White reflect there were 142 voters and 142 ballots cast at that location. Records from Withers Elementary School reflect there were 119 regular voters and 119 ballots cast at that location. It is unclear what caused the discrepancy in the pollbook reporting data provided by Dallas County in their table. The discrepancy in the ballots cast summary, however, appears to be due to DS200 scanners for these two locations having been deployed to the wrong locations.

#### **Null VUIDs**

Dallas County's Vote History Report for the 2020 General Election contained 99 voters that did not have a VUID, name, or date of birth listed. The only identification associated with these voters was the county-specific ID number that was created by the voter registration system, VEMACS. Since these records only contained the county-specific VEMACS number, FAD could not determine the identity of 88 of the 99 voters. Of the 99 total voters, Dallas County's Vote History Report reflected 78 voters had credit for voting with a limited ballot.

### **Tarrant County**

Tarrant County stated they had no locations with a discrepancy of 1% or more between the number of voters who checked in to the numbers of ballots cast at any of their Early Voting locations. Tarrant County stated that during Early Voting Lead Clerks called in at the end of every day to report the number of voters checked in on the electronic poll book and the number of ballots cast on the ballot scanner. The use of call-in reporting to obtain this information helps promote accuracy due to the fact

that the voting system is air-gapped. Daily communication and reconciliation during Early Voting is a recommended best practice in order to ensure any issues are caught with adequate time to resolve them and that any solutions implemented are documented.

Tarrant County utilized a Controller and Scan Reconciliation Log form to track and reconcile data on a daily basis for Early Voting locations. This form tracks the number of voters who checked in on the electronic pollbook, the number of ballots from the controller, and the number of ballots that had been scanned into the precinct ballot counter. Columns B and C show the start of day ballot count number on the controller and scanner respectively. Columns D and E record the end of day ballot count number on the controlled and scanner. Column I shows the number of voters who checked in on the pollbook. Ideally, on the same day, Column D (ballots) minus Column I (voters checked in) should balance and equal zero. This will not always be the case for many reasons, primarily because of "fleeing voters," voters who check in with the pollbook and then leave without depositing their ballot in the scanner. This log is considered a best practice as it can assist with daily checks to ensure reconciliation and to verify no tampering has occurred with the equipment during multiple days of early voting.

wy	Date	(A) EV Clerk Initials	(B) Start of Day Ballot Count on Controller	(C) Start of Day Ballot Count on Scan	(D) End of Day Bellet Count on Scan	(t) End of Day Ballot Count on Controller	(F) # of Codes tusued from Controller	(II) # of Cortes Expired from Controller	Descrived from Controller	(i) # of Visters () Checked in on e- politicols	) Difference
MON	1	No. of Lot	1	100	Name of the	San Allendari		10 To 10	March .		
JES.	19/13/2020	12	150	164	85.0	852	953	1.	47	122	
VED:	10/14/2020	67	85	952	1346	17.46	1350	19	0	1346	
HIR	10/15/2020	C2.	15'53	/345	1541		1545	2	-8	1543	
81	10/16/2020	CZ	1346	1543	1688	1701	1688	2	0	1441	
AT	10/12/2020	CZ	7 688	1543	190k	1991	1441	69	-	1941	
200		Service of the last	-	-	-	2000	696	-	6.	1900	
NON.	10/19/2020	(12)	1,441,	1906	3469	3489		8	4	1726	
UE2	10/20/2020	CZ	7804				10.00	Q	40	1820	
VED.	10/21/2020	£2.	1565	1565	1700	1722	1722	1 6		15.88	
HOR	10/22/2020	C2	1647	1497	1700	1788	1429	8	*65.	1722	
Ni .	10/22/2020	C1	1437	1937	1722	1722		8	40	1449	
AT .	10/34/2020	62	1722	10000	679	- Andrewson -	1800	8	99	1371	
UN:	10/25/2020	61		1588	1276	1264	6/6	95	42	1271	
AON	10/27/2030	62	1269	1275	1257	7257	12.35	-6	<b>PES</b>	1235	
UE5	10/28/2020	166	1259	1261	1261	1241	1240	6.	80	12.55	
VED:		82	7254	1201	1241	1241	7540	-	18	1001	
	10/29/2020	127									
RI	1013012026	166		_	_	_	-				
2 Ente 3 Altr 4 Abe 5 Ente 6 Take pent	or the Start of De- we end of the stay r you've printed the or the # of Votiers is the # of Day Be	Belot Cour enter the E re Access C Checked-in det Count or	umn daily. (Column nt (Column S and C) nd of Day Ballot Go. ode Summary Fepo on the eletionic poli i the Soan (D) and a use and correct n	from the Ballot Caset (Column D and I d. emer the # of Co book (Culumn I) uttract the # of Vot	() from the same as des leaved (Colum ers Checked in on I	rea. n:F), # of Access Co the electronic polibo	odes Expend (Colu	nn (I), and # of Co		enn H). (Column J), or H nn diff	ineercs, with (0)

Figure 6-44: Tarrant County Controller and Scan Reconciliation Log form

For Election Day, Tarrant County stated they engage in a regular practice of comparing the number of voters who signed in on the electronic pollbook to the number of ballots cast as reported by the ballot scanners on election night to detect any issues early on and document any fixes. Tarrant County calls this the "Election-night audit." This procedure is considered a best practice and should be utilized to detect problems early and address them.

Using this process, Tarrant County provided the following list of locations that had a discrepancy of 1% or more between the number of voters who checked in and the number of ballots cast.

eScan	Location	Key Pct.	ePoll Book Checked in A	Provisional Checked in B	Ballots in scanner C	EPB - Scanner (A - C) D	% of discrepancy (D / C)
122	Atwood McDonald Elementary School	1279	179	10	177	2	1.13%
165	Western Hills Church of Christ	4135	423	16	432	-9	-2.08%
210	St. Matthew's Lutheran Church	1022	117	9	112	5	4.46%
230	Carter Park Elementary School	1154	172	29	170	2	1.18%
281	Ruby Ray Swift Elementary School	2052	282	14	279	3	1.08%
297	Jones Academy	2281	153	38	147	6	4.08%
32	Pantego Town Hall Council Chambers	2112	170	7	166	4	2.41%
40	Edify Community Fellowship Church	2229	158	2	155	3	1.94%
405	St. Martin in-the-Fields Episcopal	3626	315	9	307	8	2.61%
423	Independence Elementary School	3486	247	38	244	3	1.23%
516	Benbrook YMCA	1208	339	33	335	4	1.19%
519	Crouch Event Center at Bicentennial	1717	669	44	662	7	1.06%
555	Northeast Courthouse	3196	457	30	450	7	1.56%
583	R. L. Paschal High School	1108	336	33	340	-4	-1.18%
96	Van Zandt-Guinn Elementary School	1005	63	3	62	1	1.61%
97	Versia L. Williams Elementary	1008	59	5	60	-1	-1.67%

Figure 6-45: Tarrant County Polling Locations with Discrepancies in Reconciliation Greater that 1%

FAD used the following data available in Tarrant County in an attempt to ascertain the reason for the discrepancies between check-ins and ballots cast for these 16 locations:

- Tapes from the controller;
- Tapes from the scanner:
- Register of Official Ballots form; and
- Records of ballots tabulated.

All 16 locations had the Register of Official Ballots form; however, they were not all completed with the appropriate data. There were six locations – Ruby Ray Swift Elementary School, Pantego Town Hall, Edify Community Fellowship Church, Crouch Event Center at Bicentennial, R.L. Paschal High School, and Versia L. Williams Elementary School – for which the tapes matched the Register of Official Ballots. All of the values reported for ballots cast for these locations matched what was ultimately tabulated in the audit log. The reason for the discrepancy between the pollbook check-ins and ballots cast could not be fully explained due to missing records or incomplete forms. None of the locations had a discrepancy between check-ins and ballots cast that exceeded 10 ballots.

# **Harris County**

In response to the Secretary of State's letter requesting a list of polling places with reconciliation discrepancies, Harris County responded on December 21, 2021 that their office had gathered information and was in the process of comparing for any percentage discrepancies. Harris County, however, never produced a list of locations with a discrepancy of 1% or more between check-ins and ballots cast. Due to Harris County's failure to respond with this information, FAD endeavored to locate and collect the data that would enable an analysis of whether there were any locations with such a discrepancy. In May of 2022, FAD requested multiple reports that should have been available including audit logs from the Hart software, the devices backed up report from SERVO, the Media Production List from Boss, and MBB processing and status reports from Rally and Tally. While FAD was provided with some reports regarding provisional voters, the Tally Audit Log, and some reports consolidating ballots for reporting purposes – Harris County did not provide many of the reports and logs that would prove critical to the audit at that time. These were only provided after the new administration became involved in October 2022.

FAD reviewed Harris County's location-specific paper data. Harris County maintained records for Early Voting in brown envelopes entitled "Early Voting JBC Reconciliation Envelope." The envelope contained spaces for the election judge to include the number of access codes issued, voted, expired, and cancelled. The envelope also contained spaces for the election judge to note the daily public counts and any provisional ballots cast. The envelopes should contain tapes printed from the JBCs.

SRD 0 COUNTY AT CONFERENCE 00T 28	TORNEY E CENTER		]				
Billion Heedinstitions Daily Surrenery of IBC Support Fells Regard	INC White	JBCPINK	JIIC Green	IBC Store	TOTAL	Line 5	learnations
Number of Acress Codes (SSUES	102	92			194	4	Done and Agency Come, MANUAL to sections.
Number of Access Godes VOTED	101	92			190	2	Deter Auf Access Codes VOTED for each ISC
Number of Access Codes EXPRESS		00			00	3	Enter Avil Assess Greek Commontor sacturate
Missing of Access Corder CANCELLED	01	00			01		Finder Bull Fromis Contro CANCELLED for such SEC
	iec White	HIC PINA	IBC Green	JBC Blue			
Buginning of Day Public Court	2371	2176				3	Enter the Public Court number at open
End of Day Public Count	2472	2268					Enter the Pabilic Count number at end of they
	JBC White	(BC (Fib))	:DC Green	IRCTOR			
Number of Provisional Ballots	, 100	3壁			03	1	Cross statement Principles Statement Service
Election Intel <sup>®</sup> Signature			Alt	Daily printed (	BC topes ore ;	oficen	Las this Envertigue

Figure 6-46: Harris County Early Voting JBC Reconciliation Envelope

Harris County used colored tapes for each different JBC at the polling locations. This was done to ensure tapes from each controller were printed and did not get mixed up. As reflected on the brown reconciliation envelope, the color of the tape was included to ensure the proper information was recorded on the envelope. These daily envelopes were to be completed on each day of early voting.



Figure 6-47: Multicolored JBC Tapes

Harris County kept a reconciliation packet for Election Day that was generated after the election to account for check-ins, cast ballots, and provisional voters. The packets also contained scans of forms filled out at the polling location and scans of the envelopes. Harris County utilized a JBC Reconciliation Log at the polling location for the election judge to keep track of seals, beginning of the day and end of the day counts, the count of provisional voters, and the number and types of access codes issued. These forms, when used, are a best practice for reconciling and keeping track of relevant information, particularly in large jurisdictions.

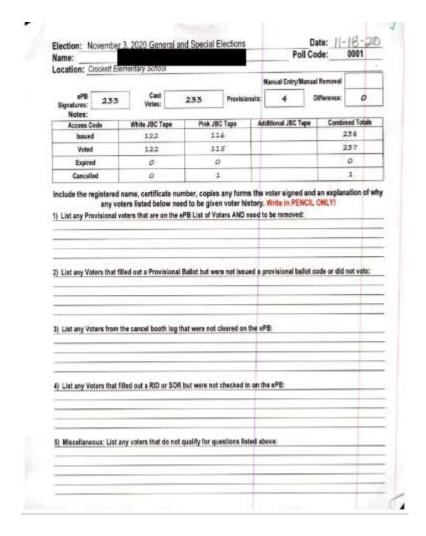


Figure 6-48: Cover sheet of Election Day reconciliation packet

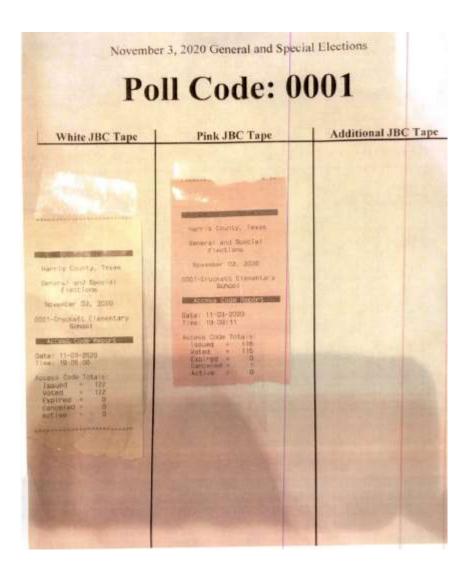


Figure 6-49: Copies of tapes from the JBCs included in reconciliation packet.

-			Nove	mber 3	3, 2020 Ger	neral and Special Elect	ion	
				Voters Checked in on ePollBook		Total Voters: 233		
Poll Code	VUID	CERT	PCT	SUB	BS	VOTER	Address 1	Activity Date
0001								
000%								
1000								
0000								

Figure 6-50: An excerpt from the paper copy of the pollbook included in the reconciliation packet

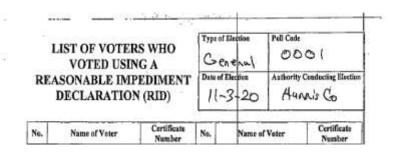


Figure 6-51: An example of polling location forms included in the reconciliation packet.

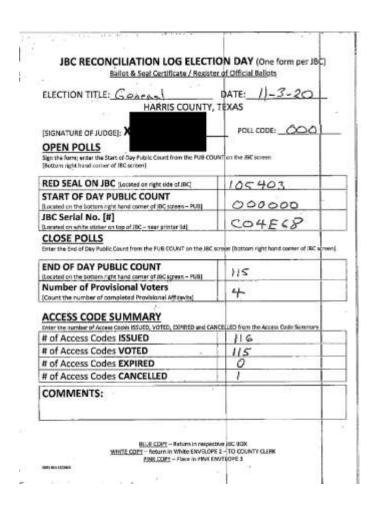


Figure 6-52: An example of the JBC reconciliation log (one per JBC).

In order to generate a list of locations for Early and Election Day voting that may have had a discrepancy between check-ins and ballots cast, FAD scanned and collected the reconciliation packets for over 800 polling locations. FAD also scanned and collected envelopes from over 120 Early Voting locations. Notably, many of these records were incomplete, lacking, or contained errors making meaningful reconciliation difficult if not impossible.

For example, some locations had tapes from JBCs that did not appear to be programmed to reflect their assigned location:



Figure 6-53: Tapes from SRD150B – Big Stone Lodge reflecting "To Be Determined."

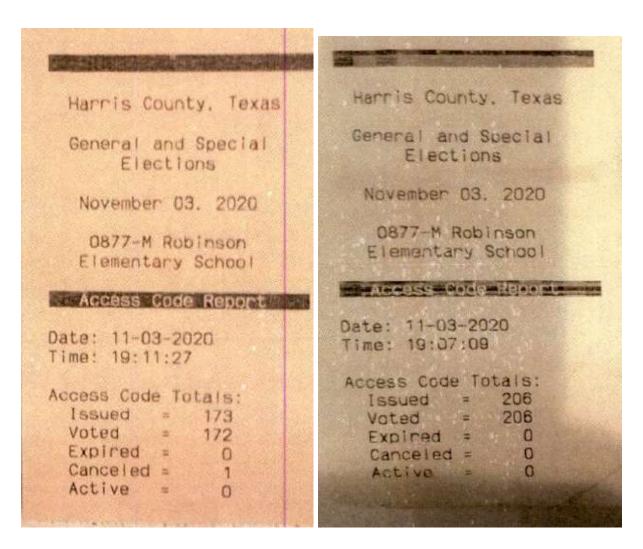


Figure 6-54: Tapes from polling location 0877 – Thornton Middle School – that reflected they were at M. Robinson Elementary School.<sup>211</sup>

-

<sup>&</sup>lt;sup>211</sup> Harris County's list of Election Day Polling Locations reflected Thornton Middle School was a new polling location.

Some reconciliation packets were incomplete or forms were not completed:

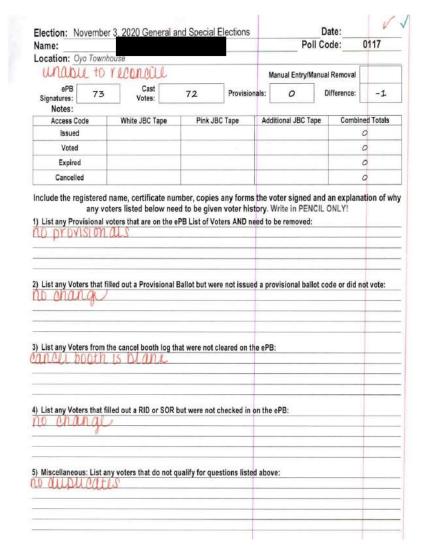


Figure 6-55: Reconciliation packet cover sheet for polling location 0117 reflects Harris County was unable to conduct its reconciliation, noting the cancelled booth log was not completed. Additionally, this packet did not contain any tapes from location 0117.

#### November 3, 2020 General and Special Election

			Checked in on ePoliBook Total Voters: 73		rs: 73			
Poll Code	VUID	CERT	PCT	SUB	BS	VOTER	Address 1	<b>Activity Date</b>

Figure 6-56: Pollbook data for location 0117 reflects 73 voters checked in

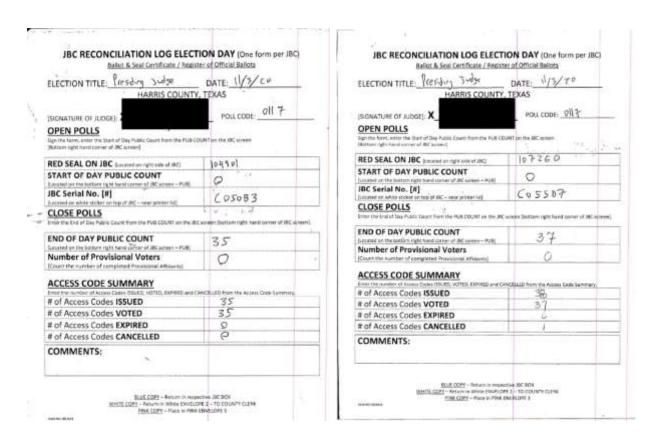


Figure 6-57: JBC reconciliation forms reflected 72 ballots cast and 1 access code cancelled

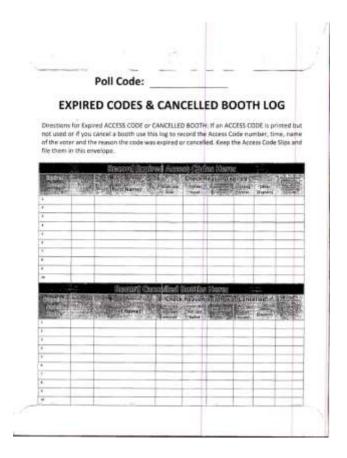


Figure 6-58: The cancelled booth log was not filled out

Sometimes records existed but were stored in the wrong or unexpected place. The tapes for this location were located, albeit in a *different* reconciliation packet for a different polling location (0017).

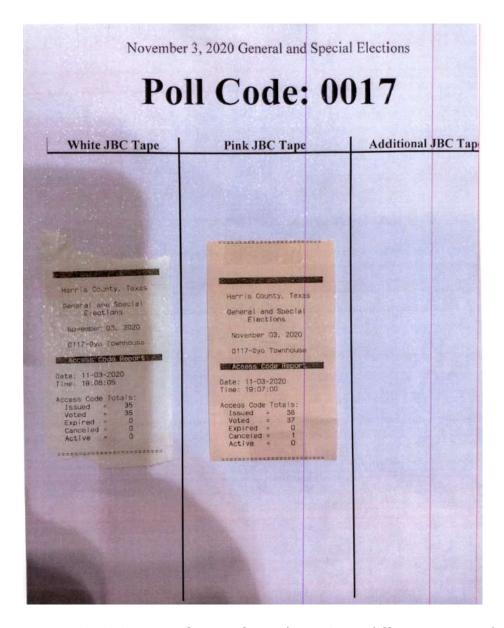


Figure 6-59: Copies of tapes from the JBCs in different Reconciliation Packet

Poor record keeping and organization complicated the reconciliation process at this location.

Due to missing, incomplete, or inaccurate information, FAD proceeded to review the Central Count Packets that had been returned by the election judges as those packets contained relevant information that could assist with the audit. FAD also reviewed and utilized the audit log generated by Hart's tabulation software (Tally) to determine how many ballots were ultimately tabulated from each polling location.

Harris County had various points of data that could ultimately serve to assist with reconciliation between the number of voters who checked in versus the number of ballots cast at that particular location:

- The electronic pollbook record;
- Reconciliation packets or envelopes;
- Tapes contained within the reconciliation packets or envelopes;
- · Central Count packets; and
- The tabulation audit log.

Ideally there would be consistency between the number of voters checked in on the pollbook, the ballots cast according to the JBC, the number of ballots cast according to paperwork from the polling location, and the number of ballots ultimately tabulated from the polling location.

This was the case, for example, at election day polling location 0582 Hobart Taylor Park Community Center, the Reconciliation Packet reflected there were 84 voters who checked in on the pollbook and 84 ballots cast:

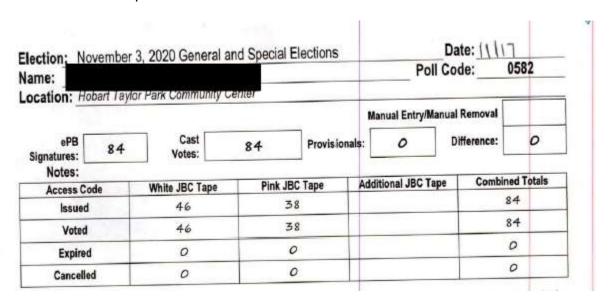


Figure 6-60: Paper Record for 0582 Hobart Taylor Park Community Center

The pollbook record confirmed 84 voters checked in:

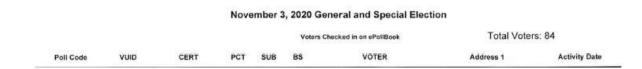


Figure 6-61: Pollbook Record for 0582 Hobart Taylor Park Community Center

The tapes from the controllers assigned to that polling location confirmed 84 ballots were cast:

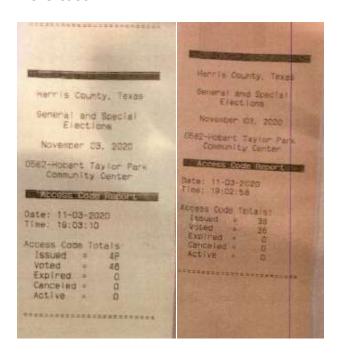


Figure 6-62: Tapes from JBC for 0582 Hobart Taylor Park Community Center

The JBC Reconciliation Logs filled out by the election judge for each controller confirmed 84 ballots were cast:



Figure 6-63: JBC Reconciliation Logs

The Central Count Packet for this polling location contained the JBC reconciliation logs, copies of the tapes, and the following additional information that could be used to verify the number of ballots ultimately tabulated:

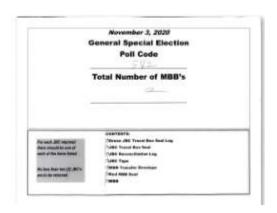


Figure 6-64: Cover sheet for central count packet

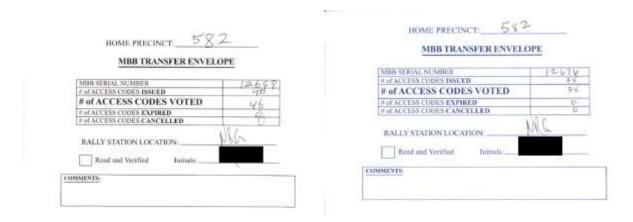


Figure 6-65: MBB transfer envelopes reflecting the number of ballots on each card



Figure 6-66: MBBs contain same serial numbers as reflected on transfer envelopes

						Audit Log - Official	
						Harris County, Texas General and Special Elections November 03, 2020 Page 1 of 1	11/14/2020 11:15 AM
	inter of	Voters	1,652,504	£ 2,431,457	= 67.96%		Precincts Reporting 1,012 of 1,012 = 100,00%
Entry	User	Code	Date	Time	Description	Deta	

Figure 6-67: MBBs 3240 and 3239 tabulated and account for a total of 84 ballots cast

Hobart is an example of how the records should appear: 84 voters checked in and the ballots could be traced through the system to tabulation. This was not always the case with other locations.

As FAD attempted to document the number of voters who checked in versus the number of ballots cast for a particular location, FAD observed there were multiple locations for which there were no entries in the Tally Audit Log or the entries were significantly different than what was expected based on the other records available regarding those polling locations. In total, FAD observed problems with what appeared in the Tally Audit Log for the following polling locations:

### **Early Voting**

Poll Code	Polling Location	CVRs Expected <sup>212</sup>	CVRs per Tally Audit Log
	Kingdom Builders Center	5,748	Listed location did not appear in audit log
DTV134W	HCC West Loop South	18,680	Listed location did not appear in audit log
DTV139F	Fallbrook Church	18,928	253
DTV141U	Humble Civic Center	19,216	Listed location did not appear in audit log

<sup>&</sup>lt;sup>212</sup> CVRs expected is based on data from Harris County's 1120 ePollBook Signature Report. Complicating this was the use of DREs. When using DREs all provisional votes cast are considered CVRs and are included on an MBB from the polling location. Harris County confirmed for FAD during a meeting in October 2022, that provisional voters are not on the pollbook rosters. Therefore, this figure for CVRs expected cannot accurately account for provisional votes from a polling location. Accordingly, the true number of expected CVRs for an MBB from a particular location would include: the number of voters checked in on the pollbook + all provisional votes cast (both those that were ultimately included and excluded). By default, the provisional ballots are excluded from tabulation until final review has been completed and a manual inclusion of each provisional ballot is completed. Reconstructing the records of what appeared to be provisional ballots was done at a later point in the audit. See Section: Harris County's Records and Information Provided in October 2022, below.

Poll Code	Polling Location	CVRs Expected <sup>212</sup>	CVRs per Tally Audit Log
DTV142H	Houston Food Bank	2,725	Listed location did not appear in audit log
	John Phelps Courthouse	8251	Listed location did not appear in audit log
DTV146N	NRG Arena	19,404	Listed location did not appear in audit log
DTV147C	Toyota Center	11,628	Listed location did not appear in audit log
	Resurrection Metropolitan Community Church	10,344	Listed location did not appear in audit log
	Houston Community College Alief Center	12,164	Listed location did not appear in audit log
	County Attorney Conference Center	4,720	226,884
	Kingwood Community Center	26,764	Listed location did not appear in audit log
SRD128B	Coady Baptist Church	7,877	Listed location did not appear in audit log
	Raindrop Turkish House	8,654	8,706
	Morton Ranch High School	14,544	14,653
SRD134R	Rice University	13,081	13,207
	Richard and Meg Weekley Community Center	29,810	30,101

Poll Code	Polling Location	CVRs Expected <sup>212</sup>	CVRs per Tally Audit Log
	Bayland Park Community Center	17,566	17,651
	Trini Mendenhall Community Center	20,028	Listed location did not appear in audit log
	HCC North Forest Campus	5,370	Listed location did not appear in audit log
SRD144	Lee College	11,840	11,847
	Baker Ripley Cleveland Ripley Neighborhood Center	11,170	11,263
	Shrine of The Black Madonna Cultural & Event Center	4,743	4,132
SRD148S	SPJST Lodge Num 88	14,973	Listed location did not appear in audit log
	Lone Star College Creekside	14,969	12,614
SRD150S	Spring First Church	18,994	18,851

Figure 6-68: Early Voting Polling Locations with Problems in Tally Audit Log

As shown in the table, wide variance is seen between the expected CVRs and the CVRs recorded in the Tally Audit Log. This ranges from the total absence of the locations in the audit log to the over 200,000 ballot discrepancy seen at SRD001C.

## **Election Day**

Poll Code	Polling Location	CVRs Expected	CVRs per Tally Audit Log
	EV141B - Church of Christ on Bammel Road	339	345
	EV131P - The Power Center	285	287
	Shearn Elementary School	264	269
	EV134C - Crowne Plaza Houston Galleria	222	230
	Bruce Elementary School	132	140
0032	Buddys	162	Listed location not in tally report
0309	Westchester Academy	220	Listed location not in tally report
	EV130C - Jergens Hall Community Center	775	783

Figure 6-69: Election Day Polling Locations with Problems in Tally Audit Log

Election Day numbers were better than Early Voting but two locations were entirely missing from the Tally Audit Log.

### **Early Voting Location SRD001C**

The Tally Audit Log had 34 separate entries that appeared to be associated with one polling location – "County Attorney Conference Center" – tabulating 227,933 CVRs. Five of these entries were able to be explained by polling location records, the equipment inventory, or chain of custody documentation.

						Audit Log - Official
232	elecadmin	608	11/10/2020	11:33:04 AM	MBB Tabulation Successful	Id:4994 CVRs: 26794 Poll:SRD001C-County Attorney Conference Center
233	elecadmin	608	11/10/2020	11:33:05 AM	MBB Tabulation Successful	Id:4989 CVRs: 7942 Poll:SRD001C-County Attorney Conference Center
234	elecadmin	608	11/10/2020	11:33:10 AM	MBB Tabulation Successful	Id:4931 CVRs: 18778 Poll:SRD001C-County Attorney Conference Center
235	elecadmin	608	11/10/2020	11:33:13 AM	MBB Tabulation Successful	Id:4985 CVRs: 12328 Poll:SRD001C-County Attorney Conference Center
236	elecadmin	608	11/10/2020	11:33:17 AM	MBB Tabulation Successful	Id:4008 CVRs: 10373 Poll:SRD001C-County Attorney Conference Center
237	elecadmin	608	11/10/2020	11:33:22 AM	MBB Tabulation Successful	Id:4967 CVRs: 11698 Poll:SRD001C-County Attorney Conference Center
238	elecadmin	608	11/10/2020	11:33:28 AM	MBB Tabulation Successful	Id:4972 CVRs: 19871 Poll:SRD001C-County Attorney Conference Center
239	elecadmin	608	11/10/2020	11:33:32 AM	MBB Tabulation Successful	Id:5030 CVRs: 18827 Poll:SRD001C-County Attorney Conference Center
240	elecadmin	608	11/10/2020	11:33:36 AM	MBB Tabulation Successful	Id:4933 CVRs: 8433 Poll:SRD001C-County Attorney Conference Center
241	elecadmin	608	11/10/2020	11:33:38 AM	MBB Tabulation Successful	Id:4939 CVRs: 2743 Poll:SRD001C-County Attorney Conference Center
242	elecadmin	608	11/10/2020	11:33:41 AM	MBB Tabulation Successful	Id:4929 CVRs: 5775 Poll:SRD001C-County Attorney Conference Center
243	elecadmin	608	11/10/2020	11:33:45 AM	MBB Tabulation Successful	Id:4980 CVRs: 19716 Poll:SRD001C-County Attorney Conference Center
424	elecadmin	608	11/10/2020	11:35:19 AM	MBB Tabulation Successful	Id:4969 CVRs: 20106 Poll:SRD001C-County Attorney Conference Center
832	elecadmin	<mark>608</mark>	11/10/2020	11:43:03 AM	MBB Tabulation Successful	ld:1232 CVRs: 2268 Poll:SRD001C-County Attorney Conference Center
833	elecadmin	608	11/10/2020	11:43:06 AM	MBB Tabulation Successful	Id:1271 CVRs: 2472 Poll:SRD001C-County Attorney Conference Center
854	elecadmin	608	11/10/2020	11:43:42 AM	MBB Tabulation Successful	Id:4966 CVRs: 5429 Poll:SRD001C-County Attorney Conference Center
857	elecadmin	608	11/10/2020	11:43:46 AM	MBB Tabulation Successful	Id:5018 CVRs: 4722 Poll:SRD001C-County Attorney Conference Center
912	elecadmin	608	11/10/2020	11:45:06 AM	MBB Tabulation Successful	Id:4982 CVRs: 2425 Poll:SRD001C-County Attorney Conference Center
1,123	elecadmin	608	11/10/2020	11:46:36 AM	MBB Tabulation Successful	Id:4961 CVRs: 4492 Poll:SRD001C-County Attorney Conference Center
1,146	elecadmin	608	11/10/2020	11:47:14 AM	MBB Tabulation Successful	Id:4935 CVRs: 15013 Poll:SRD001C-County Attorney Conference Center
1,169	elecadmin	608	11/10/2020	11:47:54 AM	MBB Tabulation Successful	Id:5033 CVRs: 640 Poll:SRD001C-County Attorney Conference Center
1,175	elecadmin	608	11/10/2020	11:48:03 AM	MBB Tabulation Successful	Id:4951 CVRs: 2338 Poll:SRD001C-County Attorney Conference Center
1,204	elecadmin	608	11/10/2020	11:48:46 AM	MBB Tabulation Successful	Id:5073 CVRs: 1647 Poll:SRD001C-County Attorney Conference Center
1,218	elecadmin	608	11/10/2020	11:49:07 AM	MBB Tabulation Successful	Id:5061 CVRs: 62 Poll:SRD001C-County Attorney Conference Center
1,221	elecadmin	608	11/10/2020	11:49:13 AM	MBB Tabulation Successful	Id:5069 CVRs: 109 Poll:SRD001C-County Attorney Conference Center
1,224	elecadmin	608	11/10/2020	11:49:19 AM	MBB Tabulation Successful	Id:5050 CVRs: 1883 Poll:SRD001C-County Attorney Conference Center

Figure 6-70: Tally Audit Log entries associated with County Attorney Conference Center – 1

The 2 highlighted entries above for the MBBs bearing the unique identifier 1232 and 1271 were associated with polling location SRD001C during Early Voting. Inventory records and the Central Count packet confirmed these two MBB cards and only these two MBB cards were the cards that were deployed to SRD001C for Early Voting. The Central Count Packet for SRD001C contained Ballot and Seal Certificates confirming these were the cards returned to Central Count at the end of voting. Additionally, those MBB cards themselves were located in SRD001C's Central Count Packet.

Category *	Home -Y	LocName	-	InventoryType -	SerialNumber	MBBSerialNumber =
Early Voting	SRD001C	SRD001C - County Attorney Conference Center	1	BC	C05368	HCE20623
Early Voting	5RD001C	SRD001C - County Attorney Conference Center	j	BC	C0527F	HCE16199

LocName	InventoryType *	SerialNumber *	MBBSerialNumber =	SealSerialNumber +
SRD001C - County Attorney Conference Center	JBC	C05368	HCE20623	108606
SRD001C - County Attorney Conference Center	JBC	C0527F	HCE16199	108605

Figure 6-71: Harris County Machine Inventory - assigned to 2020 General Election



Figure 6-72: Ballot and Seal Certificates in SRD001C Central Count Packet





Figure 6-73: MBBs contained in SRD001C Central Count Packet.

Although associated with the County Attorney Conference Center, the highlighted entries for MBBs 3371 and 3292 were from the Election Day polling location 0890 at the County Attorney Conference Center.

4,042	<mark>elecadmin</mark>	608	11/10/2020	2:50:08 PM	MBB Tabulation Successful	ld:3371 CVRs: 118 Poll:0890-EV001C - County Attorney Conference Center
4,043	<mark>elecadmin</mark>	<mark>608</mark>	11/10/2020	<mark>2:50:08</mark> PM	MBB Tabulation Successful	ld:3292 CVRs: 155 Poll:0890-EV001C - County Attorney Conference Center
5,378	elecadmin	608	11/10/2020	3:08:06 PM	MBB Tabulation Successful	Id:4936 CVRs: 257 Poll:SRD001C-County Attorney Conference Center

Figure 6-74: Tally Audit Log entries associated with County Attorney Conference Center – 2

This was confirmed by the equipment inventory and the Election Day reconciliation packet:

Category =	Home -Y	LocName	InventoryType 3	SerialNumber *	MBBSerialNumber *
Election Day	0890	EV001C - County Attorney Conference Center	JBC	C055A6	HCE23376
Election Day	0890	EV001C - County Attorney Conference Center	JBC	C053B1	HCE23395
Election Day	0890	EV001C - County Attorney Conference Center	JBC	C055A6	
Election Day	0890	EV001C - County Attorney Conference Center	JBC	C05381	

Figure 6-75: Harris County Machine Inventory – assigned to 2020 General Election

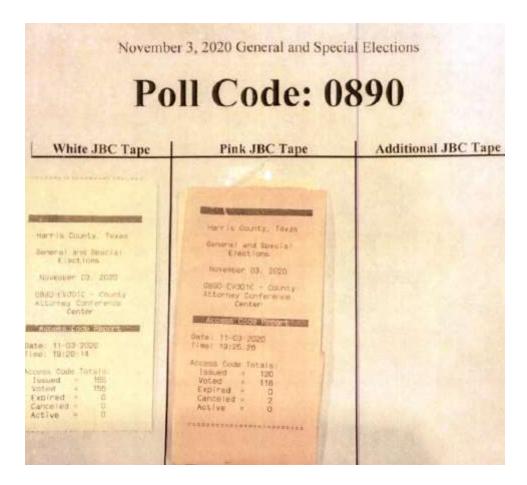


Figure 6-76: JBC Tapes in Reconciliation Packet for Polling Location 0890

The last of the five MBB cards that could be explained was MBB 4957. There was proper chain of custody documentation explaining the origin of this MBB card and it was located in the proper Central Count Packet even though it was misnamed in the audit log. FAD determined that the highlighted entry for MBB 4957 was associated with Election Day polling location 786 Gardens Elementary through the Central Count Packet from Gardens Elementary.

5,382	elecadmin	608	11/10/2020	3:08:11 PM	MBB Tabulation Successful	Id:4957 CVRs:	116 Poll:SRD001C-County Attorney Conference Center
5,385	elecadmin	608	11/10/2020	3:08:12 PM	MBB Tabulation Successful	Id:4009 CVRs:	4 Poll:SRD001C-County Attorney Conference Center
5,386	elecadmin	608	11/10/2020	3:08:12 PM	MBB Tabulation Successful	Id:4992 CVRs:	97 Poll:SRD001C-County Attorney Conference Center
5,387	elecadmin	608	11/10/2020	3:08:12 PM	MBB Tabulation Successful	Id:5020 CVRs:	128 Poll:SRD001C-County Attorney Conference Center
5,544	elecadmin	608	11/11/2020	2:22:01 PM	MBB Tabulation Successful	Id:4993 CVRs:	174 Poll:SRD001C-County Attorney Conference Center

Figure 6-77: Tally Audit Log entries associated with County Attorney Conference Center

Two MBB cards were assigned to Gardens Elementary according to the equipment inventory:

Category -	Home -T		LocName	-	InventoryType -7	SerialNumber	MB8SerialNumber =
Election Day	0786	Gardens Elementary School			JBC	C05851	HCE14194
Election Day	0786	Gardens Elementary School			JBC .	C0564F	HCE14193

Figure 6-78: Harris County Machine Inventory – assigned to 2020 General Election

The Gardens Elementary Central Count packet revealed an issue with one of the JBCs at that location as reflected by a red form contained in the packet that required a new MBB to be created.



Figure 6-79: Red form in Central Count Packet for Gardens Elementary describing issue with JBC C05851

Records in the Central Count Packet reflected the MBB associated with JBC C05851/MBB HCE14194 was not able to be tabulated.

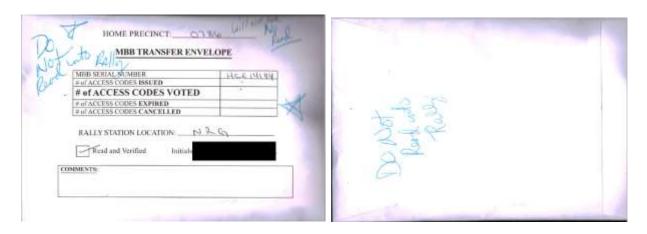


Figure 6-80: MBB Transfer Envelope

Records in the Central Count Packet documented a new MBB was generated from a backup of the eSlates that had been connected to JBC C05851:

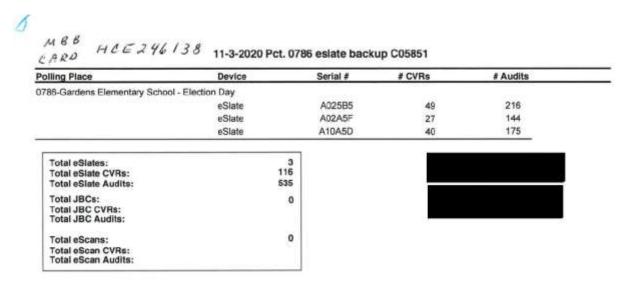


Figure 6-81: eSlate Backup for JBC C05851

This record included the total number of CVRs that were expected from the eSlates, the serial number of the new MBB card that was being created, and signatures from both the presiding and alternate judge for Central Count. This new MBB that had been generated from the eSlate backup was located in the Central Count packet.



Figure 6-82: Four Digit Identifier Number on Envelope and MBB

The 4-digit identifier on MBB HCE246138 was 4957 and was the MBB identified above that was tabulated.

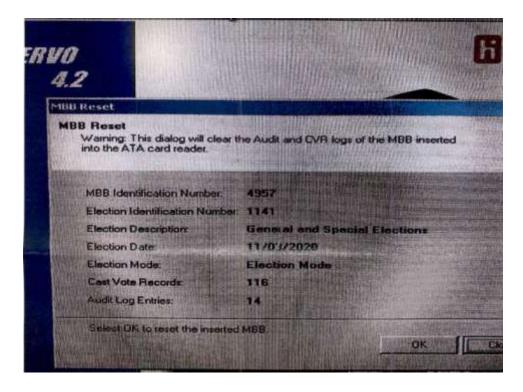


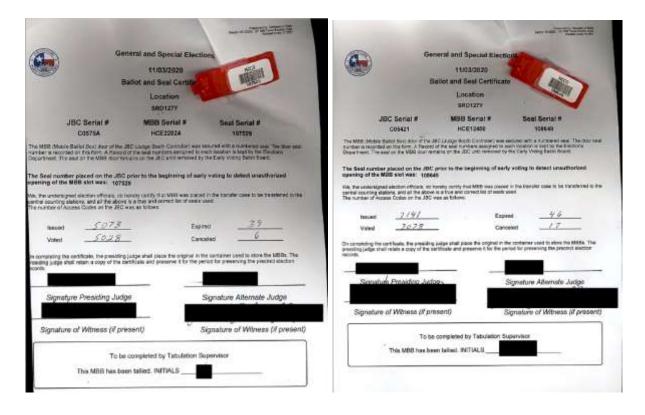
Figure 6-83: Servo record reflecting the MBB ID 4957 and 116 CVRs

After the five MBBs were traced, the remaining 29 additional MBB entries associated with SRD001C required further investigation.

In order to determine the reason for the missing locations and the origin of the additional entries associated with SRD001C, FAD set out to catalog and inventory every MBB that could be located in the Central Count packets that had been returned from the polling locations. The unique 4-digit MBB ID numbers were only reflected on the front of the MBB card itself, and the MBBs were located in multiple boxes

seemingly at random. Locating every MBB, therefore, required an extensive physical inspection of records associated with Central Count in the warehouse. During this review, FAD observed multiple MBBs were missing entirely from the records associated with their polling location. Indeed, some records in the Central Count packets reflected that the MBBs assigned to the polling location had been returned to Central Count, yet the packets did not contain the MBBs or any record to explain what happened to them.

For example, the Central Count packet for SRD127Y Kingwood Community Center contained two MBBs: MBB 1034 and MBB 4980. There were, however, Ballot and Seal Certificates indicating 6 MBBs had been returned to Central Count from the polling location.



	General and Special I 11/03/2020 Ballot and Seal Cen			•	9	Teneral and Special Elec 11/03/2023 Bellet and Soul Corti	tions
	Location BRD127Y		-			Location MAG427Y	- Silver
JBC Serial # CossE3	MBB Serial II HCC12443	8	ool Serial # 100051	7	JBC Senar # COAED1	MIDS Serial # HCE12011	Seat Serial # 108794
MRB (Mouse Buriet Box) door or where to recentled an this Note, A,R partners. The seal on the MRB III	According that speed, we arrest area assessed	where to expert himself	C. p. n. or terrori part. The dept was of to help! by the Expiritors: undry Bahir Broard.	Wilderford to be a			is incurred with a manderest seat. The coorders is east location is legit by the Receions, by the Every Visting Build Milanin.
e Seal murriper placed on the ening of the MSS slot was:	JBC prior to the hegisees, 109001	ral andly voting	to detect unauthorized	The Seal num opening of the	ber placed on the JBI MBB and was 100	E price to the beginning of a rea	orly voting to detect urauthorized
the undersigned election officers and counting stations, and all the increase of Access Codes on the	above is a from and correct bytic	as played in the tre of analis yend.	refer same to the Management States	1916/F Smith	paid election officials, de elamins, and all the above ocess Codes on Fe -BC	e is a take pric correct lat of easi	out in the immaler case to be transferred in the a sent.
teast 76	9/	Expred	54	housed	1/97	Z_ = 8x	pred
Voted _2k2	e	Carodell	_15	Violent			nowed
complising the cellificate. The po- proling belief which return a copy of prob.	nating judge shall plane the me title suithfeats and prosesse tit	prise in the conductor or this period for pr	er used to store the Militia. The eleming the precincy election	On compliating the presenting judge of economic.	e-certificate, the pression Aut return a copy of the	g judge shall place the original is on those and preserve it for the	the container used to stone the MBBs. The period for presenting the precinct election.
		_					
Signature Presiding	Judge	Signatu	re Alternete Judge	Signal	ure Presiding Jud	(ga)	Synation Albumate, autoe
Signature of Witness	(f present)	Sigmetur	e of Witness (if present)	Signatu	w of Wilness (if p	resent)	Signature of Witness (If present)
	To be completed by Tabulas been talked INSTACS					e completed by Tabulation een taillied. INITIALS	Supervisor

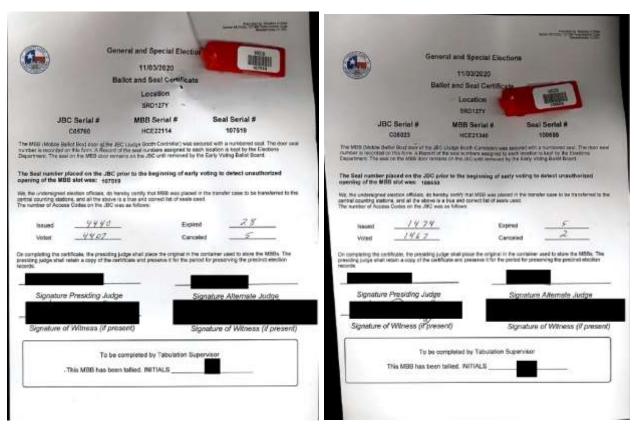


Figure 6-84: Ballot and Seal Certificates for six MBBs to one Location

The machine inventory confirmed that six MBBs had been assigned to SRD127Y Kingwood Community Center prior to the election:

Home: *		LocName	20	hwentoryType .T	SerialNumber *	MBBSerlalNumber *	SeaSerialNumber *	Status *	ReplacementFor *	
SHD127Y	SRD1271 - Kingwood Community	ly Center	380		005269	HCE13443	108851	Routed		
SR0127Y	SRD127Y - Kingwood Community	ty Center	JBC		005023	HCE21340	108650	Routed		
9AD127Y	SRD127Y - Kingwood Community	ty Center	J9C		005425	HCE12450	108649	Routed		envelope
5801279	SRD127Y - Kingwood Community	ty Center	380		004601	HCE12011	108764	Routed		envelope
SRD127V	SRD127Y - Kingwood Community	ty Center	18C		00575A	HCE22024	107529	Replacement C	05023	envelope
SRD127Y	SRD127Y - Kingwood Community	ty Center	390		005023	HCE21340	108650	Replaced		envelope
5RD127Y	SRD127Y - Kingwood Community	ty Center	380		035760	HCE22114	107519	Replacement C	D4ED1	stryelope
5RD127Y	SRD127Y - Kingwood Community	ty Center	180		103400	HCE12011	108764	Replaced		

Figure 6-85: Harris County Machine Inventory – assigned to 2020 General Election.

The following two MBBs (HCE12443 and HCE246141) were found in the Central Count packet:



Figure 6-86: Two MBBs in one Central County Packet

As discussed above, HCE12443 (MBB 1034) had been assigned to SRD127Y along with five others. But there were no notations or records in the Central Count packet to explain where the other five MBBs that had been returned from the polling location went. Additionally, even though MBB 1034 was found in the Central Count Packet, it did not appear in the Tally Audit Log as having been tabulated.

The MBB shown above with "SRD 127-Y eslates Whole Location" and serial number HCE246141 did not appear anywhere in the inventory assigned to the 2020 General Election. This MBB card had a white sticker on top of the 4-digit identifier but the code underneath the sticker was 4960. MBB 4960, however, was never tabulated.

In addition to the preceding discussion, during the course of this process, FAD located one envelope in a box labeled as being associated with a recount containing MBBs from two Early Voting locations including SRD127Y:





Figure 6-87: Large manila envelope from Recount box containing two MBB cards

Neither of these MBB cards appeared in the equipment inventory as assigned to the 2020 General Election. Yet, both of these cards had been tabulated and appeared in the audit log as associated with SRD001C. The 4-digit code on HCE246126 was 4994. The 4-digit code on HCE246121 was 4989.

MBB Tabulation Successful	d:4994 CVRs: 26794 Poll:SRD001C-County Attorney Conference C	enter
MBB Tabulation Successful	d:4989 CVRs: 7942 Poll:SRD001C-County Attorney Conference C	enter

Figure 6-88: Audit Log Record for SRD001C

FAD located another envelope in a separate box labeled as associated with uncontested races containing 16 MBBs from Early Voting locations:



Figure 6-89: Box Containing Uncontested Races

Some of the MBBs located in this envelope had been tabulated and were associated with additional SRD001C entries in the Tally Audit Log.

The search for additional MBBs continued. FAD also located over 50 MBBs in a gray storage bin labeled "2 DTV":

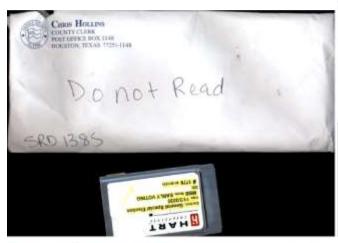


6-90: Unorganized Boxes Containing MBBs

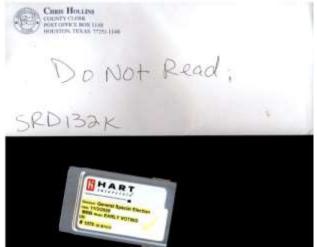
These MBBs were not in any coherent order. Some of the MBBs were simply stacked on top of each other, some of the MBBs were contained in white envelopes, and some of the MBBs were contained in small or large manila envelopes. There were also some loose forms in this bin and some Central Count packets. The following pictures depict some examples of the contents of the 2 DTV bin.



Figure 6-91: Stacks of MBBs









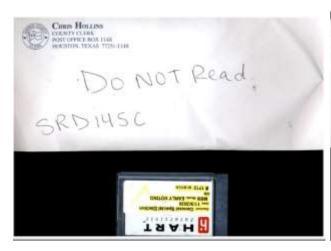






Figure 6-92: Envelopes of MBBs Labeled 'Do not read'

In the 2 DTV bin, FAD located the original five MBBs that had been missing from SRD127Y's Central Count packet:



Figure 6-93: Missing MBBs from SRD127Y's Central Count Packet

Some of the MBBs in the 2 DTV bin had been tabulated and were associated with the SRD001C polling location in the Tally Audit Log. Some of the MBBs in this bin were

the original MBBs that had been assigned to various polling locations and did not appear to have been tabulated.

Chain of custody documentation did not exist to explain the MBBs found in these various locations. MBBs were kept in many different places without regard to whether they contained tabulated CVRs. To the extent MBB cards located that were associated with SRD001C in the Tally Audit Log, records to explain the process used to create the MBBs was lacking or not found.

### MBB Cards Associated with Additional SRD001C Entries in Tally Audit Log & Their Location

MBB ID in Tally	CVRs in Tally	Polling Location in Tally
4994	26,794	SRD001C-County Attorney Conference Center
4989	7,942	SRD001C-County Attorney Conference Center

Figure 6-94: MBB Cards Located in Envelope Containing 2 MBB Cards<sup>213</sup>

MBB ID in Tally	CVRs in Tally	Polling Location in Tally
4931	18,778	SRD001C-County Attorney Conference Center
4985	12,328	SRD001C-County Attorney Conference Center
4008	10,373	SRD001C-County Attorney Conference Center
4967	11,698	SRD001C-County Attorney Conference Center
4972	19,871	SRD001C-County Attorney Conference Center
4933	8,433	SRD001C-County Attorney Conference Center
4939	2,743	SRD001C-County Attorney Conference Center
4929	5,775	SRD001C-County Attorney Conference Center

<sup>&</sup>lt;sup>213</sup> This envelope was located in a box labeled as associated with a recount.

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MBB ID in Tally	CVRs in Tally	Polling Location in Tally
4980	19,716	SRD001C-County Attorney Conference Center
5030	18,827	SRD001C-County Attorney Conference Center

Figure 6-95: MBB Cards Located in Envelope Containing 16 MBB Cards<sup>214</sup>

MBB ID in Tally	CVRs in Tally	Polling Location in Tally
4969	20,106	SRD001C-County Attorney Conference Center
4966	5,429	SRD001C-County Attorney Conference Center
5018	4,722	SRD001C-County Attorney Conference Center
4982	2,425	SRD001C-County Attorney Conference Center
4961	4,492	SRD001C-County Attorney Conference Center
4935	15,013	SRD001C-County Attorney Conference Center
5033	640	SRD001C-County Attorney Conference Center
4951	2,338	SRD001C-County Attorney Conference Center
5073	1,647	SRD001C-County Attorney Conference Center
5061	62	SRD001C-County Attorney Conference Center
5069	109	SRD001C-County Attorney Conference Center
5050	1,883	SRD001C-County Attorney Conference Center

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 $<sup>^{\</sup>rm 214}$  This envelope was located in a box labeled as associated with uncontested races.

Figure 6-96: MBB Cards Located in Polling Location Central Count Packets

MBB ID in Tally	CVRs in Tally	Polling Location in Tally
5020	128	SRD001C-County Attorney Conference Center
4992	97	SRD001C-County Attorney Conference Center
4993	174	SRD001C-County Attorney Conference Center

Figure 6-97: MBB Cards Located in 2 DTV Bin

There were some handwritten notes indicating MBBs contained ballots from the eSlates or JBCs from particular polling locations. 215 FAD endeavored to verify the MBBs that had been tabulated accurately reflected the number of expected CVRs according to the tapes that had been printed by the JBCs from those polling locations. Unfortunately, according to Hart, particularly for drive-through voting locations, the tapes could be internally inconsistent due to eSlates poorly communicating with the JBCs. The DREs were connected to the JBCs using serial ports, which had known issues with bent or broken pins. Hart had actually designed a protector for the connection and promulgated best practices to try to prevent these issues from arising. In some circumstances, the damaged pins impeded the ability of the eSlate to communicate with the JBC. Additionally, in practice, if an eSlate was accidentally reconnected to a different JBC from the original assignment, the JBC would not recognize the eSlate unless there is a 'power down' and 'power up' operation. At this point, a tape printed from the JBC at the end of voting would only reflect the records associated with the JBC and the eSlate connected at the time the tape is printed. The tape would not reflect if an additional or different eSlate was accidentally connected at some point during voting. All of this made properly reconciling the ballots cast using the JBC tapes difficult and unreliable.

A JBC could reflect fewer ballots than an eSlate if the eSlate had been brought and connected to the JBC from another JBC. Similarly, if a JBC was replaced and the eSlates remained the same, the JBC could reflect fewer ballots than seen on an eSlate. The eSlate in both circumstances would have both the original ballots and the new ballots that had been cast. When a JBC was replaced, the MBBs from both the original and replacement JBC could be tabulated and reconciliation accomplished. When eSlates were swapped, however, Hart acknowledged it created "a bit of a

 $<sup>^{215}</sup>$  These handwritten notes were usually written on the MBB itself, or on an envelope the MBB was found in.

nightmare of reconciliation" and the best way to handle the situation was to back up the eSlates and create an MBB from this back up.

An example of the inconsistency that could be observed in the tapes from SRD127Y:



Figure 6-98: JBC Tapes from SRD127Y

According to the tape for JBC C05421, 7078 CVRs should have been contained on the MBB card at the end of Early Voting for that JBC.<sup>216</sup> In looking at detail on the tape

<sup>&</sup>lt;sup>216</sup> The public count ("Pub Count") is the CVR count for this election. The private count ("Pvt Count") is the CVR count for the life of the machine.

showing the individual eSlates and the CVRs associated with each, however, 18 fewer CVRs on the eSlates are reflected than the JBC total.

JBC Serial Number	eSlate	CVR
C05421 (7,078 CVRs)		
	A0FF40	877
	A10D69	1,181
	A10938	1,142
	A10557	730
	A0F463	547
	A10380	262
	A10804	262
	A104C9	276
	A10467	383
	A0F4E6	634
	A0F475	594
	A0EE2F	172
	Total:	7,060

Figure 6-99: JBC Total versus eSlate and CVR - JBC C05421

Similarly, the tape associated with JBC C0576D reflected 4,407 CVRs should have been contained on the MBB card at the end of Early Voting for that JBC. In reviewing the record regarding the individual eSlates attached to that JBC, however, the eSlates accounted for 4,409 CVRs – two more than the JBC recorded.



Figure 6-100: Tape Associated with JBC C0576D

JBC Serial Number	eSlate	CVR
C05760 (4,407 CVRs)		
	A10BF6	543
	A0F020	938
	A10349	790
	A11B1A	521
	A1075C	283
	A10632	172
	A0F0F6	106
	A104C0	97
	A10727	209
	A0FC7C	303
	A10E17	394
	A0FC5D	53
	Total:	4,409

Figure 6-101: JBC Total versus eSlate and CVR - JBC C0576D

Internally inconsistent tapes rendered the attempt to verify CVRs using tapes fruitless and FAD could not verify the accuracy of the number of CVRs using the tapes.

This difference in the JBC total and individual eSlate sums is termed a "stranded vote." The vote stranded because it was captured by the eSlate but was not transferred to the JBC. The process used to address this concern involved creating an MBB from the backups of the eSlates using SERVO.

There are two types of MBBs that can be recreated: recovery and recount MBBs. A recovery MBB is a duplicate of the original and has the exact same 4-digit unique identifying number as the original MBB. A recount MBB is created from individual eSlate backups and has a different 4-digit unique identifying number from the original MBB assigned to the original JBC. Because a recount MBB bears a different 4-digit unique identifying number, it is possible for both the original MBB card and a recount MBB card from the same location to be read and tabulated in Tally. Many of the MBBs FAD located that had been tabulated were recount MBBs. One of the members of the Central Count Team in Harris County confirmed that there was a concern that MBB cards from the same location may accidentally be tabulated more than once. When FAD was finally able to speak with Harris County staff, this was a concern that was expressed and one measure undertaken to avoid this was to store the MBBs that would not be used separately and mark them in a manner to prevent tabulating the same ballots from a location more than once. This was consistent with some of the white envelopes observed with MBBs inside and "Do not read" written on the outside of the envelope.

The creation of both recount and recovery MBBs should appear in a SERVO audit log. Hart confirmed that an MBB card from a polling location could not hold more than 10,000 CVRs, but that recount MBBs created using SERVO could hold up to 65,000 CVRs.

# Additional Information Received from Harris County in October 2022 and Preliminary Findings Letter

In October 2022, FAD met with the new Elections Administrator Clifford Tatum. During this meeting, FAD explained the issues that had arisen regarding missing locations, missing records, and additional entries associated with the polling location SRD001C. That same day, for the first time since the audit began, Mr. Tatum made Harris County Elections staff available to assist FAD in its attempt to reconcile this data.

FAD provided Harris County with a list of 14 Early Voting and DTV locations that were missing from the audit log entirely: $^{217}$ 

Poll Code	Polling Location
DTV146N	NRG Arena
SRD138S	Trini Mendenhall Community Center
DTV141U	Humble Civic Center
DTV134W	HCC West Loop South
SRD148S	SPJST Lodge Num 88
DTV149H	Houston Community College Alief Center
DTV148Z	Resurrection Metropolitan Community Church
DTV145C	John Phelps Courthouse
SRD128B	Coady Baptist Church
SRD127Y	Kingwood Community Center
DTV147C	Toyota Center
SRD141N	HCC North Forest Campus
DTV131K	Kingdom Builders Center
DTV142H	Houston Food Bank

Figure 6-102: Harris County Early Voting Locations with Missing Audit Logs

<sup>217</sup> These were not the only locations that had discrepancies or that were missing from the audit log. They were, however, the locations which comprised the greatest number of CVRs and FAD provided this discrete list as a starting point.

FAD also provided Harris County with a list that included the additional SRD001C entries that were observed in the audit log and notations regarding the 3 SRD001C entries for which FAD had located proper chain of custody and supporting documentation. As noted above, after excluding these three entries associated with SRD001C, there remained additional entries associated with SRD001C that lacked chain of custody documentation or records to explain the process used to create or origin of the MBB cards associated with these additional SRD001C entries.

Harris County staff explained that the missing locations had been tabulated and were accounted for in the additional entries associated with SRD001C. Harris County staff stated one of the limitations of the Hart software was that anytime a new MBB had to be created from a backup, it defaulted to the first polling location that was in the system, namely SRD001C. Shortly after FAD left, Harris County staff provided a log that had been created at the time of the election that included manual entries to account for each SRD001C entry and the actual corresponding polling location.<sup>219</sup> This log reflected 30 MBB cards were created using SERVO.



Figure 6-103: Record provided by Harris County in October 2022

FAD again inquired if the logs still existed that would show the backup of the eSlates. This type of record could be generated. FAD also again asked for the SERVO audit log that would show when the MBB cards were generated, which eSlates were written to the MBB cards, and how many CVRs were included on the MBBs. Harris County provided these records on October 6, 2022.

 $^{218}$  In particular, the entries associated with the actual SRD001C early voting location and the entry associated with the backup created for polling location 0786 – Gardens Elementary.

<sup>&</sup>lt;sup>219</sup> Harris County stated the file audit\_5611 was created at the time of the election. Harris County provided two additional files--audit\_5611\_copy and Edited\_AuditLog\_Nov2020--that reflected a review of the documents FAD provided and a check of their original audit\_5611 document.

After reviewing these records, FAD was able determine the following regarding the creation of the MBB cards that had been tabulated for the 14 missing locations:

MBB ID	Poll Code	Polling Location	CVRs	In SERVO Audit Log?
4972	DTV146N	NRG Arena	19,871	Y
4969	SRD138S	Trini Mendenhall Community Center	20,106	N
4980	DTV141U	Humble Civic Center	19,716	N
4931	DTV134W	HCC West Loop South	18,778	Y
4935	SRD148S	SPJST Lodge Num 88	15,013	N
4985	DTV149H	Houston Community College Alief Center	12,328	Y
4008	DTV148Z	Resurrection Metropolitan Community Church	10,373	Y
4933	DTV145C	John Phelps Courthouse	8,433	Y
4989	SRD128B	Coady Baptist Church	7,942	Y

MBB ID	Poll Code	Polling Location	CVRs	In SERVO Audit Log?
4994	SRD127Y	Kingwood Community Center	26,794	N
4967	DTV147C	Toyota Center	11,698	Y
4966	SRD141N	HCC North Forest Campus	5,429	N
4929	DTV131K	Kingdom Builders Center	5,775	Y
4939	DTV142H	Houston Food Bank	2,743	Y

Figure 6-104: Information Collected by FAD for 14 Missing Locations

Harris County informed FAD that the logs provided were the only logs that exist and that the original equipment that might be able to generate some of the additional requested reports had since been destroyed. Harris County also informed FAD one SERVO computer died and they were unable to recover data from it. After the production of Harris County's SERVO audit logs, with regard to the 14 locations that had been identified to Harris County as missing from the audit log, FAD was unable to determine the origin of five MBB cards attributed to those locations containing 87,058 CVRs.

Even for MBB cards that *could* be located in the SERVO audit logs, the records of CVRs expected and CVRs tabulated did not always match.

For example, DTV146N had an excess of 406 CVRs tabulated compared with the number of CVRs expected from that location.

Poll Code	Polling Location	MBB ID	Pollbook Check-ins	Total Provisional CVRs	Total CVRs Expected	CVRs Tabulated
DTV146N	NRG Arena	4972	19,404	61	19,465	19,871

Figure 6-105:

DTV146N was also a location for which three recount MBB cards were created. The SERVO audit log only documents the creation of two of these MBB cards. Only one of these cards was ultimately tabulated.

128,875	elecadmin	11/3/2020 4:11:20PM	43	MBB Inserted	Mbb ID: 4006
					Elec Id: 1141
					Elec Date: 11/03/2020
					Elec Mode: Election Mode
					CVRs: 19871
					Audit: 14

Figure 6-106: First card created for DTV146N - MBB ID 4006

128,957	elecadmin	11/3/2020	6:38:03PM	257	eCm is missing	
128,958	elecadmin	11/3/2020	6:38:38PM	258	Valid eCm PIN	
128,959	elecadmin	11/3/2020	6:38:55PM	12	Recount via JBC	
128,960	elecadmin	11/3/2020	6:38:55PM	30	CVR Log digital signature	7CDC061535A95C4D086276C900181C2 68C58D4DE
128,961	elecadmin	11/3/2020	6:38:55PM	31	Audit log digital signature	2619261A4D2E1BF725B70B970C2C8B 92CA09A83B
128,962	elecadmin	11/3/2020	6:39:14PM	43	MBB Inserted	Mbb ID: 4972 Elec ld: 1141 Elec Date: 11/03/2020 Elec Mode: Election Mode CVRs: 19871
						Audit 14

Figure 6-107: Second card created for DTV146N - MBB ID 4972

MBB 4972 (*Figure 6-107*) was located in the envelope that contained 16 MBB cards, not in a central count packet for DTV146N and unaccompanied by a Ballot and Seal Certificate:

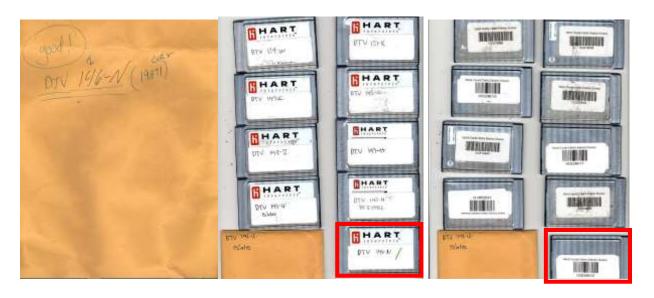


Figure 6-108: 16 MBB Cards in one envelope containing MBB 4972

MBB 4972 was the MBB card that was ultimately tabulated for DTV146N according to the Tally Audit Log.

MBB Tabulation Successful Id:4972 CVRs: 19871 Poll:SRD001C-County Attorney Conference Center

Figure 6-109: MBB 4972 was tabulated

The first MBB card reflected in the SERVO audit log (MBB 4006) and the additional (MBB 5027) card that did not appear in the SERVO audit log were located in the 2 DTV bin. The Ballot and Seal Certificate for MBB 5027 was also located in the 2 DTV bin. Even though MBB 5027 was included on the Ballot and Seal Certificate for DTV146N, it never appears in the SERVO audit log and was not tabulated.



Figure 6-110: Two MBB cards located in gray DTV bin associated with DTV146N.

MBB 4006 (serial number HCE19707) found in the 2 DTV bin was the first MBB created according to the SERVO audit log and it was not tabulated.



Figure 6-111: MBB ID 4006

MBB 5027 with the post-it note on it bore serial number HCE246263 and did not appear in the Servo audit logs and was not tabulated.



Figure 6-112: Post-it Note on MBB with serial number HCE246263



Figure 6-113: Ballot and Seal Certificate for MBB ID 5027; MBB ID 5027

There is no record explaining why only one of the two MBB cards appearing in the SERVO audit log was used instead of the other. There is no record to explain the creation of the third MBB card and the only record to explain why it was not used was an orange post-it note on the unread MBB card that reads 'do not read won't read.'

Given the mishandling of and lack of chain of custody documentation for the MBBs from the 14 Early Voting and DTV locations missing from the Tally Audit Log and the lack of chain of custody documentation for the MBBs tabulated for those 14 locations, Harris County Elections was notified of FAD's preliminary findings to ensure proper chain of custody procedures and records management would be in place for the November 2022 Election.

## Additional Findings – MBB Cards with Same 4-digit Identifier

One additional concerning finding in the course of reviewing records from Harris County was the discovery of two MBB cards bearing the same 4-digit unique identifier.

In the gray DTV bin, an MBB card bearing the 4-digit code 3594 and labeled as associated with polling location 0254 was found inside a small manila envelope:



Figure 6-114: MBB with code 3594 in Envelope for location 0254

But MBB 3594 should not be associated with location 0254. The Central Count Packet for 0254 contained the correct two MBB cards (MBB 3884 and MBB 3880) and both were tabulated.



Figure 6-115: Audit Log Showing Location 0254

Polling location, 0439, however, is associated with MBB 3594. Indeed, MBB 3594 was tabulated and had 118 CVRs on it.



Figure 6-116: Audit Log Showing Location 0439

Tapes from location 0439 indicate that one of the MBB cards should have 118 CVRs on it.

Harrie County, Texas General and Special Ejections November 03, 2020 D439-Memorial Middle School Access Code Report Date: 11-03-2020 Time: 19:03:48 Access Code Totals: leaund \* Voted 1.16 Expired = Canceled = Active

While it appears MBB 3594 was tabulated and correctly associated with polling location 0439, there is no explanation for why an additional card with the same 4-digit code as location 0439 but labeled as associated with polling location 0254 was created.

Given the destruction of the equipment that could be used to read the MBB cards, there is no way to definitively confirm which of these two MBB 3594 cards was ultimately tabulated.

Figure 6-117: Tape from location 0439

## Further Analysis – SERVO Audit Logs, Expected CVRs, Tally Audit Log

The 14 early voting and drive-through voting locations identified in the preliminary findings to Harris County were not the only locations that involved the use of SERVO-created recount MBBs. There were two election day locations that had been missing from the audit log, as well as several early voting and election day locations that also had SERVO-created MBB cards used in their final tabulation.

Using the log Harris County generated at the time of the election to keep track of the polling locations associated with SERVO-created recount MBBs, FAD calculated a more accurate number of expected CVRs by including the number of provisional ballots contained on each tabulated MBB card.<sup>220</sup> FAD analyzed the expected CVRs (pollbook check-ins + all provisional votes) and the number of CVRs tabulated for the locations that had been identified as using an MBB card created in SERVO.

This analysis revealed two locations reconciled perfectly, while the remaining 27 locations had discrepancies between the number of CVRs expected and the number of CVRs tabulated.

### Early Voting Locations Tabulated using a SERVO Recount MBB Card<sup>221</sup>

Poll Code	Polling Location	MBB ID	Pollbook Check-ins	Total Provisional CVRs	Total CVRs Expected	CVRs in Tally	Difference
	Kingdom Builders Center	4929	5748	52	5800	5775	- 25

<sup>220</sup> Harris County's table included "Count of Provisionals" data. FAD also independently calculated provisionals by using the two provisional reports (included and excluded) provided.

Some of these locations were not missing entirely from the tabulation audit log, however, they were identified by Harris County as having an MBB card created in SERVO as a recount MBB. The MBB cards identified by Harris County as created from a SERVO back up are in bold throughout both tables. Additionally, the "CVRs in Tally" in both tables accounts for all CVRs tabulated in Tally from all the MBB cards identified by Harris County as associated with that polling location.

Poll Code	Polling Location	MBB ID	Pollbook Check-ins	Total Provisional CVRs	Total CVRs Expected	CVRs in Tally	Difference
	HCC West Loop South	4931	18,680	85	18,765	18,778	+ 13
DTV139F	Fallbrook Church	2755 <b>5030</b>	18,928	226	19,154	19,080222	- 74
	Humble Civic Center	4980	19,216	99	19,315	19,716	+ 401
	Houston Food Bank	4939	2,725	17	2,742	2,743	+ 1
	John Phelps Courthouse	4933	8,251	139	8,390	8,433	+ 43
DTV146N	NRG Arena	4972	19,404	61	19,465	19,871	+ 406
DTV147C	Toyota Center	4967	11,628	66	11,694	11,698	+ 4
	Resurrection Metropolitan Community Church	4008	10,344	23	10,367	10,373	+ 6
	HCC Alief Center	4985	12,164	170	12,334	12,328	- 6
	Kingwood Community Center	4994	26,764	145	26,909	26,794	- 115

 $<sup>^{222}</sup>$  DTV139F was not missing from the audit log entirely, instead there was only one entry associated with DTV139F that accounted for 253 CVRs from MBB 2755. MBB 5030 – identified by Harris County as the MBB that accounted for the remainder of DTV139F's CVRs – contained 18,827 CVRs. Accordingly, the CVRs in Tally displayed in the table accounts for both MBB cards.

Poll Code	Polling Location	MBB ID	Pollbook Check-ins	Total Provisional CVRs	Total CVRs Expected	CVRs in Tally	Difference
	Coady Baptist Church	4989	7877	67	7944	7942	- 2
	Katy Branch Harris County Public Library	<b>5018</b> 2762 1008	12,190	110	12,300	12,298	- 2
	Hampton Inn Galleria	2750 1462 <b>5069</b>	11,972	72	12,044	12,040	- 4
	City Jersey Village Municipal Government Center	2689 1404 1427 1399 1401	23,582	120	23,702	23,573	- 129
	Trini Mendenhall Community Center	4969	20,028	116	20,144	20,106	- 38
	Lone Star College Victory Center	1747 1683 <b>4961</b>	9,919	90	10,009	9,784	- 225

Poll Code	Polling Location	MBB ID	Pollbook Check-ins	Total Provisional CVRs	Total CVRs Expected	CVRs in Tally	Difference
		2777					
	Kashmere MultiService Center	1684 <b>5050</b>	7,743	116	7,859	7,745	- 114
SKDITZK	Certer	3030					
	HCC North Forest Campus	4966	5,370	136	5,506	5,429	- 77
	HCC	4951					
	Southeast	1713					
	College Building C	2756	10,313	47	10,360	10,343	- 17
SRD145C	Parking Garage	1711					
		2693					
		1716	2.750	42	2 702	2 700	F
	JJ Roberson Family Life	1509	2,750	43	2,793	2,788	- 5
SRD146Y		5061					
	Shrine of	1664					
	The Black Madonna	2686	4743	43	4,786	4,772	- 14
	Cultural & Event	1666	4743	73	4,700	7,772	17
	Center	5033					
SRD148S	SPJST Lodge Num 88	4935	14,973	44	15,017	15,013	- 4

Poll Code	Polling Location	MBB ID	Pollbook Check-ins	Total Provisional CVRs	Total CVRs Expected	CVRs in Tally	Difference
		4982					
		2702		C 4	15.022	15.020	
	Lone Star	2724	14,969	64	15,033	15,039	+ 6
	College Creekside	1625					

Figure 6-118: Early Voting Locations Using SERVO Recount MBB Card

### **Election Day Locations Tabulated using a SERVO Recount MBB Card**

Poll Code	Polling Location	MBB ID	Pollbook Check-ins <sup>223</sup>	Total Provisional CVRs	Total CVRs Expected	CVRs in Tally	Difference
0032	Buddys	4993	162	12	174	174	0
	Westchester Academy	4992 5020	220	5	225	225	O
	North Channel Branch Library	<b>4936</b> 4326 5057	774	14	788	787	- 1
	Gardens Elementary School	3798 <b>4957</b>	246	1	247	246	- 1

169

<sup>&</sup>lt;sup>223</sup> Harris County's 1120 ePollBook signature Report.

Poll Code	Polling Location	MBB ID	Pollbook Check-ins <sup>223</sup>	Total Provisional CVRs	Total CVRs Expected	CVRs in Tally	Difference
0875	Postma Elementary School	3384 <b>4009</b>	200	0	200	155	- 45

Figure 6-119: Election Day Locations Using SERVO Recount MBB Card

Additionally, like the situation described earlier where multiple MBB cards were created for one location, there were multiple cards created for DTV139F. MBB 4930 appeared in the SERVO audit logs. MBB 5030, also associated with this location, was tallied.

					AUUIL 14
128,610	elecadmin	11/3/2020 11:32:52AM	27	Backed-up devices report	
128,611	elecadmin	11/3/2020 -11:36:28AM	43	MBB inserted	Mbb ID: 4930 Elec Id: 1141 Elec Date: 11/03/2020 Elec Mode: Election Mode CVRs: 0 Audit: 0
128,612	elecadmin	11/3/2020 11:37:57AM	258	Valid eCm PIN	
128,613	elecadmin	11/3/2020 11:38:08AM	8	Event added	11-3-2020 DTV 139-F
10/7/2022	9:36:49AM				Page 2462 of 2768
128,643	elecadmin	11/3/2020 12:07:00PM	27	Backed-up devices report	
128,644	elecadmin	11/3/2020 12:97:12PM	43	MBB Inserted	Mbb ID: 4930 Elec Id: 1141 Elec Date: 11/03/2020 Elec Mode: Election Mode CVRs: 0
128,645	elecadmin	11/3/2020 12:08:01PM	258	Valid eCm PIN	
128,646	elecadmin	11/3/2020 12:08:19PM	12	Recount via JBC	
128,647	elecadmin	11/3/2020 12:08:19PM	30	CVR Log digital signature	2BD7E9C084E46EEC6B15A59A6EDA1 855B92EA960
128,648	elecadmin	11/3/2020 12:08:19PM	31	Audit log digital signature	F07B75A7B41F2DABD4BDBC3B55B45 AE6F3F1BA64
128,849	elecadmin	11/3/2020 12:08:36PM	43	MBB Inserted	Mbb ID: 4930 Elec Id: 1141 Elec Date: 11/03/2020 Elec Mode: Election Mode CVRs: 19081 Audit: 14

Figure 6-120: SERVO Audit Log – MBB 4930

MBB 5030 did not appear in the SERVO audit logs. There was no documentation to explain why MBB 5030 was tabulated instead of MBB 4930.

After reviewing the SERVO audit logs, of the 30 MBBs tabulated that had been created using SERVO, FAD was unable to determine the origin of 17 MBB cards that were tabulated. These 17 MBB cards accounted for 124,630 CVRs.

As observed, the lack of proper record keeping and proper chain of custody during the 2020 General Election proved problematic in attempting to reconcile the records in Harris County. This was further exacerbated by the inability to access certain reports or the content of the MBB cards. To meet records retention requirements, the Texas Secretary of State advised counties to "ensure th[ey] ha[d] the hardware and/or software needed to read the data from the medium at a later date, if necessary."<sup>224</sup> Harris County did not meet this standard.

As noted in the Machines & Software section, Harris County no longer uses the Hart Legacy System that used MBBs to store CVRs and has updated to Hart's Verity system which uses vDrives to store CVRs. Harris County informed FAD that there are now procedures in place to document proper chain of custody is followed in the event a vDrive fails and the CVRs must be retrieved and placed on a new vDrive.

### FAD Reconciliation of the Four Counties' Check-ins versus Ballots Cast Data

FAD first attempted to reconcile the election data by precinct. The four counties have reliable data for the number of ballots cast by precinct. Their tallying software will produce a report showing ballots cast by precinct that is based on the canvass.

Summary Results Report Presidential 2020 November, 3rd 2020					Statement of Votes Cast Final Results Collin County.TX
001					
Statistics	TOTAL	Election Day	Early Voting	Mail	
Registered Voters - Total	2,703				
Ballots Cast - Total	1,964	152	1,626	186	
Ballots Cast - Blank	1	0	1	0	
Voter Turnout - Total	72.66%				

Fig. 6-121: Collin County Statement of Ballots Cast by Precinct Showing Precinct #1

Data for the number of voters who checked into vote by precinct is less reliable. The inconsistency is primarily due to the fact that the four counties participate in the countywide polling place program. Voters can check in and cast their ballot anywhere

<sup>&</sup>lt;sup>224</sup> Election Advisory 2019-23.

in the county on election day. This makes voter check-ins by location directly accessible but check-ins by precinct can only be determined indirectly.

There are several sources for this data, but each suffers from enough inaccuracies that the reconciliation will not be correct. For example, voter history reports track who voted in an election. Voter history, however, is typically kept in a living database. Voters move or otherwise change their residency. This, along with redistricting, can cause voters to change precincts between elections. A Voter History Report will show that the voter voted in the 2020 General Election but the database's data reflecting the precinct where the voter voted may not be correct. It may only reflect the voter's currently assigned precinct. There are other ways to get check-ins by precinct – examining reports that show the ballot styles voters were given at each location, for example. But none proved to have the accuracy needed to compare to the canvass data by precinct.

Given the limitations of the data, FAD decided instead to proceed with reconciliation by polling location. This better aligns with how elections are currently run and tallied. Pollbooks at each location should provide a reliable number of check-ins at each location. Although results are not typically calculated and reported by location, results are delivered to Central Count by location. Typically, each location produces electronic ballot boxes that hold the ballots cast. These media are entered into the counties tallying program and the number of ballots tallied by location is relatively easy to obtain by examining audit logs. This allows reconciliation between the location specific data available from the pollbooks versus the location specific tabulation data reflected in the audit logs.

#### **Collin County**

Collin County explained their process involves verifying the number of ballots cast against tapes from the polling locations as the electronic storage media is being tabulated. This is a commendable practice. It is recommended that Collin County also maintain a log to associate the individual media IDs that appear in the Electionware Audit Log with particular polling locations. Collin County informed FAD that it has already implemented this practice and used it in their most recent election.

#### **Early Voting**

Collin County had 43 polling locations during Early Voting.

The data in Collin County reflected 412,095 voters checked in and there were 412,185 ballots tabulated from Early Voting. There was a discrepancy of 90 between check-

ins and ballots tabulated. The number of locations with discrepancies and a breakdown of these discrepancies was:

# of Polling Locations	Discrepancy Between Check-ins and Ballots Tabulated
13	0
23	1-10
2	11-50
4	51-101
1	101-105

Figure 6-122: Collin County Early Voting Number of Locations and Discrepancies

#### **Election Day**

Collin County had 102 polling locations for Election Day voting.

The data in Collin County data reflected 36,685 voters checked in and there were 36,693 ballots tabulated from Election Day voting. There was a discrepancy of 8 between check-ins and ballots tabulated.

# of Polling Locations	Discrepancy Between Check-ins and Ballots Tabulated
73	0
29	1-10

Figure 6-123: Collin County Election Day Number of Locations and Discrepancies

#### **Dallas County**

Dallas County utilized an electronic log of media IDs that assisted with auditing the number of ballots cast from a particular location through the audit log. This is a recommended best practice. While the log is a good practice, it revealed that some of the media IDs had been deployed to the incorrect polling locations, causing issues in reconciling the data. In reviewing documents from the polling locations or totals and check-ins from the data available, FAD was able to piece together that this had occurred and accounted for such in its reconciliation below.

#### **Early Voting**

Dallas County had 60 polling locations during Early Voting.

The data in Dallas County reflected 728,476 voters checked in and there were 728,873 ballots tabulated from Early Voting. There was a discrepancy of 397 between check-ins and ballots tabulated. The number of locations with discrepancies and a breakdown of these discrepancies was:

# of Polling Locations	Discrepancy Between Check-ins and Ballots Tabulated
4	0
35	1-10
14	11-50
0	51-101
1	101-150
6	151-2,083

Figure 6-124: Dallas County Early Voting Number of Locations and Discrepancies

It is apparent that six locations with over 151 ballot discrepancies are problematic. <sup>225</sup> Investigation showed, however, for these locations that DS200s were delivered to the wrong polling location leading to inaccurate numbers. The number of ballots in the audit log were off because ballots were assigned to the wrong location. Once this correction was made the reconciliation did not show nearly the same size of discrepancies:

# of Polling Locations	Discrepancy Between Check-ins and Ballots Tabulated
4	0
37	1-10
17	11-50
1	51-100
1	101-150

Figure 6-125: Dallas County Adjusted Number of Locations and Discrepancies

#### **Election Day**

Dallas County had 463 polling locations for Election Day voting.

The data in Dallas County reflected 118,593 voters checked in and there were 118,474 ballots tabulated from Election Day voting. There was a discrepancy of 119 between check-ins and ballots tabulated.

The number of locations with discrepancies and a breakdown of these discrepancies was:

<sup>&</sup>lt;sup>225</sup> These locations were: E1029 – Richland College – Garland Campus; E1052 Lochwood Library; E1096 Eastfield College – Main Campus; E1303 Eastfield College (Pgrove); E1708 – Richland College – Main Campus; and E2005 – Marsh Lane Baptist Church.

# of Polling Locations	Discrepancy Between Check-ins and Ballots Tabulated
332	0
118	1-10
8	11-50
1	51-100
2	101-150
1	151-200
1	201-250

Figure 6-126: Dallas County Election Day Number of Locations and Discrepancies

#### **Harris County**

#### **Early Voting**

Harris County had 122 polling locations during Early Voting.

The data in Harris County data reflected 1,274,762 voters checked in and there were 1,266,218 ballots tabulated from Early Voting. There was a discrepancy of 8,544 between check-ins and ballots tabulated. The number of locations with discrepancies and a breakdown of these discrepancies was:

# of Polling Locations	Discrepancy Between Check-ins and Ballots Tabulated
4	0

# of Polling Locations	Discrepancy Between Check-ins and Ballots Tabulated
67	1-10
32	11-50
7	51-100
5	101-150
6	151 and greater

Figure 6-125: Harris County Early Voting Number of Locations and Discrepancies

#### **Election Day**

Harris County had 798 polling locations for Election Day voting.

The data in Harris County data reflected 207,463 voters checked in and there were 206,639 ballots tabulated from Election Day voting. There was a discrepancy of 824 between check-ins and ballots tabulated.

The number of locations with discrepancies and a breakdown of these discrepancies was:

# of Polling Locations	Discrepancy Between Check-ins and Ballots Tabulated
471	0
316	1-10
5	11-50

# of Polling Locations	Discrepancy Between Check-ins and Ballots Tabulated
2	51-100
1	101-150
3	151 and greater

Figure 6-128: Dallas County Election Day Number of Locations and Discrepancies

#### **Tarrant County**

Using Tarrant County's pollbook totals and tabulation audit log, FAD was able to determine whether there were discrepancies between check-ins and ballots tabulated.

#### **Early Voting**

Tarrant County had 59 polling locations during Early Voting.

The data in Tarrant County data reflected 665,757 voters checked in and there were 666,386 ballots tabulated from Early Voting. There was a discrepancy of 629 between check-ins and ballots tabulated. The number of locations with discrepancies and a breakdown of these discrepancies was:

# of Polling Locations	Discrepancy Between Check-ins and Ballots Tabulated
7	0
26	1-10
25	11-50
1	51-100

Figure 6-129: Tarrant County Early Voting Number of Locations and Discrepancies

#### **Election Day**

Tarrant County had 331 polling locations for Election Day voting.

The data in Tarrant County data reflected 101,369 voters checked in and there were 101,275 ballots tabulated from Election Day voting. There was a discrepancy of 94 between check-ins and ballots tabulated.

The number of locations with discrepancies and a breakdown of these discrepancies was:

# of Polling Locations	Discrepancy Between Check-ins and Ballots Tabulated
225	0
105	1-10
1	11-50

Figure 6-130: Tarrant County Election Day Number of Locations and Discrepancies

In conducting this analysis, it was observed that some polling locations had changed names or were shut down so the names in the audit log did not match exactly. Tarrant County was able to account for all of these occurrences. There were two entries that appeared in the audit log as simply being associated with "EV" or "ED" – comprising a total of less than 400 ballots. Tarrant County was informed that best practice is to ensure polling location media is programmed to properly reflect the location from to which it goes and is in the process of determining exactly which locations these two vDrives came from.

# Post-2020 Legislative Mandated Reconciliation Improvements

To assist the election night reconciliation process, SB 1 created new requirements and forms that the counties are required to complete. A presiding judge of the central count station shall provide and attest to a written reconciliation of ballots and voters

at the close of tabulation on election day. Then a final reconciliation form must be filled out after the central counting station meets for the last time to process late-arriving ballots by mail and provisionals. The form shall be maintained by the county along with election returns and results. When properly filled out this form has the potential to alleviate many issues that plagued the 2020 General Election.<sup>226</sup>

<sup>&</sup>lt;sup>226</sup> Tex. Elec. Code § 127.131 (f).

# **Voting Provisionally**

#### Key Takeaways

- Dallas County misplaced and did not include 318
   provisional ballots cast. 63 of these provisional ballots
   would have counted, if they had been properly
   processed.
- All counties showed internal discrepancies when tracking provisional ballots through the process.

# **Eligibility**

Provisional voting allows prospective voters whose eligibility is uncertain to cast a ballot while allowing the county time to determine whether the voter is actually eligible. Provisional ballots are counted so long as the voter later satisfies certain eligibility requirements. There are several reasons why a voter may cast a provisional rather than a regular ballot:

- The voter does not present a qualifying form of identification to an election officer at the polling place;<sup>227</sup>
- The voter does not present a voter registration certificate and does not appear on the list of registered voters for the precinct;<sup>228</sup>
- The voter is casting a ballot for a federal office during extended polling hours permitted by a state or federal court order;<sup>229</sup> or
- The voter had been issued early voting ballot by mail but wishes to cancel their ballot by mail and vote in person (and fails to surrender the mail ballot or present a notice of improper delivery or notice of surrendered ballot).<sup>230</sup>

<sup>&</sup>lt;sup>227</sup> Tex. Elec. Code § 63.001 (g).

<sup>&</sup>lt;sup>228</sup> Tex. Elec. Code § 63.009.

<sup>&</sup>lt;sup>229</sup> Tex. Elec. Code § 63.011 (e).

<sup>&</sup>lt;sup>230</sup> Tex. Elec. Code § 84.035 (b).

In the above mentioned circumstances, a voter may cast a provisional ballot if they then sign an affidavit stating that they are a registered voter in the precinct and they are eligible to vote in the election.<sup>231</sup> After completing this affidavit, the voter will be given a provisional ballot.<sup>232</sup> An election officer will then record the number of the ballot on the affidavit.<sup>233</sup> An election officer also must note "provisional vote" on the poll list beside the name of the voter.<sup>234</sup>

The submitted affidavits are reviewed by the early voting ballot board who determines whether each provisional ballot will be accepted or rejected.<sup>235</sup> The board will make this determination no later than nine days after the date of the election, or by the thirteenth day after the date of the election for an election held on the date of the general election for state and county officers.<sup>236</sup> The board will accept a provisional ballot so long as the voter meets three criteria. First, the board must find (from the information in the submitted affidavit or in public records) that the voter is eligible to vote in the election and has not already done so.<sup>237</sup> Second, the board must find that the voter has met the identification requirements, has signed an affidavit stating the voter's religious objection to being photographed for any governmental purpose, or has signed an affidavit stating that the voter does not have and cannot obtain proper identification because of a natural disaster.<sup>238</sup> If the voter had to vote provisionally because they did not present a qualifying form of identification, they can, within six days of the date of the election, present a qualifying form of identification to the voter registrar or execute either of the above affidavits in the presence of the voter registrar.<sup>239</sup> Third, the board must find that the voter has not been challenged.<sup>240</sup> If the voter satisfies all these criteria, their provisional ballot will be accepted.

Additionally, the board must properly note and file the acceptance and rejection of provisional ballots. If a provisional ballot is accepted, the board must enter the voter's name on a list of voters whose provisional ballots are accepted.<sup>241</sup> Further, the board must open each envelope containing an accepted provisional ballot (without defacing the affidavit on the outside) and remove the ballot.<sup>242</sup> The board must then place the

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<sup>&</sup>lt;sup>231</sup> Tex. Elec. Code § 63.011.
<sup>232</sup> Tex. Elec. Code § 63.011 (c).
<sup>233</sup> *Id*.
<sup>234</sup> Tex. Elec. Code § 63.011 (d).
<sup>235</sup> Tex. Elec. Code § 65.054 (a).
<sup>236</sup> *Id*. §§ 65.051, 65.054 (a).
<sup>237</sup> Tex. Elec. Code § 65.054 (b)(1).
<sup>238</sup> Tex. Elec. Code § 65.054 (b)(2).
<sup>239</sup> Tex. Elec. Code § 65.0541.
<sup>240</sup> Tex. Elec. Code § 65.054 (c).
<sup>241</sup> Tex. Elec. Code § 65.055 (a).

ballot in a ballot box containing all the accepted provisional ballots.<sup>243</sup> These ballots will be counted and the returns of accepted provisional ballots, the accepted ballots, and other provisional voting records will all be preserved after the election for the same period as precinct election returns.<sup>244</sup> For each accepted provisional ballot, the board must place the envelope which contained the ballot (on which is printed the voter's affidavit) in a sealed envelope and deliver this envelope to the general custodian of election records to be preserved.<sup>245</sup>

If, on the other hand, a provisional ballot is rejected, the board must indicate the rejection by marking "rejected" on the envelope containing the provisional ballot. <sup>246</sup> Further, the board must place the envelopes containing rejected provisional ballots into an envelope and seal it. <sup>247</sup> This envelope must indicate the date and identity of the election, be labeled "rejected provisional ballots," and be signed by the board's presiding judge. <sup>248</sup> Lastly, a board member must deliver this envelope to the general custodian of election records to be preserved. <sup>249</sup> The envelope cannot be placed in the box containing the accepted provisional ballots. <sup>250</sup> For any rejected provisional ballot, if the attached affidavit contains the information necessary to enable a person to successfully register to vote, the voter registrar will make a copy of the affidavit and treat it as an application for voter registration. <sup>251</sup>

Regardless of the provisional ballot's disposition, each provisional voter must be notified as to whether their provisional ballot will be counted.<sup>252</sup> The Secretary of State has prescribed that after the board determines whether a voter's provisional ballot will be counted, a notice will be mailed to each provisional voter within thirty days of the election at the address the voter provided on their affidavit.<sup>253</sup> This notice will indicate if the voter's provisional ballot was counted or not counted.<sup>254</sup> If the provisional ballot is not counted, the notice will provide the reason why the provisional ballot was not counted.<sup>255</sup>

<sup>&</sup>lt;sup>243</sup> Tex. Elec. Code § 65.055 (b).

<sup>&</sup>lt;sup>244</sup> Tex. Elec. Code § 65.058.

<sup>&</sup>lt;sup>245</sup> Tex. Elec. Code § 65.055 (c).

<sup>&</sup>lt;sup>246</sup> Tex. Elec. Code § 65.054 (d).

<sup>&</sup>lt;sup>247</sup> Tex. Elec. Code § 65.056 (b).

<sup>&</sup>lt;sup>248</sup> Tex. Elec. Code § 65.056 (c).

<sup>&</sup>lt;sup>249</sup> Tex. Elec. Code § 65.056 (d).

<sup>&</sup>lt;sup>250</sup> *Id*.

<sup>&</sup>lt;sup>251</sup> Tex. Elec. Code § 65.056 (a).

<sup>&</sup>lt;sup>252</sup> Tex. Elec. Code § 65.059.

<sup>&</sup>lt;sup>253</sup> Notice to Provisional Voter, sos.state.tx.us, https://www.sos.state.tx.us/elections/forms/pol-sub/7-15af.pdf (last visited Dec. 12, 2022).

<sup>&</sup>lt;sup>254</sup> *Id*.

<sup>&</sup>lt;sup>255</sup> *Id*.

# Collin County, <sup>256</sup> Dallas County, <sup>257</sup> Harris County, <sup>258</sup> & Tarrant County's <sup>259</sup> Initial Letter Responses

Each of the four counties responded to the Secretary of State's initial request by letter as follows:

Information Requested	Collin County	Dallas County	Harris County	Tarrant County
Total Number of Provisionals Votes Cast	6,249	5,724	13,835	10,845
Total Number of Provisional Votes Cast for Voters Lacking ID	20	16	8,528	96
Total Number of Provisional Votes Accepted	2,950	841	5,307 <sup>260</sup>	4,385
Total Number of Provisional Votes Rejected	3,299	4,883		6,460

Figure 7-1: Provisional Voting Totals Reported by Four Counties to Secretary of State

<sup>&</sup>lt;sup>256</sup> See Letter from Bruce Sherbet, Collin County Elections Administrator.

<sup>&</sup>lt;sup>257</sup> See Letter from Michael Scarpello, Dallas County Elections Office Administrator.

<sup>&</sup>lt;sup>258</sup> See Letter from Isabel Longoria, former Harris County Elections Administrator.

<sup>&</sup>lt;sup>259</sup> See Letter from Heider Garcia, Tarrant County Elections Administrator.

 $<sup>^{260}</sup>$  The initial response did not provide whether this number was the accepted or rejected amount. See Harris County\_12.21.2021 Response to Texas SOS\_Attachment

## **Collin County**

Collin County reported the following numbers for provisional votes pursuant to the canvass for the 2020 General Election.<sup>261</sup> The canvass report breaks down the numbers into two categories. Provisional Votes Cast which is 6,223 and then Provisional Votes Counted which is 2,931.

Provisional Votes Accepted	Provisional Votes Rejected	Total Provisional Votes
2,931	3,292	6,223

Figure 7-2: Collin County Provisional Vote Totals Recorded in Canvass

In another document provided by Collin County, the numbers received did not match the canvass.<sup>262</sup> The document breaks down the ballots into four categories. Early Voting Provisional Votes accepted and rejected, and Election Day Provisional Votes accepted and rejected. The total amount of ballots in this document adds up to 6,249 Provisional Votes. This leads to a discrepancy of 26 ballots or a ballot discrepancy of 0.995%.

	Accepted	Rejected
Early Voting	2,725	1,437
Election Day	225	1,862
Total Accepted/Rejected	2,950	3,299
Total Provisional Votes	6,249	

Figure 7-3: Collin County Provisional Votes Accepted/Rejected Discrepancies

<sup>&</sup>lt;sup>261</sup> Collin 2020 Nov SOS Submitted Canvass

<sup>&</sup>lt;sup>262</sup> 20201103\_Provisional Ballot Tracking

### **Collin County Procedures**

Collin County's Voter Registration Department and EVBB are involved in the processing of provisional ballots. After research is completed by the registration department, the ballots are processed by the EVBB. Collin County's internal electronic spreadsheet system and data for tracking provisionals was detailed and thorough. Collin County maintained a log of provisional ballots cast by location, the number of ballots received by voter registration, the number of ballots received by the ballot board, and the number of ballots received by tabulation. Collin County was the only county that provided a list containing the number of voters who cast provisional votes broken down by the reason for voting provisionally, as well as the number of voters whose provisional ballots were rejected broken down by reason. Collin County was the only county to provide electronic data that included both the election judge's and the voter registrar's notes regarding each provisional ballot processed. Collin County's data was the most robust among the four audited counties.

Collin County provided the following data regarding reasons for voting by provisional ballot and the reasons for rejecting any provisional ballots.

	Reasons for Voting a Provisional Ballot	Early Voting	Election Day	Total
1	Failed to present acceptable form of identification, a supporting form of identification with an executed Reasonable Impediment Declaration, or voter certificate with exemption	10	10	20
2	Voter not on list registered voters	851	1,497	2,348
3	Voter not on list, registered in another precinct	2	3	5
4	Voter on list of people who voted early by mail, and voter has not cancelled mail ballot application	2,368	97	2,465
5	Voting after 7:00 p.m. due to court order	0	0	0

	Reasons for Voting a Provisional Ballot	Early Voting	Election Day	Total
6	Voter on list, but registered residence address outside the political subdivision	497	185	682
/	Registered at Department of Public Safety (DPS)	171	124	295
8	Other: (See judge's note)	236	134	370
9	Registered less than 30 days	27	37	64

Figure 7-4: Collin County Reasons for Voting Provisionally

	Reason for Rejection	Early Voting	Election Day	Total
1	Voter not registered	1,410	1,850	3,260
2	Voter registered in state but attempted to vote in the wrong precinct	2	3	5
1 3	Failure to provide sufficient identification	8	5	13
4	No signature	0	0	0
5	Voter already voted	7	2	9
6	Other:	10	2	12

Figure 7-5: Collin County Reasons for Rejecting Provisional Ballot

## **Harris County**

Harris County's canvass for the 2020 General Election reported that the number of provisional votes cast was 8,528.<sup>263</sup> The Official Provisional Export lists the total amount of provisional votes cast for the 2020 election as 13,835.<sup>264</sup> The document further provides that 5,307 provisional votes were not counted and 8,528 provisional votes were counted.<sup>265</sup>

Counted Provisionals <sup>266</sup>	Not Counted Provisionals	Total Provisionals Cast
8,528	5,307	13,835

Figure 7-6: Harris County Provisional Ballot Statistics

During the field investigation FAD located and scanned Provisional Ballot Transmittal Forms. These forms documented the transfer of provisional ballots from the EV Clerk to the EVBB and then from the EVBB to the EV Clerk. The transfer documents regarding the transfer from the EV Clerk to the EVBB reflect the date, time, tub number, number of affidavits, seal numbers, and signatures of the transporting and receiving parties. These forms, if properly filled out, are a best practice and a good way to keep track of and document the transfer and chain of custody of provisional ballots.<sup>267</sup>

<sup>&</sup>lt;sup>263</sup> Harris 2020 Nov SOS Submitted Canvass Report

<sup>&</sup>lt;sup>264</sup> Official Provisional Export

<sup>&</sup>lt;sup>265</sup> Both numbers are corroborated by two separate documents titled "Official Excluded Provisionals" and "Official Included Provisionals"

<sup>&</sup>lt;sup>266</sup> Though Harris County's initial letter response indicated 8,528 provisional votes were cast for voters lacking ID, a review of the canvass indicated a total of 8,528 provisional votes were cast. Accordingly, it may be that some of the 8,528 provisional votes cast were not based on the lack of ID.

<sup>&</sup>lt;sup>267</sup> Note that in 2020, the actual ballots were stored electronically as Harris County used DREs.

Date	Time	Tub#	Affidavite per Tub	No. 4	New 2	Deputy Clerk	Signature of Ballet Board Judge
11-7	9:18	/	425	0687648	0687659		
11-7	10:20	<i>2</i> 2.	22041	068766	0687659		
11-7	11 50	3		0687651	0687654		
11-7	1:29	4	379	0687653			
11-7	2:30	5	875	0085692	04858091		
11-7	3:05	Gr.	900	06 8969 5	0685696		
-8	12:19	7	700	P485687	068 5688		
-8	12 52	elli:	9000	0685690	06 7 8687		
. 25	1:41	9	225	0685672	0885671		
- 8	2:15	10	375	0683679	0688680		
- 3	3.57	11	900	0685677	0685678		
- 8	4:47	12	850	0685675			
-9	7:52-	13	875	0685651	CIG 87 5652.		
1-49	3155	14-	725	0485653	0685654		
-7	6755	15	1,000 + AL	00850 57			
11-9	12:30	14	475	0685646			
11-9	12:00	17	400	068 5644	0485645		
11-9	2.95	18	356	F085645	0685650		
11-19	5:16	19	224	0685631	0655632		
1-9	9.25	20	365	0685781	0685782		
10-10	12:34	21	189 17 00	0685985	C685 906		
1-10	3:00	21	324 1 1	O485037	0685638	2721	· ·

Figure 7-7: Provisional Ballot Transmittal Form

According to the transmittal forms documenting the number of provisional affidavits transferred to the EVBB for review, the final number of affidavits transferred was 13,524.<sup>268</sup>

The transfer documents from the EVBB to the EV Clerk reflect the date, time, tub number, number of affidavits accepted or rejected, seal numbers, and signatures of the transporting and receiving parties. Likewise, these forms, if properly filled out, are a best practice and a good way to keep track of and document the transfer and chain of custody of provisional ballots.

Date	Time	Tub#	Accepted	Rejected	Seal No. 1	No. 2	Signature of Ballot Board Judge	Signature of Deputy Clerk
11-11-20	4pm	A	517		0685810	0685809		11 1
	4	B	165		8685804	0685805		

Figure 7-8: Provisional Ballot Transmittal Form

 $^{268}$  It appears due to the discrepancy that the records located in the warehouse may have been incomplete.

Analysis of the transmittal forms documenting how many accepted and rejected provisional affidavits were returned to the EV Clerk revealed a discrepancy between these records and other records regarding provisionals. According to the transmittal forms documenting the transfer of accepted/rejected provisionals it appears there were:

Accepted Provisionals	Rejected Provisionals	Total Provisionals Ballots
12,012	3,088	15,100

Figure 7-9: Harris County Accepted/Rejected Provisional Votes From Transmittal Forms

### **Harris County Procedures**

In 2020, provisional ballots were cast electronically on DREs. By default, these ballots were considered "excluded" until they underwent review by Voter Registration and Harris County's EVBB. These ballots were assigned a unique identifying number that also appeared on the provisional affidavit sheet that the voter filled out at the polling location. After the County Tax Assessor-Collector's office had reviewed the affidavit, it was transferred to the ballot board. These typically arrived in stacks of 25 with a laminated, colored card on top. The colors corresponded to the recommendation regarding processing: red indicated a recommendation not to count, yellow indicated further review was needed, and green indicated a recommendation to count the ballot. Two-member teams comprised of a Republican and a Democrat worked together to review all of the ballots provided in a stack, not just those color-coded as needing review. The decision regarding whether to accept or reject the ballot was marked on the provisional affidavit sheet and the accepted and rejected stacks were kept separate. If there was a disagreement about whether or not to count a provisional ballot, the presiding or alternate judge assisted with resolving the matter. In order to count the provisional ballots, someone in Central Count had to manually include each ballot that had been approved by the EVBB for tabulation.

Harris County provided a list of reasons for why a voter requested a provisional ballot.<sup>269</sup> However, the list is not complete because there are no records of what the disposition decisions were regarding whether the provisional vote was counted as

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<sup>&</sup>lt;sup>269</sup> 1120\_provisional

well as only having 12,559 voters out of the 13,835 being reported by the Canvass report.

## **Tarrant County**

Tarrant County's canvass for the 2020 General Election reported that the number of provisional votes cast was 9,231.<sup>270</sup>

### **Tarrant County Procedures**

The EVBB assists with the processing of provisional ballots. When a provisional ballot is returned to the county, the Voter Registration department does research on each provisional and makes a recommendation to the EVBB to either accept or reject the ballot. Tarrant County maintained a fairly robust electronic record regarding the provisional ballots cast that included polling location information, the reason for voting provisionally, and notes are hand entered by the clerks assisting with the process prior to delivering the ballots to the EVBB. The availability of this data was useful in the audit process, though streamlining the phrasing or codes used by the clerks for similar instances is recommended.

In Tarrant County's most detailed document tracking provisional voters, the total number of provisional votes cast is 10,844<sup>271</sup>. The amount accepted is 4,384 while the rejected number is 6,460. This document also includes reasons for the disposition decision.

Counted Provisionals	Not Counted Provisionals	Total Provisionals Cast
4,384	6,460	10,844

Figure 7-10: Tarrant County Provisional Vote Cast Data

Description Decision	Amount
Not Registered	5,761

<sup>&</sup>lt;sup>270</sup> Tarrant 2020 Nov-Canvass Submission

<sup>&</sup>lt;sup>271</sup> 1120\_prov\_ballot\_export\_all.csv

Description Decision	Amount
No ID Provided	92
Ok – ID Provided	4
Other – Countable	4,373
Other – Rejected	607
Removed in Error	7

Figure 7-11: Tarrant County Status of Provisional Voter

The Early Pollbook provided by Tarrant County lists the total number of Provisional Ballots as 12,263.<sup>272</sup> This list does not indicate how many Provisionals were accepted or rejected. The list does break down the reasons for the Provisionals.

Provisional Reason	Number of Votes
Absentee Ballot Requested	3,265
Already Voted	43
Early Voted	154
Mail Ballot Returned	75
Precinct Not in Election	1
Name Change	12

<sup>&</sup>lt;sup>272</sup> EPB\_tarrant\_nov2020\_provisionals

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Provisional Reason	Number of Votes
No Valid ID	692
Prov Voted	10
Voter Not Found	7,733
Manual Provision	278
Total	12,263

Figure 7-12: Tarrant County Reasons for Provisional Vote

# **Dallas County**

Dallas County's canvass for the 2020 General Election reported that the number of provisional votes cast was 813.<sup>273</sup> The Ballot Board Transmittal<sup>274</sup> form, which was prepared by the presiding judge of the EVBB, reported the following number of provisional ballots:

Counted Provisionals	Not Counted Provisionals	Total Provisionals Cast <sup>275</sup>
813	4,582	5,395

Figure 7-13: Dallas County Provisional Vote Cast Data

### **Dallas County Procedures**

Dallas County's EVBB assisted with processing provisional ballots. When provisional ballots were returned to the county, the Voter Registration department initially received them. Voter Registration conducted research regarding the voter's registration and then transferred them to the EVBB. During voting, the EVBB monitored the number of provisional ballots that were cast and the number of ballots

<sup>&</sup>lt;sup>273</sup> 09-Dallas 2020 Nov SOS Submitted Canvass report

<sup>&</sup>lt;sup>274</sup> 13-EV Ballot Board Transmittal Form

<sup>&</sup>lt;sup>275</sup> Includes Early Voting and Election Day Votes

returned by the location. EVBB members expressed that there were instances during which judges at polling locations did not follow proper rules or procedures with regard to provisional voters. In particular, EVBB members were concerned that voters who presented to vote in person, but had been issued a BBM, were not always required to vote provisionally as required by the law. Both the EVBB and current Dallas County Elections administration reiterated that judges are trained that when a voter who has been issued a BBM presents to vote in person, it is "ballot for ballot," or the voter votes provisionally.

# **Dallas County Record of Early Voting Provisional Ballot Box Seal Forms**

The EVBB retained forms used to document the seals applied to the Provisional Ballot Box at the polling location and the signatures indicating the seals were verified upon return to the EVBB. When properly filled out, these forms are considered a best practice in documenting the chain of custody and transmittal of provisional ballots from the early voting location to the EVBB.

<sup>&</sup>lt;sup>276</sup> "Ballot for ballot" refers to a concept by which, in order to be accepted to vote a regular ballot, the voter must surrender his or her ballot by mail.

MARKS		,	with Contra		allot box slot at the close-
MARKS			any course	wlett Comm	arty Voting Location: Re
		\$LOT SEAL P AT CLOSE OF BALLOTING	SLOT SEAL PLACED BEFORE DELIVERY	BOX SEAL PLACED BEFORE DELIVERY	DATE
	29	2846	284810	824690	0-28-2020
ballot boxes to the e of each day listed	elivery of the ballo of at the close of	specified upon d	above were in place as	als with the numbers listed al listed in the "close of ba	further certify that the se
	of the state of Manager and State of the sta				
	elivery of the	specified upon d	above were in place as	als with the numbers listed	I further certify that the security has been and the certifical and th

Figure 7-14: Dallas County Record of Early Voting Provisional Ballot Box Seal

### **Lost Election Day Provisional Ballots**

On February 8, 2021, the Logistics Manager for Dallas County discovered 318 provisional ballots from the 2020 General Election in a supply box in the warehouse. Dallas County documented that it appeared the ballots were not processed correctly when delivered to a regional site. Instead of the ballots being placed in a provisional ballot transfer case, the ballots had been placed inside a supply box. Some of the ballots could have been ballots that should have been legally cast.

Dallas County Elections consulted with the Civil Division of the Dallas County District Attorney's Office and the Secretary of State Elections Division. Following that consultation, Dallas County Elections researched whether any of these provisional

ballots would have counted. Of the 318 provisional ballots that were not processed, 63 would have counted if they had been processed correctly. Dallas County Elections determined that even if processed correctly, these votes would not have affected the outcome of any election. Secretary of State Elections Division instructed Dallas County to process the voter registration component of the applications and to document this occurrence and notify any relevant stakeholders to ensure transparency. Dallas County has since modified its procedures at the regional sites to ensure provisional ballots would only be processed in the proper location, EVBB at Dallas County Elections, and not at a regional site. Dallas County provided a memorandum regarding this occurrence to FAD.

The 318 votes that were found are not included in Figure 7-13. Dallas County has provided an up-to-date provisional list that does include the 318 provisional votes. The document lists 5,724 Provisional Votes with 4,883 rejected and 841 counted.

Counted Provisionals	Not Counted Provisionals	Total Provisionals Cast
841	4,883	5,724

*Figure 7-15:* 

The 318 votes that were missing are included in the 'not counted' column. Theoretically, the numbers from the two tables should match once the 318 votes are subtracted from the 'not counted' column in Figure 7-15. However, there are 28 additional, unexplained counted votes in the Figure 7-15. Adding the 318 found provisional votes to the 'not counted' number in the Table 1 equals 4,900 not counted votes based on the original numbers in the canvass and shown in the Ballot Board Transmittal form. However, in Figure 7-15, the updated list that includes the 318 lost votes has 4,883 rejected votes.

Two additional documents provided by Dallas County create more questions. The documents provide 117 more voters who cast provisional votes.<sup>277</sup> None of the 117 voters are included in the list that is represented by Figure 7-15. The documents indicate that none of the 117 votes were counted.

In Daily Summary Reports of voters provided by Dallas County, the total number of provisional votes is 8,540. Since these are polling location-based reports, the reports

196

<sup>&</sup>lt;sup>277</sup> (1) 20-Working Provisionals and (2) 20-PR\_List (From VR)

do not show whether the provisional votes were counted or not. The reports also do not track the reason for voting provisionally.

Finally, FAD reviewed the provisional ballot affidavits that had been stored since the 2020 General Election. Of the estimated 5,250 provisional ballots provided, 895 provisional votes were found to be marked as "accepted." This does not match the canvass or any other source of provisional ballots counted. There is no explanation for the discrepancy between these numbers.

In summary, the information provided by Dallas County is inconsistent and there is not a reliable number provided by Dallas County that can be reported on to determine the actual number of provisional votes accepted and rejected.

# **Voting by Mail**

#### Key Takeaways

- Dallas County's records showed that a single person assisted on 393 applications for ballot by mail (ABBM).
- In at least 21 instances in Collin County and 63 instances in Dallas County, voters who were not eligible to vote by mail received ballots by mail.
- 21 voters in Dallas County received credit for voting by mail despite FAD locating unopened mail ballots in sealed carrier envelopes.
- Counties' records showed major discrepancies in tracking mail ballots requested, returned, and ultimately counted.

# **Eligibility**

In Texas, any qualified voter<sup>278</sup> is eligible to vote in person during the period prescribed for early voting.<sup>279</sup> Additionally, certain voters in Texas are eligible to vote by mail. To be entitled to a ballot by mail (BBM), a person must make an application and must include a statement that the voter:

 Expects to be absent from their county of residence on election day and during regular hours for conducting early voting;<sup>280</sup>

<sup>&</sup>lt;sup>278</sup> See Voter Registration – Eligibility.

<sup>&</sup>lt;sup>279</sup> Tex. Elec. Code § 82.005.

<sup>&</sup>lt;sup>280</sup> Tex. Elec. Code § 82.001.

- Is disabled<sup>281</sup> or expecting to give birth within three weeks before or after election day;<sup>282</sup>
- Is 65 years of age or older on election day;<sup>283</sup>
- Is confined in jail at the time the voter's early voting ballot application is submitted;<sup>284</sup>
- Is a participant in the address confidentiality program as a crime victim; <sup>285</sup> or
- Is a person who is civilly committed as a sexually violent predator<sup>286</sup>.

# **Application for a Ballot by Mail**

Assuming the qualified voter falls into one of these six descriptions, the voter must then send an application for BBM (ABBM) to the Early Voting Clerk of the county they reside in. The ABBM must include a "wet signature;"<sup>287</sup> The application must also include the voter's:

<sup>&</sup>lt;sup>281</sup> Pursuant to the Texas Election Code, if a voter has a sickness or physical condition that prevents the voter from appearing at the polling place on election day without a likelihood of needing personal assistance or of injuring their health, they are considered eligible to vote early by mail based on disability.

<sup>&</sup>lt;sup>282</sup> Circumstances such as a lack of transportation, a sickness that does not prevent the voter from appearing at the polling place on election day without a likelihood of needing personal assistance or injuring the voter's health, or a requirement to appear at the voter's place of employment on election day do not constitute sufficient cause to entitle the voter to vote early by mail. *See* Tex. Elec. Code § 82.002 (b).

<sup>&</sup>lt;sup>283</sup> Tex. Elec. Code § 82.003.

<sup>&</sup>lt;sup>284</sup> A qualified voter is eligible for early voting by mail if, at the time the voter's early voting ballot application is submitted, the voter is confined in jail: serving a misdemeanor sentence for a term that ends on or after election day; pending trial after denial of bail; without bail pending an appeal of a felony conviction; or pending trial or appeal on a bailable offense for which release on bail before election day is unlikely. See Tex. Elec. Code §82.004 (a)(1-4).

 $<sup>^{285}</sup>$  A qualified voter is eligible for early voting by mail if: the voter submitted a registration application by personal delivery as required by Section 13.002 (e); and at the time the voter's early voting ballot application is submitted, the voter is certified for participation in the address confidentiality program administered by the attorney general under Subchapter B, Chapter 58, Code of Criminal Procedure. *See* Tex. Elec. Code § 82.007.

<sup>&</sup>lt;sup>286</sup> Tex. Elec. Code § 82.008; A sexually violent predator is defined as person who is a repeat sexually violent offender; and suffers from a behavioral abnormality that makes the person likely to engage in a predatory act of sexual violence. See Tex. Health and Safety Code § 841.003; A convicted felon may be a qualified voter if they have been fully discharged of their sentence, including any term of incarceration, parole, or supervision, or completed a period of probation ordered by any court; or if they have been pardoned or otherwise released from the resulting disability to vote. See Tex. Health and Safety Code § 11.002 (a)(4).

<sup>&</sup>lt;sup>287</sup> Prior to SB1, Tex. Elec. Code § 84.001 (b) stated that an application must be submitted in writing and that an electronic signature is not permitted. The amendment from SB1 clarified that an application must be signed with ink on paper and that photocopied signatures are not permitted either.

- Name and address at which they are registered to vote;
- Government-issued identification information;<sup>288</sup>
- The address to which the requested ballot should be mailed;
- The election(s) for which the voter is requesting a mail ballot; and
- the basis of the voter's eligibility to vote by mail.<sup>289</sup>

The Secretary of State has prescribed a form for an ABBM that Texas counties may use in administering their elections.<sup>290</sup> A qualified voter seeking to apply for a BBM, however, is not required to use the official application form,<sup>291</sup> rather, they may submit an "informal" application, provided the application is in writing and otherwise includes all of the required information.<sup>292</sup> An ABBM can be submitted at any point in the year of the election for which a ballot is requested, and is considered "submitted" once received by the clerk.<sup>293</sup> ABBMs must be preserved following the election for the period for preserving the precinct election records.<sup>294</sup>

A voter may receive assistance with marking and/or reading the ballot. Similarly, a witness may also be used during this process if a voter applying for a ballot by mail is unable to sign the application because of a physical disability or illiteracy. <sup>295</sup> Even so, the voter must place their mark on the application and the witness must attest on the application that the mark was made by the voter. <sup>296</sup> If the voter is unable to make their mark on the application, the witness must state that fact on the application. <sup>297</sup> The witness is also required to print the name of the voter who cannot sign on the application, print their own name, sign the application, and include the

 $<sup>^{288}</sup>$  The requirement that an ABBM include the voter's government-issued identification information became effective December 2, 2021 following the enactment of Senate Bill 1 in the  $2^{nd}$  Special Session of the  $87^{th}$  Legislature. This requirement did not exist for the November 2020 General Election.  $^{289}$  See Tex. Elec. Code § 84.002.

<sup>&</sup>lt;sup>290</sup> See Application for a Ballot by Mail, Texas Secretary of State, available at: https://webservices.sos.state.tx.us/forms/5-15f.pdf. The early voting clerk shall mail an official application without charge to each applicant who requests an application form. Tex. Elec. Code § 84.012. <sup>291</sup> Tex. Elec. Code § 84.001 (c) ("An applicant is not required to use an official application form.").

<sup>&</sup>lt;sup>292</sup> See Keith Ingram, Informal Application for Ballot by Mail, Election Advisory No. 2021-24, (Dec. 22, 2021) https://www.sos.state.tx.us/elections/laws/advisory2021-24.shtml.

 $<sup>^{293}</sup>$  Tex. Elec. Code § 84.007. ABBMs must be received no later than the  $11^{th}$  day before election day in order to be considered timely. If the  $11^{th}$  day before election day happens to fall on a Saturday, Sunday, or certain holidays the  $11^{th}$  day is the preceding business day.

<sup>&</sup>lt;sup>294</sup> Tex. Elec. Code § 84.010.

<sup>&</sup>lt;sup>295</sup> Tex. Elec Code § 1.011.

<sup>&</sup>lt;sup>296</sup> *Id.* at §1.011 (b).

<sup>&</sup>lt;sup>297</sup> Id.

witness's own address on the application.<sup>298</sup> All of this must be conducted in the presence of the voter.<sup>299</sup> A witness that knowingly fails to comply with these requirements, commits a Class A misdemeanor. Lastly, the witness must also include on the application their relationship to the voter or state they are unrelated to the voter.<sup>300</sup> It is an offense to sign an application for a ballot by mail as a witness for more than one applicant in the same election or if the person signs annual ABBM as a witness for more than one applicant in the same calendar year.<sup>301</sup>

### **BBM Issued**

After the early voting clerk has reviewed each application, the early voting clerk issues an early voting ballot by mail to the voter if they are entitled to one. The ballot materials are then provided to the voter via mail. After receiving the BBM, the voter must mark their ballot in accordance with the instructions provided and then seal the BBM in the secrecy envelope. The voter must then put the secrecy envelope in the carrier envelope and seal it. Finally, the voter must seal and sign their official carrier envelope before mailing it back to the early voting clerk. A marked BBM must be returned before the polls close on election day or no later than put the carrier envelope was mailed before election day and bears a cancellation mark of a common or contract carrier indicating a time no later than 7 p.m. at the location of the election on election day.

# **BBM Returned to County**

The Early Voting Ballot Board (EVBB)'s primary function is to assist with processing BBM and provisional ballots. The Signature Verification Committee (SVC) may also be assembled (if requested) as an auxiliary step to review signatures on BBMs and their respective carrier envelopes. Neither the EVBB nor the SVC play a role in reviewing the applications to vote by mail. The early voting clerk delivers the carrier

 $<sup>^{298}</sup>$  Id. at §1.011 (c)-(d). Note that if the witness to the application is an election officer, they are only required to include their official title on the application.

<sup>&</sup>lt;sup>299</sup> *Id.* at §1.011 (e).

<sup>&</sup>lt;sup>300</sup> Tex. Elec. Code § 84.003.

 $<sup>^{301}</sup>$  Tex. Elec. Code § 84.004. It is not an offense if the person signing the early voting applications is the early voting clerk, deputy early voting clerk, or is related to the additional applicants as a parent, grandparent, spouse, child, or sibling.

<sup>&</sup>lt;sup>302</sup> Tex. Elec. Code § 86.001. If the applicant is not entitled to vote by mail, the clerk shall reject the application, enter on the application "rejected" and the reason for and date of rejection, and deliver a written notice to the applicant. A ballot may not be provided to an applicant whose application is rejected.

<sup>&</sup>lt;sup>303</sup> Tex. Elec. Code § 86.003 (a). A ballot provided by any other method may not be counted.

<sup>&</sup>lt;sup>304</sup> Tex. Elec. Code § 86.005 (c).

<sup>&</sup>lt;sup>305</sup> Tex. Elec. Code § 86.007 (a).

envelopes containing the BBMs to the EVBB. $^{306}$  If an SVC is assembled, the carrier envelopes are delivered to the SVC first.

# **Signature Verification Committee Composition and Function**

Unlike the EVBB, which is a fixture of every election, an SVC is optional. It is up to the discretion of the early voting clerk to appoint one. If, however, an SVC is appointed, the EV clerk delivers the carrier envelopes containing mail ballots to the committee instead of directly to the EVBB.<sup>307</sup>

The SVC meets prior to election day to compare the signatures on the applications for ballot by mail to the corresponding carrier envelope certificate to determine whether the signatures are those of the same voter.<sup>308</sup> This is the sole purpose of the SVC. Generally, the standard is whether the two signatures could have been made by the same person. If electronic signatures are used as a reference point for comparison, the SVC must have a plan in place and use that procedure throughout the duration.

If the SVC meets before election day, the committee chair shall lock and seal each ballot box prior to delivering the boxes back to the custodian of records. The chair shall complete a ballot box security form indicating each serial number used to seal each box. The form shall be signed by the chair and another committee member who has witnessed the procedure. In a general election for state and county officers, the committee member must be from a different political party than the judge. The custodian of records shall also sign the form.<sup>309</sup>

<sup>&</sup>lt;sup>306</sup> Tex. Elec. Code § 87.021.

<sup>&</sup>lt;sup>307</sup> Tex. Elec. Code § 87.027 (h).

<sup>&</sup>lt;sup>308</sup> A SVC may also be appointed in the general election for state and county officers if at least 15 registered voters submit a written request for an SVC to the early voting clerk. The request must be submitted not later than October 1<sup>st</sup>. Those responsible for appointing members of a SVC include the county election board in an election for which the board is established, the county chair in a primary election, and the governing body of the political subdivision. The early voting clerk determines the number of members to serve on the SVC. SVC cannot be comprised of less than five members. To be eligible to serve on a SVC, a person must be a qualified voter of the precinct and county in a county wide election/primary ordered by the governor or a qualified voter of the political subdivision for elections ordered by an authority of a political subdivision. The committee may not begin operating more than 20 days prior to election day. It is not recommended that those who serve on the EVBB also serve on the SVC because there is potential for conflicting determinations that a signature on a BBM application and the carrier envelope are those of the same voter. See Tex. Elec. Code § 87.027.

<sup>&</sup>lt;sup>309</sup> Office of The Texas Secretary of State, Early Voting Ballot Board & Signature Verification Committee Handbook for Election Judges and Clerks (2022) *available at*: https://www.sos.state.tx.us/elections/forms/ballot-board-handbook.pdf.

## **Early Voting Ballot Board Composition and Function**

The EVBB's primary function is to assist with processing ballots by mail, provisional ballots, and early voting results from the territory served by the early voting clerk. The EVBB consists of a presiding judge, an alternate judge, and at least one other member. Except in the general election for state and county officers, each county chair of a political party with nominees on the general election ballot have to submit to the county election board a list of names of persons eligible to serve on the early voting ballot board in order of the county chair's preference.<sup>310</sup> The county election board then appoints at least one person from each list to serve as a member of the early voting ballot board. The same number of members must be appointed from each list.

The EVBB generally meets at least twice during an election. The purpose of the initial meeting is to qualify ballots by mail on either election day or after the last day to vote early in person. The EVBB then convenes after election day to review provisional ballots and to qualify any mail-in ballots received by the 5<sup>th</sup> and 6<sup>th</sup> day after election day from voters outside the U.S. and military voters.<sup>311</sup> When determining whether to accept provisional ballots, the board is required to wait six days after election day to convene in order to give voters time to present valid photo identification, file a curing affidavit, or apply for and receive a disability exemption. For counties with a population of 100,000 or more, the Board may meet to review mail-in ballots beginning nine days before the last day of the early voting period. In 2020, the board could also compare and verify signatures with any two or more signatures made within the preceding six years.<sup>312</sup>

# **SVC Determination Regarding Signatures**

The EV clerk delivers the sealed early voting ballot box to the SVC who must inspect the box to determine whether the seals on the box are intact, and whether the numbers on the seals correspond to the numbers indicated on the record of serial numbers prepared by the early voting clerk.<sup>313</sup>

<sup>&</sup>lt;sup>310</sup> To be eligible to serve on the EVBB, a person must be a qualified voter of the precinct and satisfy any other requirements prescribed by the commissioner's court. The appointee must be a qualified voter of the territory served by the EV clerk. *See* Tex. Elec. Code § 87.003.

<sup>&</sup>lt;sup>311</sup> Office of The Texas Secretary of State, Early Voting Ballot Board & Signature Verification Committee Handbook for Election Judges and Clerks 9 (2022).

<sup>&</sup>lt;sup>312</sup> Tex. Elec. Code § 87.041 (e), amended by Senate Bill 1.

<sup>&</sup>lt;sup>313</sup> Tex. Elec. Code § 87.027 (h).

If the SVC has decided that the signatures are from the same person, the EVBB may not override the committee's decision. If the SVC has decided that the signatures are *not* from the same person, the EVBB may override the committee's decision that the signatures are of the same person by a majority vote of the Board.

The SVC committee chair delivers the sorted election materials to the EVBB at the time specified by the board's presiding judge.<sup>314</sup>

### **EVBB Processes**

The EVBB must open each individual carrier envelope for mail ballots and determine whether to accept the voter's ballot. The criteria for acceptance includes ensuring that the voter's signature on the ballot and carrier envelope are those of the same voter, the voter's application states a valid reason for voting by mail, the voter is registered to vote, and the voter has provided the correct address/statement of residence. If a ballot is accepted, the board enters the voter's name on a poll list separate from the list of voters who cast ballots by personal appearance. If any requirement for ballot acceptance is not satisfied, the board shall reject that ballot.<sup>315</sup>

Carrier envelopes containing rejected ballots must be placed in a sealed envelope and the EVBB must track the number of rejected ballots in each envelope. They must be labeled with the date and identity of the election, include the reason for rejection, and must be clearly labeled as "rejected early voting ballots" and signed by the board's presiding judge. They must be stored for the period for preserving the precinct election records and cannot be mixed in with the box containing the voted ballots. After election day, the presiding judge of the EVBB has no more than 10 days to deliver a written notice of the reason for the rejection of a ballot to the voter. No later than 30 days after election day, the early voting clerk must deliver a notice to the attorney general including certified copies of the rejected ballots and the reasons for rejection. In the containing the voter and the reasons for rejection.

The EVBB may not count BBMs until the polls open on election day; or for counties with a population of 100,000 or more or conducted jointly with such a county, the end of the period for early voting by personal appearance.<sup>319</sup> All BBMs received by 7 p.m. on election day must be qualified by the EVBB and, if accepted, counted on

<sup>&</sup>lt;sup>314</sup> Tex. Elec. Code § 87.027 (i).

<sup>&</sup>lt;sup>315</sup> Tex. Elec. Code § 87.041 (a).

<sup>&</sup>lt;sup>316</sup> Tex. Elec. Code § 87.043.

<sup>&</sup>lt;sup>317</sup> Tex. Elec. Code § 87.043.

<sup>&</sup>lt;sup>318</sup> Tex. Elec. Code § 87.0431 (b).

<sup>&</sup>lt;sup>319</sup> Tex. Elec. Code § 87.0241 (b).

election day. Early voting clerks should arrange to check their mail at 7 p.m. to ensure that any ballots received are appropriately processed on election night. These ballots will be included in any results that are released on election night.<sup>320</sup> Late ballots fall into one of three categories:

- 1. Ballots received by 5 p.m. on the next business day after election day with a postmark of 7 p.m. on election day or before, if sent by a civilian or military voter using an ABBM and voting within the United States. If there is no postmark, then it cannot be counted.<sup>321</sup>
- 2. Ballots received by the 5<sup>th</sup> day after election day from an overseas civilian voter (ABBM or federal post card application) or a military voter (using an ABBM and voting from overseas) with a postmark of 7 p.m. on election day or before. If there is no postmark, then it cannot be counted.<sup>322</sup>
- 3. Ballots received by the 6<sup>th</sup> day after election day from a military voter using a federal post card application. No postmark is necessary. The voter can be domestic or overseas.<sup>323</sup>

### **Surrendered & Cancelled BBMs**

A qualified voter who applied for a BBM may surrender or submit a request to cancel their ballot to an election officer.<sup>324</sup> A voter can cancel a BBM in the following manners:<sup>325</sup>

- 1) The voter can fill out a Request to Cancel Ballot form at the Early Voting Clerk's office indicating:
  - they did not receive their mail ballot;
  - they never applied for a mail ballot;
  - they received a notice of carrier defect and want to cancel their application to vote by mail;
  - they want their ballot to be cancelled; or

<sup>&</sup>lt;sup>320</sup> Keith Ingram, *Processing and Counting Early Voting by Mail Ballots*, Election Advisory No. 2020-20, (July. 2, 2020) https://www.sos.state.tx.us/elections/laws/advisory2020-20.shtml.

<sup>&</sup>lt;sup>321</sup> Tex. Elec. Code § 86.007 (a).

<sup>322</sup> Tex. Elec. Code § 86.007 (d).

<sup>&</sup>lt;sup>323</sup> Tex. Elec. Code § 101.057.

<sup>&</sup>lt;sup>324</sup> Tex. Elec. Code § 84.032.

<sup>325</sup> See Tex. Elec. Code §§ 84.032; 84.038.

- they want their annual application for a ballot by mail to be cancelled.
- 2) The voter can fill out a Request to Cancel Ballot form at the polling location indicating:
  - They are surrendering their ballot, have received notice that their ballot was improperly delivered, or are presenting notice of a surrendered ballot; or
  - They do not have possession of their ballot, notice of improper delivery, or notice of a surrendered ballot and they wish to vote in person. This voter will vote provisionally.

If the EV clerk cancels an application from a person to whom a mail ballot has been sent, the clerk must remove the applicant's name from the EV roster and take any other record keeping actions to prevent the ballot from being counted if returned. This requirement requires attention to detail and proper documentation for recordkeeping and reconciliation purposes.

For returned ballots, if a mail ballot from a voter with a canceled application is returned to the EV clerk as a marked ballot, the ballot will be treated as a marked ballot but not timely returned.<sup>327</sup> The EV clerk must notify the attorney general of cancellation requests received, including certified copies of cancellation requests, applications, and carrier envelopes, within 30 days after election day.<sup>328</sup>

### **Undeliverable BBMs**

FAD reviewed records regarding BBMs that were recorded as having been returned undeliverable. These BBMs had been mailed to the voter, yet did not reach the voter and were returned to the county.

Source	County	Number of Ballots Coded as Returned Undeliverable
Undeliverable BBMs	Collin County	101
12 – Ballot by Mail Voter Roster	Dallas County	240

<sup>326</sup> Tex. Elec. Code § 84.035 (a).

<sup>&</sup>lt;sup>327</sup> Tex. Elec. Code § 84.036.

<sup>&</sup>lt;sup>328</sup> Tex. Elec. Code § 84.037 (b).

Source	County	Number of Ballots Coded as Returned Undeliverable
1120 By Mail Ballot List - Public	Harris County	2,115
1120_Absentee_List_all return codes_(a_reqexp_SOS_TC)	Tarrant County	228

Figure 8-1: Undeliverable BMMs by County

# **Tabulating BBMs**

The EVBB opens the container for the mail ballots that are to be counted by the board, and removes all contents. The EVBB counts the ballots and prepares the returns in accordance with the procedure applicable to paper ballots cast at a precinct polling place.<sup>329</sup>

The EVBB delivers to the central counting station the container for the early voting electronic system ballots that are to be counted by automatic tabulating equipment. The EVBB may not open the container as it is being delivered.

The EVBB places ballot envelopes containing an accepted mail ballot in the ballot box containing the early voted ballots by personal appearance. If the procedure for counting the early voting votes cast by personal appearance is different from that for counting the votes by mail, then those ballot envelopes are placed in a separate container.<sup>330</sup>

Ballots that are 1) cast from an address outside the United States, 2) placed for delivery prior to the deadline for mail-in ballots, and 3) arrive no later than the 5<sup>th</sup> day after an election are still eligible to be counted. The EVBB convenes to count late ballots.<sup>331</sup> This typically occurs on or before the ninth day after election day and the EVBB must report the results to the local canvassing authority.<sup>332</sup>

<sup>&</sup>lt;sup>329</sup> Tex. Elec. Code § 87.062.

<sup>&</sup>lt;sup>330</sup> Tex. Elec. Code § 87.042 (c).

<sup>&</sup>lt;sup>331</sup> Tex. Elec. Code § 87.125.

<sup>&</sup>lt;sup>332</sup> Tex. Elec. Code § 87.125. The Texas Election Code also provides that the counting of late BBMs may occur at a date earlier than the ninth day after the election if the early voting clerk certifies all ballots from outside the United States have been received. Additionally, the code states that the EVBB shall convene no later than the 13<sup>th</sup> day after the election to process late ballots. In the event the date for convening the EVBB falls on a weekend or certain holidays, the EVBB convenes on the next regular business day.

# **Notice Posted for Delivery**

Elections that use paper ballots for early voting by mail can deliver the materials to the board between the end of the period for early voting by personal appearance and the closing of the polls on election day.<sup>333</sup> For counties with a population of over 100,000, however, the authority may *mail* the early voting ballots by mail to the EVBB nine days before the early voting period ends and up until election day.<sup>334</sup> This gives the Board more time to react in counties with greater volumes of mail ballots.

For both paper and BBMs, the EV clerk posts a notice of each delivery of materials before the polls open on election day. The notice must be posted at the main early voting place continuously for at least 24 hours leading up to delivery.

For BBMs that were rejected, the presiding judge of the EVBB mails a written notice of the reason that it was rejected to the voter at the address on the ballot application.<sup>335</sup>

# **Reasons for Rejecting BBM**

The counties each provided similar reasons as to why a ballot would be rejected by their respective EVBB.<sup>336</sup> These reasons include:

- No signature;
- Signature does not match;
- Envelope has two ballots;
- Envelope has no ballot;
- Address correction after print;
- Second ballot mailed;
- Ballot received after deadline;
- Not properly delivered;

<sup>&</sup>lt;sup>333</sup> Tex. Elec. Code § 87.0221.

<sup>334</sup> Tex. Elec. Code § 87.0222.

<sup>&</sup>lt;sup>335</sup> Tex. Elec. Code § 87.0431.

<sup>&</sup>lt;sup>336</sup> See Dallas County Countable Summary Report; See Collin County Return Status Summary Report; for Tarrant County See Return Status Code & Description; for Harris County see BBM Return Status\_Codes.

- Possible fraud review; or
- Returned undelivered by PO.

# **Duplication**

Ballots that cannot be read by tabulating equipment may be duplicated or adjudicated. Authorities over precincts that use an electronic voting system in which ballots are counted at a central counting station may direct by resolution, order, or other official action that the early voting regular paper ballots cast in an election be duplicated as electronic system ballots for automatic counting at the central counting station.<sup>337</sup>

Ballot duplication serves several purposes. Primarily, it allows for ballots that are irregularly marked to be counted so long as the voter's intent is clear.<sup>338</sup> When an improperly marked ballot is duplicated, the original ballot is preserved, and the duplicated ballot can be fed into an automatic tabulation machine at the central counting station.<sup>339</sup>

Secondarily, some voters are eligible to submit ballots through mail, email, or fax.<sup>340</sup> In particular, citizens residing temporarily outside the United States, as well as absent service members and their families, are eligible to submit ballots through these modes.<sup>341</sup> Ballots received over email or fax must be duplicated in order to be counted by tabulation machines.<sup>342</sup>

Some voters eligible to vote by email or fax may choose to print their ballot and mail it back to the United States.<sup>343</sup> In these cases, the type of paper used by a voter may not function with the automatic tabulation machines. Therefore, these ballots must be duplicated as well.<sup>344</sup>

<sup>&</sup>lt;sup>337</sup> Tex. Elec. Code § 87.102.

<sup>&</sup>lt;sup>338</sup> *Id.* § 127.125.

<sup>&</sup>lt;sup>339</sup> *Id.* §§ 127.126, 127.157.

<sup>&</sup>lt;sup>340</sup> *Id.* §§ 101.104, 105.001.

<sup>&</sup>lt;sup>341</sup> *Id.* §§ 101.001, 101.104.

<sup>&</sup>lt;sup>342</sup> *Id.* § 87.102 (b).

<sup>&</sup>lt;sup>343</sup> *Id.* § 101.001.

Michelle Shafer, *Ballot Duplication: What is it, what it is not and why we are talking about it in 2020*, ovi.csg.org (July 20, 2020) https://ovi.csg.org/ballot-duplication-what-it-is-what-it-is-not-and-why-we-are-talking-about-it-in-2020/.

All duplicated ballots, including ones submitted electronically, are preserved alongside the original ballots for the preservation period required by law.<sup>345</sup> Currently, that period is 22 months from the date of the election.<sup>346</sup>

# **Ballot Tracking**

As evidenced below, there were varying procedures in use by the four counties with regard to the handling and tracking of both ABBMs and BBMs. The counties were uniform in that they did not have a system or spreadsheet in place for tracking some rejected ABBMs. Additionally, a comparison between county records and TEAM revealed several instances where the dispositions of BBMs were not reported to TEAM and appeared to be inaccurate for the 2020 General Election.

One of the limitations with counties that are not online with the TEAM database is the fact that the counties must provide uploads to update the data that populates TEAM. There can be delays between the county's reporting and upload to the database – attributable to the actions of the counties or their offline vendors. This can negatively affect the accuracy of the records contained in TEAM. <sup>347</sup>

# **Audit & Analysis of the Four Counties' Data**

On December 10<sup>th</sup>, 2021, The Secretary of State sent letters to each of the four elections administrators and requested they provide a detailed accounting of the following regarding mail ballot voting:

- Total Early Voting Ballots by Mail Requested;
- Total Early Voting Ballots by Mail Sent out;
- Total Early Voting Ballots requested by FPCA;
- Breakdown of Early Voting Ballots by Mail accepted/rejected;

<sup>345</sup> Tex. Elec. Code § 127.126 (f).

<sup>&</sup>lt;sup>346</sup> *Id.* § 66.058 (a).

House Bill 1382 amended the Election Code to add Section 86.015, which required the Texas Secretary of State to develop or otherwise provide an online tool to each early voting clerk that enables a person who submits an application for a ballot to be voted by mail to track the location and status of the person's application and ballot on the secretary's website and on the county's website if the early voting clerk is the county clerk of a county that maintains a website. H.B. 1382, 87<sup>th</sup> Leg., R.S. (2021). This legislation provided a tracking mechanism for ABBMs and BBMs. Offline counties must provide uploads to the TEAM system in order for the tracker to be accurately populated.

- Total number of mail ballot voters that cancelled their mail ballot without surrendering the mailed ballot and voted provisionally in person; and
- Total number of mail ballot voters that surrendered their mail ballot and voted in person.

# Collin County, <sup>348</sup> Dallas County, <sup>349</sup> Harris County<sup>350</sup> and Tarrant County's <sup>351</sup> Initial Letter Responses

Each of the four counties responded to the Secretary of State's initial request by letter as follows:

Information Requested	Collin County	Dallas County	Harris County	Tarrant County
Total Early Voting Ballots by Mail Requested	43,931	100,751	194,566 <sup>352</sup>	89,305
Total Early Voting Ballots by Mail Sent out	43,814	103,220	206,020	89,305
Total Early Voting Ballots requested by FPCA	3,581	5,704	12, 895	4,983
Early Voting Ballots by Mail Accepted	35,650	76,839	179, 174	65,995

<sup>&</sup>lt;sup>348</sup> See Letter from Bruce Sherbet, Collin County Elections Administrator.

<sup>&</sup>lt;sup>349</sup> See Letter from Michael Scarpello, Dallas County Elections Administrator.

<sup>&</sup>lt;sup>350</sup> Letter from Elections Administrator of Harris County addressed to Texas Secretary of State, Attachment 1: Responses to Texas SOS December 10 Initial Requests" from Harris County Administrator, Isabel Longoria. December 21, 2021.

<sup>&</sup>lt;sup>351</sup> See Letter from Heider Garcia, Tarrant County Elections Administrator.

<sup>&</sup>lt;sup>352</sup> Harris County indicated this figure did not include FPCA or Emergency Ballot applications.

Information Requested	Collin County	Dallas County	Harris County	Tarrant County
Early Voting Ballots by Mail Rejected	27	784	224 <sup>353</sup>	311
Total number of mail ballot voters that cancelled their mail ballot without surrendering the mailed ballot and voted provisionally in person	2,474	14,091 <sup>354</sup>	8,337	11,735 <sup>355</sup>
Total number of mail ballot voters that cancelled their mail ballot without surrendering the mailed ballot and voted regularly in person			57	
Total number of mail ballot voters that surrendered their mail ballot and voted in person	4,832		45,225	

Figure 8-2: Four Counties' Response to Secretary of State Request

The FAD began its analysis of ballots by mail with a focus on reconciliation and a review of applicable processes and procedures. FAD requested documentation from

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<sup>&</sup>lt;sup>353</sup> Harris County indicated that in addition to the 224 ballots rejected, 609 ballots were returned late. Accordingly, Harris County indicated they received a total of 180,007 ballots by mail.

<sup>&</sup>lt;sup>354</sup> Dallas County did not break this number down by voters who cancelled by surrendering their ballot and those who cancelled without surrendering and voted provisionally.

<sup>&</sup>lt;sup>355</sup> Tarrant County did not break this number down by voters who cancelled by surrendering their ballot and those who cancelled without surrendering and voted provisionally. Tarrant County indicated the system "does not record whether the voter surrendered the ballot or not."

the counties from their pollbook, ballot activity report uploads to the statewide database (TEAM), ballot by mail rosters, final vote history, and canvass reports. The counties complied with the requests in varying degrees.

In reviewing the documents provided by the counties, it is noteworthy that each county records their election data differently and the counties use different vendors, which leads to differences in the data captured and reports available. Additionally, each county's SVC or EVBB has developed its own processes, procedures, or forms to handle mail ballots, resulting in different points in each of the counties at which data could be evaluated and analyzed.

### **FAD On-Site Visits**

## **County Procedures**

Considering every county has different procedures, forms, and practices, it was important for FAD to speak with members of the county's staff that handled BBMs, members of the EVBB, and members of the SVC if possible to understand those processes and how to analyze the data provided by the counties. Moreover, Dallas and Harris Counties experienced changes in leadership from the time of the 2020 General Election to the time of the audit, making information from those with the best knowledge regarding practices and procedures during the 2020 General Election critical.

During on-site visits to Collin, Dallas, and Tarrant Counties, leadership, staff, and members of the EVBB/SVC were available to FAD for questions regarding processes and procedures. These three counties also provided FAD with tours of the facilities that showed the mechanics of EVBB/SVC operations. During one of the on-site visits to Harris County, the serving Elections Administrator and her Deputy made themselves available for general questions regarding the 2020 General Election. After that trip, Harris County emailed a list of certain members of the SVC, EVBB, and Central Count team that FAD could contact. Other than the Elections Administrator and her Deputy, Harris County staff was not identified nor made available for questions regarding procedures for voting by mail in the 2020 General Election by Harris County.

Across all of the counties, a consistent theme emerged. There were great difficulties in processing and handling the unprecedented volume of mail ballots issued during the 2020 General Election.

### **Collin County**

In 2020, Collin County did not have an SVC, instead operating only with an EVBB. When a signed carrier envelope was returned to Collin County, the carrier envelope was scanned using VOTEC software. Two-person teams on the EVBB, with one member from each of the Democratic and Republican Party, reviewed electronic images of the voter's BBM and returned carrier envelope. If the team did not agree that the signatures matched, the review would be forwarded to the Ballot Board Judge and Alternate Judge. A consensus of the EVBB would then vote on whether to accept or reject the ballot. If the ballot was accepted, the EVBB opened the carrier envelope and prepared the ballot for tabulation.

Collin County's EVBB did not wait for ballot reading problems and instead was proactive in reviewing BBMs for issues that might cause problems when the ballot was scanned. Collin County developed a form to document and track the ballots being duplicated and the numbers associated with both the original and duplicated ballot. This was unique to Collin County and is a best practice. The ballots that had been prepared for tabulation were packaged and sealed for transfer to the counting station. These ballots were accompanied by a transmittal sheet that recorded how many ballots were being transferred and contained the signatures of the Ballot Board Judge and Alternate Judge.

The Ballot Board Judge also served in the counting station. Upon arrival at the counting station, the seal numbers were verified and if the seal numbers matched, the ballots were scanned for tabulation. In the event a ballot was rejected, the reason for the rejection was documented and kept separate so it would not be counted. The Ballot Board Judge ensured that the voter was mailed a letter notifying them that their ballot had been rejected and the reason for such.

### **Dallas County**

Dallas County experienced difficulties in processing the high volume of ballots by mail due to staff turnover that occurred just prior to the 2020 General Election. The turnover lead to an influx of temporary workers and an inability to effectively train the temporary workers. In addition, although Dallas County purchased equipment to process ballots more quickly, it did not arrive in a timely manner and was ultimately unreliable. Dallas County also experienced issues with the USPS not delivering BBMs to voters in time, so Dallas County developed an internal procedure with dates by which to send voters their ballots in order to ensure them being timely received.

Dallas County separated ABBMs into categories such as yearly, regular mail, disabled and military applications. The applications were logged into Dallas County's voter

registration system (VEMACS). Applications for voters who did not qualify for a BBM were not logged and were physically stored in a box labeled "Bad Mail." If there was an issue with an ABBM, Dallas County mailed the voter a letter with a second ABBM. If the voter was not registered, Dallas County mailed the voter a letter with an application for registration and a second ABBM.<sup>356</sup>

Dallas County's processing system involved printing labels for the green outer envelope mailed to the voter, the brown carrier envelope for the voter to return to Dallas County, and the jacket envelope. These labels contained the voter's name, address, coded reason for voting by mail, certificate number, envelope identification number, and the election code. USPS requested that Dallas County put the return address mailing label on the *back* of the brown envelope. Unfortunately, this placement resulted in voted ballots being returned to the voter instead of being sent to the county. Dallas County corrected this issue by blacking out the addresses to ensure ballots mailed by voters were actually returned to the elections department.<sup>357</sup>

When BBMs arrived in Dallas County, the carrier envelopes were date stamped and run through a machine that imaged the envelope. Staff printed the voter's ABBM for later comparison with the signature on the BBM. The carrier envelopes were batched and set aside for pick up and review by the SVC.

Members of Dallas County's EVBB and SVC simultaneously served in both capacities.<sup>358</sup> The batches of carrier envelopes and their corresponding applications were reviewed by two-member teams from the SVC.<sup>359</sup> Each two-member team was comprised of one Democratic and one Republican member. The two-member team reviewed the carrier envelope and ABBM for signature comparison. Training included examples of what to look for and how to evaluate the signatures on the envelopes and applications. If the two-member team agreed that both signatures belonged to the voter, the carrier envelope moved on to be batched for opening and further

<sup>&</sup>lt;sup>356</sup> Dallas County indicated that now, they do not send an application for a ballot by mail to a voter that is not registered. Instead, they send a voter registration application. Dallas County also attempts to verify whether the voter is eligible to vote using a limited ballot.

<sup>&</sup>lt;sup>357</sup> Dallas County said they have since changed their process, utilizing labels now for the green and carrier envelopes that do not print the address of the voter on them.

The SOS recommends members of the Ballot Board be different than those that comprise the Signature Verification Committee. See The Office of the Secretary of State, Elections Division, Ballot Board Handbook 3, 2022 available at: https://www.sos.state.tx.us/elections/forms/ballot-board-handbook.pdf#search=early%20voting%20ballot%20

board ("IT is NOT RECOMMENDED that members who serve on the EVBB also serve on the SVC. This creates a conflict because if a SVC has determined that the signatures on the application for ballot by mail or carrier envelope are not those of the same person, the EVBB may make a determination that the signatures are those of the same person by a majority vote of the board's membership."). Dallas County has since changed its procedures and the members of the SVC and EVBB do *not* serve simultaneously in both capacities.

<sup>&</sup>lt;sup>359</sup> This process in Dallas County is now electronic and does not involve the hand transfer of ballots.

processing. If the two-member team did not agree that the signatures matched, a second two-member team was asked to review the carrier envelope and application. If that team did not agree, the chair of the SVC determined whether to send it to the EVBB for further review.

The EVBB met in committees of between two and four members, with the judge serving as the third and fifth member of the committee. The EVBB would review and vote on questioned carrier envelopes. If the vote resulted in a tie, the judge served as the tie-breaking vote.

Carrier envelopes that were accepted were batched and processed by a team of two individuals. This team opened the carrier envelope and separated the internal secrecy envelope containing the ballot from the external carrier envelope. The team continued on with this process until they had a number of ballots to transfer to Central Count. These ballots were then grouped and sealed for transfer. A transmittal sheet documenting the number of ballots to be transferred and the seal number accompanied the ballots transferred to Central Count.

Upon the initial scan of the carrier envelope, the ballots were coded with a return status that indicated they were pending review. The date the scan took place was captured. After the carrier envelopes had been reviewed and a decision was made regarding whether to move them forward in the process, the carrier envelopes were scanned again and the status of the ballot changed from pending review to "OK." The system also captured this second scan date. In reviewing electronic records from Dallas County, it appeared many ballots were returned past the deadline, yet had been counted. Dallas County explained the scanning process and it appears the scan date overrode the date of the ballot's return to Dallas County.

# **Harris County**

Members of Harris County's SVC & EVBB served on the same board/committee. Harris County utilized a tub system to transport and process BBMs. The BBM process was described to FAD as "chaotic." One of the reasons attributed to this description was the volume of ballots by mail. The SVC/EVBB involvement in the BBM process all occurred at the NRG Arena.

On receipt, returned carrier envelopes were scanned in batches of 25. These batches were placed in tubs that were transferred to the EVBB. Tubs were handled by two-person teams of a representative from the Democratic and Republican parties. On arrival, the tub was opened and the carrier envelopes were counted to verify that the number of envelopes to be reviewed matched the number of envelopes that had been transferred. Using digital images of the carrier envelopes and applications, the teams

performed signature comparison. Any questionable carrier envelope was removed from a batch and wrapped in a separate sheet for further review. The original batch was re-wrapped or sealed with the batch sheet around it with an updated number to reflect any questionable carrier envelopes that had been removed. When a tub was completed, all of the carrier envelopes that were deemed "OK" were sealed back into a tub. The questioned carrier envelopes were kept separately for further review and packaged in a judge's tub.

A three-tier system was used to evaluate questioned carrier envelopes. If the first-tier team could not agree regarding signatures, the carrier envelope was "questioned." The carrier envelope would proceed to a second tier or more experienced team. Usually at this stage, many questioned carrier envelopes were resolved. In the event the second-tier team could not resolve the matter, the carrier envelope went to the judges for review. If there was nothing in the records available to the judges to verify that the signatures could belong to the same voter, the carrier envelope was rejected. A rejected carrier envelope was returned to the elections department and a voter was mailed a letter and reason for the ballot's rejection.

The sealed carrier envelopes deemed "OK" were returned to the elections department. At this stage, the carrier envelopes were opened to process the actual ballots. At times, the EVBB helped with this process if they had availability. First, the carrier envelope was opened and the internal secrecy envelope containing the ballot was removed. The carrier envelope was torn halfway down through the voter's address. The secrecy envelopes were stacked. If a ballot arrived in a carrier envelope that was not sealed in a secrecy envelope, the team member called for a secrecy envelope, placed the ballot inside the secrecy envelope, and put it inside the envelope.

The ballot envelopes were then opened and any ballots that had questionable marks making the intent of the voter a question had to be adjudicated. Additionally, if a voter had marked through or on the barcode, the ballot had to be duplicated.

## **Tarrant County**

Members of the EVBB and SVC served on the same board/committee.<sup>360</sup> While onsite in Tarrant County, FAD had the opportunity to observe BBM processing for a subsequent election. Tarrant County developed forms for tracking the movement of ballots between stations to ensure accurate accounting of the ballots. Tarrant County noted that ballots by mail are not tracked until a voter is sent a ballot, but that a

<sup>&</sup>lt;sup>360</sup> This set up is contrary to best practice.

future project will likely involve digitizing records of all the applications that Tarrant County receives to enable tracking of the applications received.

Signed returned carrier envelopes were checked in by running the envelopes through a sorting machine that captured an image of both the front and back of the carrier envelope and scanned the barcode to note the envelope had arrived. Signature comparison between the signed carrier envelopes and the voter's application to vote by mail was done by two-member teams consisting of one Republican and one Democratic member. This process was done electronically utilizing large monitors. Once the signature comparisons were completed, the envelopes were run back through the sorter and the carrier envelopes that had been accepted would be cut open by the machine. The EVBB extracted the ballots, put them in batches, prepared them for scanning, and scanned them using the Hart Verity Scan. <sup>361</sup> On the day of tabulation, the ballots were placed on a vDrive and given to Central Count to add to the system for tabulation. This physical transfer of the electronic information storage media was done without a log to document the transfer. FAD made Tarrant County aware that this transfer requires documentation and Tarrant County intends to address it.

If the two-member team could not agree regarding the signature comparison, the EVBB would hold a session to look at the questioned carrier envelopes and vote as a group on whether to accept or reject it. If there was a tie, the judge made the final decision. Tarrant County's early voting mail staff assisted the EVBB by generating letters regarding rejected carrier envelopes and provided them to the EVBB for signature and mailing.

Tarrant County experienced an issue with the print quality of their BBMs that required the ballot board to duplicate the ballots following the procedure set out in the Election Code. Tarrant County stamped both the initial ballot and the duplicated ballots with a code so that they could be matched and stored the physical ballot pairs in 25 boxes. They subsequently scanned the ballots from the 25 boxes and stored them along with their tracking logs in a set of 56 Adobe Acrobat files. Given the large volume of data, FAD took a sample of ballots from each box and reviewed a total of 160 ballot pairs. Of these pairs, FAD located two duplication errors.

<sup>&</sup>lt;sup>361</sup> The extraction and scanning process occurs in the same room.

<sup>&</sup>lt;sup>362</sup> See Duplicated Ballots, supra/infra.

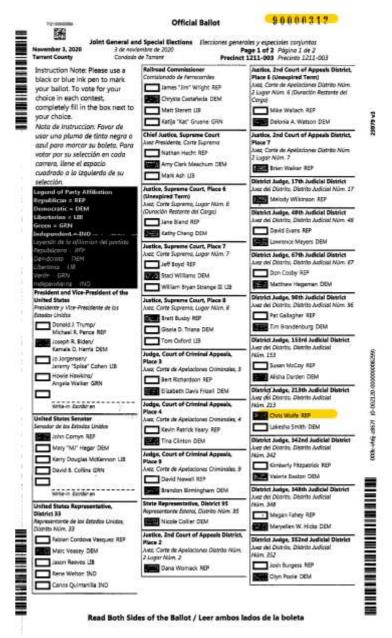


Figure 8-3: Original Ballot 9000312



Figure 8-4: Duplicate Ballot 90000312



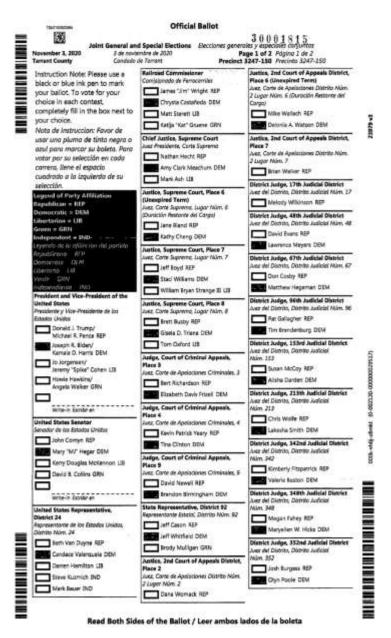


Figure 8-5: Original Ballot 30001815

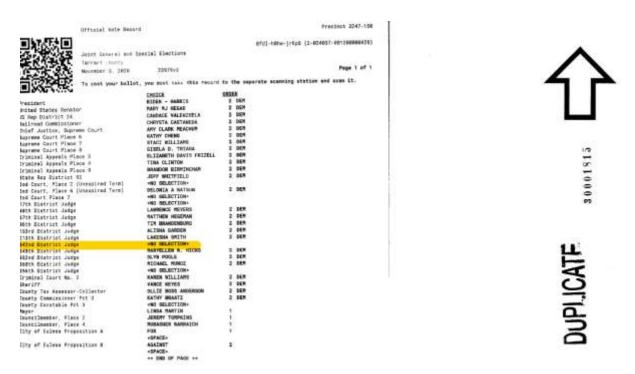


Figure 8-6: Duplicate Ballot 3001815

The vendor had provided a test batch that worked, but the ballots that were ultimately printed were rejected by the scanners. Tarrant County switched vendors and added protections in its contract with the new vendor to enhance testing and reduce the odds of this reoccurring. This issue has not reoccurred since.

## **BBM Data Analysis**

FAD endeavored to determine, based on the information provided by the counties:

- The number of applications for ballot by mail that a county received;
- The number of applications that were approved;
- The number of applications that were rejected;
- The number of ballots by mail that were returned;
- The number of ballots by mail that were accepted;
- The number of ballots by mail that were rejected; and
- The number of ballots by mail ultimately tabulated as reported in the canvass.

In addition to reviewing the electronically available documents provided by the counties, FAD engaged in multiple on-site visits at each county's election department to review, inspect, and obtain copies of election records related to ballots by mail. The records available and the usefulness of the records depended largely on the county's organization of and inventory of said records. FAD also met with individual election staff members, signature verification committee members, or early voting ballot board members to gain insight into the processes and procedures in place for the respective counties.<sup>363</sup> Changes in leadership in Dallas and Harris Counties that occurred after the 2020 General Election, highlighted the importance of speaking to staff or members of the SVC or EVBB who would have the best understanding of each county's processes and procedures as they existed during the 2020 General Election.

## **Applications for Ballots by Mail**

In 2020 none of the four counties had a mechanism in place to log or track the mere receipt of an ABBM until the application was accepted. Unless and until a determination was made that a ballot would be mailed to the prospective voter, the ABBM was not logged or tracked in any manner. If an ABBM came in and that application was rejected, i.e., no ballot would be mailed to the voter, there was no log or database report available capturing this occurrence. Collin and Tarrant Counties, however, were able to provide scanned images of all applications received by the county.

Due to the lack of recording or tracking of all ABBMS (regardless of whether a ballot was ultimately mailed to a voter) received by the counties, meaningful analysis of the figures the county provided in response to the Secretary of State request for the total number of ABBM received was not possible. Further, as the counties did not begin tracking the application until a ballot was mailed, the counties generally indicated there was no real mechanism by which to evaluate whether an ABBM was rejected. Using the data available, FAD was able to determine the numbers that follow regarding how many applications resulted in ballots being sent to a prospective voter. The values available from the documentation provided by the counties is listed below in comparison to the written response as reported in the initial letter to the

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<sup>&</sup>lt;sup>363</sup> Prior to Harris county's recent cooperation beginning in October 2022, Harris County did not make staff available for comment or information regarding processes or procedures during the 2020 General Election. Harris County provided contact information for certain individual members of the EVBB, SVC, or Central Count "we". FAD spoke with each of the individuals that were identified by Harris County. Even so, a more thorough understanding of processes and procedures during the 2020 General Election would have been possible with input from Harris County staff members earlier in the auditing timeline.

<sup>364</sup> Tarrant County, however, provided a list of the letters mailed to rejected applicants and the number of rejection notices sent regarding rejected applications for BBM was 3,180.

Secretary of State. Unique findings related to ABBMs in certain counties are included below.

County	Letter Response	Records Provided by County
Collin	43,814	Absentee Request Type and Return Status Summary: 45,948 <sup>365</sup>
Dallas	103,220	1120 Summary Report for 2020 General Election: 103,220 <sup>366</sup> Election Audit Workbook: 101,409 <sup>367</sup>
Harris	206,020	Ballot List–By Mail–All Return Statuses: 252,693 <sup>368</sup>
Tarrant	89,305	Absentee List All Return Codes: 89,305 <sup>369</sup>

Figure 8-7: Ballots by Mail Sent to Voters

## **Reason for Requesting Ballot by Mail**

The two most common categories of BBM voters are individuals who vote by mail due to age and disability. Voters are not required to provide the specific nature of their disability on an ABBM but are required to certify that their disability prevents them from appearing at the polling place without the likelihood of needing personal assistance or injuring their health. Available records do not provide any means for auditing a request to vote by mail due to disability. Available records did, however, provide means for auditing requests to vote by mail due to age.

In order to have been eligible to vote by mail due to age in the 2020 General Election, a voter must have been born on or before November 3, 1955. FAD evaluated records

<sup>&</sup>lt;sup>365</sup> This document breaks down the categories of requests of BBM type, i.e. Annual Disability, Overseas Military, Expected Absence from County, etc. with a cumulative total of all requests

<sup>&</sup>lt;sup>366</sup> This document is a report of all absentee labels printed with a breakdown of those accepted, rejected, and not returned

<sup>&</sup>lt;sup>367</sup> This figure comes from Dallas' in-house audit workbook of ballots issued vs. ballots counted

<sup>&</sup>lt;sup>368</sup> This is a cumulative report of all voters that requested a ballot

<sup>&</sup>lt;sup>369</sup> This document breaks down the categories of requests of BBM type, i.e. Annual Disability, Overseas Military, Expected Absence from County, etc. with a cumulative total of all requests

related to ABBMs and BBMs to verify that voters coded as voting by mail due to age were in fact 65 or older at the time of the 2020 General Election.

#### Collin County Application for Ballot by Mail (Age) Audit

Two source documents provided by Collin County were used for this portion of the audit: Collin County's Final Vote History and Collin County's Absentee Returns roster dated November 4, 2020.

Collin County's Final Vote History reflected there were 84 voters coded as yearly applicants to vote by mail for age with dates of birth indicating they were younger than 65.

Collin County's Absentee Returns roster from November 4, 2020 reflected there were 198 voters coded as yearly applicants to vote by mail for age with dates of birth indicating they were younger than 65.<sup>370</sup>

In reviewing the applications to determine whether there was a coding error or these individuals improperly received ballots by mail, it was determined that:

Of the 85 voters in Collin County's Final Vote History<sup>371</sup>

- 77 voters had actually requested to vote by mail for disability, 6 voters had requested to vote by mail due to an expected absence from the county, and 1 voter requested a ballot due to being overseas. These 84 voters were coded incorrectly and were entitled to vote by mail.
- One voter did not include a reason for voting by mail on their ABBM and did not include a date of birth. This voter was not entitled to vote by mail.

Of the 198 voters in Collin County's Absentee Returns roster from November 4, 2020:

- 168 voters had actually requested to vote by mail for disability and 6 voters had requested to vote by mail due to an expected absence from the county.
   These 174 voters were coded incorrectly and were entitled to vote by mail.
- 2 voters had the incorrect date of birth associated with them and were actually 65 or older. These voters were entitled to vote by mail.

<sup>&</sup>lt;sup>370</sup> There were 8 voters in common between the two source documents.

<sup>&</sup>lt;sup>371</sup> Collin County's Final Vote History file was incomplete in that it did not reflect the reason for voting by mail on 25,577 voter records.

- 2 voters had improperly been coded as being associated with a BBM. In each of these instances, the ballots for these voter records had been requested by another voter with a similar name who was actually 65 or older.
- 20 voters had applications that either reflected no reason for voting by mail or did in fact request to vote by mail due to being 65 or older, were issued a ballot, yet were not entitled to vote by mail.

#### Dallas County Application for Ballot by Mail (Age) Audit

Dallas County's ballot by mail records indicated 994 voters were coded as yearly applicants to vote by mail for age with dates of birth indicating they were younger than 65. Dallas County pulled specific applications in response to FAD's request to review these voters' applications to vote by mail.

Of the 994 voters in Dallas County's records:

- 775 voters had requested to vote by mail due to disability and 66 voters had requested to vote by mail due to an expected absence from the county. These 841 voters were coded incorrectly and were entitled to vote by mail.
- 59 applications were not found and no determination of eligibility could be made.
- 2 voters listed COVID as their eligibility reason and were improperly issued a ballot and were not entitled to vote by mail.<sup>372</sup>
- 22 voters requested to vote by mail but their applications were sent to an ineligible recipient.
- 2 voters listed both age and disability and were properly issued a ballot and entitled to vote by mail.
- 21 voters' applications reflected no reason for voting by mail and were improperly issued a ballot and were not entitled to vote by mail.
- 42 voters had applications that requested to vote by mail due to being 65 or older but date of birth records indicated the voters were not 65. These voters were improperly issued a ballot and were not entitled to vote by mail.

<sup>&</sup>lt;sup>372</sup> See, In re State, 602 S.W.3d 549, 550, (2020) ("We agree with the State that a voter's lack of immunity to COVID-19, without more, is not a 'disability' as defined by the Election Code.").

• 5 applications were illegible and no determination of eligibility could be made.

#### Harris County Application for Ballot by Mail (Age) Audit

The records related to ballots by mail provided by Harris County did not provide the level of detail necessary to enable an audit of this category of voters. Documentation available only broke down absentee ballots by type as follows:

35 - Regular app voter overseas

DME - Domestic Military Email

DMM - Domestic Military Mail

DSE - Domestic Spouse/Dep Mil. Email

DSM - Domestic Spouse/Dep Mil. Mail

EB - EMERGENCY BALLOT-ILLNESS/DEATH

FCE - Federal Overseas Civilian Email

OCE - Overseas Civilian Email

OCM - Overseas Civilian Mail

OIE - Fed Overseas Indefinitely Email

OIM - Fed Overseas Indefinitely Mail

OME - Overseas Military Email

OMM - Overseas Military Mail

OSM - Overseas Spouse/Dep Mil. Mail

RM - REGULAR MAIL

RS - Regular at diff residence address

Further documentation regarding the reason for voting by mail was not provided. RM includes the vast majority of the BBM.

#### Tarrant County Application for Ballot by Mail (Age) Audit

Two source documents provided by Tarrant County were used for this portion of the audit: Tarrant County's Final Vote History and Tarrant County's Absentee List with all return codes.

Tarrant County's Final Vote History reflected there were 128 voters coded as yearly applicants to vote by mail for age with dates of birth indicating they were younger than 65.

Tarrant County's Absentee List with all return codes reflected there were 282 voters coded as yearly applicants to vote by mail for age with dates of birth indicating they were younger than 65. In addition, this spreadsheet reflected there were 71 voters coded as voting by mail (non-yearly applicants) due to age with dates of birth indicating they were younger than 65.

FAD provided a list of these voters to Tarrant County and requested their ABBM to review whether this was due to an error in coding or an error in issuing the ballot itself.

Tarrant County indicated they were unable to pull specific applications but that upon review of the list FAD provided, it appeared many of the applications had been coded incorrectly. Tarrant County provided all of their ABBMs for FAD to locate and review those ABBMs at issue. In total, Tarrant County provided over 99,000 ABBMs in an unsearchable format. A review of a 5% sample of the ABBMs at issue revealed that all of the questionable ABBMs were the result of miscoding and the voters who had requested to vote by mail were entitled to do so. The majority of these voters had requested to vote by mail due to disability or an expected absence from the county, were coded incorrectly, and were entitled to vote by mail. Two voters in the sample had improperly been coded as being associated with a BBM. In both of these instances, the ballots for these voter records had been requested by another voter with a similar name who was actually 65 or older.

## **ABBM Unique Findings**

#### **Dallas County**

#### Rejected Applications for Ballots by Mail - "Bad Mail"

Dallas County staff indicated that while there was no tracking mechanism for ABBMs that were received but ultimately did not result in the issuance of a ballot, Dallas County did maintain those applications. The applications were categorized as "Bad Mail" and were preserved in a box following the election. A review of a sample of those records revealed the following as reasons for rejection of the application:

- Missed deadline;
- Expected absence invalid;<sup>373</sup>
- No signature;
- Unable to determine;
- Signature mismatch;
- Not registered;
- No election selected;
- Invalid forwarding address; and
- No name.

### **Bulk Applications for Ballots by Mail**

Dallas County's records inventory indicated there were boxes containing "Applications Received in Bundle" for ballots by mail. FAD reviewed these boxes. The boxes contained over 1,464 applications for ballots by mail submitted in 97 envelopes for the 2020 Primary and General Elections. Each envelope contained between 1 and 93 applications. Some of these applications were from Secretary of State, as many voters mailed applications for ballots by mail to the Secretary of State and these were subsequently re-routed to the appropriate counties.

<sup>&</sup>lt;sup>373</sup> If the applicant indicating they were requesting a ballot by mail due to an expected absence from the county, the dates of the absence from the county must cover the date of the election for which the applicant is seeking a ballot.

Of the non-Secretary of State routed bundles, many included the name of an assistant that helped the applicant complete the ABBM. Many of these bundled applications were associated with common assistants. In particular, three assistants were listed on 469 ABBMs. A single person was named as the assistant for 393 ABBMs. Notably, these three assistants were also associated with repeated ABBMs for the same voters. Many of the applicants assisted by these three assistants had residential addresses on their applications associated with assisted living facilities and apartment complexes. One address in particular — identified as an assisted living facility — was the source of 55 ABBMs submitted with the same individual named as the assistant on all 55 applications. Another address — identified as an affordable housing complex — was listed on 58 ABBMs submitted with the same individual named as the assistant that had been named on the 55 applications from the assisted living facility. There was also one application submitted with this same assistant listed on the application that requested a BBM for the voter with age, i.e. being 65 or older, as the reason for voting by mail — while the application reflected the voter was only 57 years old.

FAD attempted to locate the carrier envelopes associated with the voter. This was difficult, however, because this required individual review of each of the over 70,000 scanned carrier envelopes. In reviewing a sample of those carrier envelopes, FAD located carrier envelopes executed by 22 of the voters that had been assisted by the assistant who was listed on 393 ABBMs. Of those 22 carrier envelopes, 2 listed the same assistant who was listed on the ABBM.

As noted above, a voter is entitled to assistance in filling out their ABBM. There is currently no statutory limit to the number of applications on which an individual can act as an *assistant*. Additionally, there is nothing in the Texas Election Code that prevents a person from being compensated for assisting with an *application* for a ballot by mail. Contrasted with the legal requirements and prohibitions associated with the actual mail ballot, there are fewer legal restrictions and requirements that apply to assisting with an ABBM. The Office of the Attorney General has agreed to assist with providing additional information so this occurrence in Dallas County may be referred to the local authorities for investigation and potential prosecution.

## **BBM Returned to the County**

FAD endeavored to determine how many ballots by mail were returned to each county, how many of those ballots were accepted, and how many of those ballots were rejected. Finally, FAD attempted to verify that the number of ballots accepted were actually tabulated and that number matched what was reported by the county in the canvass. As will be evident in the findings below, the four counties had multiple

sources of data regarding BBMs, yet comparison and analysis of these sources yielded inconsistencies and discrepancies.

### **Collin County**

Ballots Returned	Accepted	Ballots Not Accepted	Ballots Tabulated	Canvass
37,663 <sup>374</sup>	34,265 <sup>375</sup>	7	36,007 <sup>376</sup>	35,650 <sup>377</sup>

Figure 8-8: Collin County Returned BBM Discrepancies

As noted above, there were discrepancies between the number of ballots returned, accepted, and rejected based on the records provided by Collin County. Collin County believes discrepancies observed may be due to how their reporting software categorized provisional and limited ballots. Collin County has since changed how these numbers are reported and they all have their own reporting group in the software.

### **Dallas County**

Dallas County provided four electronic data sources for ballot by mail statistics in 2020. None of the sources are consistent. The following chart shows the source and numbers reflected in the source provided by Dallas County.

<sup>&</sup>lt;sup>374</sup> Absentee Returns through November 4, 2020.

<sup>&</sup>lt;sup>375</sup> Final Voter History\_Nov2020\_VEMACSexport. This includes 5 voters who voted by mail using a Limited Ballot.

<sup>&</sup>lt;sup>376</sup> Collin County Audit Log.

<sup>&</sup>lt;sup>377</sup> Combined Summary Results Report, "Ballots Cast – Total" for the Mail category.

Source	Ballots Returned	Accepted	Ballots Not Accepted
ABBM Report <sup>378</sup>	72,119 <sup>379</sup>	60,546 <sup>380</sup>	11,573 <sup>381</sup>
Ballot by Mail Voter Roster	77,617	76,838 <sup>382</sup>	539 <sup>383</sup>
List of Voters sent Mail Ballot	73,265	61,533 <sup>384</sup>	11,545 <sup>385</sup>
Election Audit Workbook <sup>386</sup>	91,919 <sup>387</sup>	76,839	15,080 <sup>388</sup>

Figure 8-9: Dallas County Returned BBM Discrepancies

Dallas County's Final Vote History reflected 74,890 voters voted by mail. FAD also reviewed the Electionware Audit Log that contains a record of all ballots ultimately tabulated. The audit log reflects 78,174 ballots by mail were tabulated, which does not match any of the source documents provided by Dallas County. Dallas County's canvass report states there were 78,147 ballots by mail cast in 2020.

## Ballots Reported at Different Stages in Dallas County's BBM Process

FAD reviewed records related to the chain of custody for ballot transfers by the EVBB to Central Count for tabulation. These records were packets that included a cover sheet with the Ballot Transit Case number that listed the contents, how many ballots

<sup>&</sup>lt;sup>378</sup> 1120 All ABBM Report for 2020 General Election.

<sup>&</sup>lt;sup>379</sup> This figure is inclusive of multiple types of 'return' for the ballot including: ballots returned by a voter for normal processing and tabulation, ballots returned undeliverable, and ballots cancelled by a voter to vote in person.

<sup>&</sup>lt;sup>380</sup> 1120 All ABBM Report for 2020 General Election; 1120 Summary Report for 2020 General Election. Including all ballots with the return status code OK.

<sup>&</sup>lt;sup>381</sup> 1120 All ABBM Report for 2020 General Election; 1120 Summary Report for 2020 General Election. Including all returned ballots that were not coded OK.

<sup>&</sup>lt;sup>382</sup> Ballot by Mail Voter Roster. Including all ballots with a disposition code OK.

<sup>&</sup>lt;sup>383</sup> Ballot by Mail Voter Roster. Including all ballots that did not have a disposition code OK and were not returned undeliverable. There were 240 ballots coded as undeliverable.

<sup>&</sup>lt;sup>384</sup> Including all ballots with a disposition code OK.

<sup>&</sup>lt;sup>385</sup> Including all ballots that did not have a disposition code OK and were returned undeliverable. There were 187 ballots coded as undeliverable.

<sup>&</sup>lt;sup>386</sup> Source: VEMACS ABBM Tracking Table.

<sup>&</sup>lt;sup>387</sup> This number includes ballots that were returned undeliverable or cancelled by a voter.

<sup>&</sup>lt;sup>388</sup> This figure includes rejected ballots as well as those that were cancelled by a voter or returned undeliverable. This source reflects 784 ballots were rejected.

were included in the case, and the serial numbers of the ballot transit case. The second page of the packet contained a form that documented any irregularities regarding the ballots contained in the transit case such as: two ballots in one ballot envelope, no ballot in the envelope, or ballots that required duplication. This sheet contained a detailed accounting of the number of ballots that were in the case, their handling, and how many were transferred to the Tabulation Supervisor.

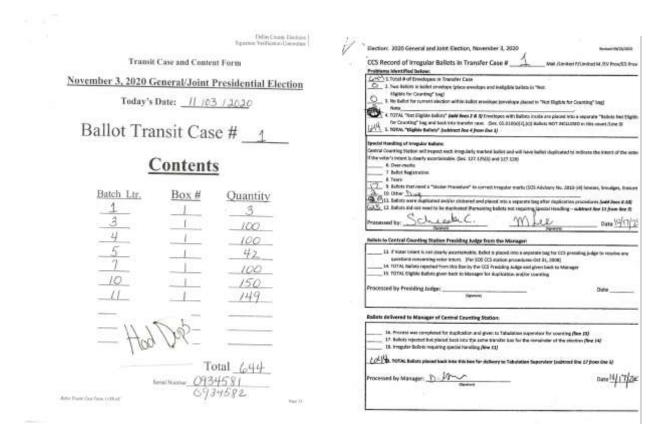


Figure 8-10: Cover sheet of packet

Figure 8-11: Second page in packet.

Once the ballots went to tabulation, they were run through a DS850, DS450 or DS200. A report was generated following the scanning of the ballots entitled a Ballot Statistics Summary Report. This report shows when the ballots were run through the machine, how many sheets were processed and how many ballots were cast.

Ballot Stat	istics Summ	ary		1 of 1
Machine ID: B Machine 10/31/2020 12:44:43	e #: 8519050402			Dallas County, Texas General and Joint Election 11/03/2020
First Ballot Date Time: Last Ballot Date Time:	10/31/2020 12:29:59 10/31/2020 12:40:13	Total Sheets Processed: Total Ballots Cast: Blank Sheets Cast:	635 635 0	24/05/4020

Figure 8-11: Ballot Statistics Summary Report

#### **Ballot Statistics Summary from Ballot Transit Case #1**

After each Ballot Statistics Summary page, there was a detailed list of the batches that comprised the transit case and the batch numbers assigned to sets of the ballots. This batch number could be used to identify when the ballots were ultimately tabulated by reviewing the Audit Events Report generated by Electionware. Every batch for which FAD obtained documentation in the Ballot Transit Case packets was identified by a letter and number combination.

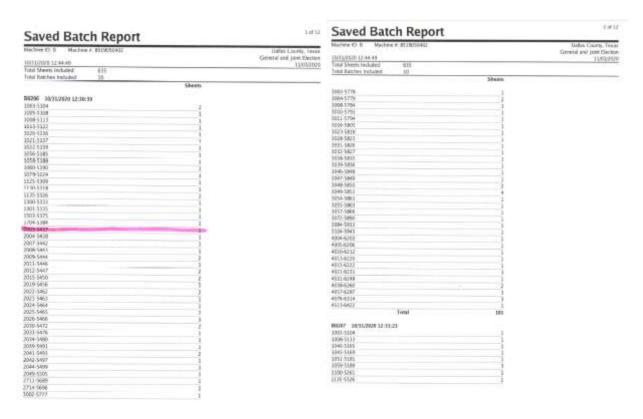


Figure 8-12: Batch Reports from Ballot Statistics Summary

Elect	ion Audit Events Report	(17/4)	1/2020   1:26AM	Dallas Count General and Join November 3, 2020
ent	Description	Timestamp	User ld	Module
Info	Committing new Batch B0206-EV Mail - 1 ID 531 Number of Ballots 101	10/31/2020 02:18:28PM	admin	Reporting
Info	Finished Load of Results EII	10/31/2020 02:18:28PM	Dalloo1	Reporting
Info	Starting Load of Results E:\	10/31/2020 02:18:24PM	admin	Reporting
Info	Queuing for results processing: E/\	10/31/2020 02:18:23PM	admin	Reporting
Info	Committing new Batch B0197-EV Mail - 1 ID 530 Number of Ballots 8	10/31/2020 02:18:19PM	Dallco1	Reporting
Info	Finished Load of Results E:\	10/31/2020 02:18:18PM	Dallco1	Reporting
Info	Committing new Batch 80201-EV Mail - 1 ID 529 Number of Ballots 1	10/31/2020 02:18:09PM	Dalloo1	Reporting
Info	Finished Load of Results E:\	10/31/2020 02:18:08PM	Dalloo1	Reporting
Info	Finished Load of Results E:	10/31/2020 02:18:06PM	admin	Reporting
info	Committing new Batch D0038-EV Mail - 2 ID 528 Number of Ballots 107	10/31/2020 02:18:00PM	admin	Reporting
Info	Finished Load of Results E:\	10/31/2020 02:18:00PM	admin	Reporting
Info	Committing new Batch B0190-EV Mail - 1 ID 527 Number of Ballots 79	10/31/2020 02:17:57PM	Dallico1	Reporting
Info	Finished Load of Results E.V.	10/31/2020 02:17:56PM	Dalloo1	Reporting
info	Committing new Batch D0045-EV Mail - 2 ID 526 Number of Ballots 2	10/31/2020 02:17:56PM	admin	Reporting
Info	Finished Load of Results E:\	10/31/2020 02:17:56PM	admin	Reporting
Info	Committing new Batch D0043-EV Mail - 2 ID 525 Number of Ballots 58	10/31/2020 02:17:52PM	admin	Reporting
Info	Finished Load of Results E:\	10/31/2020 02:17:51PM	admin	Reporting
Info	Committing new Batch B0196-EV Mail - 1 ID 524 Number of Ballots 27	10/31/2020 02:17:46PM	Dalloo1	Reporting
Info	Committing new Batch D0039-EV Mail - 2 ID 523 Number of Ballots 85	10/31/2020 02:17:46PM	admin	Reporting
Info	Finished Load of Results E	10/31/2020 02:17:46PM	Dalloo1	Reporting
Info	Finished Load of Results Et	10/31/2020 02:17:46PM	admin	Reporting

Election Audit Events Report - 11/11/2020 11:28AM Report generated with Electionware Copyright © 2007-2818

Page 402 of 2386

Figure 8-13: Election Audit Events Report

As noted above, there were discrepancies between the number of ballots transferred by EVBB to Central Count for tabulation. For example, ballot transit case 1 (*Figure 8-10*) contained 644 ballots, however only 635 ballots were processed for irregularities and ultimately ran through the ballot scanner (shown in *Figure 8-12*). There was no documentation to explain the nine-ballot difference. The ballot transit case documentation revealed 76,991 ballots were transferred by the EVBB but only 76,890 were processed for irregularities and delivered to the Central Count Supervisor.

# **Ballot Statistics Summary sheet reflects 595 ballots cast for Ballot Transit Case #5**

An additional irregularity that was present in the ballot transit case packets was a discrepancy between the number of transferred ballots processed for irregularities and the number of ballots cast according to the Ballot Statistics Summary Report.

The documents below exemplify this occurrence:

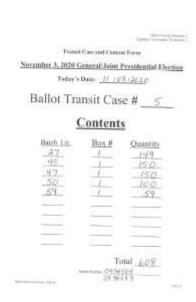


Figure 8-14 Ballot Transit Case #5 transferred 608 L

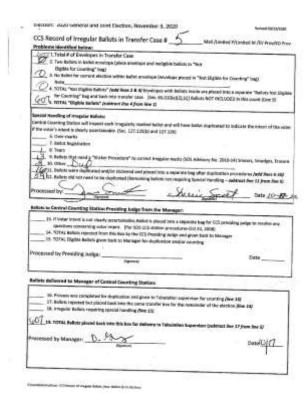


Figure 8-15: 607 ballots were processed for irregularities and submitted to the Tabulation Supervisor.

<b>Ballot Stat</b>		1 of 1		
Machine ID: D Machine 10/31/2020 12:13:42	e #: 4520083572			as County, Texas and Joint Election 11/03/2020
First Ballot Date Time: Last Ballot Date Time:	10/31/2020 11:56:17 10/31/2020 12:13:10	Total Sheets Processed: lotal Ballots Cast: Blank Sheets Cast:	599 595 0	

Figure 8-16: Ballot Statistics Summary sheet reflects 595 ballots cast for Ballot Transit Case #5

ES&S confirmed that the number reflected in the "Total Ballots Cast" portion of the report reflected the number of ballots cast. The difference between the "Total Sheets Processed" and "Total Ballots Cast" numbers would occur if there was a multi-page ballot that had been scanned, resulting in multiple pages being scanned but only corresponding to one ballot.

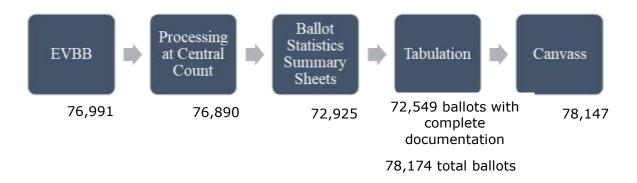


Figure 8-17: Process of Reviewing and Recording Early Voting

According to Dallas County's records, 76,991 ballots that had been processed by the SVC/EVBB between 10/17/2020 and 11/9/2020 were transferred by the EVBB to Central Count for processing and tabulation.

Analysis of the Ballot Transit Case documentation revealed that of the 76,991 ballots transferred to Central Count, only 76,890 ballots were processed for irregularities and delivered to the Central Count Supervisor.

According to the Ballot Statistics Summary sheets included in the packets for the 135 Ballot Transit Cases, of the 76,991 ballots transferred by the EVBB to Central Count 72,925 ballots were cast.<sup>389</sup>

As Dallas County's canvass reflected there were 78,147 ballots by mail cast, further analysis was done using the Audit Events Report generated by Electionware to account for the BBMs that were tabulated. In reviewing the audit log, there were slight discrepancies between the Batch Statistics Summary sheets regarding the number of ballots cast and the number of ballots tabulated per batch in the audit log.

The total number of mail ballots tabulated according to the Audit Events Report was 78,174. In the Audit Events Report generated by Electionware, there were a total of 1,977 batches of ballots for which FAD had complete documentation in the Ballot Transit Case Packets.<sup>390</sup> Those 1,977 batches as tabulated accounted for 72,549 ballots. There were 165 additional batches in the Audit Events Report coded as "mail" that FAD did not have complete documentation for in the Ballot Transit Case packets. Those additional batches accounted for 5,625 ballots. Of those 165 additional batches, there are 97 batches that used a different naming convention,<sup>391</sup> lacked any supporting documentation, and accounted for 2,172 mail ballots.

#### **Rejected Ballots by Mail**

Dallas County's SVC and EVBB records regarding rejected BBM were scanned for analysis and review. Dallas County also provided scanned documents regarding rejected BBM. Dallas County's SVC and EVBB records included a log of the voters whose ballots were rejected, the letters sent to the voters notifying them that their ballot had been rejected, and copies of the forms documenting ballots referred by the SVC to the EVBB, and tally forms used by the EVBB to vote on whether to accept or reject the ballots. Records reflected that the EVBB met on October 20, November 3, November 9, and November 16, 2020 to review ballots referred to them by the SVC.

The worksheet and tally records for ballots referred by the SVC contained a detailed accounting of who served as the Ballot Board Judge, the board members participating in the meeting, and the date, time, and place of the meeting. Each member of the board that participated in the voting process completed their own individual

<sup>&</sup>lt;sup>389</sup> Four of the packets did not contain the Ballot Statistics Summary sheet. Further, some of the packets were incomplete or appeared to be missing pages.

<sup>&</sup>lt;sup>390</sup> Again, some of the Ballot Transit cases did not contain the Ballot Statistics Summary sheets or contained incomplete records; therefore, FAD was unable to trace certain batches back to the ballots transferred by the EVBB with the records provided.

<sup>&</sup>lt;sup>391</sup> For example, a batch number in a Ballot Transit Case is typically identified with a letter and number: D0148. The 97 entries lack the letter and number identifier and are simply coded EV Mail.

worksheet and tally record. The worksheets provided spaces to account for the ballot under review, the vote, and ultimate decision.

Batch Letter	Piece Number	Accept Votes	Reject Votes	Decision
	1			
	2			
	3			
	4			
	5			
	6			
	7			
	8			
	9			
	10			

Figure 8-18: Worksheet and Tally Records

Records indicated that the SVC referred 79 ballots to the EVBB for further review. After review, 76 of those ballots were rejected and 3 were accepted. A breakdown of the reasons for rejection for those 76 ballots is as follows:<sup>392</sup>



<sup>&</sup>lt;sup>392</sup> The reasons included in this table are the same terms used in the EVBB forms.

Figure 8-19: Rejection Statistics

Dallas County's Early Voting Ballot Board Transmittal Form reflects the same total number of rejected ballots, but a slightly different breakdown regarding disposition.

76	ballots were rejected because they did not meet the requirements of the election code			
	REASON FOR REJECTIONS AND NU	MBER REJEC	CTED	
29	No signature	19	Rejected signature	
25	Envelope with no ballot	1	Envelope with two ballots	
0	Other (Central Count/Ballot Rules)	0	No Statement of Residence or ID	

Figure 8-20: Dallas County Early Voting Ballot Board Transmittal Form (Rejections)

## **Harris County**

Ballots Returned	Accepted	Ballots Not Accepted	Ballots Tabulated	Canvass
235,421 <sup>393</sup>	179,161 <sup>394</sup>	54,145 <sup>395</sup>	179,013 <sup>396</sup>	179,013

Figure 8-21: Harris County Returned BBM Discrepancies

Harris County's Final Vote History reflects there were 179,174 voters who received credit for voting by mail. This value is different than the number of BBMs accepted from their Mail Ballot List and the number of BBMs tabulated.

## **Tarrant County**

Tarrant County provided two reports that addressed ballot by mail statistics. The following chart shows the source and numbers reflected in the source provided by Tarrant County.

 $<sup>^{393}</sup>$  1120 By Mail Ballot List – Public. This number includes ballots that were returned undeliverable or cancelled by a voter.

<sup>&</sup>lt;sup>394</sup> 1120 By Mail Ballot List – Public. This number includes ballots with an OK disposition code.

<sup>&</sup>lt;sup>395</sup> This figure excludes ballots with an OK disposition code and ballots that were returned undeliverable.

<sup>&</sup>lt;sup>396</sup> Harris County Tally Audit Log. This includes limited absentee ballots as well.

Source	Ballots Returned		Ballots Not Accepted
1120 Absentee List <sup>397</sup>	83,722	70,479	12,905 <sup>398</sup>
Tarrant 2020 Nov ABBM Roster	71,023	70,608	414 <sup>399</sup>

Figure 8-22: Tarrant County Returned BBM Discrepancies

Tarrant County provided a file that reflected there were 70,604 voters who received credit for voting by mail. 400 Tarrant County's Final Vote History reflects there were 66,485 voters who received credit for voting by mail. FAD also reviewed the tabulation audit log that contains a record of all ballots ultimately tabulated. The audit log reflects 65,995 ballots by mail were tabulated. Tarrant County's canvass report states there were 65,995 ballots by mail cast in 2020.

## Requests to Cancel Ballots by Mail

In 2020, there was an influx of voters seeking to vote by mail. In that election, there were also many requests to cancel ballots by mail after they had been issued.

In each of the four counties, the following data was available regarding the number of cancelled ballots by mail:

	Requested to Cancel BBM and Voted in Person	Requested to Cancel their BBM and Voted Provisionally
Collin County	4,848 voters <sup>401</sup>	2,382 voters <sup>402</sup>

<sup>&</sup>lt;sup>397</sup> 1120 Absentee List – all return codes.

<sup>&</sup>lt;sup>398</sup> This excludes ballots with an OK disposition code and ballots that were returned undeliverable. There were 338 ballots returned undeliverable.

<sup>&</sup>lt;sup>399</sup> This figure excludes ballots with an OK disposition code. There were no ballots coded undeliverable in this source.

<sup>&</sup>lt;sup>400</sup> 1120\_Voter History\_Exp\_SOS\_Absentee.

<sup>&</sup>lt;sup>401</sup> Daily Polling Place Mail Ballot Flagging Reports.

<sup>&</sup>lt;sup>402</sup> ABBM Cancelled List - Provisional.

	Requested to Cancel BBM and Voted in Person	Requested to Cancel their BBM and Voted Provisionally
Dallas County	14,091 voters <sup>403</sup>	375 voters <sup>404</sup>
Harris County	43,572 voters <sup>405</sup>	8,065 voters <sup>406</sup>
Tarrant County	11,737 voters <sup>407</sup>	

Figure 8-23: Request to Cancel BBM by County

## **Requests to Cancel Sampled Records Review**

A review of a sample of records related to requests to cancel BBMs was conducted to determine whether the counties also properly recorded the voter's vote history and reported the correct vote history to TEAM.

### **Collin County**

Collin County provided scanned copies of all the request to cancel forms filled out at the polling locations.

Of the 100 records reviewed:

- 96 voters filled out the Request to Cancel form and voted in person.<sup>408</sup>
  - 4 of these voters did not have their ballot and are reflected in Collin County's Final Vote History as voting provisionally.
  - 3 of these voters appear to have voted during early voting, however,
     TEAM reflects they voted on Election Day.

<sup>&</sup>lt;sup>403</sup> Dallas County Ballots Cancelled by Voter.

<sup>&</sup>lt;sup>404</sup> Provisional Ballots – 04-30-2022-12-45-13-PM.

<sup>&</sup>lt;sup>405</sup> 1120 Ballot by Mail List – Public.

<sup>&</sup>lt;sup>406</sup> 1120 Ballot by Mail List - Public.

 $<sup>^{407}</sup>$  Absentee Counts by Return Code. There were an additional 126 ballots that were coded as simply being cancelled by the voter.

 $<sup>^{408}</sup>$  This number is reflected by the statewide database. Of these 94 voters, there were 9 who did not show up on Collin County's Final Vote History, however, they do appear in the statewide database as having vote history.

- 1 voter filled out the Request to Cancel form and appears in Collin County's Final Vote History as having voted early in person. TEAM, however, reflects that this voter returned two absentee ballots that were accepted.
- 1 voter filled out the Request to Cancel form and appears in Collin County's Final Vote history as having voted early in person. TEAM reflects this voter's absentee ballot was accepted.
- 2 voters filled out the Request to Cancel form and never voted.

### **Dallas County**

FAD obtained scans of Request to Cancel forms and performed an analysis on a sample of those records.

Of the 116 records reviewed:

- 42 voters filled out Request to Cancel form and voted in person,<sup>409</sup>
- 45 voters filled out Request to Cancel form and never voted, and
- 29 voters filled out Request to Cancel form but have vote history for voting by mail in TEAM.<sup>410</sup>

## **Requests to Cancel Transmittal Forms**

FAD located the transmittal form for requests to cancel ballots by mail between the polling location and EVBB. Documents for at least 51<sup>411</sup> of the 61 early voting locations were located. In those documents, 3,214 ballots were requested to be cancelled and surrendered. The polling location with the largest number of requests to cancel was Our Redeemer Lutheran Church, with a total of 318 requests to cancel. Notably, on one of the transfer documents, one of the voters surrendered three BBMs. When properly filled out, these forms would be considered a best practice as they include the number of ballots surrendered, seal numbers documenting the sealed transfer of the ballots, and signatures indicating the seals are verified.<sup>412</sup>

 $<sup>^{409}</sup>$  This number is reflected by the statewide database. Of these 42 voters, there were 19 who did not appear in Dallas Final Vote History, however, they do appear in the statewide database as having vote history.

<sup>&</sup>lt;sup>410</sup> This number is reflected by the statewide database. Of these 29 voters, there 17 who did not appear in Dallas Final Vote History, however, they do appear in the statewide database as having vote history.
<sup>411</sup> Documents related to an additional location were located however those documents were incomplete and the name of the polling location to which they belonged was unclear.

<sup>&</sup>lt;sup>412</sup> Not all of these forms were properly filled out, as some were missing seal numbers, signatures, etc.



Figure 8-24: Early Voting Request to Cancel BBM

### **Harris County**

Harris County provided a sample of requests to cancel BBMs. Of the 31 voters' records provided:

- 7 voters filled out a request to cancel form but did not surrender their ballots.
  - o Of these 7 voters:
    - All 7 are recorded as having voted early in person on Harris County's Final Vote History, even though the forms they filled out indicated they did not vote early.<sup>413</sup>
    - 4 of these voters do not have vote history.
    - 3 of these voters have vote history for voting on Election Day.
- 2 voters returned their ballots but there was no request to cancel form included.

<sup>&</sup>lt;sup>413</sup> One voter's form is dated 11/11/2020, *after* the election.

- Both of these voters are recorded as having voted early in person on Harris County's Final Vote History, though they both have history for voting on Election Day in TEAM.
- 2 voters filled out Request to Cancel forms but did not properly fill out the form indicating whether or not they surrendered their ballot.
  - Both of these voters are recorded as having voted early in person on Harris County's Final Vote History, though the on the forms they filled out indicated they voted on Election Day.
  - One of these voters did not have vote history in TEAM.
- 20 voters filled out a request to cancel form and voted in person.
  - 18 of these voters are recorded as having voted early in person on Harris County's Final Vote History, though the on the forms they filled out indicated they voted on Election Day.<sup>414</sup>

### **Tarrant County**

Tarrant County provided scans of cancelled and surrendered BBMs. Of the 60 records reviewed, 59 voters that cancelled their BBM voted early in person<sup>415</sup>, and 1 voter cancelled their BBM and never voted.

## **Other Findings**

### **Dallas County**

## "Cancelled and Cleared" Ballots by Mail

While on-site in Dallas County, a box of ballots labeled "Cancelled and Cleared" was located. The box contained unopened carrier envelopes for BBMs. Inside this box, several irregularities with regard to BBMs were discovered.

1. Records reflected voter had received credit for voting by mail even though the carrier envelope remained sealed and unopened.

<sup>&</sup>lt;sup>414</sup> One of these voter's forms did not include the date.

<sup>&</sup>lt;sup>415</sup> This number is reflected by the statewide database. None of these 59 voters appear in Tarrant County's Final Vote History, however, they do appear in the statewide database as having vote history.

Carrier envelopes in Dallas County were labeled and included an Envelope Tracking ID number as shown in the top right corner of the label:

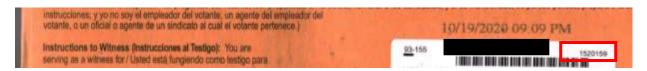


Figure 8-25: Envelope Tracking ID number on Carrier Envelope

This Envelope Tracking ID number was associated with a particular ballot that had been issued to a particular voter. The number is part of information that is shared between offline counties and the TEAM system. When an event occurs related to that particular ballot such as the issuance of the ballot, receipt of the ballot, acceptance of the ballot, or rejection of the ballot, updates regarding the status of the ballot are provided by the county to TEAM.

Upon review and analysis of the contents of this box, FAD discovered that for 21 of the sealed carrier envelopes returned by voters to Dallas County, Dallas County's Final Vote History reflected that the voter's ballot had been counted. Additionally, TEAM reflected the voter's mail ballot had been accepted. The carrier envelopes that would contain said ballots, however, remained sealed.

2. Records reflected a voter's timely returned BBM may have been improperly excluded from being processed for tabulation.

One of the sealed carrier envelopes that had been returned to Dallas County contained a notation that the voter had already voted:



Figure 8-26: Note that Voter Already Voted Written on Carrier Envelope

A review of Dallas County's Final Vote History reflected the individual had not voted in Dallas County. A review of the TEAM database reflected the individual had not voted in Texas in the 2020 General Election.

3. Records reflected a returned sealed carrier envelope for a voter who had not been registered to vote.

One carrier envelope was located that had a notation on a yellow post-it note that read "NR Status."



Figure 8-27: Not Registered Noted on a Carrier Envelope

A search of this voter's information in TEAM reflects that the voter's application to register to vote in Dallas County had been rejected. Dallas County confirmed this voter was not registered to vote in Dallas County in 2020 and never should have been sent a BBM in the first place.

4. Records reflected a returned sealed carrier envelope was not processed apparently due to an error on the label.

One of the sealed carrier envelopes in this box contained notations that the ballot was "canceled" and was "previously returned CL." CL stands for "cleared." The unique identifier on the label on this carrier envelope, however, did not match the name printed on the label. Instead, the unique identifier belonged to another individual who had in fact returned his BBM and voted in person. The sealed carrier envelope that FAD discovered appeared to belong to the voter whose name was printed on the label but the carrier envelope was never processed due to confusion between the voter who had cancelled and cleared his ballot and the voter whose name was on the label and was attempting to vote by mail. The voter whose name was on the label did not appear in Dallas County's Final Vote History, nor did the voter have credit for voting in TEAM.



Figure 8-28: Previously Returned Noted on Carrier Envelope

5. Records reflected that a timely, hand-delivered, sealed carrier envelope was not processed.

One of the carrier envelopes located in the box contained a notation that it had been hand-delivered on October 13, 2022 at 11:08 AM.



Figure 8-29: Note that Carrier Envelope was Hand Delivered

The roster for hand-delivered ballots by mail likewise reflects this information.

<sup>416</sup> Generally, a marked ballot must be returned via mail or common carrier. Tex. Elec. Code § 86.006 (a). The voter may deliver a marked ballot in person to the early voting clerk's office only while the polls are open on election day. A voter who delivers a marked ballot in person must present an acceptable form of identification. *Id.* at (1-a). During the pandemic, the Texas Supreme Court upheld Governor Abbott's decision to designate a single drop-off location (early voting clerk's office) per county for those seeking to hand deliver their mail ballots. Under the ruling and the Governor's October 2020 proclamation, voters had forty days to hand deliver their marked ballot (as opposed to the previous one day—election day—on which this was permitted). *See Abbott v. Anti-Defamation League Austin, Southwest, & Texoma Regions*, 610 S.W.3d 911 (Tex. 2020). Voters must present an acceptable form of ID, they may only deliver their own carrier envelope, they must sign a signature roster, and then deposit their mail in ballot into a ballot box.

5-11A Prescribed by Secretary of State Sections 60.0101, 95.000 Texas Ele	from Code			15.00	r of Election eral / Joint	Office of the Early Voting Clerk
	PECIAL EXTENDED HAND- HAND-DELIVERY OF BAI		)	10.53	of Election vember 3, 2020	Authority Conducting Election Datas County
Signature of Voter (Firma del Votante)	Poli List (Lista de Votantes)	VUID # (# known)	Date and Time of Delivery	Acceptable Form of IS		Printed Name of Election Official Who Received Carrier Envelope

Figure 8-30: Headers on form used by Dallas County in 2020 General Election

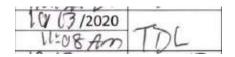


Figure 8-31: Date and Time of Delivery and Acceptable Form of ID as filled out in roster for this particular voter

The ballot, however, did not count. This voter does not appear in Dallas County's Final Vote History as receiving credit for voting. Dallas County's BBM reports<sup>417</sup> do not reflect this ballot was ever returned to Dallas County. Likewise, the TEAM database—which depends on data uploads from the county—does not reflect this ballot was received or accepted though it was hand-delivered to Dallas County.

### **Harris County**

#### **Federal Write-In Absentee Ballots**

FAD discovered Federal Write-In Absentee Ballots (FWAB) that were not counted because they were not timely forwarded by San Diego, CA elections officials. These ballots were accompanied by a letter that read:

Dear Elections Official,

Enclosed are FWABs received by San Diego County Registrar of Voters. Theses ballots were received on-time for the November 3, 2020 Presidential General Election.

Number of ballots enclosed (8).

The eight ballots enclosed appeared to have been received by San Diego County prior to November 3, 2020. But the letter was dated November 23, 2020. The package was stamped received by Harris County on November 30, 2020.

 $<sup>^{417}</sup>$  1120 All ABBM Report for 2020 General Election; 1120 Summary Report for 2020 General Election; List of Voters Sent Mail Ballot.

The FWAB may be used by FPCA voters that have not received their official ballot in order to ensure their vote is received. An FPCA is considered "submitted to the early voting clerk" on the date it is placed and properly addressed in the United States mail. Records provided by and related to Harris County FPCA voters do not reflect that Harris County had received the initial FPCA that would provide eligibility for these voters to have voted using a FWAB. The delay in transmittal between San Diego County, California and Harris County, Texas is concerning given the ballots were not mailed until after the local canvass had been completed in 2020, however, it does not appear these ballots would have been eligible for counting due to not meeting the requirement regarding the initial FPCA.

#### **Vote by Mail Review Worksheet**

FAD reviewed records – "VBM Review Worksheets" – generated and maintained by Harris County's SVC and EVBB related to ballots by mail that required additional contact with a voter.

Like any other domain of election procedures, properly filling out and returning a BBM can be subject to human error. In these documents, the issue addressed was primarily in the form of mismatched or missing signatures. When the situation arose, the SVC and the EVBB attempted to address BBM issues with voters so that their ballots could be counted. There were hundreds of completed VBM Review Worksheets that speak to the meticulous nature of the SVC and EVBB correction processes.

The VBM Review Worksheet was used for the following reasons:

- Voter signature did not match the BBM application and the BBM ballot;
- A signature was missing;
- A signed ballot required verification from the voter;
- Missing/incomplete Statement of Residence form;
- No phone number was included in order for SVC/EVBB to contact the voter;
- SVC or EVBB contacted or attempted to contact the voter to correct their signature; and
- A spouse signed for a voter and the SVC/EVBB was unable to confirm because the voter did not answer letters or phone calls.

-

<sup>&</sup>lt;sup>418</sup> *Id*. at (i).

The following form shows that two people in a household swapped signatures on their ballots.

		VBM Re	SAIGM MOLES	neet	
Batch #	51758				
Votor Name:					
Cert #	67612016				
Address:				Ches	(me)
DOB:				V	Signature Verification
DLR				4	organical vermiculum
Telephone					Statement of Residence
Enuit					Statement of Residence
esotption of is					
der Contact					
	3 Reviewers	14/21/2	9	Æ	Resolved
EVC/EVBE		14/21/2	ş	Q.	
SVC/EVBE		14/21/2	ş	A A	Resolved
VC/EVB		14/21/2	ş		Resolved

Figure 8-32:VBM Worksheet with two people Swapping signatures in one household

This following example shows a voter who responded to the County Clerk's office calls and sorted out their SOR paper work. After two attempts at contacting them, the voter was able to complete the missing forms online after a reminder from the SVC. The issue was resolved and the voter's ballot was accepted, as confirmed by the county's final vote history reflecting this voter had received credit for voting by mail.



Figure 8-33: Resolved VBM Worksheet

Oftentimes these worksheets are marked unresolved because the voter does not respond to the attempted outreach. There were, however, voters whose worksheets were marked unresolved yet they received credit for voting in Harris County's final vote history record. In other words, the issues outlined in the worksheet appear to have been unresolved despite attempts to fix them but the ballot was counted anyway.

For example, the name on the ballot envelope for the following voter is different from the absentee request signature (presumed to be a family member). It was later determined that the spouse signed both ballots and that both ballots needed to be examined. A signature was unable to be confirmed as a match. Despite multiple phone calls, the issue went unresolved but the voter appears in Harris County's vote history as having credit for voting by mail.



Figure 8-34: Unresolved VBM Worksheet despite attempts to correct



Figure 8-35: Unresolved VBM Worksheet despite attempts to correct

The following voter was required to provide a statement of residence with their ballot. The SVC attempted to contact the voter but the voter did not leave a phone number. The voter's registration certification had been returned undeliverable despite the voter's address being correct and matching the registration. The VBM worksheet is twice marked as unresolved. Harris County's final vote history reflects that the voter received credit for voting by mail.

Batch #	523214	
Voter Name:		
Cet#	62085633	
Address		Charle Orei
		Signature Verification
DOS:		File and a Paristance
Talughene		Statement of Residence
Email		
Description of Is	ue .	
no i		ra message & cell back number.  3. (There of listed above open to remove ele
10/30: 50	available thone \$  as last associated  1: Status SI II  5/19/20 Reg. Cert. II  the Cert. is Correct	this wher in 2008)  15: status unchanged  eturned undeliverable eventhoughaddres  ct and matches registration.
C IL SVC/EV	available thone \$  as last associated in  1: Status SI II  5/19/20 Reg. Cert. T  the Cert. is Correct  BB Reviewers  10/27/2-	this voter in 2008)  1/5: status unchanged  returned undeliverable eventhoughaddle  ct and matches registration.
C IL SVC/EV	available thone \$  as last associated  5/19/20 Registert to  the cert. is correct  BB Reviewers  10/27/20  10/2	this object in 2008)  15. status unchanged  eturned undeliverable eventhoughaddres  et and matches registration.  Resolved

Figure 8-36: Unresolved VBM Worksheet despite attempts to correct with voter receiving credit for voting by mail

Another voter did not answer any available phone numbers and did not have an answering machine. The SVC reached out twice but the voter did not answer and the worksheet was marked unresolved. Harris County's final vote history reflects this voter received credit for voting by mail.

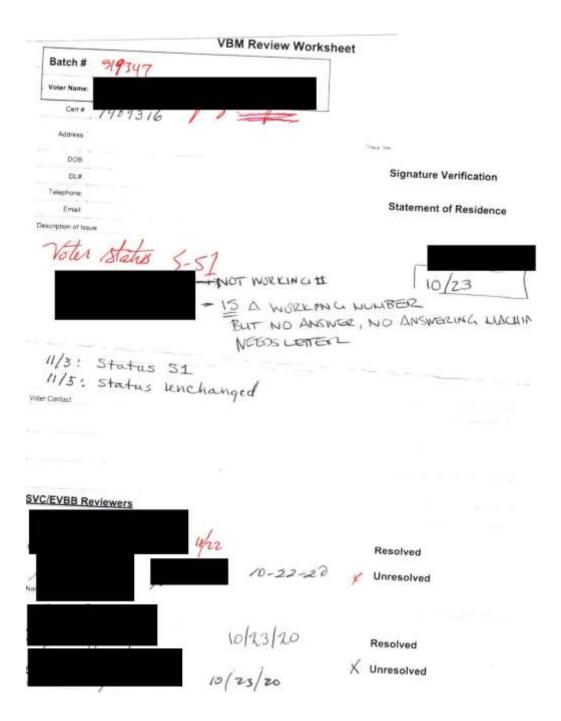


Figure 8-37: Unresolved VBM Worksheet despite attempts to correct with voter receiving credit for voting by mail

The following voter did not complete his statement of residence. The Harris County Clerk's office attempted to hand him a Statement of Residence Reminder but the voter was marked as "not home." As a result, their sheet is marked as unresolved, yet this voter has credit for voting by mail in the county's final vote history.

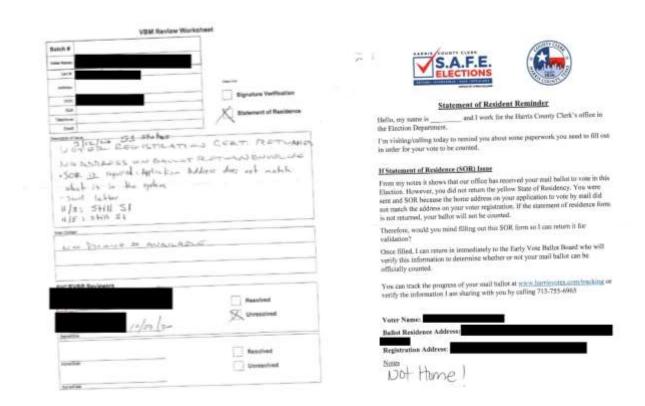


Figure 8-38: Unresolved VBM Worksheet and incomplete statement of residence

The foregoing examples demonstrate the county's extensive efforts to resolve issues related to ballots by mail. Efforts involved multiple and repeated attempts to contact the voter using various methods of communication so the voter had a chance to correct any information or provide necessary documentation.

While Harris County's VBM worksheets are a useful tool for recordkeeping regarding the efforts made by the SVC and EVBB, additional records are necessary to explain why voters with "unresolved" worksheets ultimately received credit for voting.

# Transfer of Ballots Between SVC/EVBB and Central Count Sample

Records related to the batching and transfer of ballots between the SVC/EVBB and Central Count were located. These records were voluminous and kept in multiple boxes or cases. A sample of the records was scanned to document how the transfer of ballots occurred and the documentation Harris County kept regarding such transfers. These forms and procedures would be considered a best practice in documenting the transfer of ballots between the involved entities.

As noted above, Harris County organized, stored, and transferred ballots by mail using numbered tubs. A document with the batch number of the ballots scanned and an accounting of the total ballots included was maintained. Batch cover sheets contained the batch number and a list of the voters whose ballots were being scanned. Records in Harris County included a cover sheet denoting how many ballots had been accepted by the EVBB, a breakdown of the ballots to be scanned, ballots that required duplication, empty carrier envelopes, and carrier envelopes containing more than one ballot. The transfer of ballots properly involved the use of seals and Harris County maintained the seals, a sheet documenting how many ballots were being transferred for scanning, and a sheet with the seal numbers included. 419

 $<sup>^{419}</sup>$  Harris County used forms for the transfer of BBMs between the EV Clerk and EVBB that were virtually identical in format as the forms used for the transfer of provisional ballots between the EV Clerk and the EVBB. These forms, if properly filled out, are a best practice.

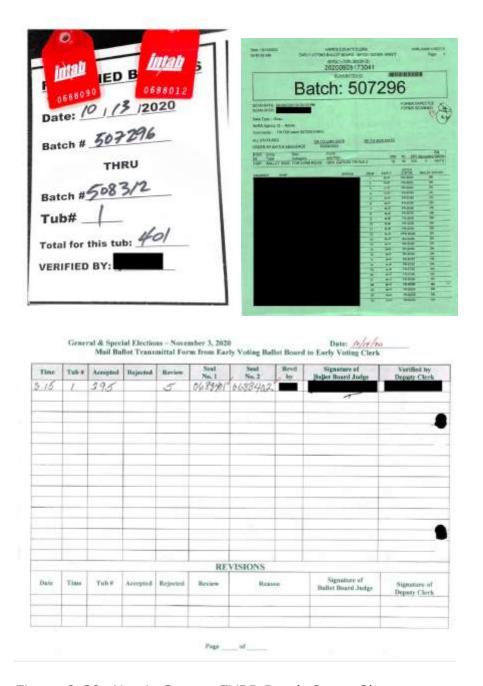


Figure 8-39: Harris County EVBB Batch Cover Sheet

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Figure 8-40: Batch Tub Cover Sheets

Republic of Carnel Coloring Com-

# **Chain of Custody**

#### Key Takeaways

- In many cases, poll workers failed to consistently fill out the available chain of custody forms, resulting in gaps in record-keeping.
- A number of chain of custody issues observed are covered in detail in the Voting in Person, Voting by Mail and Voting Provisionally sections above.

# **Purpose**

"Chain of custody" is a chronological documentation or paper trail that records the sequence of packaging, custody, control, transportation, transfer, analysis, storage and disposition of physical or electronic evidence. Chain of Custody (COC) is not just a conglomeration of mundane policies, procedures and tracking, rather it is intended to be a robust mechanism for safeguarding the elections process and voters' rights. If anyone questions the integrity of the voting process, proper chain of custody documentation can prove there were safeguards in place along the way. Much like an actual chain, any break in the chain of custody should be easily located if all other measures are otherwise followed.

COC procedures are an integral component of election integrity. The purpose of these procedures is to ensure that election workers take caution to preserve the integrity of elections and the general public can be confident in the results. If followed properly, chain of custody practices safeguard electronic election media containing cast vote records, ballots, and other election materials. All links in the chain of custody must be documented so voters know who "handled their rights."<sup>421</sup> The whereabouts and custody of all things "election"—voting equipment and removable media— must be known at all times.

<sup>&</sup>lt;sup>420</sup> Chain of Custody Best Practices, Election Law Seminar. Texas Secretary of State, (December 2021), https://www.sos.state.tx.us/elections/forms/seminar/2021/33rd/chain-of-custody-best-practices-2021.pptx

<sup>&</sup>lt;sup>421</sup> *Id.* 

Trustworthy and transparent COC procedures involve testing the voting equipment before the election, placing seals over certain components of election equipment that should remain in place until equipment is returned for tabulation, placing and documenting seals on certain election equipment or materials daily during early voting, removing and storing the cast ballots each night, and recording all of the election equipment and voting data in files designed by the given county or local jurisdiction. Consistent with best practices developed by the U.S. Election Assistance Commission, every election office should have a written COC procedure available for public inspection prior to every election.

COC processes should provide information that allows the following questions to be answered:

- Where is the item that is going to be transferred?
- Are adequate safeguards in place?
- Who currently has access to this item?
- What makes this item unique (description, serial number, physical condition, etc.)?
- When and where is this item being transferred (time, date, location)?
- Who is transferring this item?
- What is the condition of the item to be delivered?
- Who witnessed this transfer?
- When and where did the item arrive?
- What is the condition of the item upon receipt?

The documentation of COC provides evidence that voting procedures were followed. In general, COC practices should be thought of as holistic and record data collection, transparency, processing, and review.

262

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Best Practices: Chain of Custody, U.S. Election Assistance Commission, (July 2021), https://www.eac.gov/sites/default/files/bestpractices/Chain\_of\_Custody\_Best\_Practices.pdf.

#### **Tracked Items**

#### **Seals**

Sensitive areas of voting machines and systems must be sealed to prevent unauthorized access. The existence of seals and seal logs play a pivotal role in documenting that chain of custody procedures were properly followed.

Seal numbers should be assigned and tracked prior to equipment and materials being deployed to polling places. Two people must verify that the seals placed on voting equipment or election materials match the documentation provided by election officials and that the seals remain in place. This verification is documented by signatures of the two individuals who observe and verify the seals match information provided by election officials.<sup>423</sup> Their signatures must be preserved and seals retained for recordkeeping.

The seal log should follow a piece of equipment and election records everywhere they go, and the recipient should verify that seals match the documentation. While there is no provision in the Texas Election Code addressing how to proceed if a seal does not match the documented seal number that should be present, election officials have an obligation to investigate the discrepancy to ensure the integrity of election records.

# **Seal Assignment Envelope**

Seal assignment envelopes are used for both the early voting period and on election day to keep track of all marked ballots. Seals are applied at the elections office and are recorded on the seal assignment envelope. Envelopes have spaces for the persons verifying the seals to provide their signature and printed name. Seal numbers should be preprinted or handwritten on the envelope so there is no room for ambiguity. Two election workers should verify that the numbers of the seals put on at the elections office match the envelope and that all equipment was securely sealed before opening at the polling place.

After verification, the seals are broken and placed in the seal assignment envelope for retention with other records collected throughout the day's voting. Unused seals are placed in an envelope for each day of early voting. Each day the seals are applied by the early voting clerk and deputy clerks when closing and must be verified the

 $<sup>^{423}</sup>$  Tex. Elec. Code § 85.032 (e); Tex. Elec. Code § 127.064 (a); Tex. Elec. Code § 127.066 (c); Tex. Elec. Code § 129.024 (b).

<sup>&</sup>lt;sup>424</sup> Chain of Custody Best Practices, Election Law Seminar. Texas Secretary of state, (August 2022), https://www.sos.state.tx.us/elections/forms/chain-of-custody-best-practices-ab-august-2022%20(1).pdf

next morning. Broken seals are placed in the envelope for recordkeeping. Seal Assignment Envelopes are used to contain the seals that will be placed on the equipment at the conclusion of voting. Once those seals have been applied, the equipment is ready for transport.

# **Ballot Storage Media**

Removable storage media must be tracked at all times with seals.<sup>425</sup> Both ES&S and Hart voting systems use a variation of ballot storage media in the form of hardware and software. Both vendors use their own proprietary form of hardware (i.e., flash drives) for their voting machines.

The storage or programming media is secured before and after it is installed into the ballot marking device (BMD), direct recording electronic voting machine (DRE), or precinct ballot scanner. There are procedures in place for clearing the memory of the storage media. Storage media is secured after the election and while it is not in use. Whenever a transfer of custody occurs on electronic information storage media, two or more individuals are required to perform a check and verification check. The Secretary of State provides in-depth guidance about storage media as it moves through the election cycle. A good records management plan can assist a county with ensuring election data is properly managed and stored for ease of retrieval for purposes of the post-election partial manual count, election recounts, election contests, and open records requests.

## **DS200 Ballot Storage Media**

The DS200 is a precinct or polling location-based scanner designed to record and secure election files. Each DS200 scanner has at least one flash drive<sup>427</sup> or memory stick for the election inside a locked and sealed compartment on which all cast vote records are stored. After L&A testing, the programmed flash drives are installed in the DS200 and sealed for deployment before election day. The flash drive should correspond to the proper DS200 that it was paired with prior to being dispatched to the polling location. DS200 flash drives stay in the machine until the end of voting. At the end of voting, voting equipment is transported back to central count. For the

<sup>&</sup>lt;sup>425</sup> Tex. Elec. Code § 129.051.

<sup>&</sup>lt;sup>426</sup> See Keith Ingram, Electronic Voting System Procedures Advisory, Election Advisory No. 2019-23, (Oct. 23, 2019) https://www.sos.state.tx.us/elections/laws/advisory2019-23.shtml.

ES&S utilizes a flash drive. See ES&S Election Systems & Software, https://www.essvote.com/products/ds200/ (last visited Dec. 12, 2022); Hart Utilizes a vDrive. See also, Verity Polling Place Field Guide 2.4, Hart InterCivic (Oct. 23, 2019).

transfer of these flash drives, seals are cut and drives are removed for tabulation. The associated seal log should record all DS200 seal data.

The DS200s are outfitted with layers of keyed locks and features to support the use of tamper-evident seals.<sup>428</sup> When the polls are opened on the first day of early voting, a zero report is printed. This is done to ensure that the ballot count on that thumb drive is indeed zero--i.e., no ballots or cast vote records are on the media device. This step is also recorded or entered into the daily reconciliation log at the polling location.

#### **Mobile Ballot Boxes - Hart Legacy System**

Mobile Ballot Boxes (MBBs)<sup>429</sup> are pieces of election hardware that include memory storage used to transport electronic ballot data on DREs to and from the election headquarters. MBBs can have data stored to them many different times. MBBs are the primary link between the judge's booth controller (JBC) and the election administration station. MBBs are inserted in a slot on the side of the JBC. The JBC then verifies the MBB and produces an electronic 'handshake' or a digital signature to ensure that the given MBB is now specific to that particular polling location. The port in which the MBB is inserted is then closed and sealed.

# **Equipment Cart**

Some counties utilize a rolling cart to deliver voting equipment and materials to the polling location. These carts are affixed with a seal sticker. When election judges pick up supplies, they may use asset tag numbers and electronic systems using bar code scanners to maintain a record of election equipment and materials and their locations at different points in the process.<sup>430</sup> The name of the individual designated to retrieve the supplies on the transfer of custody sheet should be printed and signed by that individual.

<sup>&</sup>lt;sup>428</sup> DS200 Poll Place Scanner and Tabulator, essvote.com, https://www.essvote.com/products/ds200/ (last visited Dec. 12, 2022); Voting System Examination of Hart InterCivic Verity Voting 2.4 6, sos.state.tx.us (May 16 2020), https://www.sos.state.tx.us/elections/forms/sysexam/brian-mechler-hart-2.4.pdf

<sup>&</sup>lt;sup>429</sup> MBBs were used by Harris County in 2020 but their use has since been discontinued and Harris now uses vDrives instead. Tarrant was already using vDrives in 2020.

<sup>&</sup>lt;sup>430</sup> Tex. Elec. Code § 66.062 (b). The presiding judge must follow the procedures in place regarding the storage and return of election equipment.

#### **Ballots**

#### **Voted Ballots**

All ballots must have serial numbers and these ballots must be tracked in an opaque, locked, and sealed container once marked. The early voting clerk must initial and the election day judge must sign the back of all official ballots. The ballot box and provisional ballot container must be kept in view at all times. Additionally, election workers are expected to account for defectively printed, spoiled or abandoned ballots. Ballot boxes containing voted ballots are sealed at the end of voting to prevent unauthorized deposits and must be sealed at all times when transported or awaiting counting. After voting, electronic controllers should also be sealed and locked. Voted ballots and flash drives containing electronic cast vote records (CVRs) should be returned to the custodian of election records by each polling location's Election Judge.

For a period of at least 60 days after the date of an election, paper ballots and ballots stored on electronic storage media must preserved in a locked room in the locked ballot box in which they were delivered to the custodian of records. <sup>434</sup> After the expiration of the 60 days, these records may be transferred to another secure container for the remainder of the 22-month retention period. <sup>435</sup>

#### **Early Voting Ballots**

Upon delivery of a sealed early voting ballot box, the presiding judge of the Early Voting Ballot Board (EVBB) must inspect the box to determine whether the seals on the box are intact, and whether the numbers on the seals correspond to the numbers indicated on the record of serial numbers prepared by the early voting clerk. If they match, the presiding judge should accept the box and indicate so on the receipt. If the seals are not intact or the labels do not match, then the presiding judge should accept the box but note the discrepancies on the receipt and on their record.

<sup>&</sup>lt;sup>431</sup> Tex. Elec. Code § 61.005 provides that ballots, ballot boxes, and envelopes used for provisional ballots at a polling place shall be in plain view of at least one election officer from the time the polls open until precinct returns have been certified. In practice, ballots and ballot boxes are contained within the DS200 and/or its associated electronic storage media device.

<sup>&</sup>lt;sup>432</sup> Chain of Custody Best Practices, Election Law Seminar. Texas Secretary of state, (August 2021), https://www.sos.state.tx.us/elections/forms/seminar/2021/39th/12-chain-of-custody-best-practices.pptx.

<sup>&</sup>lt;sup>433</sup> Tex. Elec. Code § 66.051 (b). Ballot box no. 3 contains the voted ballots. *See* Tex. Elec. Code § 66.025(1).

<sup>&</sup>lt;sup>434</sup> Tex. Elec. Code § 66.058.

<sup>&</sup>lt;sup>435</sup> *Id*.

<sup>&</sup>lt;sup>436</sup> Tex. Elec. Code § 87.062 (b).

The early voting ballots must be secured from the last day of voting by personal appearance at a polling place until the day the ballots are counted. If the EVBB convenes before election day, the presiding judge must lock and seal each ballot box prior to delivering the boxes back to the custodian of records. A form to indicate the serial number used to seal each box is signed by the presiding judge and another member of the EVBB who serves as a witness to the procedure.

#### **Unvoted Ballots**

The authority responsible for distributing election supplies shall package and seal each set of unvoted ballots before their distribution and shall mark the package with the number of ballots enclosed and the range of serial numbers.<sup>437</sup>

The authority responsible for distributing supplies prepares a record of the number of ballots and the range of serial numbers to be distributed to each presiding judge and the early voting clerk. The record of the serial numbers must be preserved for the period of preserving election records (22 months).<sup>438</sup>

## **Return of Ballots and Records to the County**

The law only requires one person to return voted ballots but best practices require two people to accomplish this task.<sup>439</sup> As voting equipment is returned to the county from the polling locations, elections office staff should scan in equipment using asset tags or check the equipment in manually. Staff should also verify that all required paperwork is present and in the appropriate envelopes, and provide the Judge a copy of their county's paperwork showing that all ballots, records and equipment were returned, as well as the time that they were received.

# **FAD Chain of Custody Review**

The FAD methodology to review each county's COC practices involved reviewing each county's documentation regarding the transfer of voting equipment and ballots or electronic ballot storage media. As part of this review, FAD made several on-site visits to all four counties to inspect, scan and collect large volumes of data from different stages of the election process.

 $<sup>^{437}</sup>$  Tex. Elec. Code § 51.006. The code also provides: "If the authority responsible for the distribution of election supplies is the Early Voting Clerk, ballots allocated for early voting need not be packaged this way."

<sup>438</sup> Tex. Elec. Code § 51.007.

<sup>&</sup>lt;sup>439</sup> Tex. Elec. Code § 66.052; Chain of Custody Best Practices, Election Law Seminar. Texas Secretary of State (August 2021), https://www.sos.state.tx.us/elections/forms/seminar/2021/39th/12-chain-of-custody-best-practices.pptx.

One challenge in auditing COC documentation is the fact that each county uses a different set of documents, though the documents aim to record the same key information. A direct comparison of forms is difficult and may obfuscate what information is necessary according to the Texas Election Code versus what the county itself is interested in recording. The Secretary of State Elections Division has made multiple forms available for Texas counties to utilize or modify as needed to document chain of custody procedures. In reviewing documents from the four audited counties, many of the forms sampled have been modified or are county-specific. In the event a county form is not the official form made available by the Secretary of State's office, the county's election office must have their form approved by the Secretary of State.

#### **Best Practices**

It is recommended that all jurisdictions consider implementing seal assignment envelopes for more streamlined recordkeeping. As discussed earlier, seal assignment envelopes help ensure that the numbers on the seal match the container in which they are transported and, for early voting, add one more step of verification when the next election crew must take over the responsibilities for that set of election equipment. On election day, seal assignment envelopes require election workers to further document seals on equipment, as this envelope is also reviewed at the elections office and serves as another checkpoint to verify that the seal numbers match.

In addition to plans and other written documentation, counties should note the Election Code provisions for each and every form that they are replicating from the Secretary of State site in order to maintain consistency in their chain of custody procedures. Noting on their forms that the information is required by state law may cause some election workers to capture information that they may not have otherwise recorded.

When equipment is delivered to a polling place, one more quality assurance check may be made to ensure all equipment that is supposed to be deployed is present. When equipment is delivered to the polling place, a delivery sheet for the delivery worker should record:

- Name and number of polling location;
- How many pieces of equipment;
- Places for those delivering the equipment to sign;
- A space for the name and signature of the person accepting the delivery;

- Information about where the equipment will be stored; and
- A section for any notes or comments that may need to be recorded.

# Forms Used by the Four Counties

The following documents contain a sample of COC documents obtained from each county. FAD made a meticulous effort to catalogue COC data. The sample below is an exhibition of forms that are relatively complete and demonstrate thorough recordkeeping for various steps in the COC for certain election materials and records. During FAD's review of the forms and documentation obtained from the counties, there were some annotations indicating that information that should have been on the forms was missing and, in some cases, the forms have not been filled out or did not exist at all. A sample of those materials are discussed in individual county findings below.

#### **Collin County**

DS200 Record of Election Day Seal forms are similar to Early Voting seal records in that they record the starting and end of day seal numbers on the doors of the DS200. The only significant difference is that there is only one day's worth of information to log.

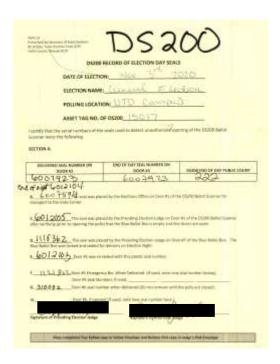


Figure 9-1: DS200 Record of Election Day Seals Form

DS200 Record of Early Voting Seals uses the asset tags of the DS200, not the serial numbers of the DS200. The example below is for a single polling location. Similar to the Election Day seal forms, this sheet records the seal numbers on the doors for several days, rather than just one.

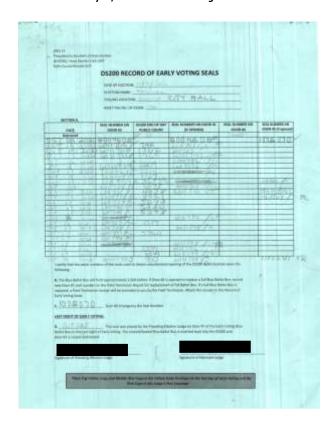


Figure 9-2: DS200 Record of Early Voting Seals

The Early Voting Cabinet Seal Log records the seals on the equipment and supplies cabinet. Everything from pollbooks to election supplies is held in a locked and sealed cabinet- except for DS200s, which sit outside the cabinet under separate seal.

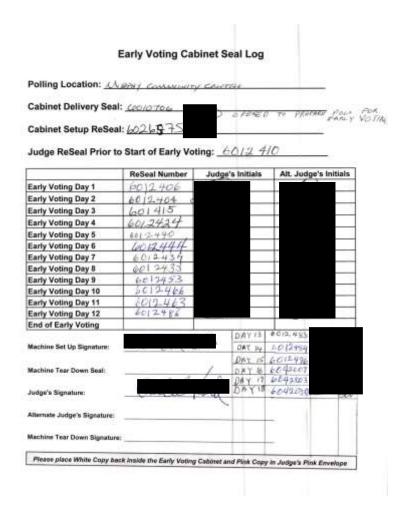


Figure 9-3: Early Voting Cabinet Seal Log

## **Dallas County**

Dallas County's Early Voting Transmittal Form Chain of Custody form shows that the early voting ballots are properly transferred from the voting location to Central Count. The blue ballot box contains marked early voting ballots. This form has sufficient information, showing the ballot box seal number, who transferred the box, who received the box, the time of the transfer and the number of ballots contained in the box.



Figure 9-4: Dallas County Early Voting Transmittal Form

The Chain of Custody Media Transmittal Form shows the transfer of the electronic media containing the ballot images and cast vote records from the voting location to Central Count. Again, this form contains the seal numbers, the person who transferred the media, the person who received the media and the time.

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Chain of Custody Media Transmittal Form

Figure 9-5: Dallas County Chain of Custody Media Transmittal Form

The Official Ballot and Seal Certificate form includes delivery and return seals. This form is used on election day and records various seals on the machines and ballot boxes. This form is handed off from the election judge to central count. This form is a crucial step in the COC process because it both prevents tampering and indicates whether tampering has taken place. This form also tracks ballots to ensure that all ballot paper is accounted for and includes basic reconciliation to ensure that ballots cast balances with pollbook check ins.

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Vote Center: V1134 - FORESTER FIELD HOUSE		00 SN:	
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"Regular of Spoiled Bullots" turns and placed in Groen \$4 envelope)	-	>	and the second second
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<ol> <li>Total Number of Provincinal Express/Core Issued for this Location from EPB member should also match the names on the Lot of Provincinal Voters)</li> </ol>	mbs (1)m	1	
8 Total Number of Canaded Check-ins for this Location from EPB tape	132	2	
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10. Number of Hallott on "Register of Spotled Ballots"	7	3	
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Regional Site send to Cuntral Court	-	-44	
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Seals filled out by Elections Staff and Verified by Elections bridge:  Oblifies  Delivery Seal Number placed on Door #1 (Remove all supplies before voting) Delivery Seal Number placed on Door #64 Sealed and Returned by Election Judge.  Of 30-30  Return Seal Number placed on Door #64 Sealed and Returned by Election Judge. On the Blue Bellot Box to receive the voted bullots. (Don't forget to lock all of Of 30-30  Return Seal Number placed on Blue Provise Department. Of 30-30  Return Seal Number placed on Blue Provise Comments, if needed:  AFFIDAVIT Lithe undersigned Presiding Election Judge, do bereby of Official Ballots of said Election is true and correct, and that all you Blue Hallot Box returned by me and/or one of the clerks to the Election WITNESS MY HAND this day of Clirks.	certify that the	g for ren	um in Elections
SEAL REPORT  Seals filled out by Elections Staff and Verified by Election hidge:  Oblities Delivery Seal Number placed on Door #1 (Returne all supplies before voting) Delivery Seal Number placed on Door #6.49 Oct 9713 Delivery Seal Number placed on Door #6.49 Sealed and Returned by Election Judge:  Of 37639 Return Seal Number placed on the Blue Bellet Box to accure the voted bufforts. (Don't forget to lock all of Of 37630 Return Seal Number placed on Blue Provise Department. Of 37637 Seal Number placed on Blue Provise Ocomments, if needed:  AFFIDAVIT Lithe undersigned Presiding Election Judge, do bereby of Official Bullots of said Election is true and correct, and that all you fline Hallot flox returned by me and/or one of the clerks to the Election WITNESS MY HAND this day of Clerk: Poll Watcher: Poll Watcher:	certify that the tod ballots were as Department.	g for ren	um in Elections
Seals filled out by Elections Staff and Verified by Election hidge:  Obilities Delivery Seal Number placed on Door #1 (Remove all supplies before voting) Delivery Seal Number placed on Door #64 Sealed and Returned by Election Judge:  Of 3009 Return Seal Number placed on Door #64 Sealed and Returned by Election Judge:  Of 3000 Return Seal Number placed on the Blue Ballot Box to receive the voted bullots. (Don't forget to lock all of Of 3000 Return Seal Number placed on Blue Provise Department. Of 3000 Return Seal Number placed on Blue Provise Department. Of 3000 Return Seal Number placed on Blue Provise Department. Of 3000 Return Seal Number placed on Blue Provise Department. Of 3000 Return Seal Number placed on Blue Provise Department. Of 3000 Return Seal Number placed on Blue Provise Department. Of 3000 Return Seal Number placed on Blue Provise Department. Of 3000 Return Seal Number placed on Blue Provise Department. Of 3000 Return Seal Number placed on Blue Provise Department. Of 3000 Return Seal Number placed on Blue Provise Department. Of 3000 Return Seal Number placed on Blue Provise Department. Of 3000 Return Seal Number placed on Blue Provise Department. Of 3000 Return Seal Number placed on Blue Provise Department. Of 3000 Return Seal Number placed on Blue Provise Department. Of 3000 Return Seal Number placed on Blue Provise Department. Of 3000 Return Seal Number placed on Blue Department. Of 3000 Return Seal Number placed on Door #64  Of 3000 Return Seal Number placed on Door #64  Of 3000 Return Seal Number placed on Door #64  Of 3000 Return Seal Number placed on Door #64  Of 3000 Return Seal Number placed on Door #64  Of 3000 Return Seal Number placed on Door #64  Of 3000 Return Seal Number placed on Door #64  Of 3000 Return Seal Number placed on Door #64  Of 3000 Return Seal Number placed on Door #64  Of 3000 Return Seal Number placed on Door #64  Of 3000 Return Seal Number placed on Door #64  Of 3000 Return Seal Number placed on Door #64	certify that the tod ballots were as Department.	g for ren above for a locked	um in Elections

Figure 9-6: Dallas County Official Ballot and Seal Certificate Form

The Record of Early Voting Seals for Blue Carrier Envelope form records the envelopes in which election workers place many of the location-specific forms that are to be returned to the Elections Office for processing.

DATE	rental.	NUMBER FOR	1	
55965	BLUE RED CARS	IER ENVELOPE	SEAL	
10-13-20	0071283			
10-14-20	00.176.46	_		
10-15-20	0071355			
10-16-20	007,7359			
10-17-20	8060636			
10-18-20	0077248			
10-19-20	0059197			
10-20-20	21106			
10-21-20	24035			
10-22-20	24002			
10-23-20	24145			
10-24-20	24157			
10-25-20	24156			
10-26-20	0070296			
10-27-20	0077303			

Figure 9-7: Dallas County Record of Early Voting Seals for Blue Carrier Envelope Form

The Receipt of equipment from contractor form shows what was delivered to a location and that it was received by the presiding judge.

EARLY VOTING LOCATION ASSET AG	200 DATE OF SET UP: 10/14/20
AME OF ELECTION Honeral of Good I alles County Election Presiding Election Officer understand a nunty Elections equipment.	A J630 C.L. (Friet Name) The agree that I am responsible for the care and custody of Dallac
SUPPLY PICK UP	SUPPLY DROP OFF TO REGIONAL SITE
ExpressPoll (EPB)	ExpressPoll (EPB) - EPB Transfer Case
Flectronic Poll Books Print Serial Numbers in the lines below  O # # 8	EPS Cords Express Printer with Power Cable Corners Printer with Power Cable Outlier, Failure to do so will require you to return to your very missing parts or stokes will require
The state of the s	at for each masing item.
2. Orange Transfer Case	2. Orange Transfer Case
Cradia and Power Cords Epson Printer and Power Cords	Cradle Point Printer and Power Cords  Epson Printer and Power Cords
3. Shoulder Bag/Blue Pouch  Blue Fouch  Hed Pouch when applicable  Keys Red, Yelkow and Blue Tab Keys) x2  Early Voting Quide Book  Security Seals  Bend Book (If applicable)  Red Envelope with Antistabic Poly bag for USB stocks  Sample Ballots	3- Sealed Pouch/Blue Pouch  Rad Envelope for USS Sticks (2) from Door 6A & 6B  Keyl (Red, Yellow, Blue & Blue Tab Keys)  Audit Tapes with EPB Totals  Security Seals  Ballot and Seal Report
4. Election Forms  Manifa Folder with time sheets  Cell Phone Will's charger [If Applicable] Early Voting Location List  Final Reiminders  Ballot & Seal Certificate of Official Balluts  Sample Ballots  List of Declared Write-In Candidates (If Applicable) Idens to Post in Voting booths [Plastic Bog]  Total Number of Voters (Yellow)  Dath of Office farm (Green)  Blue Carrier Envelopes Early Voting Daily Report  Record of Early Voting Seals Report Early Voting Voter Roster Early Voting Reconcillation of Ballots Report Activation Cards  ACTIVATION Cards  If packages	4. Election Forms Yellow Folder with Timesheets Blue Carrier Envelopes with all Daily Reports Red Carrier Envelopes with all Daily Reports Red Carrier Envelopes with all Daily Reports - When Applicable Bend Book (if applicable)  5. Provisional Bag Provisional Bag Provisional Bag Provisional Bag Provisional Bag Provisional Bag Provisional Provisional Vater Affidavits Provisional Veter Roster List of Provisional Vater  6. Voted Baillots - Blue Ballot box from the D\$200 with Seal attached. Un-Voted Ballots - In the Blue Transfer Box with Seal attached.
ections Department, Lunderstand that Livil be charged a replace after County Elections purposes. Listify, should any Item fail to be a fearly porting you will need to return to your location to retrieve to	ritand and agree that while in my care and custody, the Deltas County ment fee for ANY missing Item(s). Asset will be used only for approve returned back to the Elections office at the completion of the last day
Early Voting Technician	DROP OFF-Signature of Warehouse Staff & Date

Figure 9-8: Early Voting Location Receipt for Equipment

The Record of early voting seals form shows the seal numbers on the DS200 door (voting machine) and total scanned ballots on each day of early voting. The numbers of total scanned ballots are cumulative. This ensures that the machines were not accessed inappropriately.

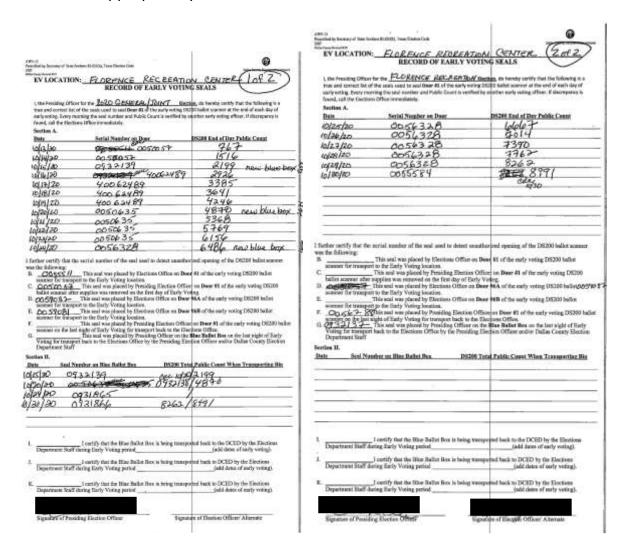


Figure 9-9: Record of Early Voting Seals

#### **Harris County**

The Election Day Chain of Custody to Judges form notes the transfer of equipment including iPads (the electronic pollbooks) and JBCs from Harris County Elections to the presiding judge. The presiding judge receives this form from the transferring clerk along with voter check-in information, poll codes, MiFi and other materials.



Figure 9-10: Chain of Custody for Harris County Clerks

The JBC Travel Box Seal Log for Election Day notes the seal number for the travel box, the signatures of the presiding judge and handout clerk and a checklist to ensure all numbers match. This form also gives the beginning and ending seal number for one JBC at one polling place.

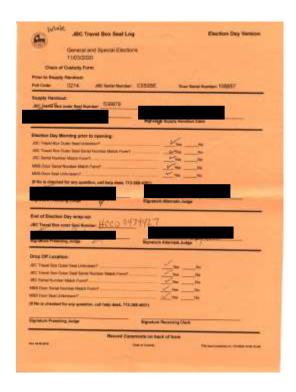


Figure 9-11: JBC Travel Box Seal Log

MBB Transfer Envelope contains the MBB serial number, the number of access codes issued, voted, expired and canceled. This is placed on the outside of the envelope containing the MBB (the electronic storage media device that contains the cast vote records). Per COC procedures, election officials ensure that the MBB serial number recorded on a given form matches the MBB serial number on the electronic storage media device.

MBB SERIAL NUMBER # of ACCESS CODES 188		14ड्य
# of ACCESS CO	DEC VOTED	8
of ACCESS CODES EX	DES VOTED	8
of ACCESS CODES CA	NCELLED	0
RALLY STATION LOC	Initials:	

Figure 9-12: MBB Transfer Envelope

These are examples of MBBs associated with one polling location. The number under the bar code is the serial number that is tracked and associated with the polling location.



Figure 9-13: Front and Back Scans of Physical MBBs

The JBC Reconciliation Log Election Day form notes the number of the red seal on the JBC, the start of day public count, and the JBC serial number. This form records opening and closing counts for one JBC at one polling location.

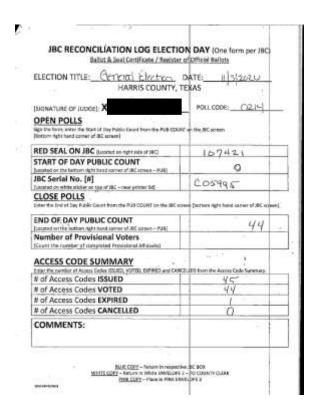


Figure 9-14: JBC Reconciliation Log Election Day Form

The Ballot and Seal Certificate form captures the door seal numbers from the JBCs along with the number of codes issued by the JBC. After verifying the seal numbers, the seal is broken, the MBB is removed, and the seal is attached to the form.



Figure 9-15: Ballot and Seal Certificate Form

## **Tarrant County**

JBC Cart Seal Forms are one of the many non-state forms that Tarrant County used. JBCs provide an access code that allows the voter to pull up their ballot and vote on the Duo machines. During early voting, the JBC is sealed in the evening at closing and then the seal is broken in the morning so voting can begin. The seal number recorded in the evening should match the seal number in place in the morning. This form shows the seal serial number on the equipment each night of early voting. Each Tarrant County voting location fills out their own form. While this form allows for substantial collection of chain of custody data, it could be improved by having a place to note that the seal was checked when polls were opened.



Figure 9-16: Tarrant County JBC Cart Seal Forms

Provisional Seal Forms report the seal numbers for the provisional ballot bag at closing each night. The form includes a seal number, date, clerk's initials, as well as the name of the voter registration supervisor. This form is utilized for each voting location. Forms like these are used for both early voting and election day.

Election Cuts: November 53, 2020 Election Type: Joint General & Spec Elections Location Code: AS - ARL, SOUTHEAST, SUB3 Location Name: TO Sub-Countriouse in Arlington

#### Provisional Bag Seal Form and Instructions

Each Provisional bag has numbered seals that need to be used to seal this bag. The bag seal number, and initials of the clerk who placed the seal on the bag need to be recorded on your form. The numbered seal on the bag is to be reported on the bag is to be reported on the form below.

The deputy early voting clerk at each location is responsible for the Provisional Bag Seal Form as well as all seals. A record of all seal numbers assigned to each location is also kept by the Administrative Offices.

SEAL NUMBER	DATE	INITIALS
000 2607	10-12	-/3
00051801	15-13	
000.51578	10-14	
00051610	10-15	
00051995	19-16	
0003529	10-17	
	16-18	
	15-19	
	18-20	
	18-21	
	10-22	
	10-23	
	10:04	
	10-25	
	10-36	
	10-27	
	90-26	
	10-29	
	10-30	

I cartify that the above is a true and correct list of the seals used to seal Provisional Bag at the end of each day of early woting.

Signature of Early Voting Lead Clark / Date
Signature of Early Voting Supervisor / Date
Signature of Votor Registration Supervisor / Date

Signature of Poll Watcher (if present)
Signature of Poll Watcher (if present)

Figure 9-17: Provisional Seal Forms

Seal Forms shows the seal numbers devices during early voting. The form includes seal numbers at the start and end of the day. The number of the seal at the end of one day should match the number of the seal the following morning. The form should include the initials of clerk who placed seal on the devices but the box for the initials has been cut off in the scan. In the future, care should be taken to ensure that these are scanned as legal size paper instead of standard size so that all data is captured electronically. Every early voting location fills out this form.

Election Type: J Location Code Location Name:	AS - ARL SO	THEAST_S	UBI ington		ber and initial	s of the clark	who placed th	e seel on the (	Controller, Du		are recorded of	
10/24/2020	Controller	Booth 1	Booth 2	Booth 2	Booth 4	Booth 5	Booth 6	Bacth 7	South 8	Booth 9	Booth 10	Booth 11
Start of Day Seal No.	F15 80	51666	51671	51626	51670	51667	51669	51324	5)591	51581	57442	5/6/1
End of Day Seal No.	51983	51450	51972	51964	51699	5/471	21629	5/483	51645	51676	5/459	515.67
10/25/2020	Controller	Booth I	Booth 2	Booth 3	Booth 4	Booth 5	Buoth 6	Bnoth 7	Booth 8	Booth 9	Booth 10	Booth 11
Start of Day Seal No.	53983	51450	51972	51944	5/699	5/672	51689	5/483	5/445	5/674	5/659	51587
End of Day Seal No.	51615	5/885	51891	51847	51654	51957	51930	51943	45235	51926	51931	51895
10/26/2020	Controller	Booth 1	Booth 2	Booth 3	Booth 4	Booth 5	Booth 6	Booth 7	Booth 8	Booth 9	Booth 10	Booth 11
Start of Day Seal No.	51415	51925	51291	5/247	51654	51957	51930	51943	45235	51926	51931	5/295
End of Day Seal No.	51544	51586	5/2/2	5/262	51554	51981	51224	5/537	51554	51535	51560	51540
10/27/2020	Controller	Booth 1	Booth 2	Booth 3	Booth 4	Booth 5	Booth 6	Booth 7	Booth B	Booth 9	Booth 10	Booth 11
Start of Day Seal No.	51544	51536	51812	51861	SISSN	51181	5/984	51537	51556	51535	51560	51540
End of Day Seal No.	51593	51952	51970	45009	45/29	51648	51841	51640	5/299	SINZA	5/1/2	5/522
10/26/2020	Controller	Booth 1	Booth 2	Booth 3	Booth 4	Booth 5	Booth 5	Booth 7	Booth 8	Booth 9	Booth 10	Booth 11
Start of Day Seal No.	515 10	51952	51130	+5007	45/99	51642	51841	516.40	5/849	51922	51912	51522
End of Day Seal No.	5/8 73		51407	1		51577	5)514	5)420	51385	5/357	51924	5/994

Figure 9-18: Early Voting Seal Forms

The Register of Official Ballots for election day is a key form for Tarrant County. Indeed, it is noted on the form that it is "one of the most important forms to be completed by the election judge". The form serves multiple purposes. First, it records that controller (Line A), scanner (Line H) and the ballot marking devices (Lines B-G depending on how many devices are at the location) are all zeroed at the beginning of the day. Second, it checks to determine whether all ballot stock is accounted for. So the number of blank ballot pages received (Line 3) should equal Line 8 which totals spoiled ballots (Line 4), unused ballots (Line 5), unscanned ballots (Line 6) and voted ballots (Line 7). Finally, the form contains basic reconciliation so that the presiding judge and Central Count manager can compare the pollbook check-ins (Line 14) with the number of ballots cast (Line 1) and the number of access codes issued by the controller (Lines 9-13) and account for provisional voters (Line 16).

REGISTER OF OFFICIAL BALLOTS

This is one of the most important forms to be completed by the Election Judge. Fill in each line below.

Date: November 03, 2020 Authority Conducting the Election: NPJoint General & Spec Elections Polling Place/Code: 2052 - Ruby Ray Swift Elementary School Scan Serial number: 189476

#### Record these counts BEFORE the polls open:

А	Start of day Controller 'Ballots' Count- Located at the Bottom of the <u>Controller</u> Screen CAUTION: Call Elections Office if the 'Ballots' Count is not Zero			А
В	Start of day <u>Duo 1 and 2</u> 'Ballots' Count- Located at the Bottom of the <u>Duo</u> Screen CAUTION: Call Elections Office if the 'Ballots' Count is not Zero	0	0	В
С	Start of day <u>Duo 3 and 4</u> 'Ballots' Count-Lecated at the Bottom of the <u>Duo</u> Screen CAUTION: Call Elections Office if the Ballots' Count is not Zero	0	0	c
D	Start of day <u>Duo 5 and 6</u> "Ballots" Count- Located at the Bottom of the <u>Duo</u> Screen CAUTION: Call Elections Office if the "Ballots" Count is not Zero		0	Þ
E	Start of day <u>Duo 7 and 8</u> "Ballots" Count- Located at the Bottom of the <u>Duo</u> Screen CAUTION: Call Elections Office if the "Ballots" Count is not Zero			E
F	Start of day <u>Duo 9 and 10</u> "Sallots" Count- Located at the Bottom of the <u>Duo</u> Screen CAUTION: Call Elections Office if the Ballots' Count is not Zero		_	F
G	Start of day <u>Due 11 and 12</u> Ballots' Count- Lecated at the Bottom of the <u>Duo</u> Screen CAUTION: Call Elections Office if the 'Ballots' Count is not Zero			G
н	Start of day Scan 'Ballots' Count- Located at the Bottom of the <u>Scan</u> Screen CAUTION: Call Elections Office if the 'Ballots' Count is not Zero			н

#### Record these counts IMMEDIATELY AFTER the polls close:

4	End of Day Scan 'Ballots' Count-Located at the Bottom of the Scan Screen	279	1
1			2
2	Number of un-scanned ballots in the Emergency Bin	600	=
3	Quantity of Ballot stock received from Elections Office		3_
4	Number of Spoiled Ballots	3	4
5	Quantity of un-used Blank Ballot stock	318	5
6	Number of Thrown Out Ballots (Voter printed but did not run through the Scan before leaving. Ballot is considered abandoned.)	٥	6
7	Number of Voted Ballots (should be equal to lines 1 + 2)	2-19	7
8	Total number of ballots/stock accounted for should equal Line 3 (add lines 4+ 5 + 6 + 7)	660.	8
9	End of Day Controller 'Ballots' Count-Located at the Bottom of the Controller Screen	296	9
10	Number of 'Total Codes Issued' found on the Access Code Summary Report	298	10
11	Number of 'Total Codes Printed' found on the Access Code Summary Report	296	11
12	Number of 'Total Codes Expired' found on the Access Code Summary Report		12
13	Number of 'Total Codes Spoiled' found on the Access Code Summary Report	2/	13
14	Number of voters checked in on the <u>Bectronic Politbook</u>	282	14
	If line 14 does not match line 8 please provide an explanation:	-	
15			15
16	Number of Provisional voters	16	16

We, the under signed election officials do hereby certify the following:

• The above is a true and correct accounting of the paper ballots used in this election.

Signed this 

day of 

Or , 20

Figure 9-19: Register of Official Ballots for Election Day

Tarrant County includes much more detail on its form than on the state form for Register of Official Ballots.

Opening Polls – Register of Official Seals and Proper Installation is the form used by Tarrant County to show the seals at the opening of polls. The form is generated with the preassigned seal numbers for various pieces of election equipment. The Election Judge should review the seals on the devices and write them on the form. This form tracks a substantial amount of seal information; however, it would be ideal to add a column or section that requires verification that the seal number preprinted on the form was the seal number observed by the election judge in each instance. The form, as is, presents a risk that seals will not be properly verified and could instead simply be copied into the blank field.

	# 230	Election Judge. Fill in each lin	
	Authority Conducting Election: Joint General & Spec Elections Polling Place Code/Name: - Carter Park Element	Date of Election: Novemb	er 03, 2020
	Polling Place Code/Name: - Carter Park Element Verity Scan Serial Number: 189375	ary ocnoor	
	Verity Controller Serial Number: 191496		
	RECORD THESE SEAL NUMBERS BEFORE 0	PENING THE POLLS	i
Fr	om the Election Equipment Carrier (EEC)		
A	Important: Do NOT break or remove this seal until Election. Day.	GRO02/13	GR008113
n	Important: Do NOT break or remove this seal until Election	16/20/10	
a	Day. Important: Do NOT break or remove this seal until Election Day.		
	om the Electronic Polibook Case(s) Seal number ram avad from the Electronic Polibook Case	W 15	2
A	0827/070125-1716-17127-1716-181-181-181-1716-1716-1717-181-181-181-181-181-181-181-181-18	YE-7111	YE007717
0	Seal number removed from the Electronic Polibook Case	WE 7718	YE007718
Fr	om the Controller	1 10	
A	Seal number removed from the controller handle	02010410	OR010460
В	Seal number used on the inside door of the unit	100 100	16970
	Important: Do NOT break or remove this seal.		10070
F	om the Ducs		-
A	Seal number removed from the Duo handle	181011071	BL011074
8	Seal number removed from the Duc handle	B100145	BL006145
G	Seal number removed from the Duo handle	13/00/424	BL006424
D	Seal number removed from the Duo handle		
Ė	Seal number removed from the Duc handle		
F	Seal number removed from the Duo handle		
0	Seal number removed from the Duo handle		
н	Seal number removed from the Duo handle		
1	Seal number removed from the Duo handle		
J	Seal number removed from the Duo handle		
ĸ	Seal number removed from the Duo handle		
L	Seal number removed from the Duo handle		
-	NAME AND DESCRIPTION OF PERSONS ASSESSMENT		
F	on the Scan	The 2011	Leronnone
A	Seal number removed from the Scan handle	XEDO8201	YE008261
В	Seal number used on the inside door of the unit. Important: Do NOT break or remove this seal.	1/6965	16965
v.	om the Ballot Box Emergency Bin Slot		
A	Seal number used on the ballot bux.	okonikan mana manan-akan man	
m.	Important: Do NOT break or remove this seal unless instructed b	y Tarrent County Elections.	

Figure 9-20: Opening Polls Register of Official Seals and Proper Installation

Closing Polls – Register of Official Seals and Proper Installation is Tarrant County's final election day form. The purpose of this form is to record the seals at the closing of the polls, including the seals that the Election Judge added to the machine when the polls were closed.

This is one of the most important forms to be completed by the Election Judge # 230	Fill in each line below.
	ection: November 03, 2020
Polling Place Code/Name: Carter Park Elementary School	
Verity Scan Serial Number: 189375 Verity Controller Serial Number: 191496	
Tarry Tarrior Street Hambers 191929	
RECORD THESE SEAL NUMBERS AFTER CLOSING	THE POLLS
linsure that all reports have been printed and numbers have been balanced be	fore sealing the equipment.
rom the Electronic Polibook Case(s)	sovial community and the
Seal number used to seal the Electronic Polibook Case handle 72 97	- 1000000000000000000000000000000000000
Seal number used to seal the Electronic Polibook Case handle 7241	196500 22 200
rom the Controller	1
Seal number remaining intact on the inside door (2500) 50	(100 10 10 10 10 10 10 10 10 10 10 10 10
Seal number used to seal the Controller handle	Vice CC
rom the Duos	
	DI callle
Seal number used to seal the Duo handle North Co. 25	Black
1000 75 81	D 5000127
1400/74.50	BKOIL V/T
The state of the s	
The state of the s	
The state of the s	
The state of the s	
Seal number remaining intact on the inside door	
Seal number used to seal the Scan handle 002/25	VARIOUTICA AND
om the Ballot Box Emergency Bin Slot	1 - 20/2/
Seal number remaining intact on the ballot box, or new seal if replaced	
om the Orange Provisional Bag	
Seal used to seal the Orange Provisional Bag	0001337
om the Election Equipment Carrier (EEC)	CO VI CO
Seal used to seal the EEC WOOD9598	CARROW RANGE
Seal used to seal the EEC	- Vier Vier -
Seal used to seal the EEC	
Seal used to seal the EEC orn the Ballot Transfer Bags Seal used to seal the Transfer Bags containing the VOTED ballots	0002285
	RECORD THESE SEAL NUMBERS AFTER CLOSING Ensure that all reports have been printed and numbers have been balanced be rom the Electronic Polibook Case(s)  Seal number used to seal the Electronic Polibook Case handle 7.2.4  Seal number used to seal the Electronic Polibook Case handle 7.2.4  From the Controller  Seal number used to seal the Electronic Polibook Case handle 7.2.4  From the Controller  Seal number used to seal the Controller handle  Seal number used to seal the Duo handle  Seal number used to seal the Sean handle  ont the Ballot Box Emergency Bin Siot  Seal number used to seal the Corange Provisional Bag  Seal used to seal the Orange Provisional Bag  ont the Election Equipment Carrier (EEC)

Figure 9-21: Closing Polls Register of Official Seals and Proper Installation

The Audit Log Report is a log that shows the events that occurred in the election software. It logs every event that occurs. For COC purposes, the log tracks when the vDrives containing the cast ballots are read into the tally system to produce the election results. This verifies that the vDrive that left the polling location was the one read into the tally system and that it contained the correct number of ballots.

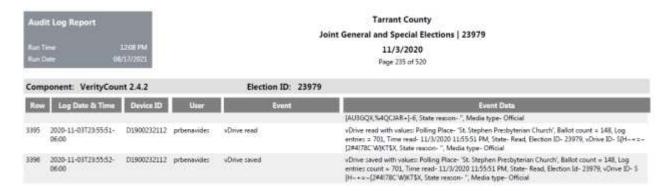


Figure 9-22: Audit Log Report

# **Voting System Equipment Key Events**

#### Key Takeaways

 The four counties conducted their statutorily-required public Logic and Accuracy testing of voting equipment.

# Methodology

A random sample of the polling locations from the four counties were chosen by FAD to determine if election officials followed applicable laws and procedures in regards to voting equipment. FAD collected screen shots of important forms to track the key events for voting equipment in each county.

# I. Testing the System

If an entity has purchased or leased new voting equipment from a vendor, immediately upon accepting the delivery the entity is required to perform Acceptance Testing. The testing is divided into three parts: verification, performance, and system validation. Verification requires the entity to compare the model number and/or name of the system as well as the software and/or firmware version to the list of certified system equipment prescribed by the Texas Secretary of State. The entity is required to perform a Hardware Diagnostic Test and a Logic and Accuracy (L&A) test. The Hardware test ensures that the mechanical components of the election device is working properly. The final step in the Acceptance Testing phase is a system validation. The requirement must be completed to confirm that the software that is being installed and used is certified by the U.S. Election Assistance Commission (EAC).

FAD also attempted to verify whether voting equipment had undergone statutorily required L&A testing. FAD used the collected documents to elucidate key polling

<sup>&</sup>lt;sup>440</sup> Tex. Elec. Code § 129.021.

<sup>&</sup>lt;sup>441</sup> Tex. Elec. Code § 129.021 (1).

<sup>442</sup> Tex. Elec. Code §§ 129.022; 129.023.

<sup>443 &</sup>lt;u>See Election Advisory No. 2019-23 Electronic Voting System Procedures, available at: https://www.sos.state.tx.us/elections/laws/advisory2019-23.shtml.</u>

location check-in information in order to compare voter check-in data to cast ballot data—the essence of the audit itself.

The L&A test is used to verify that the election equipment is able to accurately create ballots for candidates and measures and that candidate and measure receives the accurate number of votes. The test is conducted twice before the election and once immediately after the election.

Together these processes provide assurance that all acquired voting systems are functioning properly, comply with state and federal regulation, and certified for use in an election.

# II. Programming the System

After Acceptance Testing is completed, pre-election configuration activities must commence. This can include programming and configuring election management software, direct recording electronic (DRE) voting machines, central scanners, or other equipment applicable that is used by an entity. One ballot programming computer is used to generate an entire election. The number of people who have access to the ballot programming computer and software should be limited. The computer must be stored in a locked and secured room that requires a code to enter or has a log to track who entered and at what time. Two individuals must be present at all times when the ballot is being programmed.<sup>444</sup>

Voting system ballots must be programmed by the owner or vendor and its programming shall be conducted in a secure location.<sup>445</sup> After initial programming, the entity shall proof it for accuracy in addition to creating a back-up copy for proper storage keeping. These configuration materials are to be kept at a secure, off-site location with permission authorized by the election official for access.<sup>446</sup>

## III. Storing the System

All electronic information storage media is inventoried and kept by the general custodian of election records.<sup>447</sup> The general custodian is also required to adopt procedures for securely storing and transporting voting system equipment.<sup>448</sup> The general custodian of election records shall create and maintain an inventory of items

<sup>444</sup> Tex. Elec. Code § 129.023 (a).

<sup>&</sup>lt;sup>445</sup> Tex. Elec. Code § 129.051.

<sup>&</sup>lt;sup>446</sup>See Election Advisory No. 2019-23 Electronic Voting System Procedures, available at: https://www.sos.state.tx.us/elections/laws/advisory2019-23.shtml#section12

<sup>&</sup>lt;sup>447</sup> Tex. Elec. Code § 129.051.

<sup>&</sup>lt;sup>448</sup> Tex. Elec. Code § 129.052.

as well as document the date, time, and name(s) of person(s) that accepted the election equipment at the receiving site.<sup>449</sup> Asset tag numbers, scan barcodes, and seal logs are common practices used amongst the entities' election officials. These pre-election security measures are in place to establish a chain of custody for whenever a transfer of custody occurs.

#### **Materials Reviewed**

Using the Texas Election Code as a framework, FAD created a checklist of items that would document proper procedures and requirements related to voting equipment were followed. The events listed below should have adequate records and/or documentation readily available:

Acceptance Testing	System Certification
L&A Public Testing	Equipment Inventory
Assignment/Distribution	Zero Reports
Results Tape*	

## I. Acceptance Testing

All new election equipment goes through acceptance testing when it is purchased and received from the vendor. Acceptance testing requires an assessment that is performed on an individual unit of a voting system to verify that the unit is physically, mechanically, electronically, and functionally identical to the unit that was originally purchased. Acceptance testing assures voters that the voting system is functioning correctly and properly configured for use in an election. When a piece of election equipment passes acceptance testing, the test documentation becomes the first piece of information that demonstrates proper procedures and requirements have been met for the voting equipment. Election officials should maintain a complete record of acceptance testing conducted on their voting equipment.

<sup>\*</sup>Results tapes are cumulative summaries of all election activity and can only be produced at the close of election day. During early voting, close/suspend polls reports are considered.

<sup>&</sup>lt;sup>449</sup> Tex. Elec. Code § 129.051

<sup>&</sup>lt;sup>450</sup> Keith Ingram, *Electronic Voting System Procedures Advisory*, Election Advisory No. 2019-23, (Oct. 23, 2019) https://www.sos.state.tx.us/elections/laws/advisory2019-23.shtml.

Evidence of Acceptance Testing could entail a purchase log between the entity and the vendor as well as a Hardware Diagnostic Test.<sup>451</sup> The purchase log should contain a sales order agreement, invoice of the equipment and services purchased, and a completed purchase order. Immediately after an entity accepts the equipment, the hardware diagnostic test is conducted and its findings are to be kept for evidence of the systems functioning properly.<sup>452</sup>



Figure 10-1: Collin County Purchase Log

<sup>&</sup>lt;sup>451</sup> Tex. Elec. Code §§ 129.022; 129.023.

<sup>&</sup>lt;sup>452</sup> Tex. Elec. Code § 129.022

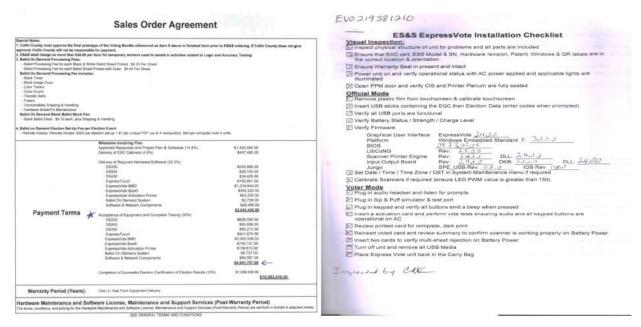


Figure 10-2: Sales Order Agreement and Installation Checklist

## II. Certified Voting System

Entities are required to use a voting system that is certified by the Texas Secretary of State. Entities must verify that the voting system's model number or name of the system and software or firmware version have been certified by the Texas Secretary of State.

County	Voting System Description	Certification Date
Collin County	EVS 6.1.0.0	4/24/2020 <sup>453</sup>
Dallas County	EVS 6.0.2.0	3/28/2019 <sup>454</sup>

<sup>&</sup>lt;sup>453</sup> Jose A. Esparza, *Report of Review of Election Systems & Software EVS 6.1.0.0 System*, sos.state.tx.us (Apr. 24, 2020), https://www.sos.state.tx.us/elections/forms/sysexam/EVS-6100-certification-order.pdf.

<sup>&</sup>lt;sup>454</sup> Jose A. Esparza, *Report of Review of ES&S EVS 6.0.2.0 and the EXPRESSVOTE XL*, sos.state.tx.us (Mar. 28, 2019), https://www.sos.state.tx.us/elections/forms/sysexam/evs6020-certification-order.pdf.

County	Voting System Description	Certification Date
Harris County	Hart Voting System 6.1	8/9/2006 <sup>455</sup>
Tarrant County	Verity Voting 2.4	6/26/2020 <sup>456</sup>

Figure 10-3: Voting System Certification by County

Client	J County	+ contactz + Description	* SerialNumbe *	Expr1 =	DatePurchaser -! HWRev	* Firmware *
Dallas County, Texas	Dallas	75247 ExpressPoil Tablet	34389101151	In Service	7/26/2020	5.5.0.0
Dollas County, Texas	Dallas	75247 ExpressPoll Tablet	34390201151	In Service	7/26/2020	3.5.0.0
Dellas County, Texas	Dellas	75247 ExpressPoll Tablet	15178001151	In Service	7/27/2020 15:14	3.5.9.0
Dallas County, Texas	Dellas	75247 ExpressPoli Tablet	14291401151	In Service	7/27/2020 15:14	3.5.0.0
Dallas County, Texas	Delfas	75247 ExpressPoll Tablet	14956301131	In Service	8/2/2020	3.5.0.0
Collin County, Yexas	Collin	75069 ExpressTouch	ET0120330005	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120330009	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Coffin	75069 ExpressTouch	ET0120330011	in Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120330012	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120330036	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75009 ExpressTouch	ET0120330039	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120330042	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120330044	In Service	M/25/2020	1.0.3.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120330070	In Service	8/25/2020	1.0.8.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120830079	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120330061	In Service	8/25/2020	1.0,3.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120330082	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120330085	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120330097	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120340002	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120340008	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120340009	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120340016	In Service	8/25/2020	1,0.3.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120340025	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120340026	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75069 ExpressTouch	E70120340027	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75009 ExpressTouch	ET0120340029	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120040045	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120340048	in Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120340055	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120340056	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120340064	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75009 ExpressTouch	ET0120340073	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120340097	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75069 ExpressTouch	ET0120940125	In Service	8/25/2020	1.0.3.0
Collin County, Texas	Collin	75069 05200 no Modern	050320340082	In Service	8/25/2020	2.30.0.0
Collin County, Texas	Collin	75069 D5200 no Modern	DS8320340151	In Service	8/25/2020	2.30.0.0

Figure 10-4: County ES&S Programming Installation Report

<sup>&</sup>lt;sup>455</sup> Buddy Garcia, *Report and Review of Hart InterCivic's Voting System 6.1*, sos.state.tx.us (Aug. 9 2006), https://www.sos.state.tx.us/elections/forms/sysexam/hart\_0809.pdf.

Jose A. Esparza, *Report of Review of Hart InterCivic Verity Voting 2.4 System*, sos.state.tx.us (June 26, 2020), https://www.sos.state.tx.us/elections/forms/sysexam/hart-verity-2.4-certification-order.pdf.

## III. L&A Public Testing

Like acceptance testing, Logic and Accuracy (L&A) testing is also performed prior to each election.<sup>457</sup> Election officials validate the behavior of voting equipment by casting a known set of test ballots and confirming that these ballots produce the expected results. This ensures that the voting equipment accurately displays the ballots, collects votes, and tabulates the results.

The general custodian of election records must perform a public test of logic and accuracy as well as a hardware diagnostic on the voting system. The general custodian posts notice of the L&A testing before election day. After programming, ballots are proofed and tested at L&A testing. Each scanner comes with a seal log, one seal for each day of early voting. Each entity is supposed to proof their own language and acknowledge that it is correct by signing an approval sheet.

Certifications of the test of automated tabulating equipment, as displayed below, serve as a public notice that the equipment has been tested for any tampering or system failures.

Upon completion of L&A testing, the entity should clear the ballot records, otherwise known as "zeroing out" the machine. Once the machine has been cleared of all ballot activity, it later undergoes the "Open Poll" process. This sets the machine for use to begin early voting and/or election day activity. A seal is subsequently placed on the machine and is not removed or broken until the machine is used during the established voting timeframe.

<sup>&</sup>lt;sup>457</sup> Tex. Elec. Code § 129.023.

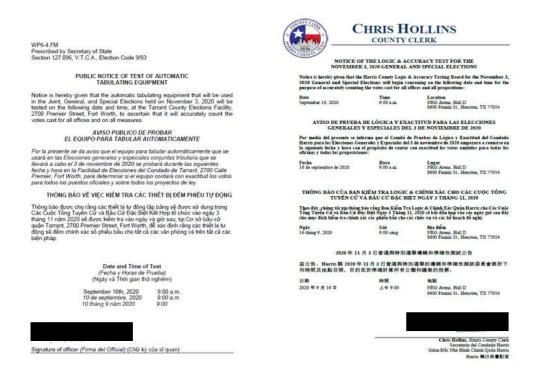


Figure 10-5: Harris County Public Notice of Equipment Testing and Testing Procedures

Dallas County DS200 Public L&A testing procedures  General & Joint Election 11/03/20 EV Location Irving City Hall (1)		Summary Results Report 2020 General and Joint Elec November 3, 2020	tion					OFFICIAL RESULTS  L AND A TESTING  tallas County, Texas
	er 1: Tester 2: Test Date:  er 3: Tester 4: D\$200 Serial #: D\$0319 3315 83	STATISTICS						
USB PRIMARY Asset #04D10112 USB BACKUP Asset#04D2505 Blue Seal for Door #68: 75 7 1/2 Blue Seal for Door #68: 75 7 1/2		and the second s	TOTAL	EV In- Person	EV Mail	Election Day	EV-ED Provisional	
You w	Ill need Test Deck packet with DS200 bag containing 3 thumb drives.	Registered Victors - Total						
	Confirm that the USB drives and DS200 label all have the same Vote Center number.	Beliebe Carri-Total	5,844	45	1,845		5 9	
	Power Indicator Light should flash Orange or steady Green, (Fishing Green means operating on battery, power not connected)	Water Tueson - Tutal	LIES					
	Use Ried key to unlock scanner top. Lift up							
C	Use Barrel key to unlock screen. Lift, it will power itself on.							
D								
1.1	Install Quality USB in front media pocket (6A) (Walt for screen to light up) Press Continue							
13	On screen, type "C I r c I r 20"acceptWait for screen notice "Initialization Complete"							
	short configuration tape will print. Do NOT cancel							
D	REMOVE Qualify USB from front media pocket (6A).							
D	Install USB Primary Stick (Green) in front media pocket (6A).							
ta	On screen, type "D a I c o 1120"acceptwait							
D	Wait for configuration tape to print. Do NOT cancel							
D	After Configuration tape stops on screen, press "Open Polls"							
D	Walt for Zero tape to print. Cancel printing after 1# signature lines appear.							
	Scan all ballots in different orientations.							
	On top line of screen, check to see that the public count # is equal to number of ballots scanned.							
	Look inside 6A and press Close Polls							
E3	On screen, press Close Polls							
(1)	Press Report Options							
D	Press Voting Results							
	Press Print Reportcancel after 1 <sup>st</sup> signature lines							
0	Remove scanned ballot(s) from bottom of machineplace ballot(s) back in envelop							
0	Fold Results Tape NEATLY.							
-	Place Results Tape in plastic bag.							
(1)	Press Re-open Polls							
-	Enter Code "Over1120" (accept							
	Press Clear Votes							
	Press Clear Votes & Continue							
	Look at top line of screenThe Public Count must be ZERO "0". (If not, ask for help)							
	Look inside 5A and press Power							
	Place a new roll of tape in tape pocket							
0	Seal USB media pockets 6A (front) and 6B (back) with BLUE tamper-proof seal.  Close and Lock screen with barrel key							
	Close and Lock hood with red key.							
	Place plastic bag and envelop with ballot(s) on table.	Election Summery - 09/22/2020 Regan generated with Electionser's Coping						Page 1 of 42

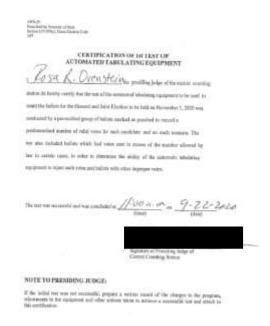


Figure 10-6: Dallas County Public Notice of Equipment Testing and Testing Procedures

# **IV.** Equipment Inventory

It is essential that an entity creates, maintains, and documents the movement of any voting equipment.<sup>458</sup> Ideally, an entity would have a log of when equipment is assigned a permanent identification number.<sup>459</sup> The tag should be a physical tag with a number or a scan code. The tags provide information on where the equipment is stored, any time it was moved for housekeeping or routine maintenance, and, ultimately, a record of the affixed seal sticker.

#### The Four Counties

## **Collin County**

Collin County kept an electronic record that reflected which DS200 ballot scanners, election media, and ballot boxes were assigned to the polling locations. This record also reflected the delivery route applicable to those election materials for the polling locations. Collin County also provided scanned copies of the delivery tickets for this equipment that included the names of the crew members on the delivery truck, the contents being delivered, departure and arrival times, and signatures from the driver

<sup>&</sup>lt;sup>458</sup> Tex. Elec. Code § 129.051.

<sup>&</sup>lt;sup>459</sup> Tex. Elec. Code § 127.154.

and warehouse staff. This delivery ticket also included a statement that had to be verified all equipment was received in good condition.

#### **Dallas County**

Dallas County maintained an electronic inventory of the polling locations to which pollbooks and vDrives were assigned. Dallas County's L&A testing records reflected the polling locations to which DS200s were assigned.

#### **Harris County**

Harris County maintained an electronic inventory of all voting equipment assigned to the 2020 General Election. This inventory included the polling location to which the equipment was assigned, the type of equipment, the equipment serial number, and the status of the equipment. This record identified MBBs according to the serial number of the MBB card. The inventory did not record the 4-digit code on the front of the MBB card. Harris County also provided delivery tickets that included how many pieces of voting equipment and other materials were delivered to a polling location, who delivered and received the equipment, times of delivery and receipt, and the delivery route.

#### **Tarrant County**

Tarrant County's electronic inventory utilized a barcoded system that logged key events that took place for the voting equipment throughout the election. Examples of the events tracked by the system were: the assignment of a vDrive to a DS200 scanner, serial numbers for the voting equipment, the location to which the equipment was assigned, the receipt of the equipment at a rally side after the election, and seal verification.

Facility	Action	Logon	Scan Date	Document	Loc. From	Loc. To	Item	Asset Tag	Mfg S/N	Qty	Event
199	1 PC	2M	10/3/2020 10:52	CASE030217	COMMIZ	PB RACK32	MiFi Verizon	8176023479	V19	177	1 1120
	1 PC	20M	10/3/2020 10:52	CASE080217	PB RACK38	PB RACK32	Printer	EP\$02W0530	EPS02W0530	- 3	1 1120
	1 PC	AG	10/5/2020 11:00	187525	ZONE 4	£553	V DRIVE	VDR00262	VDR00262		1 1120
	1 PC	AG	10/3/2020 11:01	189345	ZONE 4	E553	V DRIVE	VDR02546	VDR02546		1 1120
	1 A1	TK	10/3/2020 11:04	GR013093		101	EV 18C Cart	EVJBC001	EV/BC001	- 9	1 1120
	1 A1	TK.	10/3/2020 11:04	GR023092		102	EV JBC Cert	EVJBCD02	EA19COOS		1 1120
	1 A1	TK.	10/3/2020 11:05	GR023099		103	EV JBC Cart	EVJBC003	EVIBCO03	- 33	1 1120
	1 PC	JM.	10/5/2020 11:05	CASED50530	PS RACK38	PB RACKSZ	Printer	EP\$04W0837	EPS04W0857		1 1120
	1 PC	JAM.	10/3/2020 11:05	CASE050530	PB RACK03	PB RACK32	EPOLLBOOK	EPB010267	184379		1 1120
	1 PC	AM	10/3/2020 11:05	CASE050530	PB RACKO3	PB RACK32	EPOLLBOOK	EPB010260	184372	63	1 1120
	1 A1	TK	10/3/2020 11:05	GR025100		104	EV JBC Cert	EV/8C004	EVJBCD04		1 1120
8	1 A1	AG	10/3/2020 11:05	13828	OR010382	E553	VERITY CONTROLLER	187323	C1902395107	53	1 1120
	1 A1	AG	10/3/2020 11 06	13864	YE007113	8555	VERITY SCAN	189345	\$1902659408		1 1120
3	1 AT	TK	10/3/2020 11:06	GR023091		105	EV JBC Cart	EVIBCOOS.	EV/BC005	- 33	1 1120
i i	1 PC	JM	10/3/2020 11:06	CASE050530	COMM 2	PB RACK32	MIFI Verizon	8177514555	V48		1 1120
	1 AT	TK	10/3/2020 11:06	GR025095		106	EV JBC Cert	EVIBCO06	EVIBCOO6	- 53	1 1120
	1 A1	TK	10/3/2020 11:07	GR023098		107	EV 18C Cart	EVIBCO07	EVJBC007	- 53	1 1120
	1 A1	TK	10/3/2020 11:07	GR023097		108	EV JBC Cart	EVIBCOOR	EVIBCOOR	- :	1 1120
3	1 A1	TK	10/3/2020 11:08	GR023096		109	EV JBC Cart	EA18C008	EVIBC009	- 18	1 1120
3 3	1 A1	TK	10/3/2020 11:09	GR023094		110	EV JBC Cart	EVJBC010	EVIBC010	- 1	1 1120
1 9	1 A1	TK.	10/3/2020 11:09	GR023090		/11	EV IBC Cart	EV/8C011	EVJBC011	- 83	1 1120
	1 A1	TK	10/3/2020 11:10	GR023089	certaines	J12	EV JBC Cert	EV18C012	ENIBCOIZ	1	1 1120
	1 PC	AG	10/3/2020 11:11	187188	20NE 4	E552	V DRIVE	VDR00091	VDR00091	1-2	1 1120
	1 PC	IM	10/5/2020 11:11	CASE050450	P5 RACK02	P8 RACK32	EPOLIBOOK	EP8010179	184291	0.7	1 1120
	1 PC	AG	10/3/2020 11:11	187588	ZONE 4	E552	V DRIVE	VDR02582	VDR02582	2.5	1 1120
	1 PC	JNA.	10/3/2020 11:11	CASE050450	PB RACK38	PB RACK32	Printer	EP\$02W0304	EP\$02W0504	0.5	1 1120
	1 PC	JM.	10/3/2020 11:11	CASEDSD450	PS RACKOS	PB RACK32	EPOUBOOK .	EP8010280	184392		1 1120

Figure 10-7: Equipment Log

## V. Assignment/Distribution

Seals are affixed to voting equipment so that unauthorized operation is prevented. Seal numbers should be assigned and tracked. Two people are required to verify and sign their names affirming that all equipment was securely sealed before opening the polling place. After verification, the broken seals are retained in the Seal Assignment Envelope. Early voting records should show multiple seals over the course of the early voting period, whereas election day records would only have one seal number recorded. Reconciliation of this information would be best captured in a log.

<sup>&</sup>lt;sup>460</sup> Tex. Elec. Code § 127.066.

<sup>&</sup>lt;sup>461</sup> Tex. Elec. Code § 85.033.

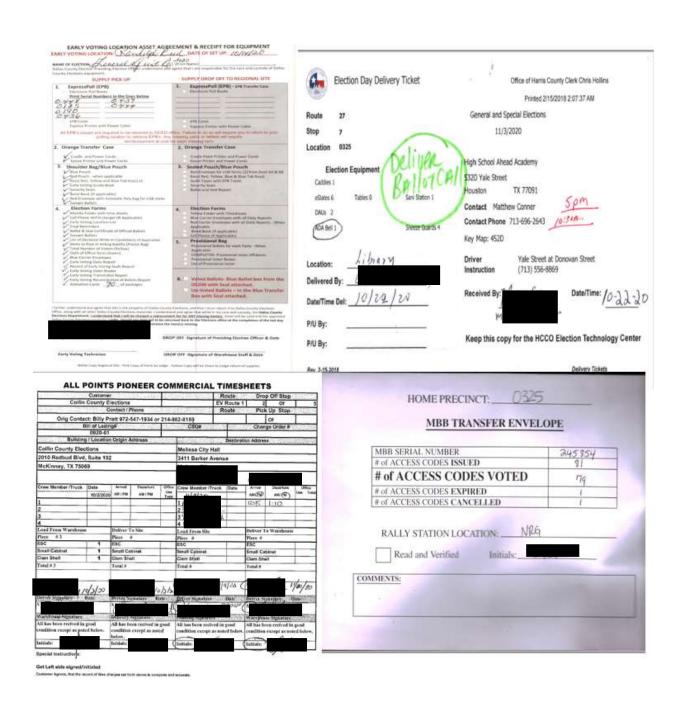


Figure 10-8: Seal Tracking Records (Collin County and Harris County)

		CLOSING POLLS - REGISTER OF OFFICIAL SEALS & PR	OPER INSTALL ATE
	November 3, 2020 09200 SN: I	This is one of the most important forms to be completed by the Election Judge	. Fill in each thre below.
No Committy 2003 - W.T. WHITE HIGH SCHOOL BUCTIONS: This in THE most important forms to be completed by the ET.	ECTION ICDGE, Phone fill to such a	Authority Conducting Election: Joint General & Spec Elections Date of the Politing Place Gold/Name: 450-7. R. L. Paschaf High Science Verby Scan Serial Number: 189370	estion: November 93, 2020
Hose below, sign the force, have such clock and pull wanter (if present) of the designated Return Forch. <u>DETICIAL BALLOT REPORT</u>	ign the tiers, and then place this form	Verity Scan Serial Number: 189390 Verity Controller Serial Number: 187819	
Total Number of Bullets for this Vote Contr. ( 1988 - Napplemental Halton)	/033 REMINDER	RECORD THESE SEAL NUMBERS AFTER CLOSING Ensure that all reports have been printed and numbers havy less failured of be	THE POLLS
Secretary of Control States of Control States 199 (99) insulan basis	THE RESERVE TO SERVE	1. From the Electronic Polibook Case(s)	
there is the DS-200 Disa Station Bios. A consent to the University Department of Number of Visual New Account Stations Sentent in African Enveloper, second in the consent Station Day Self-visual by Fundam, Department (Chemical State 1).	effect 4 man board to adoption	A Seal number used to seal the Electronic Polibook Case handle	8883313
Number of Spound Bellets (Bellets reported by yours for opins must. Record surrent of Special Bellets," form and placed in Green PLATERS.	total - C. Suptomorphisms	Bissi number used to seel the Electronic Polibook Case hardle     Promitte Controller	COOP3118
Total Number of Ballots Accounted For (Lines 2 + 3 +	4) 146 Person Street	A Seal number remaining intact on the inside door	Q\7530 CC00061
Total Number of ExpressYora found for this Location from EPO sape	14 G and testude and line (1)	B Seal number used to seal the Controller handle  3. From the Duce	0000061
Track Pounded of Processing Express/Vess Senset for Sen Language From CPO Sensor should also many? the regress on the Line of Processing Visiting	note 4	A Seal number used to seal the Duo handle	008639 002253)
Total Yearthst of Canadial Check ins the third counting from EMI sape	-0	8 Best number used to seal the Duc handle C Seal number used to seal the Duo handle	VOCH 67-8
Number of Linson Hallon (Sales at Line 5 item City 1)	854	D Seal number used to seal the Duo handle  E Seal number used to seal the Duo handle	0015562
<ol> <li>Manufact of Ballon on "Baginar of Special Ballon".</li> <li>Add Love 6 + 7 - 10 37 there is a difference of the more from Lov.</li> </ol>	42	F Seal number used to seal the Duo handle	400341919
opened the unit to Control Court		G Seal number used to east the Duo handle  H Seal number used to east the Duo handle	40014199 00235 20
SEAL HEPORT	THE RESERVE OF THE PERSON NAMED IN	I final number used to seal the Duo handle	0015376
ests filled out by Electron Staff and Verified by Electron Baffer	THE REAL PROPERTY.	J Seal number used to seal the Duo handle  K Seal number used to seal the Duo handle	40014091
GOS4 839 Delivery Seal Number placed in Day 41		L. Sesi number used to seal the Duo handle	40014008
0067455 (Harneve all supplies before voting) Delivery Seal Number placed an Dixe of A	00040	From the Scen     A Seat number remaining listed on the Inside door	017536
DB 67 4 56 Delivery Seal Number placed on Days in	Por land	B Seet number used to seal the Scan handle	8029766
orbid and Respond by Election India:  OFF 19 No.  OFF 19 No.  OFF 19 No.  OFF 19 755  Return Seal Number placed on the Illian		<ol> <li>From the Ballot Box Emergency Bin Blot</li> <li>A Seal number remaining intect on the ballot box, or new seal if replaced</li> </ol>	00000043
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Figure 10-9: Seal Tracking Records (Dallas, Harris and Collin)

## VI. Zero Reports

Before any votes are cast, the equipment must be free of any ballot counts. This "zero report" is printed from the machine on the first day of the early voting period and again on election day. The zeros printed on the tape is evidence that no unauthorized activity or tampering has occurred from the equipment's previous activity to the present.

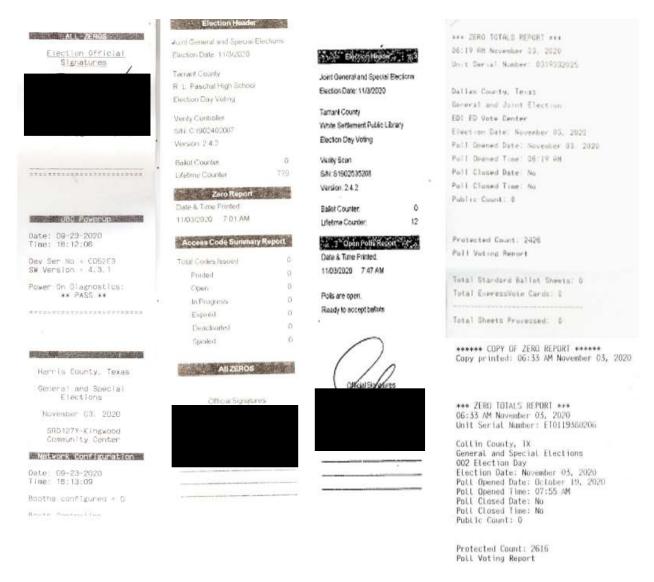
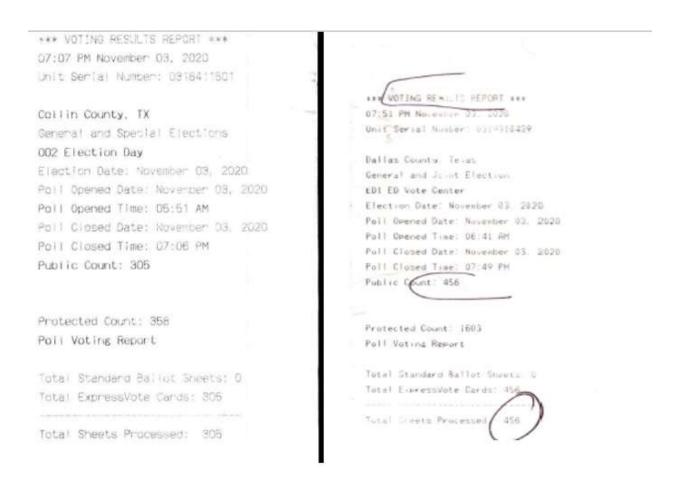


Figure 10-10: Election Day Zero Report

<sup>&</sup>lt;sup>462</sup> Tex. Elec. Code § 61.002 (a) (effective December 2, 2021); Tex. Admin. Code § 81.52 (h)(1). Prior to the enactment of Senate Bill 1, there was no requirement in the Texas Election Code that a "zero" tape be printed. The Texas Administrative Code contained a requirement for precinct ballot scanners in the polling place, however, there was no requirement that applied to DREs.

## VII. Polls Suspended/Results Tapes

At the end of the early voting period, a polls suspended report should be generated and available to crosscheck with the summation of voters checked in on the pollbooks. Similarly, at the end of election day, there is a closing poll report with a cumulative summary of the ballot activity. 463 Seal numbers should also be reconciled and recorded during this closing procedure.



<sup>&</sup>lt;sup>463</sup> Harris County printed access code reports at the end of Election Day voting.

Figure 10-11: Example of Collin County results tapes showing the public count and total sheets processed on these particular units matched perfectly, with no discrepancy.



Figure 10-12: Example of Harris County polls suspended tapes.

# **County-by-County Breakdown**

Next to each item in the checklist, a 'Y' denotes that the county did produce adequate/sufficient records and/or documentation to verify the event in question occurred, and 'N' denotes that the county did not produce adequate records. A denotation of 'N' does not necessarily mean the county produced *no* records, just that the records produced could not be used to verify whether the event or activity described took place.

# **Collin County**

FAD sampled ten voting locations in Collin County. Five of the locations were early voting locations and five were election day locations. Acceptance Testing Evidence from the vendor, ES&S, demonstrates that Collin County paid for acceptance testing of their voting machines.<sup>464</sup>

The vendor also provides electronic pollbooks for in-person voter check-ins. No documentation was provided for these devices. Lovejoy ISD was the only voting location not found in the provided timesheets of the commercial moving company that delivered voting equipment from Collin County's warehouse. FAD was also unable to locate a suspend polls report for this location as well. The remaining sampled locations had sufficient documentation for each of the key events.

Collin County - Allen Event Center - EV	
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory
Y Assignment/Distribution	Y Zero Reports
Y Results Tape (Close/Suspend Rep	port)
Collin County - Farmersville City Hall -	EV
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory
Y Assignment/Distribution	Y Zero Reports
Y Results Tape (Close/Suspend Rep	port)

<sup>&</sup>lt;sup>464</sup> See Acceptance Testing evidence and invoices.

Collin County – Lovejoy ISD Admin Bu	uilding – EV
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	N Equipment Inventory
Y Assignment/Distribution	Y Zero Reports
N Results Tape (Close/Suspend F	Report)
Collin County - Shiloh MBC - EV	
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory
Y Assignment/Distribution	Y Zero Reports
Y Results Tape (Close/Suspend R	Report)
Collin County – Wylie Senior Rec Cent	er – EV
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory
Y Assignment/Distribution	Y Zero Reports
Y Results Tape (Close/Suspend R	Report)
Collin County - Collin College Plano C	ampus – ED
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory
Y Assignment/Distribution	Y Zero Reports
Y Results Tape	

Collin County - McKinney Fire Station #5 - ED						
Y Acceptance Testing	Y System Certification					
Y L&A Public Testing	Y Equipment Inventory					
Y Assignment/Distribution	Y Zero Reports					
Y Results Tape						
Collin County – Prosper Town Hall – E	D					
Y Acceptance Testing	Y System Certification					
Y L&A Public Testing	Y Equipment Inventory					
Y Assignment/Distribution	Y Zero Reports					
Y Results Tape						
Collin County - Seis Lagos CSA - ED						
Y Acceptance Testing	Y System Certification					
Y L&A Public Testing	Y Equipment Inventory					
Y Assignment/Distribution	Y Zero Reports					
Y Results Tape						
Collin County – Wylie Senior Rec Cent	er – ED					
Y Acceptance Testing	Y System Certification					
Y L&A Public Testing	Y Equipment Inventory					
Y Assignment/Distribution	Y Zero Reports					
Y Results Tape						

# **Dallas County**

FAD sampled ten polling locations in Dallas County. Five of the locations were early voting locations and five were election day locations. Dallas County maintained documentation for each of the key events relative to the respective voting periods. While the equipment inventory provided includes information regarding the DS200 and e-Pollbooks, there was no information provided for the ExpressVote machines. ExpressVote machines were also the only equipment logged for acceptance testing. FAD cannot confirm the acceptance testing for the DS200s.

Dallas County – Carrollton Senior Center – EV					
Y Acceptance Testing*	Y System Certification				
Y L&A Public Testing	Y Equipment Inventory*				
Y Assignment/Distribution*	Y Zero Reports				
N Results Tape (Close/Suspend Rep	port)				
*Acceptance testing data found for Express for DS200; Serial numbers match daily report to polling location					
Dallas County – Irving Arts Center – EV					
Y Acceptance Testing	Y System Certification				
Y L&A Public Testing	Y Equipment Inventory				
Y Assignment/Distribution	Y Zero Reports				
N Results Tape (Close/Suspend Rep	port)				
Dallas County - Florence Recreation Cer	nter – EV				
Y Acceptance Testing	Y System Certification				
Y L&A Public Testing	Y Equipment Inventory				
Y Assignment/Distribution	Y Zero Reports				
N Results Tape (Close/Suspend Rep	port)				

\*Acceptance testing data found for ExpressVote only; no data for ExpressVote delivery to polling location **Dallas County - Richardson Civic Center - EV** Y\_\_ Acceptance Testing Y\_\_ System Certification Y\_\_ L&A Public Testing Y\_\_\_ Equipment Inventory Y\_\_ Assignment/Distribution Y\_\_ Zero Reports N\_\_ Results Tape (Close/Suspend Report) \* Acceptance testing data found for ExpressVote only; no seal logs or results tapes for DS200 S/Ns match daily report form; no data for ExpressVote delivery to polling location Dallas County - Glenn Heights City Hall - EV Y\_\_ Acceptance Testing Y\_\_ System Certification Y\_\_ L&A Public Testing Y\_\_\_ Equipment Inventory Y Assignment/Distribution Y Zero Reports N\_\_ Results Tape (Close/Suspend Report) \* Acceptance testing data found for ExpressVote only; no data for ExpressVote delivery to polling location Dallas County - Nueva Vida Life Assembly - ED Y\_\_\_ Acceptance Testing Y System Certification Y\_\_ L&A Public Testing Y\_\_\_ Equipment Inventory

Y\_\_ Assignment/Distribution Y\_\_ Zero Reports

N Results Tape

<sup>\*</sup>Acceptance testing data found for ExpressVote only; no data for ExpressVote delivery to polling location

Dallas County - W.T. White High School	– ED	
Y Acceptance Testing	Y System Certification	
Y L&A Public Testing	Y Equipment Inventory	
Y Assignment/Distribution	Y Zero Reports	
Y Results Tape		
*Acceptance testing data found for ExpressVote only; no data for ExpressVote delivery to polling location		
Dallas County - University of Texas - Da	allas Visitor Center – ED	
Y Acceptance Testing	Y System Certification	
Y L&A Public Testing	Y Equipment Inventory	
Y Assignment/Distribution	Y Zero Reports	
Y Results Tape		
*Acceptance testing data found for ExpressVote only; no data for ExpressVote delivery to polling location		
Dallas County – Grauwlyer Park Recreation Center – ED		
Y Acceptance Testing	Y System Certification	
Y L&A Public Testing	Y Equipment Inventory	
Y Assignment/Distribution	Y Zero Reports	
Y Results Tape		
*Acceptance testing data found for Expre	ssVote only; no data for ExpressVote	

delivery to polling location

ary School – ED
Y System Certification
Y Equipment Inventory
Y Zero Reports
essVote only; no data for ExpressVote
s in Harris County. Five of the locations were election day locations. Network rovided evidence of a zero count prior to apes available for the sampled locations. Tape" for some polling locations. Harris ets did not contain the zero reports for es were required to document a public
ity Center – EV
Y System Certification
N Equipment Inventory*
Y Zero Reports
port)
t to polling location
rence Center – EV
Y System Certification
Y Equipment Inventory

 $<sup>^{465}</sup>$  As noted above, Harris County printed "Polls Suspended Reports" at the end of Early Voting and "Access Code Reports" at the end of Election Day voting.

Y Assignment/Distribution	Y Zero Reports	
Y Results Tape (Close/Suspend Re	port)	
Harris County – Kingwood Community	Center – EV	
Y Acceptance Testing	Y System Certification	
Y L&A Public Testing	Y Equipment Inventory	
Y Assignment/Distribution	Y Zero Reports	
Y Results Tape (Close/Suspend Re	port)	
Harris County – San Jacinto Community Center – EV		
Y Acceptance Testing	Y System Certification	
Y L&A Public Testing	N Equipment Inventory*	
Y Assignment/Distribution	Y Zero Reports	
Y Results Tape (Close/Suspend Report)		
*No delivery ticket for delivery of equipmen	t to polling location	
Harris County - Toyota Center - EV		
Y Acceptance Testing	Y System Certification	
Y L&A Public Testing	N Equipment Inventory*	
Y Assignment/Distribution	Y Zero Reports	
Y Results Tape (Close/Suspend Report)		
*No delivery ticket for delivery of equipmen	t to polling location	
Harris County - Shearn Elementary Sch	ool – ED	
Y Acceptance Testing	Y System Certification	
Y L&A Public Testing	Y Equipment Inventory*	
Y Assignment/Distribution	N Zero Reports	

Y Results Tape (Access Code Re	eport)
*Delivery tickets shows JBC's delivered b	pefore the inventory shows it routed
Harris County – Cunningham Elemen	tary School – ED
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory
Y Assignment/Distribution	N Zero Reports
Y Results Tape (Access Code R	eport)
Harris County – Red Bluff Elementar	y School – ED
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory
Y Assignment/Distribution	N Zero Reports
Y Results Tape (Access Code Re	eport)
Harris County – High School Ahead A	Academy – ED
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory
Y Assignment/Distribution	N Zero Reports
Y Results Tape (Access Code Re	eport)
Harris County – Clear Lake Church of	f the Nazarene – ED
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory
Y Assignment/Distribution	N Zero Reports
Y Results Tape (Access Code Re	eport)

Harris County – Judson Robinson, Jr. Community Center – ED		
Y Acceptance Testing	Y System Certification	
Y L&A Public Testing	Y Equipment Inventory	
Y Assignment/Distribution	N Zero Reports	
Y Results Tape (Access Code Repor	t)	
Harris County – St. Justin Martyr Cathol	ic Community – ED	
Y Acceptance Testing	Y System Certification	
Y L&A Public Testing	Y Equipment Inventory	
Y Assignment/Distribution	N Zero Reports	
Y Results Tape (Access Code Repor	t)	
Harris County – Hobart Taylor Park Comm Center – ED		
Y Acceptance Testing	Y System Certification	
Y L&A Public Testing	N Equipment Inventory	
Y Assignment/Distribution	N Zero Reports	
Y Results Tape (Access Code Report)		
*No delivery ticket for delivery of equipment to polling location		
Harris County – Thompson Elementary School – ED		
Y Acceptance Testing	Y System Certification	
Y L&A Public Testing	N Equipment Inventory	
Y Assignment/Distribution	N Zero Reports	
Y Results Tape (Access Code Repor	t)	
*No delivery ticket for delivery of equipment	t to polling location	

Harris County – Genoa Staff Developm	ent Center – ED
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	N Equipment Inventory*
Y Assignment/Distribution	N Zero Reports
N Results Tape (Access Code Repo	ort)*
*No delivery ticket for delivery of equipmen Report located	t to polling location; only one Access Code
Harris County - Dekaney High School -	- ED
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory
Y Assignment/Distribution*	N Zero Reports
N Results Tape (Access Code Repo	ort)*
*MBB's show polling location as Hamptor Reconciliation Packet reflected a different p	•
Tarrant County	
FAD sampled a total of twenty-six pollin twenty-six locations, six were early voting locations. It is important to note that FAD "Tally Summary Report" as results tape for reports that are generated by a Verity Confidence.	locations and twenty were election day considered "Ballot Count Summary" and or Tarrant County. These are cumulative
Tarrant County – Keller Town Hall – EV	<i>'</i>
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory*
Y Assignment/Distribution	N Zero Reports
N Results Tape* (Close/Suspend F	Report)

\*Verity Scan's open polls/zero reports provided do not match event history; unable to match seal logs to Verity Controller, Scan; no results tape found for last day of early voting

Tarrant County – Center for Comm Se	ervice Junior League of Arlington – EV
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory
Y Assignment/Distribution	N Zero Reports*
Y Results Tape (Close/Suspend	Report)
*No reports were found for day 1 of earl	ly voting
Tarrant County - Villages of Woodlar	nd Springs Amenity – EV
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory
Y Assignment/Distribution	N Zero Reports
Y Results Tape (Close/Suspend	Report)
*No reports were found for day 1 of early	voting
Tarrant County – The REC of Grapevi	ne – EV
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory*
Y Assignment/Distribution	Y Zero Reports
Y Results Tape* (Close/Suspend	Report)
*No tapes were found for 10/30/2020	
Tarrant County – Pack Up & Play Afte	erschool – EV
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory*

Y Assignment/Distribution	Y Zero Reports
Y Results Tape (Close/Suspend	Report)
*Unable to match seal logs to Verity Con	troller, Scan, and Duos
Tarrant County - Worth Heights Com	munity Center – EV
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory*
Y Assignment/Distribution	Y Zero Reports
Y Results Tape (Close/Suspend	Report)
*No data found on Verity Duos for this lo	cation
Tarrant County – Benbrook YMCA – E	:D
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory
Y Assignment/Distribution	Y Zero Reports
Y Results Tape	
Tarrant County – Crouch Event Cente	er at Bicentennial – ED
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory*
Y Assignment/Distribution	Y Zero Reports
Y Results Tape	
	data regarding the assignment of the e- ocation, however, this data did not exist for
Tarrant County – Hillwood Middle Sc	hool – ED
Y Acceptance Testing	Y System Certification

Y L&A Public Testing	Y Equipment Inventory
Y Assignment/Distribution	Y Zero Reports
Y Results Tape	
Tarrant County – Independence Eleme	entary School – ED
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory
Y Assignment/Distribution	Y Zero Reports
Y Results Tape	
Tarrant County – Jones Academy – ED	
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory
Y Assignment/Distribution	Y Zero Reports
Y Results Tape	
Tarrant County – Northeast Courthous	se – ED
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory*
Y Assignment/Distribution	Y Zero Reports
Y Results Tape	
*Seal numbers not completed with closing	the e-Pollbooks
Tarrant County – R. L. Paschal – ED	
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory*
Y Assignment/Distribution	Y Zero Reports

Y Results Tape	
*No delivery date confirmation for the e-	-Pollbooks back to warehouse
Tarrant County – Ruby Ray Swift Ele	mentary School – ED
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory*
Y Assignment/Distribution	Y Zero Reports
Y Results Tape	
•	ery to polling location for Verity Duos and e the Verity Duos and e-Pollbooks back to
Tarrant County – St. Martin in-the-Fi	ields Episcopal – ED
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory*
Y Assignment/Distribution	Y Zero Reports
Y Results Tape	
*Seal log provided does not indicate clos	sing seal numbers for e-Pollbooks
Tarrant County – White Settlement F	Public Library – ED
Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory*
Y Assignment/Distribution	Y Zero Reports
Y Results Tape	
*Different seal number on all 10 Verity	Duos than assigned at warehouse; delivery

# **Tarrant County - Donna Shepard Intermediate School - ED**

date confirmation not on file for e-Pollbooks

Y Acceptance Testing	Y System Certification	
Y L&A Public Testing	Y Equipment Inventory	
Y Assignment/Distribution	Y Zero Reports	
Y Results Tape		
Tarrant County – Victory Tabernacle H	oliness – ED	
Y Acceptance Testing	Y System Certification	
Y L&A Public Testing	Y Equipment Inventory*	
Y Assignment/Distribution	Y Zero Reports	
Y Results Tape		
*Seal number scanned on the equipment at delivery back to the rally site	received did not match the seal assigned	
Tarrant County – Atwood McDonald Ele	ementary School – ED	
Y Acceptance Testing	Y System Certification	
Y L&A Public Testing	Y Equipment Inventory	
Y Assignment/Distribution	Y Zero Reports	
Y Results Tape		
Tarrant County – Carter Park Elementa	ry School – ED	
Y Acceptance Testing	Y System Certification	
Y L&A Public Testing	Y Equipment Inventory	
Y Assignment/Distribution	Y Zero Reports	
Y Results Tape		
Tarrant County – Edify Community Fellowship Church – ED		
Y Acceptance Testing	Y System Certification	
Y L&A Public Testing	Y Equipment Inventory	

Y Assignment/Distribution	Y Zero Reports	
Y Results Tape		
Tarrant County - Pantego Town Hall C	ouncil Chambers – ED	
Y Acceptance Testing	Y System Certification	
Y L&A Public Testing	Y Equipment Inventory	
Y Assignment/Distribution	Y Zero Reports	
Y Results Tape		
Tarrant County - St. Matthews Luther	an Church – ED	
Y Acceptance Testing	Y System Certification	
Y L&A Public Testing	Y Equipment Inventory	
Y Assignment/Distribution	N Zero Reports*	
N Results Tape*		
*No tapes were found (open polls report, to	ally summary, ballot count summary, etc.)	
Tarrant County - Van Zandt-Guinn Ele	mentary School – ED	
Y Acceptance Testing	Y System Certification	
Y L&A Public Testing	Y Equipment Inventory	
Y Assignment/Distribution	Y Zero Reports	
Y Results Tape		
Tarrant County – Versia L Williams Elementary – ED		
Y Acceptance Testing	Y System Certification	
Y L&A Public Testing	Y Equipment Inventory	
Y Assignment/Distribution	Y Zero Reports	
Y Results Tane		

## **Tarrant County - Western Hills Church of Christ - ED**

Y Acceptance Testing	Y System Certification
Y L&A Public Testing	Y Equipment Inventory
Y Assignment/Distribution	Y Zero Reports
N Results Tape*	

<sup>\*</sup>No closing tapes were found for 11/3/2020

# **Post-Election Processes**

#### Key Takeaways

 A hand count of ballots in two local races in Dallas and Collin counties – selected at random by FAD – revealed a 100% accurate match to the electronic count.

# **Canvassing the Election**

A canvass refers to the compilation of election returns and validation of the outcome of the election that forms the basis of the official results by political subdivision.<sup>466</sup> Essentially, the canvass report is the counting of election returns at the local or state level.<sup>467</sup>

#### **Local Canvass**

Except as otherwise provided by law, the canvassing authority for an election ordered by the governor or a county authority is the commissioners court of the county in which the election is held. $^{468}$ 

For county and precinct races, the final canvass is the local canvass.<sup>469</sup> The local canvass for the November 3, 2020 General Election had to take place no later than the 14<sup>th</sup> day after the election (November 17, 2020).<sup>470</sup> The canvass cannot take

<sup>&</sup>lt;sup>466</sup> National Conference of State Legislatures, *Canvass, Certification and Contested Election Deadlines and Voter Intent Laws*, ncsl.org, https://www.ncsl.org/research/elections-and-campaigns/after-the-voting-ends-the-steps-to-complete-an-election.aspx (last visited Dec. 12, 2022); *see also* U.S. Election Assistance Commission, *Election Results, Canvass, and Certification*, eac.gov, https://www.eac.gov/election-officials/election-results-canvass-and-certification#Canvass (last visited Dec. 12, 2022).

<sup>467</sup> Canvass, Certification and Contested Election Deadlines and Voter Intent Laws.

 $<sup>^{468}</sup>$  Tex. Elec. Code § 67.002 (a)(1). The canvassing authority for elections ordered by an authority of a political subdivision *other than a county* is the governing body of the political subdivision. Tex. Elec. Code § 67.002 (a)(2).

<sup>&</sup>lt;sup>469</sup> Tex. Elec. Code § 67.005.

<sup>&</sup>lt;sup>470</sup> Tex. Elec. Code § 67.003.

place until the EVBB has counted all provisional ballots cast in the election or until all timely received BBMs from addresses outside the United States have been counted. 471

The presiding officer of the canvassing authority shall deliver the sealed precinct returns to the authority for the local canvass.<sup>472</sup> The canvassing authority shall prepare a tabulation stating the total number of votes received in each precinct for each candidate, and for or against each measure, and the sum of the precinct totals tabulated.<sup>473</sup> The canvassing authority must also include the total number of voters in each precinct who cast a ballot for a candidate, or for or against a measure, in the election.<sup>474</sup> The canvassing authority may prepare the tabulation as a separate document or enter the tabulation directly in the local election register.<sup>475</sup>

The local canvassing authority may compare the precinct returns to the corresponding tally list.<sup>476</sup> If there is a discrepancy found between the vote totals from the precinct returns and those shown on the tally list the presiding judge must examine the returns and make the necessary corrections on the returns.<sup>477</sup>

Once complete, the presiding officer of the canvassing authority shall deliver the precinct returns to the custodian of the local election register unless the tabulation is entered directly in the election register.<sup>478</sup> This custodian must preserve the tabulation for 22 months.<sup>479</sup>

Additionally, the presiding officer of the canvassing authority must deliver the precinct returns, tally lists, and early voting precinct report used in the canvass to the general custodian of election records.<sup>480</sup> The custodian shall preserve these records for 22 months.<sup>481</sup>

#### **Statewide Canvass**

For district, federal, and statewide races, the final canvass is the state canvass.<sup>482</sup> The final canvassing authority for these elections is the governor.<sup>483</sup> The state

<sup>471</sup> Tex. Elec. Code § 67.003.
472 Tex. Elec. Code § 67.004 (a).
473 Tex. Elec. Code § 67.004 (b).
474 Tex. Elec. Code § 67.004 (b)(1).
475 Tex. Elec. Code § 67.004 (c).
476 Tex. Elec. Code § 67.004 (d).
477 Id.
478 Tex. Elec. Code § (e).
479 Id.
480 Tex. Elec. Code § 67.004 (f).
481 Id.
482 Tex. Elec. Code § 67.010.
483 Tex. Elec. Code § 67.010 (a).

canvass for the 2020 General Election had to take place no earlier than the 18<sup>th</sup> day after the election (November 21, 2020) and no later than the 33<sup>rd</sup> day after the election (December 7, 2020).<sup>484</sup>

The presiding officer of the canvassing authority is the Texas Secretary of State.<sup>485</sup> At the time set for canvassing, the Secretary of State shall deliver the county returns to the governor.<sup>486</sup> The Secretary of State shall prepare a tabulation stating the total number of votes received in each county and the sum of the county totals tabulated for each candidate and for and against each measure required to be canvassed by the governor.<sup>487</sup> The governor shall certify the tabulations and the Secretary of State shall retain the county election returns used in the canvass for 22 months.<sup>488</sup>

#### **Partial Manual Count**

The Partial Manual Count (PMC) is a post-election audit of the electronic voting system used in an election to ensure the accuracy of the tabulation of the votes. 489 The PMC involves a manual count of all the races in at least one percent of the election precincts or in three precincts (whichever is greater) in which the electronic voting system was used. 490 The PMC must be conducted after every election that uses paper ballots that are counted with an electronic voting system. As a general rule, the general custodian of election records shall select the precincts at random. 491 However, in the general election for state and county officers, primary election, or an election involving a proposed amendment to the state constitution or other statewide measure submitted by the legislature, the Secretary of State shall select the precincts to be counted in the PMC. 492 For counties that participate in the Countywide Polling Place Program (CWPP), the Secretary of State can provide a list of polling locations

<sup>&</sup>lt;sup>484</sup> Tex. Elec. Code § 67.012.

<sup>&</sup>lt;sup>485</sup> Tex. Elec. Code § 67.010 (b).

<sup>&</sup>lt;sup>486</sup> Tex. Elec. Code § 67.013.

<sup>&</sup>lt;sup>487</sup> Tex. Elec. Code § 67.013 (b).

<sup>&</sup>lt;sup>488</sup> Tex. Elec. Code § 67.013.

<sup>&</sup>lt;sup>489</sup> Texas Secretary of State Elections Division, *Partial Manual Count and other Post-Election Activities*, Texas Secretary of State https://www.sos.state.tx.us/elections/forms/post-election-procedures-november-2022.pdf#search=canvass%20and%20precinct%20by%20precinct (last visited Dec. 12, 2022).

<sup>&</sup>lt;sup>490</sup> Tex. Elec. Code § 127.201 (a).

<sup>&</sup>lt;sup>491</sup> Tex. Elec. Code § 127.201 (a).

<sup>&</sup>lt;sup>492</sup> Tex. Elec. Code § 127.201 (b).

that may be used for Election Day voting in lieu of the precinct-based method.<sup>493</sup> The general custodian must begin the count no later than 72 hours after the polls close.<sup>494</sup>

As of November 6, 2018, all counties that use electronic voting systems to tabulate their votes must conduct a PMC.<sup>495</sup> DREs on which voters cast a paperless ballot are exempt from the PMC.<sup>496</sup>

### **General Requirements**

The designated election official must take every necessary precaution to protect the confidentiality and security of the ballots cast by the voters. On selection or notification of the precincts to be counted, the general custodian of election records shall post notice of the data, hour, and place of the count.<sup>497</sup> Although the notice is posted publicly, the PMC itself is not open to the public.<sup>498</sup> The general custodian must be present along with any staff they appoint to assist with the count.<sup>499</sup> Each candidate is also entitled to be present at the count and is entitled to have a representative present.

The general custodian of election records is authorized to enter into the ballot box or container containing election records for the purpose of the partial manual count. 500 When the count has been completed, the records shall be restored to their secured condition for the preservation period. 501 The general custodian of election records shall track chain of custody of ballot boxes, and document the breaking of any tamper-evident seals used on ballot boxes. 502

<sup>&</sup>lt;sup>493</sup> Texas Secretary of State Elections Division, *Partial Manual Count and other Post-Election Activities*, Texas Secretary of State ((https://www.sos.state.tx.us/elections/forms/post-election-procedures-november-2022.pdf#search=canvass%20and%20precinct%20by%20precinct) (last visited Dec. 12, 2022).

<sup>&</sup>lt;sup>494</sup> Tex. Elec. Code § 127.201 (a).

<sup>&</sup>lt;sup>495</sup> *Id*.

<sup>&</sup>lt;sup>496</sup> Tex. Elec. Code § 127.201 (g); Election Advisory No. 2018-30.

<sup>&</sup>lt;sup>497</sup> Tex. Elec. Code § 127.201 (c).

<sup>&</sup>lt;sup>498</sup> Election Advisory 2018-30.

<sup>&</sup>lt;sup>499</sup> Keith Ingram, *Revised Procedures for the Partial Manual Count*, Election Advisory No. 2018-30, (Sept. 25, 2018). https://www.sos.state.tx.us/elections/laws/advisory2018-30.shtml.

<sup>&</sup>lt;sup>500</sup> Keith Ingram, *Revised Procedures for the Partial Manual Count*, Election Advisory No. 2018-30, (Sept. 25, 2018). https://www.sos.state.tx.us/elections/laws/advisory2018-30.shtml.

<sup>&</sup>lt;sup>501</sup> Tex. Elec. Code § 213.007.

<sup>&</sup>lt;sup>502</sup> Keith Ingram, *Revised Procedures for the Partial Manual Count*, Election Advisory No. 2018-30, (Sept. 25, 2018). https://www.sos.state.tx.us/elections/laws/advisory2018-30.shtml.

#### **Process**

# **General for Procedure for Conducting the Partial Manual Count**

First, the general custodian shall identify which employees will participate in the partial manual count.<sup>503</sup> The general custodian of election records must identify the applicable ballot boxes containing voted ballots to be assessed in the partial manual count.<sup>504</sup> Prior to beginning the PMC, the general custodian with at least one individual of the counting team shall inspect the ballot boxes to verify that all locks and seals are intact.<sup>505</sup> When the boxes containing the voted ballots are opened, the breaking of the seals must be documented and the counting teams must then begin counting the applicable races. The counting teams must follow procedures for hand counting ballots.<sup>506</sup> If a discrepancy in the count arises, the election official shall attempt to determine the source of the discrepancy.<sup>507</sup> The count shall be completed no later than the 21<sup>st</sup> day after Election Day.<sup>508</sup>

# Procedures for the PMC for Counties participating in the CWPP

Counties that participate in the CWPP have the option of completing the partial manual count in the traditional way by counting applicable ballots for a specific precinct, or they may opt to conduct the partial manual count by polling place. The procedures for a PMC at selected polling place that participate in the program are identical to the general procedures listed above with the addition that the general custodian of election records shall compare the manual count from selected polling places with the printed results tapes for that polling place to verify the vote count for that race. <sup>509</sup>

<sup>&</sup>lt;sup>503</sup> *Id*.

<sup>&</sup>lt;sup>504</sup> *Id*.

<sup>&</sup>lt;sup>505</sup> *Id*.

<sup>&</sup>lt;sup>506</sup> *Id.*; see also Appendix A of Qualifying Voters on Election Day 2022, Office of the Secretary of State. July 2022. https://www.sos.state.tx.us/elections/forms/judges-clerks-handbook.pdf

<sup>&</sup>lt;sup>507</sup> Keith Ingram, *Revised Procedures for the Partial Manual Count*, Election Advisory No. 2018-30, (Sept. 25, 2018). https://www.sos.state.tx.us/elections/laws/advisory2018-30.shtml.

<sup>&</sup>lt;sup>508</sup> Tex. Elec. Code § 127.201.

<sup>&</sup>lt;sup>509</sup> *Id*.

#### **Results Reported to the Secretary of State**

No later than the third day after the date the PMC is completed, the general custodian of election records shall deliver a written report of the results to the Secretary of State. 510 The report must contain:

- 1. The count of the specific race or races as provided on the summary report printed at the close of polls or the report generated for the audit;
- 2. The count of the specific race as manually verified;
- 3. An explanation of any discrepancy found. 511

Entities may report their results via a spreadsheet to Secretary of State or through the electronic Partial Manual Count system. 512

#### The Four Counties

#### **Collin County**

Collin County provided FAD with their official precinct results, seal logs for the chosen locations, names and signatures of the members of the Count Team, as well as a tally sheet breakdown for each election voting period evaluated - early voting by mail, early voting in person, and election day.

Collin County's PMC involved three precincts: 126, 209, and 66.

Precinct	Mail Ballot Electronic Count			Voting in Person Electronic		Count Discrepancy
126	198	197	1	2,906	2,899	7
209	32	32	0	611	609	2

<sup>&</sup>lt;sup>510</sup> Tex. Elec. Code §127.201 (e).

<sup>&</sup>lt;sup>511</sup> Keith Ingram, Precinct by Precinct Report for May 5, 2018 Elections, Election Advisory No. 2018-20, (Sept. 25, 2018) https://www.sos.state.tx.us/elections/laws/advisory2018-20.shtml.

<sup>512</sup> Texas Secretary of State Elections Division, Partial Manual Count and other Post-Election Activities, Texas Secretary of State (https://www.sos.state.tx.us/elections/forms/post-election-proceduresnovember-2022.pdf#search=canvass%20and%20precinct%20by%20precinct) (last visited Dec. 12, 2022)

Precinct	Mail Ballot			Voting in Person Electronic		Count Discrepancy
66	141	137	4	1,266	1,263	3
Mail Discrepancy		5	EV Disc	crepancy	12	

Figure 11-1: Collin County Partial Manual Count November 2020 by Precinct

There was a discrepancy of five votes between the electronic and hand count of the mail ballots. Collin County believes they did not locate all of the ballots for the races which caused this discrepancy.

There was a discrepancy of 12 votes between the electronic and hand count of the early voting ballots for the above-identified precincts. Collin County indicated that the reason for the discrepancy was due to the use of direct-recording electronic (DRE) voting machines in curbside voting that do not produce a paper record and are not included in the PMC. As Collin County participates in the CWPP–for both Early Voting and Election Day– data is captured, stored, and organized on a polling location rather than a precinct basis therefore this explanation cannot be verified.

The three alternative election day locations chosen for the PMC were Richardson Office Complex, Josephine City Hall, and First Melissa. There were no discrepancies found in these three polling locations during the PMC.

Polling Location	Election Day Electronic Count	Election Day Hand Count	Count Discrepancy
Richardson Office Complex	175	175	0
Josephine City Hall	308	308	0
First Melissa	127	127	0
Ele	0		

Figure 11-2: Collin County Partial Manual Count November 2020 by Location

#### **Dallas County**

Dallas County provided FAD with their official precinct results, serial numbers from the seals, signatures of those members of the Count Team, as well as a tally sheet breakdown for each election voting period evaluated— early voting by mail, early voting in person, and election day.

Dallas County's PMC involved seven precincts: 1062, 1111, 1726, 2003, 3401, 4046, and 4629.

Precinct	Mail Ballot Electronic Count	Mail Ballot Hand Count	Count Discrepancy	Early Voting in Person Electronic Count	Early Voting in Person Hand Count	Count Discrepancy
1062	2	2	0	16	16	0
1111	23	23	0	540	550	10
1726	121	121	0	805	805	0
2003	294	294	0	1,764	1,764	0
3401	0	0	0	3	3	0
4046	50	50	0	434	434	0
4629	51	51	0	656	656	0
Mail Discrepancy:		0	EV Dis	crepancy:	10	

Figure 11-3: Dallas County Partial Manual Count November 2020 by Precinct

Only one precinct from the PMC had a difference between the electronic count and the hand count. The 10-vote discrepancy was in precinct 1111 for early voting in person. Dallas County indicated that the discrepancy was due to a data entry error by county officials when transmitting the PMC report to the Secretary of State. Based

on FAD's review of the records, there does appear to be a data entry error made by Dallas County in submitting the results of their PMC to the Secretary of State.

The five alternative election day locations chosen for the PMC in Dallas County were Irving City Hall, L.K. Lewis Auxiliary Service, Northside Baptist Church, St. Paul Lutheran Church and Harry C. Withers Elementary. There were no discrepancies between the electronic and hand counts for these locations.

Polling Location	_	Election Day Hand Count	Count Discrepancy
Irving City Hall	427	427	0
L.K. Lewis Auxiliary Service	91	91	0
Northside Baptist Church	336	336	0
St. Paul Lutheran Church	137	137	0
Harry C. Withers Elementary	113	113	0
	Discrepancy:	0	

Figure 11-4: Dallas County Partial Manual Count November 2020 by Location

#### **Harris County**

Harris County provided FAD with their official precinct results, the bin numbers of ballots involved, the names of members of the Count Team, as well as a tally sheet breakdown of the PMC process for early voting by mail.

Harris County's PMC involved 10 precincts: 130, 188, 553, 600, 668, 783, 791, 924, 984, and 952.

Precinct		Mail Ballot Hand Count	Count Discrepancy			
130	352	348	4			
188	68	68	0			
553	127	127	0			
600	354	353	1			
668	278	278	0			
783	15	15	0			
791	3	3	0			
924	0	0	0			
948	0	0	0			
952	7	7	0			
	Mail Discrepancy					

Figure 11-5: Harris County Partial Manual Count November 2020 by Precinct.

Among these 10 precincts, the results of the PMC demonstrated a five-vote discrepancy between electronic and hand counts. Harris County was only able to provide electronic and manual count figures for mail ballots cast because Harris used DRE devices during the 2020 General Election, which made a hand count of early and election day ballots impossible. Harris County indicated that the five-ballot discrepancy occurred due to an error in the manual counting of mail-in ballots.

#### **Tarrant County**

Tarrant County provided FAD with their official precinct results for the General Election, their tally sheets, a receipt of submission for the PMC to the Secretary of State, the public notice of the PMC, the manual count data entry sheet, and the results from the precincts that were subject to the PMC.

Tarrant County's PMC involved seven precincts: 1061, 1460, 2381, 3160, 4285, 4452 and 4591.

Precinct	Mail Ballot Electronic Count	Mail Ballot Hand Count	Early Voting in Person Electronic Count	Early Voting in Person Hand Count	Count Discrepancy
1061	17	17	103	103	0
1460	109	109	1,295	1,295	0
2381	14	14	287	287	0
3160	118	118	1,358	1,358	0
4285	23	23	331	331	0
4452	69	69	2,029	2,029	0
4591	89	89	1,780	1,780	0
	0				

Figure 11-6: Tarrant County Partial Manual Count November 2020 by Precinct

There was no discrepancy reported between the electronic and hand counts for these precincts.

The four alternative election day locations chosen for the PMC were Forest Hill Civic Center, Fort Worth Event Center, North East Courthouse, and Truett Boles Jr. High.

Polling Location		<b>*</b>	Count Discrepancy
Forest Hill Civic	594	594	0
Fort Worth Event Center	106	106	0
North East Courthouse	437	437	0
Truett Boles Jr. High	402	402	0

Polling Location	•	_	Count Discrepancy	
	Tota	al Discrepancy	C	)

Figure 11-7: Tarrant County Partial Manual Count November 2020 by Location

There were no discrepancies between the hand and electronic counts in these polling locations.

#### **FAD Hand Count**

During FAD's audit of the 2020 election, FAD conducted a hand count of one race to verify the accuracy of the voting equipment used during the 2020 General Election.

Collin and Dallas counties were able to provide digital ballot images for particular races, which enabled the hand count. Due to Harris County not having paper ballots in 2020, and having no access to their digital ballots, FAD was unable to conduct a hand count of a race in Harris County. Tarrant County did not keep the images of the ballots which made accurately isolating a particular race virtually impossible. Tarrant has changed their procedures and now is keeping ballot images.

#### **General Procedures**

Prior to the hand count, FAD drafted procedures to be followed that mirrored those used in the partial manual recount process. FAD distributed the procedures to staff that would be involved in the counting process during a meeting for review and to discuss any questions. Three original tally lists were used.<sup>513</sup> The tally lists contained the following information:

- names and offices of candidates and/or propositions;
- date;
- county;
- type of election; and
- signature of the person keeping the tally list.

<sup>&</sup>lt;sup>513</sup> For the purposes of this manual count, a modified version of form AW8-1 was utilized.

The process was conducted using teams of FAD staff to count the votes from the races selected for Collin and Dallas counties. The teams were assigned different categories of ballots based on the type of voting involved: Early Voting in Person, Election Day, Provisional (if applicable), and Voting by Mail. Each team was comprised of four members. One member was assigned to be a "reader." The reader to maintained custody of the ballots. Each reader was instructed to read and distinctly announce the name of each candidate for which there was a vote. The other three team members were "tally takers." After the reader announced a vote, the tally takers made a tally mark by the corresponding name on their tally sheet. Throughout the process, team members were instructed to periodically check the number of tallies on each sheet to make sure there were no discrepancies.

This process for each of the three teams was timed. The teams started the timer when the reader read the first ballot and stopped the timer when the reader announced there were no more ballots.

#### **Hand Count in Collin & Dallas Counties**

#### **Collin County**

Collin County's count took place on November 8, 2022. The race used was the race for Mayor for the city of Josephine.

Mayor CITY OF JOSEPHINE Vote For 1					
	TOTA	L VOTE %	Election Day	Early Voting	Mail
Kenneth McCarty	204	29.57%	36	165	3
Joe Holt	486	70.43%	34	438	14
Total Votes Cast	690	100.00%	70	603	17
Overvotes	0		0	0	0
Undervotes	136		16	118	2
Contest Totals	826		86	721	19

Figure 11-8: Collin County's reported results for the race

The results of FAD's hand count and the time it took each team to complete the process are delineated below.

Mail Ballots: 1 minute 8 seconds

Tally Taker	1	2	3
Kenneth McCarty	3	3	3
Joe Holt	14	14	14
Undervotes	2	2	2
Total:	19	19	19

Figure 11-9: Mail ballot hand count results

Election Day: 4 minutes 47 seconds

Tally Taker	1	2	3
Kenneth McCarty	36	36	36
Joe Holt	34	34	34
Undervotes	16	16	16
Total:	86	86	86

Figure 11-10: Election Day hand count results

### **Early Voting hand count results**

Early Voting in Person: 50 minutes

Tally Taker	1	2	3
Kenneth McCarty	165	165	165
Joe Holt	438	438	438
Undervotes	118	118	118
Total:	721	721	721

Figure 11-11: Early Voting hand count results

During the count for Collin County, there was no discrepancy found and it was determined that the machine was 100% accurate for this particular race.

#### **Dallas County**

Dallas County's count took place on December 6, 2022 and December 7, 2022.

The race used was the race for the Mayor of Cockrell Hill.

#### Cockrell Hill Mayor Vote For 1

	TOTAL	VOTE %	EV In- Person	EV Mail	Election Day	EV-ED Provisional
Mike McCoy	240	30.30%	164	9	66	1
uis David Carrera	552	69.70%	407	16	129	0
Total Votes Cast	792	100.00%	571	25	195	1
Overvotes	0		0	0	0	0
Undervotes	32		21	2	9	0

Figure 11-12: Dallas County's reported results for the race

The results of FAD's hand count and the time it took each team to complete the process are delineated below.

Mail Ballots: 1 minute 48 seconds

Tally Taker	1	2	3
Mike McCoy	9	9	9
Luis David Carrera	16	16	16
Undervotes	2	2	2
Total:	27	27	27

Figure 11-13: Mail ballot hand count results

Election Day: 12 minutes 10 seconds

Tally Taker	1	2	3
Mike McCoy*	67	67	67
Luis David Carrera	129	129	129
Undervotes	9	9	9
Total:	196	196	196

<sup>\*</sup>Mike McCoy had one provisional vote.

Figure 11-14: Election Day hand count results

Early Voting in Person: 38 minute 13 seconds

Tally Taker	1	2	3
Mike McCoy	164	164	164
Luis David Carrera	407	407	407
Undervotes	21	21	21
Total:	592	592	592

Figure 11-15: Early Voting hand count results

EV-ED Provisional: 0 minute 1 seconds

Tally Taker	1	2	3
Mike McCoy	1	1	1
Luis David Carrera	0	0	0
Undervotes	0	0	0
Total:	1	1	1

Figure 11-16: Provisional hand count results

During the count for Dallas County, there was no discrepancy found and it was determined that the machine was 100% accurate for this particular race.

# **Records Management**

#### Key Takeaways

- Harris County maintained no central inventory for the full scope of its own election records.
- The contents of all Mobile Ballot Boxes (MBB) in Harris
  County could not be accessed because Harris County
  disposed of the hardware capable of reading the media,
  contrary to guidance from the Texas Secretary of State.
- Dallas County was unable to locate multiple boxes that were listed on their inventory.
- Collin and Tarrant counties had digitized all of their records, which they were readily able to produce upon request.

#### Retention

Under Texas law, precinct election records must be preserved for at least 22 months after election day.<sup>514</sup> Precinct election records include precinct election returns, voted ballots, and other records of an election that are assembled and distributed under Chapter 66 of the Texas Election Code.<sup>515</sup> This requirement also applies to the electronic records created as part of an election.<sup>516</sup> Similarly, federal law requires certain federal election records to be retained and preserved for a period of 22 months following election day.<sup>517</sup> Election records that are public information must

<sup>&</sup>lt;sup>514</sup> Tex. Elec. Code § 66.058.

<sup>&</sup>lt;sup>515</sup> *Id*. at 66.002.

<sup>&</sup>lt;sup>516</sup> Tex. Elec. Code § 66.058 (g) (regarding electronic records); see also Keith Ingram, Electronic Voting System Procedures Advisory, Election Advisory No. 2019-23, (Oct. 23, 2019) https://www.sos.state.tx.us/elections/laws/advisory2019-23.shtml.

<sup>517</sup> 52 U.S.C. § 20701.

be made available to the public during the regular business hours of the record's custodian.<sup>518</sup>

While each county must comply with record preservation requirements, counties are given considerable leeway in prescribing procedures for the logistical operation of recordkeeping and maintenance. The Secretary of State Elections Division has promulgated best practices for records management and maintenance and provides training on this topic at its Election Law seminars.<sup>519</sup>

The four counties under this audit have each adopted their own methods for records management with varying degrees of specificity. In some counties, procedural compliance with the records management system in place was inconsistent and it proved difficult in many cases to locate the records sought by the audit teams. Many election records are produced at the polling location and are returned to the Elections Administrations after either early voting or election day. The counties depend on their workers to fill out forms correctly, print tapes, and return all records, often resulting in an inconsistent execution of processes depending on the individual(s) involved. Poll workers, in all counties, must strive to be more diligent in collecting their records and returning them to the Elections Administration. Likewise, Elections Administrators must adopt – and follow – best practices to ensure poll workers and staff are complying with their statutory obligations to maintain election records in a transparent format. These recommended steps would enhance every Texas county's ability to promptly produce election records to address any outstanding questions or concerns regarding the security and integrity of a given election.

## **Collin County**

Collin County digitized virtually every available record from the 2020 General Election and was, therefore, able to provide records to FAD promptly. Collin County has noted that the audit process has already improved their records organization. For example, Collin County did not organize or segment ballots in a particular manner when storing them after the 2020 General Election but they have since adopted procedures to better organize ballots so they can more easily be retrieved following an election.

<sup>&</sup>lt;sup>518</sup> Tex. Elec. Code § 1.012; *see also id.* at (b) ("For the purpose of safeguarding the election records or economizing the custodian's time, the custodian may adopt reasonable rules limiting public access."). <sup>519</sup> Chain of Custody Best Practices, Texas Secretary of State Annual Election Law Seminar (August 2022), https://www.sos.state.tx.us/elections/forms/chain-of-custody-best-practices-ab-august-2022%20(1).pdf#search

<sup>=</sup>records%20management.

# **Dallas County**

In Dallas County, the Dallas County Records Center has published a guide that details, amongst other things, the procedures for filing documents, labeling storage boxes, and retrieving documents. This includes a detailed chain of custody form that tracks the movement of boxes. Dallas County Elections Department and Dallas County's EVBB each maintained and provided FAD access to their records inventory for the 2020 General Election. If properly followed, these inventory records are considered a best practice in the labeling and organization of election records.

BOX#	YEAR	FILE RANGE	DESCRIPTION
419610	2020	MRS VICKEY	
419704	2020	VB ORIGINAL COMPLAINTS	
419729	2020	Nov. 2020 General/Joint Election	
419865	2020	Nov. 2020 General/Joint Election	

Figure 12-1: An example of Dallas County Elections Department Records Inventory

Duter	11-3	-80	Approved b	Records Officer:			
Department/Div		+ Board	Dates				
Name:			Picked Up II	99			
Address	1520	Round Table	Date Picked	Unc			
Telephone:							
Retention Box Bar Codes Code Number Numbers		Records Series Title or Discription		Dates MOVR - 10	O/VA	Microfilmed (Vetor No)	Quantity (Reserve Volumes
	4	Rian E. duns Cede					
	14	Riffed J. Loos Sp	comolex				
	14.	American Rivine	a Car				
	93	American Arthres	Cfr.				
	42	American Aichers C					
	43	Audelia Road Bra	anch				
	43	Baleb Spring & Care					
	43	Boar Creek Communi	ty ctn				
	43	Betty Warmouck Hibr	any				
	43	Botty Warmack Litera	iny				

<sup>&</sup>lt;sup>520</sup> Records Center General Guide, *Dallas County Record Center*, available at: https://www.dallascounty.org/Assets/uploads/docs/consolidated-svcs/records-management/Records-Management-General-Training-Packet.pdf.

Figure 12-2: An example of Dallas County's EVBB Records Inventory

When utilized properly, the inventory system proved useful in locating specific records and documents as Dallas County labels their boxes numerically and uses a bar code system.





Figure 12-3: Examples of Dallas County's Record Management System involving barcoded and numbered boxes.

Unfortunately, however, records management procedures were not always properly followed. At times, inventory sheets were inaccurate with some boxes missing or inadequately labeled. For example, the records inventory reflected a box labeled as being associated with the year 2020 for the entire year. The description of the contents of the box was only the name of one individual. There was no further description regarding the contents of the box. Dallas County's inventory reflected this box was to be deleted from the record storage inventory list as they had only located an empty box with the corresponding barcode attached.

The inventory reflected that certain records were stored by precinct number. Upon inspection, the inventory proved inaccurate as boxes contained records from multiple precincts. Additionally, entire boxes related to documents from early voting locations

could not be found by Dallas County, precluding the analysis FAD sought to perform regarding those particular locations.

# **Harris County**

Harris County's records management plan can be found on its website.<sup>521</sup> The records related to the 2020 General Election were contained in over 500 boxes stored at the Election Technology Center (ETC) warehouse without any inventory or directory.<sup>522</sup> The only way to determine what was potentially contained in a box was to review what was written on the outside of the boxes. Harris County provided FAD with access to all of the boxes in the warehouse related to the 2020 General Election and Harris County Elections Department staff assisted with moving boxes as necessary to provide them to the audit team for review.



Figure 12-4: Examples of the labeling system for boxes in the ETC warehouse.

21 See

 $records. harriscounty tx. gov/Portals/records/Documents/Records\_and\_Information\_Management\_Plan\_2021.pdf$ 

 $https://records.harriscountytx.gov/Portals/records/Documents/Records\_and\_Information\_Management_Plan_2021.pdf?ver=zIq9vyjffoR4ljaYBXmkNw%3d%3d$ 

<sup>&</sup>lt;sup>522</sup> We believe that the warehouse contained 534 boxes based upon our count. Without an inventory, however, we are unable to verify that this number is correct.



Figure 12-5: Examples of the labeling system for boxes in the ETC warehouse. 523

In many cases, boxes were mislabeled or the contents of the boxes did not appear to be correct.



Figure 12-6: Harris County maintained some MBBs and Central Count Packets in a gray tub, separate from the other boxes containing Central Count Packets. As seen in the photos, there were loose MBBs and incomplete records regarding the reason for such storage.

 $<sup>^{523}</sup>$  The boxes in the ETC warehouse were all stored on pallets. During on-site inspection, these boxes were removed from the pallets to review documents as evidenced by the photos depicting them having been moved off of a pallet.



Figure 12-7: A manila envelope located in a box labeled as associated with uncontested races that contained 16 MBBs from drive-through voting polling locations.



Figure 12-8: A manila envelope located in a box labeled as associated with a Recount that contained MBBs from Early Voting polling locations.





Figure 12-9: A box containing BBMs as well as tapes from voting equipment.

When descriptions on the outsides of the boxes were accurate and complete they proved helpful in locating documents. A more formal inventory, however, is recommended with greater attention to detail placed on the storage and maintenance of records.

## **Tarrant County**

Tarrant County had digitized virtually every record related to the 2020 General Election or was in the process of doing so during the audit. Tarrant County also went through the extra effort of posting these records on its public website for the 2020 General Election and subsequent elections for increased transparency. This is a best practice and should reduce the burden on the county to respond to Public Information Act requests. Upon request for more specific paper documents, Tarrant County readily produced the records requested for inspection and review. For inventory, Tarrant County uses a barcoded and numbering system, including labels describing the content of the boxes of election records for its recordkeeping.

<sup>&</sup>lt;sup>524</sup> In some circumstances, however, Tarrant County did appear to be missing tapes or forms from particular locations that were otherwise expected or required. For example, Tarrant County was missing zero tapes for certain Early Voting locations and results tapes from certain Early Voting and Election Day locations. *See* Voting System Equipment Key Events.



Figure 12-10: Tarrant County Cancelled BBMS and BBMs Returned to Tarrant County as Undeliverable

# **Complaints**

#### Key Takeaways

- The Texas Secretary of State's office received 138 complaints of Election Code violations from the four counties:
- 7 in Collin County
- 35 in Dallas County
- 63 in Harris County; and
- 33 in Tarrant County

#### **Submission**

The presiding judge of a polling place is required to post notice in a form prescribed by the Secretary of State that informs voters of who to call or write to if a voter has a complaint about the conduct of the election. The notice must include the telephone number for the Secretary of State's voting rights hotline, include any available telephone number dedicated to reporting complaints about the local election official administering the election, and include the mailing address or website to which voters may direct complaints to the federal, state, or local governments about the conduct of elections.

Complaints may be submitted to the Elections Division of the Texas Secretary of State's Office utilizing the form located on the Texas Secretary of State's website. The Secretary of State has the ability to refer election complaints to the Office of the Attorney General if the Secretary of State determines there is reasonable cause to suspect that criminal conduct occurred. As stated on the form:

<sup>&</sup>lt;sup>525</sup> Tex. Elec. Code § 62.0112; see also Texas Secretary of State, Voter Complaint Information Poster (2018), available at: https://www.sos.state.tx.us/elections/forms/pol-sub/index.shtml.

<sup>&</sup>lt;sup>526</sup> The toll-free phone number is: 1-800-252-VOTE (8683); see Tex. Elec. Code § 31.055.

Texas Secretary of State, *Election Complaint to the Texas Secretary of State* (2014), *available at*: https://www.sos.state.tx.us/elections/laws/resources\_legal.shtml.

Texas Secretary of State (2014), *available at*: https://www.sos.state.tx.us/elections/laws/resources\_legal.shtml.

The Secretary of State has no authority to order a new election, change an election result, or conduct a criminal investigation. This form is to be used solely to document alleged election irregularities and submit allegations of criminal violations of the Code to be referred to the Attorney General. Often complaints will be Code violations that do not amount to criminal violations or acts. These violations are election irregularities which may form the basis of an election contest, but do not carry a criminal penalty. These election irregularities will not be referred to the Attorney General for possible criminal prosecution.

Data provided by the Elections Division reflects that they received numerous complaints regarding the 2020 General Election in the four counties. The Elections Division received a total of 138 complaints regarding Collin, Dallas, Harris, and Tarrant County. These complaints were reviewed by the Elections Division, and disposed of in the manner described by Figure 13-1.529

			Response Type					Status			
County	Number of Complaints	Letter	Email	Phone	Fax	Other	Final	Referred to OAG	No Response Required	Other	
Collin	7	0	5	0	0	2	6	0	0	1	
Dallas	35	0	18	1	0	16	21	3	5	6	
Harris	63	5	38	0	1	19	44	12	2	5	
Tarrant	33	1	19	0	0	13	20	3	4	6	

Figure 13-1: Complaints by County for 2020 General Election

Once referred to the Office of the Attorney General, the complaint and documents submitted are not considered public information until an investigation has been completed or the Attorney General has made a determination that the information referred does not warrant an investigation.<sup>530</sup>

<sup>&</sup>lt;sup>529</sup> Records indicate Collin County's single "other disposition" is due to no formal complaint ever having been submitted to the SOS on the SOS form or by email. Records also reflect that some of these complaints may have been forwarded to the Elections Administrator or to the Ethics Commission as part of their disposition.

<sup>&</sup>lt;sup>530</sup> Tex. Elec. Code § 31.006 (b)(2).

#### **Overview**

Dallas County, Collin County, and the Elections Division of the Secretary of State all received multiple complaints during the 2020 election. Each complaint was categorized by the Forensic Audit Department as follows:

- **Procedure:** Complaints about procedures not being followed at the polling locations. This can include not following COVID protocols, having a voter sign the wrong document, or not following marker guidelines.
- **Conduct:** Complaints about a person's conduct at the polling location. This can include complaints about the attitudes of poll workers, voters, or supervisors as well as any type of alleged discriminatory actions a voter might have witnessed or experienced.
- **Intimidation:** Complaints about a voter feeling pressured or forced to do something a certain way by someone in authority.
- **Fraud:** Whether the voter reported an event that could lead to possible voter fraud.
- **Technology:** Issues with machines at polling locations or issues with the ballots themselves.

During the 2020 election there were complaints about multiple people and locations. The Forensic Audit Division assigned the following labels to each party involved in the complaint:

- **Voter:** Anyone who is at the polling location for purposes of casting a ballot.
- **Poll worker:** A person who is employed by the polling location or works in elections but is not in a supervisory role such as judge.
- **Supervisor:** People who are in charge of the operations of the polling locations. This includes, for example, presiding judges, alternate judges, or election administrators.
- **USPS:** Complaints regarding the loss of ballots by mail or absentee ballots.

<sup>&</sup>lt;sup>531</sup> Harris County did not respond to the initial request for copies of complaints they received during the 2020 election. Harris is now gathering the complaints. Tarrant County provided their complaints for the 2022 primaries, but not the 2020 election. Tarrant is in the process of providing the correct complaints.

- **Location:** Complaints about long wait times, confusing layouts, or out-of-service machines.
- **Unknown:** When it is unclear whether a poll worker, voter, or supervisor is complaining or being complained about based on the facts provided.

# **Complaints to the Secretary of State**

The Elections Division received 138 complaints regarding Harris, Dallas, Tarrant, and Collin County during the 2020 General Election. The Elections Division received the following number of complaints about each county:

County	Number of Complaints
Collin	7
Dallas	35
Harris	63
Tarrant	33
Total	138

Figure 13-2: Total Complaints sent to Elections Division from each County

The complaints break down in the following way:

Complaining Party	Voter	Poll Worker	Supervisor	Location	USPS	Unknown	Candidate	Total Complaints
Voter	13	24	11	38	5	3	4	98
Poll Worker	4	2	5	1	0	0	0	12
Supervisor	0	1	0	0	0	0	0	1
Candidate	0	0	1	0	0	0	0	1

Complaining Party	Voter	Poll Worker	Supervisor	Location	USPS	Unknown	Candidate	Total Complaints
Unknown	3	4	4	4	0	4	7	26
Total	20	31	21	43	5	7	11	138

Figure 13-3: Complaint Source and Subject

Figure 13-3 breaks down who the subject of the complaint is and who made the complaint. For example, the figure shows that voters filed 24 complaints against poll workers. In total, there were 98 complaints from voters, 12 from poll workers, 1 from a supervisor, 1 from a candidate, and 26 complaints from an unknown source.

Similarly, the types of complaints break down in the following ways:

	Voter	Poll Worker	Supervisor	Location	USPS	Unknown		Total Complaints
Procedures	0	14	9	25	3	5	5	61
Intimidation	0	3	0	1	1	0	0	5
Conduct	7	12	9	4	1	1	6	40
Fraud	13	1	3	5	0	1	0	23
Technology	0	1	0	8	0	0	0	9
Total	20	31	21	43	5	7	11	138

Figure 13-4: Complaint Category and Subject

Figure 13-4 breaks down the category as well as the target of the complaint. For example, 12 complaints were filed about the conduct of poll workers.

The Elections Division provided the following dispositions for the complaints as follows:

	Resolved	Referred to the Office of the Attorney General	Unknown
Procedures	52	1	8
Intimidation	3	0	2
Conduct	23	11	6
Fraud	16	6	1
Technology	7	0	2
Total	101	18	19

Figure 13-5: Complaint Disposition

Figure 13-5 shows that out of the 138 complaints received 101 have reached a resolved or final status. The disposition of the 18 sent to the OAG has not been provided. There are a total of 19 complaints that do not have a disposition.

# **Complaints to Collin County**

During the 2020 election, Collin County received 20 complaints. The complaints are broken down into the following categories:

Complaining Party	Voter	Poll Worker	Supervisor	Location	Total Complaints
Voter	0	13	3	3	19
Poll Worker	0	0	1	0	1
Supervisor	0	0	0	0	0
Total	0	13	4	3	20

Figure 13-6: Collin County Complaint Source and Subject

Figure 13-6 shows that a majority of the complaints that took place on election day were voters complaining about a poll worker. The types of complaints are as follows:

	Voter	Poll Worker	Supervisor	Location	Total
Procedures	0	11	2	2	15
Intimidation	0	0	0	0	0
Conduct	0	2	2	0	4
Fraud	0	0	0	1	1
Technology	0	0	0	0	0
Total	0	13	4	3	20

Figure 13-7: Collin County Complaint Category and Subject

Figure 13-7 shows that a majority of complaints against poll workers involved a procedure that was allegedly not followed properly. Collin County has provided dispositions for the complaints in the figure above. Those dispositions are broken down as follows:

	Resolved	Unknown
Procedures	11	4
Intimidation	0	0
Conduct	3	1
Fraud	1	0
Technology	0	0
Total	15	5

Figure 13-8: Collin County Complaint Disposition

The 5 unknown disposition complaints are the following:

- A delayed absentee ballot (Procedure)
- Waited 15 minutes at curbside voting (Procedure)
- Poll workers not wearing masks (Procedure)

- A judge "screamed" at a voter (Conduct)
- Voter was told he needed to wear a mask (Procedure)

# **Complaints to Dallas County**

Dallas County received a total of 135 complaints. The complaints are broken down into the following categories.

Complaining Party	Voter	Poll Worker	Supervisor	Location	Total Complaints
Voter	6	31	17	36	90
Poll Worker	2	5	32	1	40
Supervisor	0	0	3	2	5
Total	8	36	52	39	135

Figure 13-9: Dallas County Complaint Source and Subject

Figure 13-9 breaks down the complaints with the complainant and the subject of the complaint. For example, Figure 13-9 shows that voters had 31 complaints about poll workers at various polling locations during the 2020 election.

	Voter	Poll Worker	Supervisor	Location	Total
Procedures	0	23	18	30	71
Intimidation	0	2	0	0	2
Conduct	8	11	33	2	54
Fraud	0	0	0	2	2
Technology	0	0	1	5	6
Total	8	36	52	39	135

Figure 13-10: Dallas County Complaint Category and Subject

Figure 13-10 breaks down the complaints by the subject of complaint and complaint target. For example, there were 23 complaints regarding poll worker procedures. The righthand column shows the total number of complaints by subject.

Dallas did not provide the disposition for their complaints.

# **Complaints to Harris County**

Harris County did not respond to requests for complaints from the 2020 General Election.

# **Complaints to Tarrant County**

Tarrant County provided complaints from the 2022 Primary, but these were not subject to the 2020 General Election audit.